

**The Level of Organizational Effectiveness of the (IC) Construction Firm:
A Multivariate Model-Based Prediction Methodology**

by

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ABSTRACT

The Level of Organizational Effectiveness of The (ICI) Construction Firm: A Multivariate Model-Based Prediction Methodology

The assessment of organizational effectiveness represents a crucial step in the improvement process of the firm. Given the lack of consensus in its definitions and the various theoretical models and approaches that can be used to study and model organizational effectiveness, it is important for the validity of assessment that the methodology used to be linked to a suitable theoretical approach. The linkage must provide a theoretical basis for identifying the important organizational characteristics in the domain of effectiveness of the type of firm undergoing the assessment. This would ensure that the developed assessment methodology can be generalized to other similar firms of the same type, rather than being organization or firm-specific.

Most existing methods of assessing organizational effectiveness in the context of the construction firm tend to be organization-specific. Most utilize a project-dependent approach where assessment is typically performed after the completion of projects and effectiveness is assessed by the ability of the construction firm to achieve specific goal or goals that relate to time of execution, costs of completion, quality of finished work and/or a certain level of productivity. Project indicators, when used in the assessment of organizational effectiveness are crude at best. In certain instances, using these as indicators of effectiveness could be misleading due to overlooking or not considering the particulars of each project performed by the construction firm.

Using the level of productivity by the construction firm as a common criteria of effectiveness suffers from many theoretical and methodological deficiencies. Both project indicators and productivity-based methods use indirect assessment. This yields very little information about the levels of important organizational characteristics that actually influence organizational effectiveness in the construction firm. An approach that incorporates the assessment of the important organizational attributes in the domain of effectiveness, based on and linked to an appropriate theoretical model, would give the construction firm a valuable and practical tool for monitoring its level of effectiveness.

A configurational perspective of organizational analysis and the competing values approach toward studying and modeling effectiveness criteria are identified in this research as most appropriate to be used to develop a valid assessment methodology for the construction firm, as it pursues suitable organizational configurations in its quest for effectiveness. The study of effectiveness' domains and dimensions, in the four ideal configurations of the competing values approach, helped in identifying criteria that are most relevant in examining the organizational effectiveness of the construction firm. These criteria are grouped into four general categories of organizational characteristics: structural context of the firm; organizational flexibility, rules and regulations; person-oriented processes in the firm; and organizational strategy means and ends used by the firm. Based on these categories, fourteen organizational variables are identified to form a basis on which a project-independent method of assessing effectiveness is developed. It is the hypothesis of this research that measurement of the level of these variables in the construction firm can yield a valid prediction of its level of organizational effectiveness.

To develop a yard stick against which the levels of the hypothesized variables can be measured, their ideal levels in an effective organizational configuration must be determined empirically. A field survey based on self-administered questionnaires was carried out to collect data from firms operating in the institutional, commercial, and industrial (ICI) construction sectors of the industry in Saudi Arabia. Data collection was based on measurement scales for the identified variables which were constructed and tested for reliability of use. Using the level of past project performance of the construction firm as a referent measure of organizational effectiveness and data pertaining to the fourteen variables, led to the development of a predictive multivariate linear model with five significant variables: organizational attitude toward change, level of multiple project handling ability, strength of organizational culture, level of workers' participation in decision making, and level of planning by the construction firm. The model is validated with a level of accuracy that makes it suitable for use by management of the construction firm to achieve a reliable prediction. Based on the findings of the study, a number of recommendations are made regarding assessment of organizational effectiveness and the natural shift in levels and types of effectiveness criteria that are possibly pursued by the firm during its life cycle as it changes from one configuration to another.

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DEDICATION

I dedicate this thesis to my wife and children who gave me all the support I needed to accomplish this endeavor.

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CHAPTER (1)- INTRODUCTION

1.0. INTRODUCTION

There are many environmental and project factors that affect the performance of the construction firm and which, one could argue, fall outside the immediate control of the firm's management. However, organizational characteristics that fall under the control of management and which represent how the construction firm organizes itself in response to its environmental challenges, is most crucial in determining consistency of performance from project to project and ultimately survival.

The environment of the 1970s in Saudi Arabia and the early 1980s was characterised by high stable growth rates in construction output. This rapid growth stemmed from the level of public investment in infrastructure projects and house building. Construction firms used whatever experience they had to identify markets to which they were most suited. Market specialization occurred, not as any pre-meditated strategy, but rather through the firm's experience to identify projects which were successful for the firm. Organizational effectiveness was dictated by internal

efficiency rather than the external environment because of the certainty that markets would not change dramatically. Little need for reference to the external environment. Most firms focused on cost as a prime indicator of effectiveness. Starting in the mid 1980s demands plummeted to a low level that was not anticipated- as the price of oil barrel sold for almost \$ 40 US was selling for \$ 9. In these conditions, construction firms struggled to cope with the new uncertainties and low demands. Many did not survive the acute drop in demand, while some changed and developed market strategies that were detrimental to their continued survival. Firms could not focus on costs alone any more. They had to compete within the context of a broad market base. So flexibility was in and focus was out. Decisions to vertically integrate in the 1970s were reversed and firms divested themselves from parts considered outside their core activity. The strategy of steady internal expansion was no longer an option. Many firms developed a wait- and- see- attitude.

In the first half of this decade, the Saudi construction industry witnessed a volatile market demand (acute drop in demand during 1990 and 1991, a recovery and a steady increase until 1994 then an abrupt decline in the last two years), ever increasing clients' demands for top quality of constructed product, increasing complexity of building projects, the move away from traditional forms of building contracts, lack of skilled labor, increasing international competition on the home front by overseas firms, and the advances in new technologies. Only those firms that pursue and maintain higher levels of organizational effectiveness will be able to address these challenges in the future and will be able to grow, and maintain effective performance to ensure continued survival well into the future.

The level of organizational effectiveness of the construction firm is mainly determined

The level of organizational effectiveness of the construction firm is mainly determined by organizational structure, strategy, and cultural factors. These factors influence the adaptation to the environment of the construction industry. In terms of organizational structure, a large percentage of construction firms are of the owner-manager type, highly hierarchical and functional in nature, and follow command and control type of structures. Coordination and control is based on a hierarchical sequence that supervises performance throughout the structure. However, some firms, in an effort to increase their organizational effectiveness, employ a matrix form of structure to accommodate the handling of multiple construction projects simultaneously. Communication in construction firms is frequent and informal and depends on the culture that exists in the firm, bureaucracy is not well established due to the small size of the average firm. To render their service successfully in project organizations, construction firms adopt structures that can be adjusted to suit the nature of their contractual relationship in construction projects with other construction firms. Contractual relationships influence the organizational effectiveness of construction firms when forming a project organization (i.e. general contracting, sub-contracting, joint-venturing, partnering, alliances, and consortiums). These relationships are dynamic and could last the whole project or part of it. These relationships result as a consequence of how the different types of firms in the industry organize to procure services and deliver the constructed product.

Construction firms structure, establish cultures, and strategize themselves to play a part in a complex process that involves a variety of steps and participants. This process has an enormous influence on how the construction firm organizes to deliver performance especially in today's

environment where complex systems are being incorporated more and more into the construction process and construction risks are escalating to a higher level every day. Poor organizational effectiveness lead construction firms, unknowingly, to build inefficiency into their construction projects. These factors make construction firms face increasing uncertainty and ambiguity in their environment. To overcome these situations, the construction firm must control its risks by improving its organizational effectiveness. A fundamental task of control and improvement is measurement. This is advocated by most recently emerging management strategies such as Total Quality Management (TQM) , Rengineering, Partnering, and ISO 9000 principles.

Therefore, it is clearly becoming essential for construction firms to develop valid methods of assessing and predicting their level of organizational effectiveness. Utilizing a valid assessment method will enable construction firms to maintain their effectiveness and, hence, achieve projects' performance consistency.

1.1. THE RESEARCH PROBLEM

Organizational characteristics drive the internal and external interactions of the construction firm and are primary determinants of its performance. One of the prime reasons that a firm is able to maintain and improve its performance is its ability to measure, and adjust its organizational effectiveness, to suit its environment. However, in their quest for simplicity of use, management of most construction firms use only projects' outcome indicators as a measure for their organizational effectiveness. Projects' outcome indicators such as the level

Chap. (1)-Introduction

of achievement of specific goals that relate to projects' costs and duration and/or the achievement of certain levels of profit.

These indicators by themselves do not capture all the salient attributes of organizational effectiveness and only serve as crude predictors of the level of organizational effectiveness. Furthermore, in certain instances these indications are inaccurate and misleading. Just being within budget does not mean that the construction firm was effectively organized or determine whether it succeeds or fails.

The main purpose of this research is to develop a valid quantitative assessment methodology, that is based on appropriate theoretical and organizational analysis basis and that can be used to predict the level of organizational effectiveness in the construction firm in a simple and valid acceptable manner.

1.2. RESEARCH OBJECTIVES

Improvement of organizational effectiveness is not a cure-all sold to an organization or a firm to solve its many ills by supplying a magic pill. Improvement in effectiveness must be seen as an effort designed to assist the firm in planning to change for the better. Knox (1992) discussed major goals for objectives and motives for any pursuits of organizational effectiveness assessment activities. These fall in line with the objectives of this research in providing a valid assessment methodology and they are:

1. To ultimately aid in improving performance and productivity of construction firms and maintaining their consistency from project to project.

2. To initiate more participative management techniques by increasing management sensitivity to factors underlying the organizational attributes that influence effectiveness of workers and various groups to do the best work that they can for the firm.
3. To improve quality of feedback information concerning the important organizational attributes that would help management in troubleshooting and adjusting the important organizational attributes to achieve higher levels of effectiveness.

The achievement of these main objectives will lead to improved level of organizational effectiveness. To help in the achievement of these objectives, two strategies are considered while developing the proposed assessment;

1. That the assessment must be based on a simple quantitative model or models for prediction of organizational effectiveness. The model must be based on valid theoretical and organizational analysis basis in the context of the construction firm.
2. That the assessment must provide a prediction that is organizational process (organizational attributes) focused rather than construction product oriented (project-dependent approach).

Given the negative management attitudes towards using complex assessment schemes, developing a simple model will encourage its use and the regular assessment of effectiveness. Developing a model that focuses on the organizational attributes of the firm would make inroads into areas of improving the firm where, traditionally, suggestions to improve or increase effectiveness have been limited to general statements such as reduce costs, improve productivity, etc. By exposing potential sources of ineffectiveness with respect to the organizational attributes considered in the study, the proposed methodology will help the management of the construction firm to evaluate their organization in a better fashion and make appropriate plans and strategy.

1.3. RESEARCH METHODOLOGY

The methodology starts with a comprehensive research review of the current literature that includes the various theoretical perspective of organizational effectiveness; definitions, criteria of measurement, approaches, and models used to understand and study organizational effectiveness; issues relating to developing assessment of effectiveness in light of the available approaches; and review of existing methodologies. The extensive review leads to the identification of a suitable theoretical basis for the development of the methodology. The competing values approach and configurational perspective in organizational analysis are synthesized to formulate a basis on which to develop the desired prediction model. The competing values approach defines four ideal configurations, each with different effectiveness criteria that can be used to rate the effectiveness of the firm depending how close the firm's

characteristics resemble those of the configuration that it attempts to pursue in its quest for effectiveness.

Effectiveness criteria is grouped in four general categories: structural context; flexibility, rules and regulations; person-oriented processes; and strategy means and ends. These categories are used to delineate fourteen variables that are hypothesized to predict organizational effectiveness of the construction firm. These include six variables in the category of structural context: level of subcontracting used by the firm, level of multiple projects handling ability, level of integration in services offered by the firm, level of coordination, level of information flow, and level of using contractual approaches such as joint-venturing, partnering, and alliances in project delivery. Four variables in the category of flexibility, rules and regulations that include: organizational attitude toward change; level of using rules and regulations; level of adherence to rules and regulations by management and workers, and level of organizational processes' control. Two variables are included in the third category of persons-oriented processes of the firm: strength of organizational culture, and level of workers' participation in decision making. Finally, in the fourth category of organizational strategy means and ends, two variables are included: level of planning by the firm and level of goal setting importance.

In order to develop the assessment method, the relationship (model) that relates specific levels of the identified effectiveness criteria and organizational effectiveness must be empirically determined. Therefore, a number of steps are performed. First, all of the hypothesized variables are to be operationalized and scales for their measurement constructed

and tested for reliability of use. Second, a referent measure for organizational effectiveness must be constructed to be used in the analysis and model building. Third, cross-sectional survey of a homogenous group of construction firms will be carried out to collect necessary data. Due to the fact that construction firms pursue different levels of effectiveness criteria (variables) during the different stages in their life cycle, a study of effectiveness based on a snap shot (cross-sectional study) survey of construction firms can only considers a homogenous group of firms operating at approximately the same stage of life cycle in order to generalize its findings. In order to collect the cross-sectional data needed for model building and testing, data collection instruments in the form of self-administered questionnaires will be designed using the various constructed measurement scales that will be constructed. Fourth, a field survey of targeted construction firms must be planned and undertaken. In the survey, the constructed questionnaires will be used to collect relevant data from both management and workers' levels in the construction firm. Fifth, the collected data will be used in the analysis, development, testing, and validation of a multivariate prediction model. The model is based on linear modeling techniques of multiple regression using the various regression procedures to calculate a model which includes the most significant variables that are relatively easy to measure. Statistical data analysis and development of the multivariate regression model is handled through the use of a commercially available statistical analysis computer package called Statistical Analysis Systems (SAS). The package offers various regression procedures that will be used to fit and check the utility of developed model. Finally, the research will offer conclusions and recommendations relating to the developed model, its validity, and suitability

for use as a practical tool by the construction firm to assess its level of organizational effectiveness.

1.4. SCOPE OF RESEARCH

The research considers three levels in the structural hierarchy of the construction firm: the strategic level, the organizational level, and the production level. In this research, the effectiveness of the construction firm at the organizational level is targeted for analysis. There are many factors that affect the overall effectiveness of the construction firm. These include project specific factors and organizational factors. This research will concern itself only with the organizational factors that influence the performance of the construction firm. In addition, the research will target only those firms that are operating mainly in the Institutional, Commercial, and Industrial (ICI) sectors of the construction industry. No particular type of firm is selected. The term “firm” in this research is applicable to all types of construction companies. Hence, a firm could be a general contractor (GC), or any type of subcontractors. It could be a very large firm that performs all A/E and construction work or it could be a firm that performs only the mechanical and electrical subcontracts. No limitation is put on size of work contract that are typically done by the firm or the size of the firm in this study or its volume of business. Finally and because of accessibility issues that relate to the nature of the group of firms that will be targeted by this study, data is collected from firms operating in the ICI sectors of the Saudi Arabian construction industry.

1.5. OUTLINE

The thesis is divided into an introduction, four major parts, and the appendices. The four major parts are arranged as follows:

Part1: Identification and Development of A Theoretical basis

Part2: Determination, Operationalization, and Measurement of Variables

Part3: Experimentation, Development, and Testing of Quantitative Models

Part4: Conclusions and Recommendations

The sequence in which the chapters are recommended to be read is given by Figure 1.1. The first part of the thesis that deals with identification and development of a theoretical basis for the proposed assessment is covered in Chapter (2) and the first section of Chapter (3). In Chapter (2), the following items are discussed and outlined in detail: the various theoretical perspectives on organizational effectiveness and their advantages and disadvantages; various criteria of effectiveness and issues of using multiple and conflicting criteria in the analysis and measurement of organizational effectiveness; the various organizational analysis methods and approaches and models used in the study of organizational effectiveness; issues in developing assessment methodologies; a detailed review of an existing methodology; and finally the chapter culminates with identification of an approach. Based on the review presented in Chapter (2), the theoretical basis and the various steps for the proposed methodology is discussed in the first section of Chapter (3).

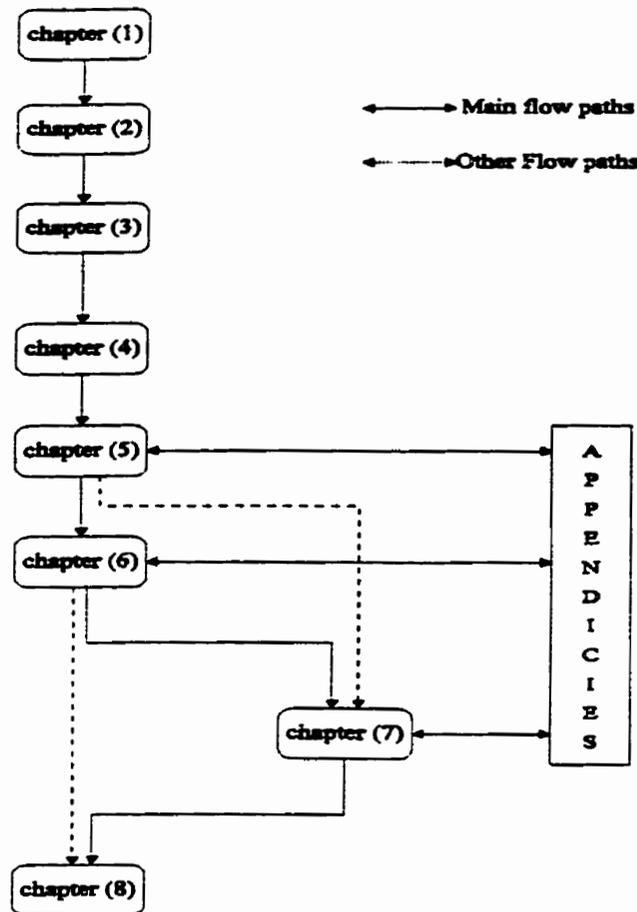


Figure 1.1: Flowchart of the Recommended Sequence for Reading Thesis

The second part of the thesis that deals with determination, operationalization, and measurement of variables, is covered in the remainder of Chapter (3) and all of Chapter (4) and the first section of Chapter (5). The remainder of Chapter (3) is devoted to the presentation of the first step of the proposed methodology. This step mainly deals with identifying the various effectiveness variables that are hypothesized to predict organizational effectiveness of the construction firm according to the selected approach. Chapter (4) covers operationalization and measurements for the independent variables and the dependent variable of the study. First,

a referent measure for organizational effectiveness (dependent variable) to be used in the analysis, is constructed. Second, the independent variables are operationalized. The first section of Chapter (5) covers the design and construction of the questionnaires and a discussion of the various steps of a field survey that is carried out to collect necessary data from a number of construction firms.

The third part of the thesis that deals with experimentation, data analysis, development, and testing of the prediction model, is covered in the remainder of Chapter (5), Chapter (6) and Chapter (7). In the second part of Chapter (5), the planning and selection of field survey is discussed along with procedures for the administration of questionnaires. Chapter (6) covers the discussion of methodology used in testing the reliability of measurement scales and data analysis. In Chapter (7) model selection, fitting, and validation, using multiple regression techniques, is detailed.

Finally, Chapter (8) gives the conclusions made from the findings of the study and discusses implications and recommendations for further research, to generalize the use of the developed methodology to include other types of construction firms.

CHAPTER (2)-LITERATURE REVIEW

2.0 INTRODUCTION

The first part of this chapter discusses the various perspectives of organizational effectiveness provided by the major theories of organization. The second part gives a comprehensive review of organizational effectiveness, criteria used for its measurement, approaches and models used by researchers to understand and examine effectiveness. The third part examines currently used and recently developed methodologies to assess organizational effectiveness of the construction firm.

2.1. THEORY AND EFFECTIVENESS

The study of organizational effectiveness represents an important part of organization theory. There are various views of organizations advanced by different theorists that compete for the attention of researchers, each has its strength and weakness. In general, the theoretical evolution of organizational effectiveness parallels that of the evolution of thought about organizations.

Several reviews of the history of general organizational theories serve as a backdrop for a discussion of the evolution of theory regarding organizational effectiveness. Perrow (1986), Scott (1992), Hall (1987), and Whetten and Cameron (1994) each discussed the “progression of thought in the field of organizational effectiveness. Perrow grounded his analysis in Weber’s bureaucratic model-arguing that subsequent views of organizations were largely attempts to eliminate perceived weaknesses, or to accentuate the strengths, of this perspective. Scott organized his review around three perspectives of the organization: rational systems, natural systems, and open systems. He argued that the field has basically evolved through a series of stages, in which each of these systems’ view dominated contemporary organizational theory. Hall organized his overview using a different set of organizational categories: structures, processes, and outcomes. Whetten’s and Cameron’s review of the history of theoretical thought on organizational effectiveness was organized along a time continuum of the different periods when the various organizational theories were emerging. This review of the history of theoretical thought, regarding organizational effectiveness, draws on these.

2.1.1 Classical Perspective

The earliest models of organizational effectiveness emphasized models of organization that focus attention on salient or distinctive attributes. Some theorists, also known as the classical school, developed universal principles, or models, that would apply in all situations and treated organizations as closed systems. Weber’s (1947) characterization of bureaucracies

is the most well known example. Weber's "rational-legal" form of organization was characterized by bureaucratic authority in the organization that control the organization through hierarchically structured positions in order to achieve effectiveness. Organizational effectiveness was related to decisions based on rules and regulations, equal treatment of all workers, separation of the position from its occupant, staffing and promotions based on skills and expertise, specific work standards, and documented work procedures, including formalization of procedures, specialization of work, and centralization of decision making (Hall, 1963; Price, 1968). Early applications of the bureaucratic model to the topic of effectiveness argued that efficiency was the appropriate measure of organizational performance. Given this performance criteria, the closer an organization was modeled after the typical bureaucratic characteristics (e.g., specialization, formalization, centralization), the more effective (i.e., efficient) it was.

One of the principal drawbacks of classical theorists is that they tend to treat all organizations as machine-like closed systems. Therefore organizational control and, hence, organizational effectiveness can be achieved by division of work and establishing lines of authority and discipline. Influence of the external environment is not recognized. As a result, subsequent models of organizations began to challenge these assumptions.

2.1.2. Human School Perspective

The classical view of organization was later challenged by some theorists who advanced the social nature of organizations that were, consequently, referred to as the

'human-relation' school. These theorists view organizations as made up of both tasks and people and represent a human counterpoint to the classical machine view of the organization. An example of this is the work by Barnard (1938) which challenged the classical theories' view that authority flowed from top down. Barnard proposed that management's role in achieving effectiveness was to facilitate communication and to stimulate subordinates to a high level of effort. An example of the human-relation school is participative decision making principles, which emerged from McGregor's (1960) Theory X- Theory Y and which promotes the creation of responsible jobs for workers and developing good group or team relations.

An effective organization from this perspective, therefore, needs to satisfy the needs of its workers by providing adequate inducements to sustain their required work contribution. It must also insure that the workers' actions are controlled by goals and decision making processes

2.1.3. Open-Systems Perspective

The problems associated with the closed system perspective of the organization led Ashby (1956) to view organizations as open systems that continuously exchange resources with their environments, importing various inputs that are then transformed with the aid of the organization subsystems and processes, into goods or services that are exported to the environment. Ashby formulated what he called the "law of requisite variety". It proposes that, in order for the system i.e., the organization or any of its subsystems to be effective, variety

generated by the system or 'regulatory variety' as described by Beer (1974), has to equal or correspond to the variety generated in the internal and external environment of the system.

Katz and Kahn (1966) described the advantages of an open-system perspective in examining the relations of an organization with its environment, in order to be effective and survive. The open system perspective provides a general model of the organization that can guide the study of organizational effectiveness (Daft, 1983; Katz and Kahn, 1978; Nadler and Tushman, 1988). The main elements in the model are inputs, throughputs, and outputs. Inputs include all resources obtained from the external environments and used in the creation of outputs. Throughputs or transformations are activities that are performed on the inputs by social and technological components or subparts that include people and methods of production. Outputs include what the organization transfers back to the external environment. The environments includes all the external organizations and conditions that are directly related to an organization's main operation and its technologies. The systems perspective of effectiveness implies that if any one of the organization's subparts performs poorly, it will negatively affect the performance of the whole system. A systems view of organizations looks at factors such as relations with the environment. This is to ensure continued receipt of inputs and favorable acceptance of outputs, and the flexibility to respond to environmental changes.

Nadler *et al* (1992) advocated an emerging management tool which they called *Organizational Architecture*. They proposed an organizational model that underlines the importance of achieving two types of *fits* in order for the organization to achieve organizational effectiveness; an internal and an external fit. An adapted model for the

construction firm is shown in Figure 2.1. According to the model, effectiveness is driven by three *fits* in the organization internal and external environment; the *internal fit* or congruence among the four components of work, people, informal structure and process, and formal organizational arrangements; the *strategic or internal-external fit* between strategy and work where organizations have to find the right combination of people, formal organization, and informal organization that meets the needs of the strategy; and a *strategy-organization or external fit* in order for the organization’s business strategy to meet the demands of the external environment and achieve its purpose.

They concluded that there are very few universally good approaches to organizational architecture. Different ways of organizing will be more or less effective for different contexts, for different technologies and for different people.

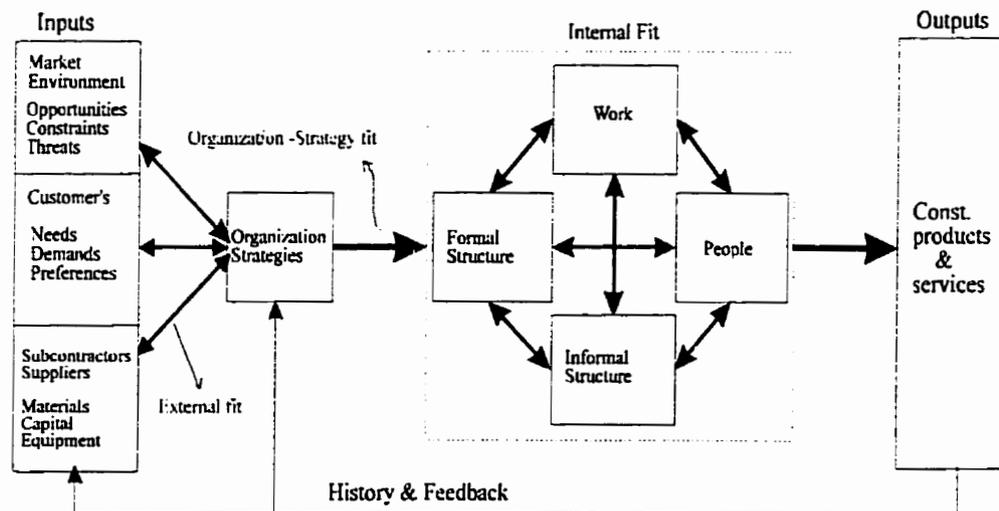


Figure 2.1: The Congruence Model¹

¹ adapted from Nadler *et al* (1992) *Organizational Architecture*, Jossey-Bass Publishers, pp. 54

2.1.4. Contingency Theory Perspective

This perspective argues that effectiveness is not a function of the extent to which an organization reflected the qualities of a specific ideal profile, such as Weber's bureaucracy, but, instead, it depends on the match between an organization's profile and environmental conditions. The challenge for contingency theorists was to identify the relevant environmental and organizational dimensions and to build theories of 'fit' between them.

Contingency theory started with Simon (1958) who argued that classical theories were just proverbs that contradicted themselves and that in order for organizations to achieve effectiveness, they should study the conditions, or the environment, under which the administrative principles proposed by the theories were applicable. Contingency perspective is embedded in open systems theory because it proposes that the effective design of organizational structural parameters (such as job specialization, unit size, centralization, etc.) are contingent upon, or influenced by, the various characteristics of its environment. These include complexity and stability; the age and size of the organization; the technical system (technology) used for production; and its power system, for example, who controls the organization.

Many contingency theorists have investigated environment-structure relationships and have identified many types of environments and effective organizational structures that best suit these types. Burns and Stalker (1961) defined organic and mechanistic types of organization and argued that mechanistic organizations (those that resemble Weber's bureaucracy) were best suited for highly stable and relatively simple environments. In contrast,

organic organizations (those high on Bernard's characterization of the organization) were better suited for rapidly changing, highly complex environments. Woodward (1965) discussed the importance of technology in determining effective organizational structures. Lawrence and Lorsch (1969) and Pugh *et al* (1969) studied congruence between organizational and environmental dimensions.

The critical difference between bureaucracy and contingency theory thinking is that the former assumed that "one size fits all". That is, effective organizations were distinguished by their fit with a universal set of characteristics or one ideal type. In contrast, contingency theorists argued that effective organizations matched their profiles with prevailing environmental conditions

2.1.5. Institutional -Political Perspective

During the late 1970s, and early 1980s, thinking on organizational effectiveness entered another perspective. This perspective draws attention to the various stakeholders, or constituencies, in the internal and external environment around the organization (Pfeffer and Salanick, 1978; and Connally *et al*, 1980). Stakeholders are groups, or individuals, affected by the organization performance, who seek to influence the organization to satisfy their goals. This perspective proposes that an effective organization is the one that best satisfies the demands of those constituencies in its environment from whom it requires support for its continued existence. As a result of their divergent interests and goals, constituents advocate different ways of judging effectiveness.

This perspective is very similar to the systems view of the organization because both consider interdependence, but this perspective is not concerned with all of the organization's environment. It has a different emphasis. It seeks to consider only those in the environment who can threaten the organization's immediate survival.

There are a number of theoretical and methodological difficulties related to this perspective of effectiveness. The major difficulty is concerned with whose preferences should be weighted first or most heavily in reaching a judgment of organizational effectiveness. Other issues related to this topic are discussed in more detail in the coming section that deals with approaches modeled after this perspective.

2.1.6. Configurational Perspective

Another perspective that considers organization-environment relationships is the organizational configurational theory. This theory seeks to understand effective organizational forms over the life cycle of organizations (Hannan, 1991). This is similar to the population ecology theory of organizations. Unlike other theories where the unit of analysis ranged from the individual to the organization, this theory considers populations of organizations (Evan, 1993). Population ecology theory views the principal source of organizational change to achieve effectiveness is not adaptation or strategic choice by decision makers but rather by environmental selection. New organizational forms evolve and, if they fit a niche, are selected by the environment.

Traditional contingency theory, according to Miller and Freisen (1984), found that organizations must change their internal attributes, structures, strategies, and processes, to cope with changes in the environment. They argued the case for studying configurations, or forms, of organizations to determine effective ones, rather than linking individual attributes to effectiveness, by asking the question “ what form does the internal change in these attributes take in response to particular changes in the environment?” They discussed two choices that the organization has: either the organization can try to keep up with changes in its environment by changing itself in piecemeal and perhaps incremental fashion and, by doing so, maintains an environmental fit at the expense of internal consistency or configuration; or it can delay transition until absolutely necessary, thereby, maintaining internal consistency and configuration, but at the price of worsening environmental fit.

Furthermore, they argued that organizations opt for internal consistency, or stable configurations, as long as possible for reasons that include: environmental change can sometimes prove to be temporary and, therefore, it is sensible to delay reaction to it; internal changes are costly and, therefore, it will be resisted, especially when a successful integration of structural and process attributes have been achieved; and, finally, that successful organizations are never sure of the attributes that lie at the roots of their success and, thus, would avoid tampering with their tried and successful configuration. Usually, adaptation is avoided until a major threat is perceived because change must eventually come. They concluded their argument by proposing that in the face of worsening environmental fit,

organizations opt for totally new configurations, changing all their attributes drastically rather than piecemeal attributes' changes.

According to Miller and Freisen, a configuration refers to a multidimensional constellation of conceptually distinct characteristics that commonly occur together. Organizations have numerous dimensions of environments, processes, practices, beliefs, and outcomes, ideologies, groups, members, and gestalts. Configurations may be represented in typologies developed conceptually or captured in taxonomies that are derived empirically from these numerous dimensions.

Organizational approaches that are based on configurations, typically identify multiple ideal types of organization that can be pursued during the various life cycle stages of the organization to maximize organizational effectiveness. These approaches may be interpreted either as restricted to the initial ideal types posited by theory, or as allowing hybridization among these ideal types. A constraint on the set of effective organizational forms is the presence of contingency factors that determine the ideal types of organization that a real organization must resemble, to be maximally effective. When contingency factors are not identified, the organization may adopt any one of the ideal types defined by the particular theory and still remain effective. When the important contingency factors are identified, however, the form that an organization can adopt to be maximally effective may be restricted to a single ideal type. Thus, certain configurations of contextual factors may restrict the selection of structures, strategies, or both.

Miller and Freisen cited studies that uncovered effective configurations, or forms of organizations, such as: Burns and Stalker's (1961) that found "mechanistic" structures in firms dealing with stable environments and "organic" structures in firms found in dynamic environments; Lawrence's and Lorsch's (1969) that found similar structures in firms facing simple and stable environments, and firms facing complex and dynamic environments; Miles and Snow's (1978) which classified organizations into four types, the prospector, the analyzer, the defender, and the reactor, based on their strategies, structures, and managerial styles; and, finally, Mintzberg's (1979) which discussed the effective structuring of organizations into five configurations. These include: the simple structure where the force of direction that the various activities of an organization take to achieve a common goal and results in the entrepreneurial form when this force dominates an organization; the machine bureaucracy, where the force for efficiency becomes dominant and attempts to ensure a viable ratio of benefits gained to costs incurred; the professional bureaucracy, where the force of proficiency is dominant and makes organizations carry out tasks with high knowledge and skill; the divisionalized form, where the force for concentration helps concentrate efforts on serving particular markets; and the adhocracy form, that develops in response to an overriding need to innovate a new product.

The study of organizational effectiveness according to configurations, or forms, is justified in attempting to understand commonalities in organizational characteristics across organizations that make them effective. Doty *et al* (1993) suggested that based on how close the characteristics of the organization are to that of an identified effective configuration or

hybrids of identified configurations determines how effective it is. According to Meyer *et al* (1993), organizations are driven toward configurations in order to achieve consistency in their characteristics and, rather than trying to do well on everything, effective organizations concentrate on effective configurations and try to bring their elements into line with these configurations. They added that configurational inquiry represents a holistic stance, an assertion that the parts of a social entity take their meaning from the whole and can not be understood in isolation. Rather than trying to explain how order is designed into the parts of an organization, configurational inquiry tries to explain how effectiveness emerges from the interactions of those parts as a whole.

A configurational approach, that models organizational effectiveness criteria that could be pursued by organizations, has been proposed by Quinn and Rohrbaugh (1983). The approach is called the competing values approach. It identifies ideal configurations, or types, based on dominant values of structural context, focus, and strategic means and ends. An organization can pursue the values of these ideal configurations and, depending on how close it is to these values, determine its effectiveness. This approach represents the backbone of the methodology developed in this research and will be discussed in more detail later in this chapter.

2.1.7. Paradoxical Perspective

The view that organizations are simultaneously pulled in opposite directions by the preferences of multiple constituency led Quinn and Rohrbaugh (1981) and Quinn and

Cameron (1983) to introduce the Competing Values Model of Organizational Effectiveness. This model recognized the inherently paradoxical and, sometimes, conflicting nature of organizational life. Management must not only make tradeoffs between day-to-day competing demands on the organization resources, but, more importantly, it must balance competing characteristics regarding the core identity of the organization and how it functions.

From this perspective, effective organizations are both short-term and long-term focused, flexible and rigid, centralized and decentralized, goal and resource control oriented, concerned about the need of members and the demands of the customers. This view represents the natural, logical extension of earlier perspectives on organization. It borrows from contingency theory the emphasis on matching external and internal attributes. Like the multiple constituency perspective, it allows various conflicting or paradoxical criteria for measuring effectiveness. In a sense, the paradoxical perspective can be viewed as a more complex form of its predecessors. It allows for the likelihood of organizations operating simultaneously in different environmental domains, with each domain conveying different expectations. Whereas contingency theory assumed a single domain, for the sake of matching organizational and environmental characteristics, the extension provided by this perspective allows for multiple domains requiring multiple, simultaneous, and inherently contradictory matches.

The evidence supporting the paradoxical perspective of effectiveness is summarized by Cameron (1986a)² :

“ It is not just the presence of mutually exclusive opposites that makes for effectiveness, but it is the creative leaps, the flexibility, and the unity made possible by them that leads to excellence. The presence of creative tension arising from paradoxical attributes helps foster organizational effectiveness”

Proponents of the paradoxical perspective use these conclusions to argue that effective organizations are not those that simply match a universalistic model, nor are they characterized by hyper-responsiveness in juggling competing constituency preferences and demands. Instead, effective organizations are characterized as hybrid forms or configurations, consisting of conflicting and uncomplimentary elements. They are both large and small, both growing and downsizing, and both tightly controlled and flexible.

2.2. DEFINITIONS AND CRITERIA OF EFFECTIVENESS

Hitt (1988) discussed the measurement of effectiveness and its importance in the creation and design of effective organizations. Steers (1975), described the measurement of effectiveness as one of the most problematic issues in the field of organization theory. Zumtato (1982), also pointed out that assessment of effectiveness has proven to be one of

² p. 549

the more intractable problems in study of organizations. Many researchers have offered a variety of models for examining effectiveness based on the various perspectives discussed, yet there is little consensus as to what constitutes a valid set of effectiveness criteria (Cameron, 1986b; Lewin and Minton, 1986). According to Das (1990), the definitions and, consequently the criteria and approaches employed in evaluating effectiveness, are various and, in some instances, paradoxical, as shown by the variability in the following definitions:

1. Georgopoulos (1957), referred to it " as the extent to which an organization as a social system, fulfills it's objectives without incapacitating it's means and resources and without placing a strain upon it's members"
2. Etzioni (1964), defined it as the degree to which an organization realizes its goals
3. Yuchtman and Seashore (1967), defined it as the ability of the organization, in absolute or relative terms, to exploit its environment in the acquisition of scarce and valued resources.
4. Goodman and Pennings (1977), suggested that organizations perform effectively if relevant constraints imposed by the constituency of the organization can be satisfied.
5. Hannan and Freeman (1977), defined it as the degree of congruence between organizational goals and observable outcomes
6. Price (1982), defined it as "the degree of achievement of goals and observable outcomes"

7. Miner (1988), defined effective organizations as those that receive inputs, transform them into outputs, export them to the environments, monitor the changes in the environments, and take corrective actions to ensure their survival.
8. Robbins (1990), defined organizational effectiveness as the degree to which an organization attains its short-term and long-term goals, the selection of which reflects strategic constituencies, the self interest of the evaluator, and the life stage of the organization.

Organizational effectiveness, as a construct, is conceptually very complex, and so must be its definitions. Closely related to the term effectiveness is the term efficiency. Efficiency is the amount of resources used to produce a unit of output. It refers to, and can be measured as, the ratio between an organization's resource inputs and its outputs. An organization that uses less resources to produce a unit output is deemed more efficient than one that uses a greater volume of resources for producing the same output. Some researchers use efficiency to measure effectiveness. Can an organization be effective without being efficient and vice versa? There are organizations that have inefficient systems, yet these organizations manage to achieve their goals. In the same way, it is possible for an organization to produce the wrong output efficiently. A good example is an organization which produces efficiently, but given market conditions and customer preferences, the wrong products are produced. It is possible to judge an organization as efficient when it is ineffective and vice versa. Therefore, effectiveness is distinguished from efficiency.

It is apparent that a variety of thoughts exist as to what constitutes organizational effectiveness. This is reflected by the number of variables that are being used as indicators of effectiveness. Campbell *et al* (1977) and Steers (1975), found many variables that can be categorized into four types. As shown in Table 2.1, these include: economic indicators such as profit, growth in sales or business volume; technical indicators such as productivity, quality of products and services; organizational indicators such as organizational flexibility and adaptation to changing environment, organizational control quality, stability; and finally, social indicators such as turnover rate, absenteeism rate, satisfaction levels, degree of conflicts between units in the organization, and workers' involvement, morale, and participation. No doubt, these various criteria are due to the diversity of organizations. All of these criteria cannot be relevant to every organization, and certainly some must be more important than others.

It is clear that all effectiveness criteria or domains are derived from different images of preferred organizational states and reflect divergent assumptions about the conditions that promotes these states. Harrison (1994) grouped and classified these domains or criteria used to measure effectiveness into three types. These are: output-goals, internal systems state, and adaptation and resource position (Table 2.2).

Table 2.1: Categories Of Indicators Of Effectiveness

Category	Examples of indicators
Economic	cost, profit, growth, efficiency, productivity
Technical	quality of product (number of defects), quality of service, number of accidents
Organizational	flexibility, adaptability, readiness, quality of control, stability, managerial task skills, managerial interpersonal skills, goal consensus communication
Social	satisfaction, conflict, cohesion, morale, motivation, involvement, participation, turnover, absenteeism, evaluation by external entities, value of human resources

The output-goal criteria as will be explained in the next section, correspond to many of the specific targets toward which the organization strives. They are sometimes expressed in terms of the success or failure to achieve a particular end, such as: the completion of a huge project contract within costs and on schedule; winning a certain percent of all bids entered; achieving 12 percent markup in all projects completed. Effectiveness criteria, dealing with output goals, are most useful when goals are defined in terms of clear, measurable objectives and members of the organization agree on the meaning and importance of these goals. Many of the criteria in the second type in Table 2.2 refer to organizational states and processes that can contribute to the achievement of output goals. Adaptiveness and resource-position criteria are especially relevant for organizations facing rapidly changing environments.

Table 2.2: Effectiveness Criteria

Group	Type	Criteria
Output Goals	Goal-attainment	success/failure
	Quantity of outputs	productivity (units produced); Profits
	Quality of outputs	# of rejects, complaints, customer satisfactions
Internal Systems State	Production/ Services Costs	Efficiency (ratio of outputs to costs), waste
	Human outcomes	worker satisfaction, motivation, work effort, safety
	Consensus/Conflict	agreement on goals, cohesion, cooperation within and among units, disputes
	Work and information flow	smooth flow of work processes & information
	Interperson relations/Culture Participation	level of trust, openness of communication workers` participation in decisions affecting them
Adaptation & Resource Position	Fit	compatibility of requirements with systems parts
	Resource-quantity	size of organization (workers, cash, assets), resource flows (investments)
	Resource-quality	human capital (workers` experience and training)
	Legitimacy	compliance with standards of regulatory agencies
	Competitive/ Strategic Position	market share, size and volume of business rank among competitors, reputation in industry
	Impact on environment	ability to shape behavior of customers, suppliers and competitors
	Adaptiveness	flexibility
innovativeness	quality of new products, services, procedures, incorporating new technologies & mgmt practices	
Fit	compatibility of internal system elements with reqmts and constraints of external environments	

2.2.1. Conflicts Among Effectiveness Criteria

A close inspection of Table 2.1. and Table 2.2 reveals many contradictions, paradoxes, and tensions among the criteria listed. For example, growth is usually taken as an indicator of an organization’s success in obtaining needed resources. However, growth can also lead to less participation in decision-making, reduced efficiency, and less ability to adjust to environmental changes (Hall, 1987). Management can hold conflicting priorities and

evaluative criteria without being aware of the conflicts, because they do not evoke the criteria simultaneously or spell out their operational implications.

An additional problem is that few effectiveness criteria equally suit the interests and priorities of all organizational members, units, and the various levels inside the organization. For example: the owners of an organization probably assess effectiveness in terms of short-term profits; management looks for compliance and conformity to regulations, innovation and growth in the long run; workers press for better wages and working conditions. Hence, the effectiveness criteria that reflect the dominant group in the organization will probably conflict with that of workers.

Given that the various effectiveness criteria are not mutually compatible and applicable, how should one choose appropriate criteria in order to incorporate them into an assessment methodology? Many theorists discuss ways to utilize multiple conflicting criteria, Campbell *et al* (1977), Connolly *et al* (1980), Goodman and Pennings (1980), and Quinn and Rohorbaugh (1983), and Cameron (1984, 1986a). According to the competing values approach proposed by Quinn and Rohorbaugh, organizations can flourish while pursuing conflicting or paradoxical criteria of effectiveness. Instead of defining consensual criteria, organizations can adapt multiple criteria that define effectiveness in terms of the organization's ability to satisfy its diverse elements and constituents. According to this perspective, organizations must accept a certain amount of trade-offs in treating the paradox in criteria. They also must attempt to balance these criteria against each other without going to one extreme or another which, in the long run tends to create imbalance.

2.3. APPROACHES AND MODELS OF EFFECTIVENESS

A review of general approaches, used by researchers in understanding organizational effectiveness would help in understanding the advantages and disadvantages associated with their use. Hannan and Freeman (1977), Zummato (1982), Cameron and Whetten (1983), and Miner (1988), outlined, in a comprehensive manner, the models and approaches that are used to understand organizational effectiveness. As seen in Table 2.3, these general approaches can be classified along four types of approaches, used to understand the concept of organizational effectiveness.

Table 2.3: Types of General Approaches to Effectiveness

Type	Example
Goal-attainment approaches	Goal model
Satisfaction of constituents	Multiple Constituency Approach
Systems approaches	Resource Model, Internal Process Model, Strategic Adaptation Model, Open-system
Qualities of Organization Approaches	Competing Values Approach

2.3.1. Goal-Attainment Approaches

An organization is, by definition, created deliberately to achieve one or more specified goals (Perrow, 1961). This is the main reason why goal is the most widely used criterion of effectiveness. Common goal-attainment criteria include profit maximization, beating out the

competition, etc. Common among these goals is that they consider ends to which the organization was created to achieve. Does the organization achieve its various goals in terms of quality and quantity of outcomes? The degree, or level of attainment, of a certain output goal or goals is an indicator of organizational effectiveness. The approaches assume that organizations are rational, goal-seeking entities and successful goal accomplishment becomes an appropriate measure of effectiveness. However, the use of goals implies that other assumptions must also be valid if goal accomplishment is to be a viable measure. These include: the assumptions that the organization must have a few manageable goals that are identified and defined well; that there is an agreement on these goals and that progress toward these goals must be measurable. Only if these conditions hold, will goal accomplishment be deemed an appropriate criterion. While this is true of several goals (sales, production volume), the assumptions do not hold for other goals that may not be objectively measurable.

A long tradition in organization research defines effectiveness in terms of outputs and goal accomplishment (e.g., Simon, 1964; Price, 1968; and Campbell, 1977). But an almost equally long tradition criticizes the use of the goal model. Most recently, and perhaps most importantly, on the grounds that because organizations are complex entities, the specification of their goals are problematic. Yuchtman and Seashore (1977) listed methodological and theoretical reasons why the goal model should not be used in developing assessment of effectiveness. First, they argued, the assessment of organizational effectiveness, in terms of goal-attainment should be rejected because goals are ideal states that do not offer the possibility of realistic assessment. Second, they pointed out the difficulty in identifying the real

goals of the organization. Organizations may have many goals; these goals can be inconsistent, contradictory, or incoherent. It is often unclear at what level, or with respect to what units, the attainment of goals should be measured. The multiplicity of goals is fairly well recognized by the researchers in the field, who define effectiveness as the “balanced attainment of many goals” (Kirchoff, 1977). Some researchers, such as Goodman and Pennings (1977), and Campbell *et al* (1977), argued for measurement of effectiveness by getting the organization to specify (a) complete catalog of concrete and observable organizational objectives; (b) the conditions under which the organization should be able to achieve them; (c) the degree to which each objective should be satisfied. None, though, described or explained how goals are to be identified, nor they treat the complex issues that arise when there is more than a single ultimate criterion or goal.

It is clear that there are a number of problems when this approach is operationalized for use in developing an assessment of effectiveness. First is the question of what type of goals? Official or operative goals? Dependence on official goals does not always reflect the organization’s actual goals. Official goals are formally defined outcomes that the organization states it is trying to achieve, and describe the organization’s mission, what it should be doing, the reason it exists, and the values that underlie its existence. Official goals sound good but are vague and general in nature and not very specific or measurable, such as “to produce quality products at competitive prices”. These goals can not be used as a criteria, given the likelihood that official and actual goals are different. Operative goals are intended to be the means through which official goals are accomplished. They describe desired operational

activities and are often concerned with the short-term. Operational goals typically pertain to the primary tasks an organization must perform . Thus, different operational goals may exist at a variety of levels in the organization and may be differentially pursued by various parts of the organization.

Another issue in applying the approach is, because goals can be short and long term and are some times incompatible with each other and change over time, which ones should be used? Organizations have multiple goals that also create difficulties in operationalization of measurement because, multiple goals sometimes compete with each other. The achievement of “high product quality” and “low costs” are directly incompatible. Multiple goals must be prioritized: but how to allocate a relative importance to goals that may be incompatible and represent different interests? When short-term effectiveness measures set the standards or goals for an organization, the tendency can arise to favor the short-term over the long-term goals (Kanter and Brinkerhoff, 1981). According to Weick (1977), short-term efficiency and production-oriented measures tend to produce ritualistic behavior by the organization that is geared toward quantity rather than quality, and that behaviors, such as an organization’s ability to adapt and be flexible in the long-term, may be lost.

Another problem with this approach is that it also assumes a consensus of goals inside the organization. Given that there are multiple goals and diverse interests within the organization, consensus may not be possible, unless goals are stated in such vague terms as to allow the various groups to interpret them favorably. This, according to Robbins (1990), may

explain why most official goals in large organizations are traditionally broad and act to placate the different groups within the organization.

Another major problem with the goal attainment approach is one of substance, rather than measurement. Some researchers have argued that outcome measures of effectiveness are never pure indicators of performance quality because of a number of other factors enter in, most notably: the characteristics of the materials or objects on which the organization performs, the available technology (Mahoney and Frost, 1974); and a variety of environmental factors beyond the organization's control. These factors, affecting goal achievement, led Campbell *et al* (1977) to recommend that measurements of goal attainment should be confined to incidents of accomplishment directly under the organization's control.

Another limitation of the goal attainment approaches is the problem of interpreting the uses of goals in organizations. In some cases, goals are treated as window dressing, designed not to orient the behavior of organizational members, but rather, to provide only symbolic recognition to some constituency and in other cases, goals are seen not as actual targets to be aimed for, but rather, internal messages within the organization of what behavior is desired (Galbraith, 1973; and Hannan and Freeman, 1977). Weick (1979), noted that goals in organizations frequently are inventions to suit activity already performed. They are, or become, the organization's means of forming a rationale for past activity.

Finally, and most importantly, whatever the goal arrived at, an understanding of effectiveness must include not only the achievement of goals, but also an understanding of the factors that are associated with how these goals are achieved. According to Gaertner and

Ramnarayan (1983), in the absence of such an understanding, any goal achievement measure of effectiveness is simple but barren; clear in its measurement, but inadequate in utility. Unless the measurement reaches back into the processes, structures, and intentions that are associated with the goal achievement, little can be done to improve effectiveness.

As a result of these limitations, the theoretical focus has shifted to approaches that focus on organizational processes and structures which, either in the general case or in specific cases, are associated with how the organizational goals are achieved.

2.3.2. Systems Approaches

Systems Approaches represent the second type of approaches. Models that fall into this category are based on the systems view of the organization. They emphasize the organization as a system and attempt to assess the functioning of the system in terms of its inputs, transformation, and outputs. Examples here include the resource model, the internal process model, strategic adaptation model, and the open systems model.

2.3.2.1 Resource Model

The resource model views effectiveness as the ability of the organization, as a system, to exploit its environments. In other words an organization is most effective when it maximizes its position by optimizing its resource procurement. This approach has its limitations. It is known, that in certain instances, resource starved organizations outperform more resource-affluent ones.

2.3.2.2 Internal Process Model

In the internal process model, effectiveness is reflected in the efficiency of the processes inside the organizational systems. Theoretically, looking at the internal processes of the system seems to be more revealing of the effectiveness of the system than any other approach especially when the organization has little control over its environments. However, the approach has a narrow perspective of the functioning of the organization. It has no focus on the external interactions of the organization.

2.3.2.3 Strategic Adaptation Model

Strategic adaptation model suggests that effective organizations monitor their external environment constantly, receive feed back regularly, and take corrective actions to achieve their goals in the short term and ensure survival in the long term. This model recognizes the open-system nature of organizations, and their susceptibility to external forces. A limitation of this approach is that it pays little attention to what goes on inside the organization.

2.3.2.4 Open System Model

The open system approach stresses the view that the organization is a structured set of interconnected parts that communicate and interact together, and with the external environment, to accomplish its goals (Nadler *et al*, 1992). It considers the organization effective if it is successfully functioning as an open system, coping with problems that emanate from within the organization itself and from the external environment: that part of the world

outside that has some relevance for the organization. Effectiveness is indicated by the organization's ability to meet internal and external challenges.

Robbins (1990), discussed two shortcomings of using systems approaches in the study of effectiveness. First, he alluded to the fact that measuring systems variables such as, adaptability to environmental changes or efficiency, may not be possible because one has to be able to develop valid and reliable measures that tap the quantity and intensity of these variables. Whatever measures that are in use, therefore, may be constantly open to question. In discussion of the second shortcoming, he used the argument that it's whether you win or you lose that counts, not how you play the game. If ends are achieved, are means important? The objective is to win, not to get out there and look good losing. The problems with systems approach, he added, emanate from its focus on the means necessary to achieve effectiveness. The problems in assessment of effectiveness arise because there are various interrelated means that are difficult to quantify in some cases, and which could be organized in more than one way in order to achieve effectiveness. This makes systems based assessment organization-specific, rather than generalized, an approach that could be applied to more than one organization.

Miner (1988), argued that systems approach may be distinguished from the goals approach, in that its emphasis on system maintenance and survival remain unchanged from one organization to another and from time to time within an organization. Goals, in contrast he argued, may differ and change. He added that the systems approach may be applied at any

time, while it is unrealistic to evaluate goals achievement until the organization has had time to achieve them.

2.3.3. Multiple Constituency Approaches

The multiple constituency approaches have recently been proposed as a viable alternative to the goal and systems approaches for studying and measuring organizational effectiveness (Whetten, 1978; Connolly *et al*, 1980; Zammuto, 1982, 1984; Tusi, 1990). The multiple constituency approaches are based on the political view of the organization. They integrate the criterion of effectiveness for each group or constituency inside or outside the organization that has a stake in the organization's performance. A stakeholder is any group or individual who can affect, or is affected by, the organization's objectives. Stakeholders could include any number of the groups shown in Figure 2.2. These are the owners of the organization, government and regulating agencies, local community organizations, customers, competitors, workers, special interest groups, environmentalists, suppliers, and the media.

Connolly *et al* (1980)³ argued that using this type of an approach in effectiveness assessment requires that organizations be viewed as

“ intersections of particular influence loops, each embracing a constituency biased toward assessment of the organization's activities in terms of its own exchange within the loop”

³ pp. 215

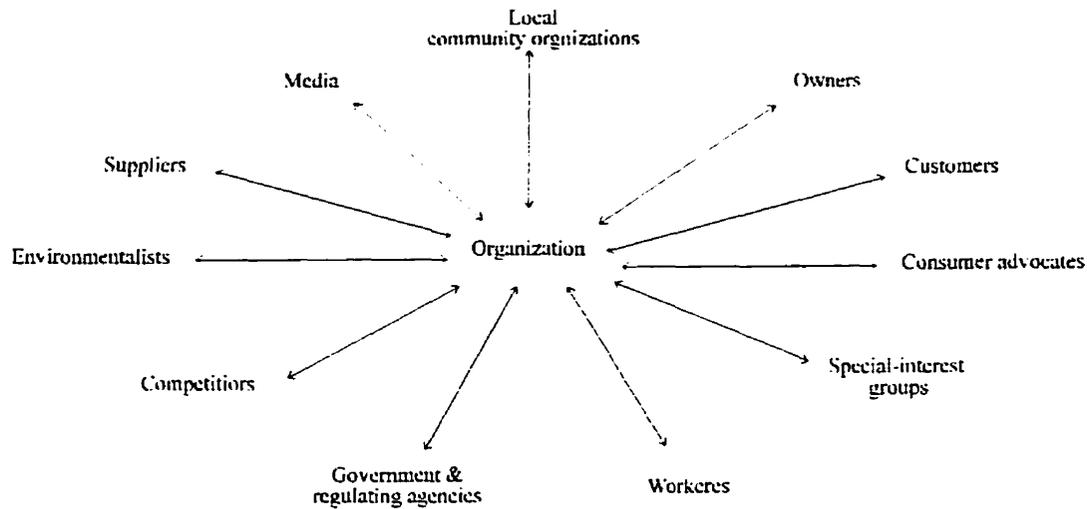


Figure 2.2: An Organization and Its Stakeholders

The multiple constituency approaches have been the underlying theme of many recent effectiveness studies (e.g. Cameron, 1978, 1984a; Jobson and Schneck, 1982; Zammuto, 1984; Wagner and Schneider, 1987; Tsui, 1990). Each of these studies points out that multiple constituency approaches, unlike the goal and system approaches, derive their criteria for assessing effectiveness from the preferences of multiple constituencies for the outcomes of organizational performance.

On this basis, the assessment of effectiveness, according to Daft (1983), provides a more accurate view of effectiveness than any single measure. To a degree, the multiple constituency approach represents an integration of the goal-based approaches. A major limitation is the assignment of proper weights to constituents to indicate the relative importance of satisfying their goals. Zammuto (1984), compared four multiple constituency

models and their differences to address this issue of distribution of weights. Each of the models labeled the relativistic, power, social justice, and evolutionary perspectives provides different answers to the issue. Zammuto, discussed two specific areas of disagreements among the models that emanate from the central question: Whose preferences should be satisfied through the distribution of the outcomes of organizational performance? First, how are judgments of overall organizational effectiveness reached, given the divergent constituent preferences for performance. For each of the four models this becomes a question of whose preferences should be weighted most heavily in reaching a judgment about organizational effectiveness. Second, whose preference an organization should attempt to satisfy through the distribution of performance outcomes.

Whetten and Cameron (1994), listed four difficult theoretical and methodological challenges using these approaches in the assessment of organizational effectiveness: (a) individual stake holders when asked, have difficulty explicating their personal preferences and expectations for an organization; (b) a stake holder's preferences and expectations change, sometimes dramatically, over time; (c) a variety of contradictory preferences are almost always pursued simultaneously in an organization; (d) the expressed or known preferences of the strategic constituencies frequently are unrelated, or negatively related, to one another and to summary judgments made by stake holders about an organization's effectiveness.

According to Miner (1988), several answers have been proposed. One is that all constituents have an equal weight and the goals of every constituency deserve attention. Although this view offers a solution, the notion of equal consideration presents problems. The

fact remains that the goals of certain constituencies may matter very little. For example, an organization can easily ignore the goals of its suppliers, if equal competing suppliers are available as is often the case in the construction industry.

An alternative solution is to consider only the strategic constituencies that immediately influence the organization. However, the problem, of satisfying their sometimes conflicting goals, still remains. In addition, if the assumption is made that the organization pursues and selects goals in response to these strategic constituencies, the favoring of some goals over others means that the other goals are ignored. For example, when the organization gives profits the highest priority, they meet the interests of the owners; however, that might conflict with customer satisfaction, and a supportive work climate, which favors the interests of the clients and workers respectively.

2.3.3. Qualities of Organization Approaches

The qualities of organization approaches relate effectiveness to organizational characteristics, such as degree of formalisation, communication, level of control, and/or other qualities related to structure, culture, and strategy. The competing values approach is an example here. The approach assumes that there is no "best" criterion for evaluating organizational effectiveness and that the concept of effectiveness is subjective. The approach assumes that these diverse criterion can be consolidated; that there are common elements underlying any comprehensive list of effectiveness criteria; and that these elements can be combined in such a way to create three basic sets of competing values. By classifying a wide

variety of criteria of organizational effectiveness along these three sets, the approach creates four diverse models or basic configurations of effectiveness that represents the possible criteria used by organizations to model effectiveness.

2.3.3.1 Competing Values Approach

The competing values approach was first proposed by Quinn and Rohrbaugh (1983). The approach is also discussed by Lewin and Minton (1986), Cameron (1984a), Quinn (1988), Robbins (1990), and Maloney and Federle (1991). The approach is based on the premise that there is no one criterion for evaluating effectiveness. It organizes, consolidates, and integrates multiple criteria in the domains of effectiveness into three sets of incompatible dimensions. These are flexibility versus control, internal versus external focus, and means versus ends. The first set contrasts two dimensions of an organization's structure: flexibility values innovations, adaptation, and change while control favors stability, order, and predictability. The second set deals with whether focus and emphasis should be placed internally, on the well-being and development of the *people* in the organization or externally, on the well-being of the *organization* itself. The third set relates to organizational means versus ends; the former stressing internal processes and the long term, the latter emphasizing final outcomes and the short term.

These three sets are depicted in the four organizational models or configurations shown in Figure 2.3. The models are the open system model, the human-relations model, the rational goal model, and the internal process model. In the figure there are axes of contrasting

values that define the four models. Each model represents a particular set of values and has a polar opposite with contrasting emphasis. The vertical axis pertains to organization structural context and it contrasts stability and control with flexibility. The horizontal axis pertains to focus: whether dominant values are internal or external to the organization. The two inner axes pertain to the organizational means and ends for each model and they contrast the processes or means (e.g. goal setting) to organizational outcomes and the outcomes or ends (e.g. productivity) themselves. In brief, each model has characteristics that differ from the other, and which influence the level of effectiveness in the organization differently. The rational goal model emphasizes control and organizational focus as dominant effectiveness values; planning and goal setting are means, and productivity and efficiency are ends.

The open system model emphasizes flexibility and an organizational focus as dominant effectiveness values; readiness and flexibility are means, growth and external support are ends. Dominant effectiveness values for the internal process model are control and internal focus, stressing communication processes as means and control as ends. The human-relations model emphasizes flexibility and internal focus, with cohesion and morale as means and skilled workers as ends.

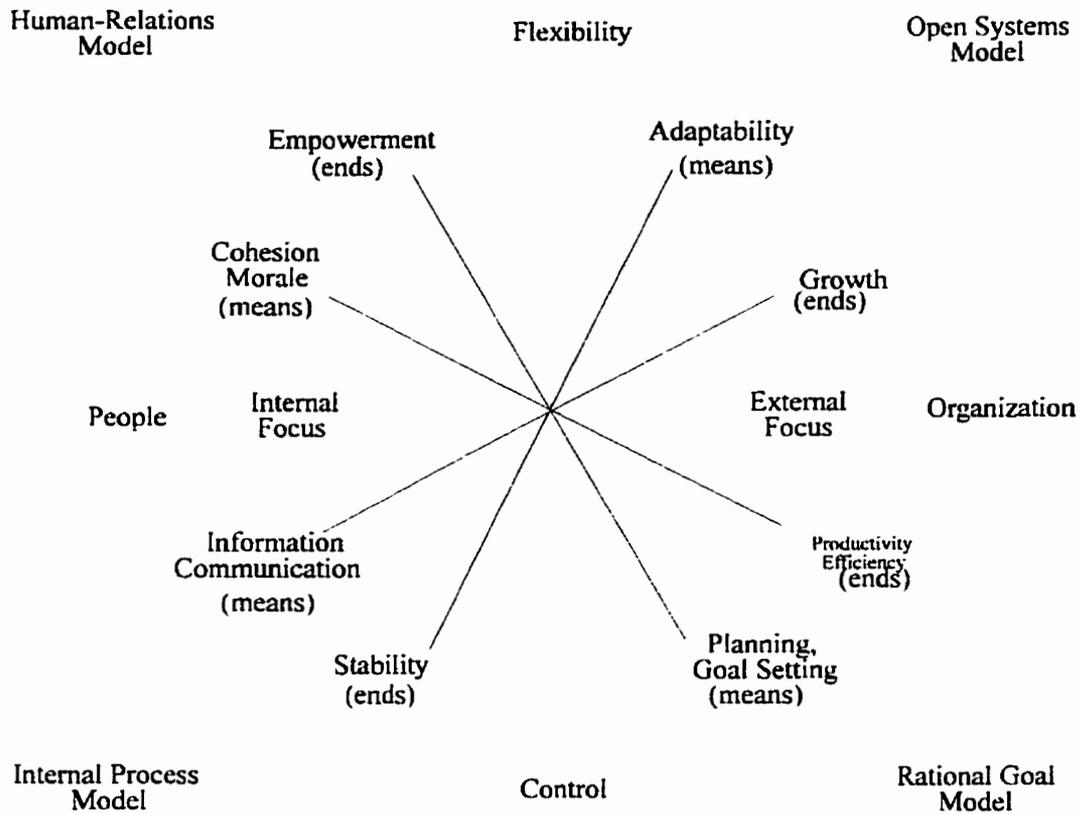


Figure 2.3: The Competing Values Approach’s Four Ideal Models

2.5 SUMMARY OF CURRENT APPROACHES TO EFFECTIVENESS

The review of the current literature revealed that there are different definition and approaches to organizational effectiveness. Each has its advantages, but at the same time, each has distinctive disadvantages, partly inherent, and partly owing to limitation in the state of relevant theory and empirical results. These approaches can be characterized by two dimensions : (1) focus of the definition: some definitions focus on measures of terminal outcomes, such as profitability, survival, or goal attainment. Others tend to be more

concerned with organizational processes and structures. (2) intended use of the concept of effectiveness: there are approaches that tend to be organization-specific while others are intended for a generality of organizations. The latter aim for general propositions about either outputs or organizational processes and structures. The former utilize the details available to explain events in a given organization, or class of organizations, in a less generalizable way. These two dimensions, when cross-classified, result in four distinct sets of approaches. The first set of approaches uses the traditional accounting measures, such as productivity, profit, or return on investment as criteria for effectiveness. This set of approaches also includes those that focus on organizational health and survival as the ultimate organizational outcome. These approaches are rooted in the theoretical perspective of population ecology. Problems with these approaches, stem from the fact that they rely solely on general quantitative measures of output, while organizations produce different things that, sometimes, are not easily quantifiable.

Approaches in the second set include all goal-centered approaches to organizational effectiveness. These were discussed extensively in the preceding sections. These approaches yield valuable insights about an organization's character and behavior, because serious goal setting represents an attempt at optimization of potentially conflicting organizational factors, in light of particular past and present circumstances, and desired future. Goal-centered approaches provide a useful degree of detail and context that are lacking in general output/outcome measures. However, in the preceding section, it was seen that goal-centered approaches have limitations. The major limitation is that goals are dynamic and likely to

change over time, partly as reflections of changing external circumstances, and partly due to changes in the management of the organization.

In the third set, the approaches focus on generally effective or contingently effective system's components and processes of organizations. Systems approaches look at the basic processes in an open systems view of organizations (resource acquisition, transformation, output, and feedback) as interconnected, so that overall effectiveness may be assessed at any point in the system loop. Given the problems of defining and applying generally effective structures, system components, and processes, some of the approaches have attempted to develop models of process and structure that are organization-specific, mainly operating as guides to diagnosis and change in particular systems, their components and/or processes.

In the fourth set, the approaches focus mainly on qualitative processes. These approaches provide management with information about qualitative organizational attributes such as flexibility, openness of communication, adaptability, and management style, leadership, decision making, and culture. Although these approaches concern themselves with processes that lead to effectiveness, they also suffer from being too diffuse, not result-oriented, and have a narrow focus on contingently effective aspects of organizations.

2.6. ASSESSMENT OF ORGANIZATIONAL EFFECTIVENESS

In the literature, there are many techniques that were used in developing assessment. The first is traditional and is done by applying one of the common approaches, such as the goal model as the case in Kilmann and Herden (1976) model, Pennings and Goodman (1977)

framework. Other techniques such as Keeley's (1978), and Hitt's (1988), also utilized a single approach; however, they relied on the more elaborate models, such as the resource model or strategic adaptation model.

Some methods synthesized a number of these approaches together such as Parsons' (1959), and Pickle's and Friedlander's (1967). The Parsons' model synthesized parts of three models of effectiveness. It focuses measurement on four main tasks: adaptation (strategic adaptation model) and it includes such criteria as resource acquisition; development, growth, survival, flexibility, and control of environment; goal attainment (goal model) is measured by productivity and profitability; integration and it includes efficiency and openness of communication as criteria; employee satisfaction (constituency model) measured by employee retention.

The Pickle's and Friedlander's model was developed specifically to study a group of small businesses. It synthesized the goal model with the multiple constituencies model. The model concerns itself with goals of seven parties that seek satisfaction from the organization and how to evaluate them. These parties are the owner; the employees; the customers; the suppliers; the creditors; the community in general; and the government. The empirical application for the approach is in the area of determining the distribution of satisfaction i.e. who gets satisfied first and how much? What may be viewed as an ineffective strategy regarding one constituency in the short term, may be viewed as highly effective for other constituencies over longer periods of time.

Some methods utilized the paradoxical perspective based models such as the competing values approach, as in the case of Ostroff and Schmitt (1993) and Maloney and Federle (1993). Maloney's study focused on organizations in the architectural, engineering, and construction industry. Their methodology identified the paradoxical culture types in these organizations and based their assessment on the consensus of four culture perceptions by management and workers. Their methodology is discussed in greater detail in later sections of this chapter.

2.6.1. Existing Methodologies

Most traditional assessment methodologies are based on the goal approach. They measure the level of achievement of a specific goal or goals. Three commonly used indicators ask if work was completed on time and/or within budget, and/or if it met certain quality standards. On-time completion means that the work finished within the scheduled duration of time. Within budget means no cost overruns. Meeting quality standards means that work output reached specific quality goals without significant level of rework. Typically, only under perfect project conditions do all three criteria are met by a construction firm. As a result, effectiveness of a construction firm is usually judged by meeting any one of these criteria.

Other indicators measure levels of achieved profits and/or levels of workers' productivity and compare these levels to specific levels that were established as goals. Profits indicate the difference between price and costs. Profit indicators by themselves are crude and shortsighted. Clearly, an organization can make a profit without being effective. Ineffective

organizations make profits by cutting corners and improper practices; such organizations do not stay in business long.

Another goal-based indicator is productivity. It is the ratio that relates measurements of outputs to measurement of inputs. In construction, as in other industries, increased productivity is one of the traditionally sought after goals. If the organization is judged to have high productivity, it is considered effective. However, the concept of productivity seems to suffer as much debate regarding operationalization and measurement, as the construct of organizational effectiveness itself. Therefore, the questions are: what is productivity, how is it operationalized and measured, and what are the problems associated with measuring productivity, and using it as a measure to reflect organizational effectiveness? Productivity in construction can be defined in a variety of ways depending upon the work being performed, but is generally defined as output/input with output expressed in terms of physical units and input as man-hours required to produce the output. This is very close to the general definition of efficiency. The accurate determination of productivity rates is a problem in the construction industry according to Herbsman and Ellis (1990). They attributed this difficulty to the fact that productivity is influenced by many factors including: technological, such as design; material properties; equipment factors; location (site) factors; construction methods; and organizational factors such as labor factors and social factors. They added that the quantification of these factors in simple terms is too complex to allow a meaningful comparison between organizations or between projects, for a single organization.

The level of achievement of certain goals, in terms, of process time, production costs, profits, and desired levels of productivity, are considered as outcome measures. Outcome indicators, by themselves, simply do not give enough information about the organization. Organizations need evaluation that addresses not only the status of their internal processes, but also how they interact with the external environment.

Gameson (1992), found that one in five commercial construction clients were dissatisfied with the service they received. One of the factors, discussed by him, that leads to such low performance is the use of inappropriate measures to assess effectiveness. Improper assessment by organizations lead to inaccurate conclusions which, in turn, result in sub-standards performance. Although most managers use some indicators (mostly financial), these do not capture all of the salient elements of effectiveness and can not be relied upon as predictors of effectiveness. Measures used by management of construction firms are rarely justified or based on the theoretical approaches of understanding effectiveness. Development of better assessment methods is critical in order to achieve and maintain improved organizational performance. A recently developed assessment methodology (Maloney and Federle, 1993) is discussed in the next section.

2.6.1.1. Maloney's and Federle's Methodology

Maloney's and Federle's assessment methodology is focused on an organizational unit rather than the whole organization. It is based on the perceptions of the unit's manager, his superior, peers, and subordinates. Perceptions are formed of profiles relating to unit's culture,

perceived organizational effectiveness criteria, leadership, and management skills. These profiles are based on typologies or configurations identified by the four models of the competing values approach. The perceptions of each profile are checked for congruence among them. The most important being the culture profile. The lack of agreements in perceptions of the culture of an organization especially that between the manager's and that of his subordinates, according to Maloney and Federle, creates the potential for significant organizational problems. Conversely, agreements in the perception. indicates a common understanding of the organization and the manager.

Profiles are then compared with each other to check for consistency of perceptions. Profiles of organizational effectiveness is compared to the culture profile to determine whether there is consistency between the perceived effectiveness criteria and the culture. Also leadership and management skills profiles are examined to determine consistency with the perceptions of the culture.

It is clear that the assessing organizational effectiveness according to this methodology is based primarily on evaluation of culture and the effectiveness criteria typologies identified from the four models in the competing values approach. These typologies or configurations are shown in Figure 2.4.(a) and (b) respectively. In (a), the four cultures configurations emphasize the values in the four ideal models. Under the rational goal model or firm-type organization, the term 'market culture' is used to describe the culture that has emphasis on order, maximization of output, rational production, values goal clarification, providing direction, and decisiveness about what is done. A firm that pursues this type of culture, prides

itself on goal accomplishment, making profit, and its external interactions with suppliers, customers, and competitors. The open-systems model has an 'adhocracy culture' that is based upon expansion and transformation. This culture, according to Maloney (1991), prizes resource acquisition and growth. The emphasis of a firm that pursues this type of culture is on innovation, flexibility of structure in conjunction with a focus on external constituencies, and resource providers. This type of culture is at its best when the tasks are undefined. Organizations that pursue the human-relations model have cultures that are referred to as team or 'clan culture'. This culture is a direct opposite to the market culture and it values the human resource in the organization and promotes openness, participation, and involvement. This culture is characterized by team work, consensus decision making and information sharing.

In organizations that pursue the internal process model, the culture is referred to as the hierarchy or 'bureaucratic culture'. It is the opposite of the adhocracy culture and emphasizes stability, control through centralized decision making, and the maintenance and continuity of the organization, through rules and regulations that are used to control the internal systems.

In (b), effectiveness criteria used by organizations pursuing the various culture types are outlined. Organizations with an adhocracy culture use adaptability, readiness, growth, resource acquisition, and external support. Organizations with a clan culture use cohesion, morale, value of human resources, and level of training. Organizations with a market culture use productivity, efficiency, planning, and goal setting as criteria. Organizations with a hierarchy culture use stability, control, information flow, and communication

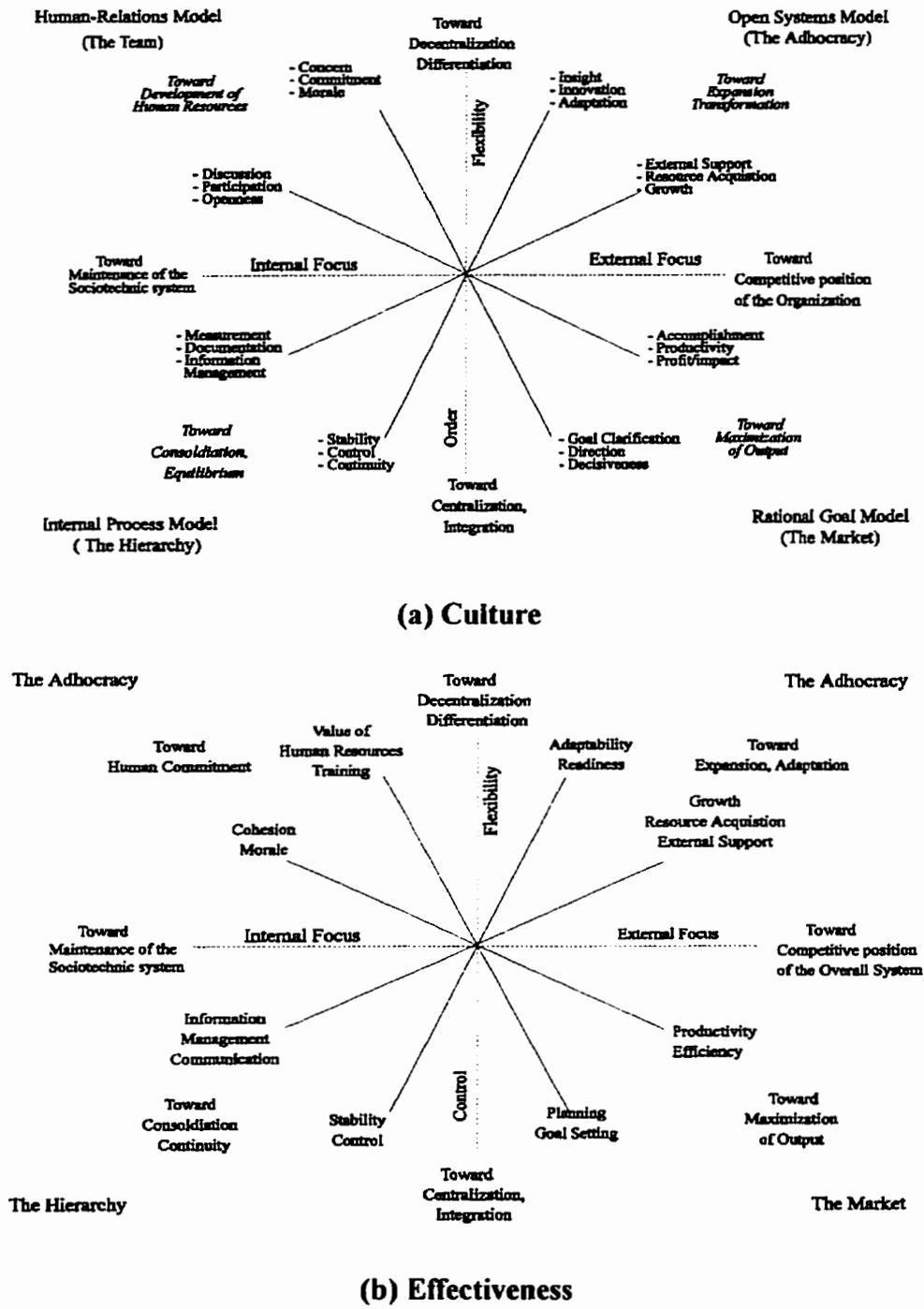


Figure 2.4: Competing Values Framework by Maloney and Federle⁴

⁴ Source: Maloney and Federle (1993)

Assessment of organizational effectiveness is achieved in three steps. First, by classification of the unit's culture according to perceptions of the manager, superior, peers and subordinates, along the properties of four types of cultures identified in the competing values approach. Questionnaires are used to solicit perceptions on six main areas of organizational culture and ask the respondents to divide 100 points among four statements (each describes an aspect of the four culture typologies) in each of the six areas. These include dominant characteristics, organizational leader, organizational glue, organizational climate, and criteria of success. Second, by rating the respondents perceptions to an organizational effectiveness questionnaire on the existing and desired level of effectiveness criteria and the importance of the criteria. The questions included relate to the following criteria:

- (1) participation, openness, commitment, morale for the clan culture.
- (2) innovation, adaptation, external support, growth for the adhocracy culture.
- (3) stability, control, documentation, and information management for the hierarchy culture.
- (4) Productivity, accomplishment, direction, and goal clarity for the market culture

The questionnaires present the respondents with a series of statements (a total of sixteen) to which the respondents could rate his/her unit using a 5 or 7 point Likert scale. Third, unit's overall ratings or profiles of culture and organizational effectiveness are calculated by averaging the respective respondents' ratings. Fourth, the ratings of the respondents on unit's organizational effectiveness are analyzed and compared with

respondents' overall culture ratings. Data is first presented in tabular format (Table 2.4) where the respondents' overall ratings are compared in tabular form with each other to check for consistency. As mentioned before, particular attention is paid to the comparison of the ratings of the manager and that of his subordinates. If there are significant differences between the perceptions of the manager and his subordinates, the potential exists for major problems. For organizational effectiveness, according to Maloney and Federle, a difference with a value of one between raters must be considered significant and is an indicator of potential problems for the organization.

The data is also presented in a graphical format by drawing pictograms to develop a better understanding of the results. Pictorial representation of all four perception profiles are drawn along the axes of the competing values approach. Maloney and Federle (1990) defined three zones that they used to examine the resulting plots of the data (Figure 2.5). An extremely negative zone in the center of the figure, an outermost negative zone, and an intermediate positive zone. Organizational units with culture plots falling in the extremely negative zone, they stated, have no well defined culture and organizations with a profile in this zone would be ineffective due to strong conflict between cultural values. In the outermost zone, cultures are carried to an extreme and organizations with profiles in this zone may suffer by being either too focused on one type and risk being oppressive if 'market culture', anarchy if 'adhocracy', irresponsible if 'team' and frozen if 'hierarchy', or focusing on all directions at the same time and becoming in Maloney's and Federle's words "a jack of the trades and a

master of none". In the positive zone, trade-offs and balance among the values of the four cultures result in a strong effective culture.

By plotting the overall culture, and organizational effectiveness perceptions for each of the four types of raters, conclusions can be drawn regarding the culture and the unit's effectiveness in a manner consistent with the three identified zones in Figure 2.5.

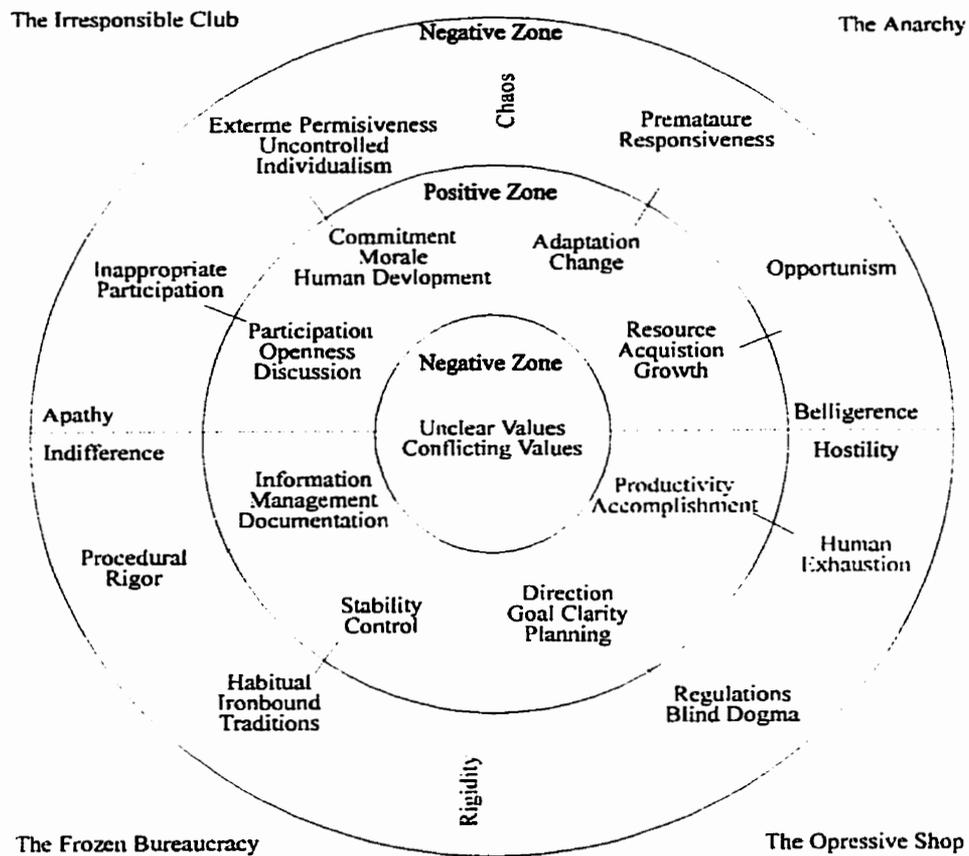


Figure 2.5: Positive and Negative Zones⁵

⁵ Source: Maloney and Federle (1993)

An example of using the assessment methodology of a construction organization's unit that was surveyed and assessed by Maloney and Federle, is presented here for clarity.

The unit considered in the example is a field supervision unit of a general contractor organization (Maloney and Federle, 1990). Respondents included a manager, a supervisor, three peers, and nine subordinates. Table 2.4 tabulates data of four culture profiles according to respondents' perceptions of the culture existing in the unit. The unit is perceived to have a strong Market culture by the manager in five of the six areas as evidenced by the high total score of 72 out of 100. The superior's profile is similar to the manager's with the unit perceived as strong in Market culture with a total score of 45, except that the manager is perceived as strongly hierarchical as a leader. The peer's rating is similar for the Hierarchy culture with a score of 31 and a score of 29 for the Clan culture. The subordinates' profile gives an overall rating that is strongest in the Market culture with a score of 33 and in the Clan culture with a score of 28. As a result, it can be concluded that there is congruence among the manager's, superior's and subordinates' perceptions of the unit's culture. The manager, in particular, believes the unit to have a Market culture and gave it a score of 72. However, the other two raters, although agreeing that the unit has a Market culture, gave it lower scores than the manager does. The superior scored it 45 for the Market culture and assessed the unit in the Clan, Adhocracy, and Hierarchy cultures by scoring them 15, 8, 32 respectively. The subordinates scored it 33 for the Market culture and assessed the unit in the Clan, Adhocracy, and Hierarchy cultures by scoring them 28, 25, 14 respectively.

Table 2.4: Culture Profiles Ratings ⁶

Culture Element	Raters			
	Manager	Superior	Peer	Subordinates
<i>(1) Dominant Characteristics</i>				
Personal Place	0	30	8	32
Dynamic/ Entrepreneurial	5	10	18	18
Formalized and Structured	5	0	28	9
Production Oriented	90	60	35	41
<i>(2) Organizational Leader</i>				
Mentor/ Father figure	0	0	10	5
Entrepreneur/ Risk taker	10	0	17	16
Coordinator, Organizer	10	70	47	43
Producer/ Competitor	80	30	27	36
<i>(3) Organizational Glue</i>				
Loyalty & Tradition	15	10	42	37
Innovation & Development	10	10	20	9
Rules & Policies	5	10	15	11
Production & Goal	70	70	23	43
<i>(4) Organizational Climate</i>				
Participative	0	20	45	44
Dynamism & Readiness	10	10	10	18
Stability	0	10	25	15
Competitive	90	60	20	23
<i>(5) Criteria of Success</i>				
Sensitivity to Customers	0	10	32	11
Product Leader & Innov.	0	10	3	3
Dependable delivery	90	80	53	67
Market Penetration	10	0	12	19
<i>(6) Management of Worker</i>				
Teamwork	0	20	27	37
Freedom & Uniqueness	10	10	42	20
Security/ Predictability	0	20	15	7
Production & Achievement	90	50	17	37
OVERALL CULTURE				
Team Culture	2.50	15.00	28.89	27.69
Market Culture	71.67	45.00	22.22	33.15
Hierarchy Culture	18.33	31.67	30.56	25.19
Adhocracy Culture	7.50	8.33	18.33	13.98

⁶ Source: Maloney and Federle (1990)

Table 2.5 tabulates the organizational effectiveness profiles as a result of the perceptions of the respondents regarding the actual level of perceived criteria of effectiveness, the desired level, and its level of importance. The score range for the actual and desired level is measured on a 7 anchor points Likert scale. The score range for the level of importance is measured on a 5 anchor points likert scale.

Table 2.5: Organizational Effectiveness Profiles⁷

Effectiveness Criteria	Raters											
	Manager			Superior			Peer			Subordinates		
	actual	desired	imp.	actual	desired	imp.	actual	desired	imp.	actual	desired	imp.
<i>Clan Culture</i>												
participation, openness	5.00	6.00	3.00	5.00	5.00	3.00	4.67	4.83	3.33	4.45	5.35	4.05
commitment, morale	6.00	6.50	4.50	4.50	5.00	3.00	5.00	5.83	3.83	5.15	6.05	4.65
<i>Hierarchy culture</i>												
stability, control	5.50	6.00	4.00	5.00	5.00	3.00	5.00	5.67	4.67	4.85	6.20	4.25
document, info mgt.	6.50	6.50	4.50	5.00	5.00	3.00	4.83	5.50	3.83	4.35	5.15	3.80
<i>Market culture</i>												
productivity, accomp	7.00	6.50	5.00	5.00	5.00	3.00	4.50	5.00	4.33	5.70	5.95	4.30
direction, goal clarity	6.50	6.50	5.00	5.00	5.00	3.00	5.33	5.50	4.17	4.80	6.00	4.45
<i>Adhocracy culture</i>												
innovation, adapt	5.00	6.00	3.50	5.00	5.00	3.00	4.00	4.83	3.50	4.15	5.40	4.05
ext. support, growth	6.50	7.00	4.00	5.00	5.00	3.00	4.17	4.67	3.17	4.75	6.15	4.40

As seen from Table 2.5, all four raters perceive this unit to be most effective in the market culture criteria. There is congruence with the perceptions of the raters of the unit's culture as a market culture from the data in Table 2.4. The manager perceived the unit to be

⁷ In Maloney and Federle (1990) pp. 230

very effective in the effectiveness criteria of a market culture (a score of 7 out of 7) The superior, peer, and subordinates perceived the unit as most effectiveness in the same criteria but perceived it less effective as evident from their ratings of 5, 4.5 , and 5.7. Based on the difference of 1.3 (7 minus 5.7) between manager's and subordinates' rating of 7, potential problems can be anticipated. Graphical plots or pictograms of manager's and subordinates' ratings of overall culture and organizational effectiveness (Figure 2.6 (a), (b), (c), and (d)) can also be used to infer the same conclusions.

As described, this assessment methodology, considers the view that performance and effectiveness are primarily determined by the culture that exists inside the organization. However, Kotter and Heskett (1992), recommended that other organizational variables should be considered along with culture in the study of organizational effectiveness. Their study has shown that (according to their definition of culture) there is a positive relationship between strong cultures and organizational effectiveness (good performance). However, in some instances, organizations that were rated to have weak cultures performed just as good, or even better, than organizations with strong culture. Kotter and Heskett attributed these irregularities to the effects of other organizational characteristics, such as structural context, and strategy.

By delineating variables from the competing values' four models, Ostroff and Schmitt (1993), studied configurations of organizational effectiveness and efficiency by operationalization of effectiveness and the variables. Their findings indicated that effective and efficient organizations are influenced not only by strength of culture inside, but also by other

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variables such as participation in decision making, goal emphasis, attitude toward change, and the level of structural contextual emphasis. Although both of the Kotter's and Heskett's, and Ostroff and Schmitt studies did not target construction organizations, their findings suggested the inclusion of other organizational characteristics or variables along with culture in the study of effectiveness seems to be appropriate.

In conclusion, Maloney's and Federle's methodology represents a crucial advance. Their assessment methodology identified and validated, for use by construction organizations, the four sets of culture and effectiveness criteria typologies found in the competing values approach.

2.7. SUMMARY

The review has provided a concise introduction into the relationships between the concept of organizational effectiveness and a number of theoretical perspectives of organization such as: the traditional theories of scientific management principles and Weber's bureaucracy; human-relations school; systems theory; contingency approach; political theory; and configurational approaches. The review also discussed the various criteria used in the assessment of organizational effectiveness and the conflicts that exist among them and recommendation to resolve these conflicts. The review also discussed the various definitions used to define effectiveness, and the approaches used for understanding and modeling organizational effectiveness: the goal model and the multiple constituencies model; systems models such as the internal process model, the strategic adaptation model, and the open

systems model. The discussion also included the shortcomings of using such approaches in the operationalization and the measurement of effectiveness. In particular, the review has focused on the competing values model as a configurational approach and gave a detailed description of it. A review of existing methodologies was given, along with a detailed discussion of a recently developed methodology that uses the competing values approach's criteria to assess the effectiveness of organizational units in construction firms.

In summary, the review has shown that the competing values approach can be used as a conceptual model to categorize the characteristics of construction firms along its four ideal configurations. Its use, in studying organizational effectiveness in construction has been validated by the methodology developed by Maloney and Federle (1993). In the next chapter, the criteria of the competing values approach's four ideal configurations are used to conceptualize and identify four major categories of variables relevant in examining the organizational effectiveness of the construction firm.

CHAPTER (3)- METHODOLOGY

3.0. INTRODUCTION

First, in this chapter, issues in developing an assessment methodology are discussed and the logic of the proposed research methodology is presented. The methodology is broken down into three main stages. The first stage, which is covered in the second part of this chapter deals with identification of variables that are used to develop the prediction methodology. The second and third stages of the proposed methodology, that deals with development of measurement scales, construction of questionnaires, carrying out the field survey, and analyses and model fitting, will be covered in the following three chapters.

3.1. ISSUES RELATING TO DEVELOPMENT OF AN ASSESSMENT METHODOLOGY

The evolution of the methodologies used to study organizational effectiveness has progressed along roughly parallel lines with the development of the various theoretical models. Because no single methodology is suitable for the plethora of theoretical perspectives, the key to developing a valid assessment methodology rests with addressing the following seven questions:

1. What time frame is being employed? Short-term effects may differ from long-term effects, and different states in an organization's life cycle may produce different levels of performance.
2. What level of analysis is being used? Effectiveness at different levels of analysis in an organization (e.g. Subunit performance versus organizational adaptation) may be incompatible.
3. From whose perspective is effectiveness being judged? The criteria used by different constituencies to define effectiveness often differ markedly and often represent unique constituency interests.
4. On what domain of activity is the judgment focused? Achieving high levels of effectiveness in one domain of activity in an organization may mitigate against effectiveness in another domain.
5. What is the purpose for judging effectiveness? Changing the purposes of an evaluation may change the consequence and the criteria being evaluated.
6. What type of data are being used for judgment of effectiveness? Official documents, perceptions of members, participant observations, and symbolic or cultural artifacts all may produce different conclusion about the effectiveness of an organization.
7. What is the referent against which effectiveness is judged? No universal standard exists against which to evaluate performance, and different standards will produce different conclusions about effectiveness.

In developing this methodology, these seven questions are answered in a very detailed and sufficient manner in the following sections of this chapter and the chapters that deal with developing and testing the methodology. However, in brief, in developing the proposed assessment, this research focuses on a homogenous group of construction firms that operate in the same market and undergo the same forces in the environment.

The methodology is geared to assess organizational effectiveness at the firm level. The perspective of the assessment is from the management point-of-view, for the purposes of predicting the level of organizational effectiveness and uncovering the significant sources of ineffectiveness in the critical organizational attributes, in order to develop strategies to correct and adjust the organizational configuration. Workers' and management perceptions are the primary instrument upon which the assessment methodology is based.

Organizational effectiveness is judged in the analysis and development of the model, against a measure that consists of the three measures most commonly used to rate performance of a construction firm, namely, duration of execution of work, cost of completing the work, and finishing the work while conforming to quality specifications.

3.2. RATIONALE OF METHODOLOGY

Miller and Friesen (1984), in their analysis suggested that researchers should attempt to use an approach based on recurring patterns or configurations of attributes that relate to effectiveness empirically. According to Meyer *et al.* (1993) using configurational approaches in organizational assessment can be justified on grounds of attempting to understand

commonalties across a homogenous group of organizations. This research is focused on developing an organizational effectiveness prediction methodology for construction firms that can be considered to form a homogeneous group. The construction firms targeted by this research have been selected from a group of construction firms serving the same construction market where they operate under the same conditions, and due to the relative young age of the Saudi ICI market, most of these firms operate within similar stage of life cycle.

After careful review of all the models and approaches, the competing values was chosen as the most valid configurational approach through which the proposed method of predicting effectiveness is developed. The reasons being: first it has been validated by Maloney and Federle (1993) in the assessment of construction organizations and their cultures; second, its four models or configurations, emphasize characteristics that represent the integration of most effectiveness criteria already used by researchers and managers.; and third, use of the multiple criteria represented by the four ideal models in the approach allow a more realistic depiction of the values and criteria of effectiveness that are typically pursued by a firm from one stage in its life cycle to another while changing its configuration.

The use of multiple criteria or characteristics is represented by the hybridization of values between the four models of the competing values approach. This hybridization results in certain tradeoffs between the different levels of conflicting or paradoxical values, based on the specific environmental situation faced by the organization. For example, stressing a moderate level of competitiveness and external focus by an organization does not exclude it from placing some emphasis on the development of its workers, and adopting strategies to

enhance morale and cohesion among them. Cameron (1986a), supported the inclusion of paradoxical or conflicting criteria in assessments of organizational effectiveness in order to achieve a better assessment. Cameron (1983), suggested that in order to develop accurate measurement at the organizational level, variables and measures must be combined with some overall model that indicates performance in the multiple domains of effectiveness. He added that, although organizations could operate in multiple domains of effectiveness, they may also perform well only in a limited number of them. In other words, organizations can not satisfy all possible criteria of effectiveness. Tsui (1990), argued that, using a multidimensional view of effectiveness implies that different patterns of relationships between organizational effectiveness and its determinants will emerge, depending on the environment in which a particular organization functions.

Figure 3.1 (a), (b), (c), and (d) show pictograms of competing values criteria used in the assessment of effectiveness over the life cycle of the organization, as suggested by Quinn and Cameron (1983). It is clearly seen that organizations tend to pursue the values that belong to more than one model at the same time, regardless of the stage they are in. The only factor of difference from one stage to another is the differing levels of these values or criteria pursued by organizations, as seen in states (a), (b), (c), and (d). In state (b) the organization values flexibility but somewhat less than in (d), where more emphasis is put on flexibility. During stage (a), the organization places emphasis on flexibility just as much in (d) however, it places very little emphasis on control of its processes. In (c), the organization places less flexibility than in (a) and (d), but places more than in (b). This view represents a more realistic

model of the nature of the firm, and how it organizes itself to achieve effectiveness. This is the view considered by this research.

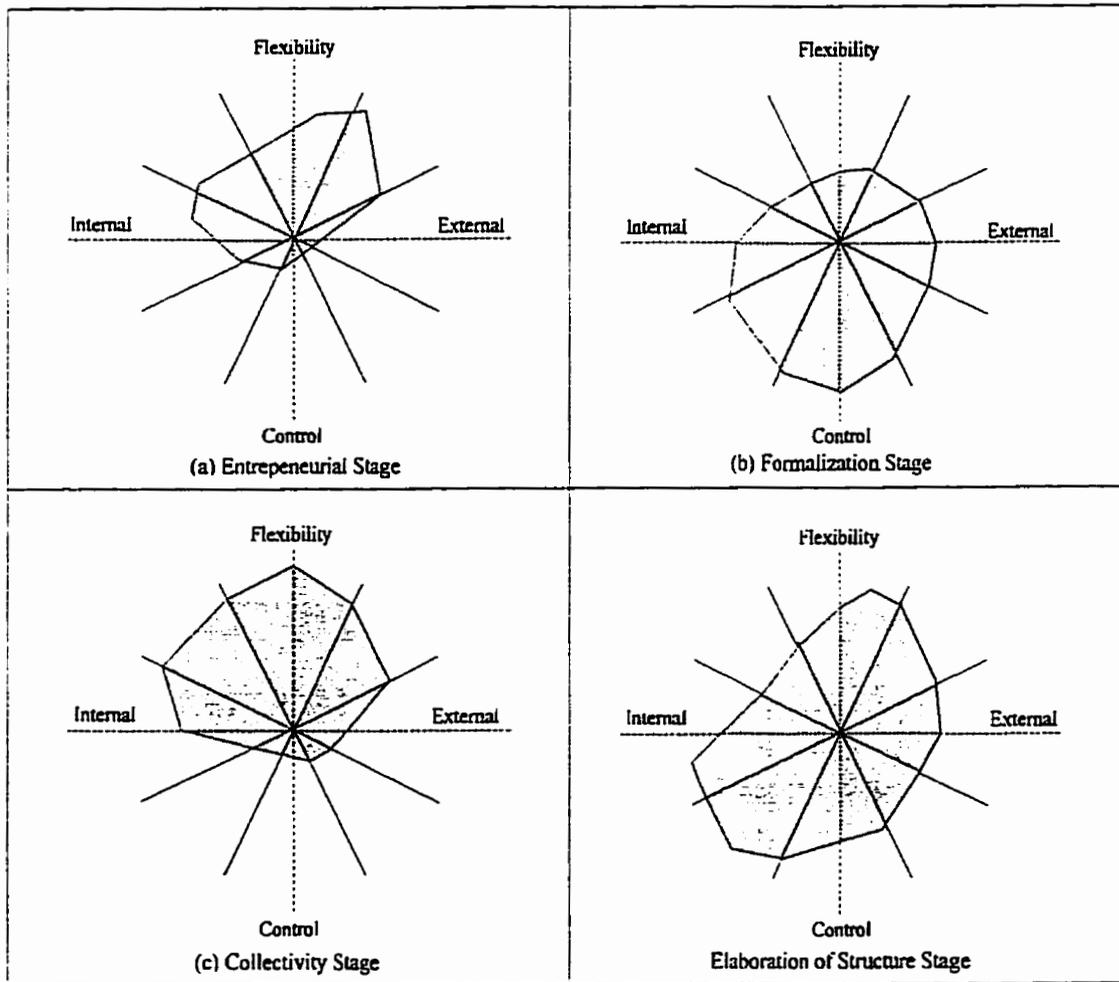


Figure 3.1: Organizational Life Cycle and Criteria of Effectiveness ¹

From this perspective, a homogenous group of firms that are within the same stage of their life cycle tend to pursue similar levels of criteria of effectiveness. These levels are

¹ Source: Quinn and Cameron (1983)

determined as the result of hybridization of certain levels of values of the four models of the competing values approach to represent another configuration. Therefore, the levels of the hybridized criteria in this configuration/model can be used to predict the organizational effectiveness of firms. This is achieved by: gauging the levels of hybridized criteria in existing effective firms through empirical experimentation; and using the determined levels of these criteria as a gauge against which, levels of criteria in firms under question, can be compared.

Three main steps can be considered in order to develop valid quantitative models based on configurational inquiry (Dotty *et al*, 1993). First organizational configurations in an identified approach must be conceptualized and modeled as ideal types where effectiveness is highest because the fit, among the contextual, structural, and strategic factors is at a maximum in these configurations. In this research, the competing values approach was selected as a valid configurational approach that conceptualizes and identifies four ideal models of effectiveness criteria that can be pursued by construction firms to achieve effectiveness.

Second, organizational characteristics of the particular group of organizations or firms which represents the different effectiveness domains, in the ideal types, must be first integrated into an overall multivariate profile or model. The model must be fitted and tested empirically, using a valid referent measure of organizational effectiveness. This is done in order to identify those characteristics that are significant in the prediction of organizational effectiveness and their levels. Third, based on an assessment of the levels of these significant organizational characteristics, the overall model can then be used to predict the level of organizational effectiveness of the firm.

3.3. METHODOLOGY

A number of researchers have noted that when developing effectiveness measurement it is important to specify whether it is the variables that predict effectiveness, or the variables that indicate effectiveness, that are of interest (e.g. Cameron, 1986). This research focuses on developing a methodology to predict the organizational effectiveness of the construction firm. A multivariate model is developed and validated to achieve the best prediction. The model relates levels of identified organizational characteristics in a homogenous group of construction firms to an operational measure of their organizational effectiveness.

As seen in Fig 3.2, this was done in three main steps. First, organizational characteristics' categories and variables relevant for examining effectiveness of the construction firm were identified. Second, a field study was designed and carried out. In the study, a number of tasks as indicated, were accomplished:

- The identified variables were operationalized.
- A referent measure against which organizational effectiveness is judged, was constructed using the three common domains of effectiveness in construction: execution of work within scheduled duration, or completion of work within budgeted cost, and/or performance of work according to contractual standards and specifications.
- Scales of measurements were constructed for the variables and their reliability tested.

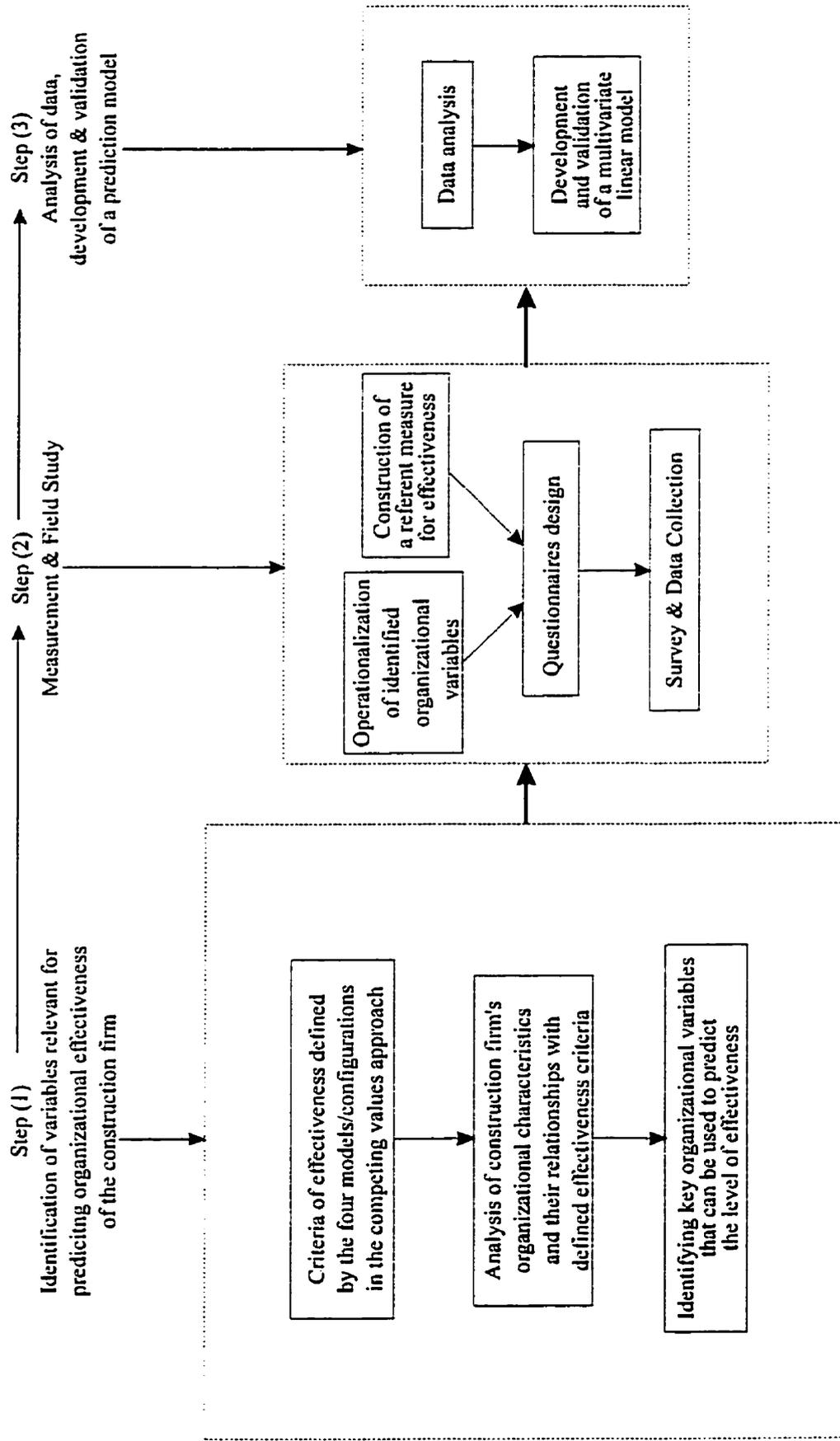


Figure 3.2: Three Main Steps of Methodology

- Self-administered questionnaires were constructed to collect data from management and workers in the construction firm.
- A field survey was carried out using the constructed questionnaires to collect cross-sectional data from a homogenous group of construction firms.

In the third step, the data collected from the field survey is used to test the hypothesis that organizational effectiveness, as operationalized, can be predicted using the developed measures of the identified variables. A multivariate linear regression model is developed and validated as a predictive model of the proposed assessment methodology. The rest of this chapter includes a discussion of the first step concerning the identification of variables, the following four chapters will discuss steps II and III of the methodology.

3.3.1. Identification of Variables

In order to have a comprehensive understanding of organizational effectiveness, the key variables in the domain of effectiveness of the construction firm, must be identified. The types of variables or criteria that can be used vary by domain and level of analysis. The target of this research is the construction firm and the level of analysis is at the organizational level. An analysis of the construction firm's characteristics that pertains to structural context: organizational flexibility, rules and regulations; organizational focus; and strategy (means vs. ends) along the dimensions of effectiveness as represented by values of the four models, helped to identify the important variables used to develop the methodology.

For analytical purposes, the construction firm can be viewed as having some form of vertical structure, or hierarchy, and operating within an environment (Figure 3.3). The external environment of a construction firm impact on it through different types of forces. The firm has a boundary. The firm's boundary is moveable because people from within it are in constant interaction with others from organizations outside the boundary. A construction firm's environment would comprise regulating agencies, competitors, suppliers, sub-contractors, consultants, etc. Inputs from the environment cross the firm's boundary and are transformed through the production process into outputs.

In the traditional sense, the primary role of the construction firm is the assembly of resources and transforming them into a product (a facility or part of it) using its skill in the techniques of construction and in the management of construction operations. It is becoming common for the construction firm to be involved in more than the construction phase of the building process. To accomplish its role, the construction firm usually: provides and direct its own workforce to do a portion of the actual work; supervises the work of subcontractors; plans, coordinates, and supervises parts or all of the construction process; and is responsible for completing the work on-time, on budget, and in accordance with specifications.

In considering the hierarchical structure of the typical construction firm, Langford and Male (1991), identified three different levels of management (Figure 3.3). The *institutional* or *strategic level* is concerned with adapting the firm to the external environment through planning and goal-setting, the *organizational level*, where the primary focus is on the lateral and vertical relationships within the firm's structure, and the *technical* or *production level*,

concerned with transforming inputs from the environment into outputs to the environment. Each level has to accomplish their different tasks if the firm is to achieve organizational effectiveness in the face of uncertainty.

The production level is concerned very much with the present and getting the job done. The concern at the organizational level is one of mediation between the strategic level and the technical level as well as maintaining structural relationships between the various parts of the firm or with other external entities. There is less emphasis at this level on the technical skills and more on organizational skills such as the ability to handle people, organizational structure, systems, procedures and controls. Uncertainty of the construction environment requires that the firm operates in two time frames, the short term when dealing with the production level, and the longer term, when dealing with the strategic level. The question here is one of survival and adaptation to the forces of the construction industry. This research focuses on the organizational level of the construction firm.

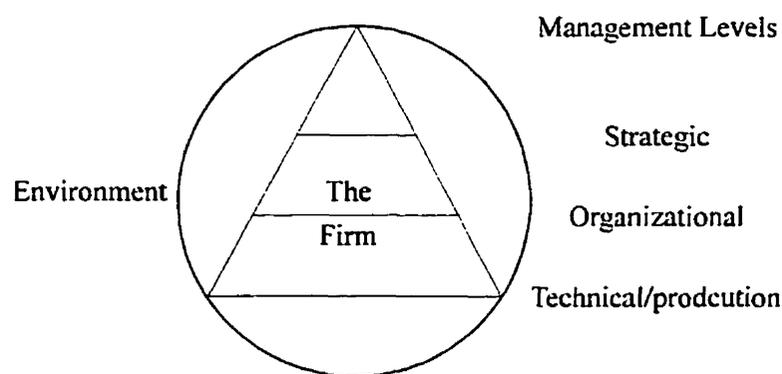


Figure 3.3 A Model of A Firm²

² Source: Langford and Male (1991)

As stated before, a firm could pursue any of the criteria of four models in the competing values approach. Analysis along the values of the four configurations of the competing values approach helps in identifying the key variables to be included in the model. The analysis identifies fourteen variables that are deemed related to the construction firm's organizational effectiveness in four general categories (Table 3.1): structural; flexibility, rules, and regulation; person-oriented processes, and strategic means and goals.

Table 3.1 Dimensions, Categories, and Variables of Effectiveness

Competing Values Dimensions	Categories of variables	Variables
Structural	Structural context	<ol style="list-style-type: none">1. Level of integration in services offered2. Level of joint venturing, partnering, and alliances3. Level of subcontracting4. Level of multiple project handling ability5. Level of coordination6. Level of information flow
	Flexibility, rules, and regulations	<ol style="list-style-type: none">1. Extent of rules and regulations2. Level of adherence to rules and regulations3. Level of control4. Attitude toward change
Focus internal/external	Person-oriented processes	<ol style="list-style-type: none">1. Strength of culture2. Level of workers' participation in decision making
Means/ends	Strategic means and goals	<ol style="list-style-type: none">1. Level of planning2. Level of goal setting

3.3.1.1 Category (1): Structural

According to Daft (1983), firms can be defined as multi-dimensional social entities that are goal-directed, with a deliberately structured set of interconnected and mutually dependent parts that communicate and exist together to strive for a common purpose in a changing environment. The environment of a firm is the set of environmental elements with which the firm seek to interact, or has to interact, to accomplish its goals. Firms emphasize the need for fighting disorder in their environment and attempt to achieve order (i.e. effectiveness) by forming effective structures, promoting strong culture, controlling efficient internal processes, and devising new strategies to increase their competence.

What type of structure does a firm need in order to be effective? According to Ansoff (1988), the distinct types of responsiveness in which a firm seeks to engage can be used to identify the structure it needs. The types of responsiveness are: operating, competitive, innovative, entrepreneurial, and administrative. Ansoff classifies these responsiveness types into four basic forms or structures: the functional operating form which, minimizes the operating costs of the organization; the divisional-competitive form which, optimizes the organizations profits; the project matrix-innovative form that develops the organizations near-term profit potential; and the multistructure-responsiveness form which, addresses the different needs in different strategic business areas to develop the organization's long-term profit potential.

Mintzberg (1979), advanced that organizational structure of a firm is determined by interplay of seven forces; direction, efficiency, proficiency, concentration, innovation,

cooperation, and competition. Based on the degree of interplay among these forces, he identified five types of structures or forms that include the simple or entrepreneurial structure, machine bureaucracy, professional bureaucracy, diversified structure, and adhocracy. The simple structure has direct supervision as its prime coordinating mechanism. The key part of the firm is at the strategic level and, as its name implies the structure is simple, uncluttered by rules and regulations, and has more participative decision-making. This type of organizational structure characterizes small construction firms such as a sub-contractor, employing a few workers.

Standardization of work processes is the prime coordinating mechanism in the machine bureaucracy structure. This type of structure typifies large sized general contractor firms which, use many rules and regulations, functional departments, and centralized decision-making that follows the chain of command. The professional bureaucracy structure has as its prime coordinating mechanism the standardization of skills. The production level is the key part of the firm. The majority of workers in this firm are highly skilled-professionals-with considerable work autonomy and decentralized decision-making. A typical example would be a turn-key construction firm with construction management services as its main core and which subcontracts the bulk of the construction work in its contracts to outside sub-contractors.

The divisional structure has as its prime coordinating mechanism the standardization of outputs. This type creates a series of relatively autonomous smaller divisions with functional structures. Grouping of divisions tends to be by markets. This structure is common in the very

large general contractors firms with divisions serving in the various markets of the construction industry. The adhocracy structure is team based. The teams are highly flexible to achieve adaptation and decision-making within the team is decentralized with minimal supervision. The adhocracy structure is typified by the project structured construction firm.

Mintzberg argued that there is no one best structural form for effectiveness and in order for a firm to be effective, it has to model itself along one of forms he identified and manage its consistency of form. Tatum's (1990), conclusion, that there is no best organizational form that a construction firm can follow to achieve effective performance, is similar to Mintzberg's. Tatum asserted that what's really important is that the construction firm must attempt to maintain its effectiveness regardless of the form it takes. According to Pilcher (1990) a large percentage of construction firms are small, owner-style run business. The emphasis of firms in the construction industry is on producing a product while minimizing the risks associated with the effects of a very unstable and variable construction demand and still achieve an acceptable level of profits.

The organizational structure can be described by a number of dimensions that pertain to internal characteristics of the organization. These dimensions are: formalization, specialization, standardization, hierarchy of authority, complexity, and centralization. Formalization pertains to the degree of documentation of organizational procedures, regulations, and policy. Large organizations tend to be more formalized than small ones. Secondly, is specialization, which refers to the degree to which organizational tasks are subdivided into separate jobs. If specialization is extensive, each worker performs only a

narrow range of tasks. If it is low, a worker performs a wide range of tasks in his job. Specialization is sometimes referred to as the division of labor.

The third structural dimension is standardization, which is the extent to which similar work activities are performed in a uniform manner. The fourth dimension is the hierarchy of authority and it describes who reports to whom, and the span of control in the firm. The fifth dimension is complexity, which refers to the number of activities or subsystems within the organization. Complexity reflects the number of vertical levels in the hierarchy, the number of departments existing horizontally across the organization, and the number of geographical locations where it exists. Centralization in an organization refers to the hierarchical level that has authority to make decisions. When decisions are delegated to lower levels, the organization is decentralized and vice-versa. The arrangement of tasks, roles, authority, and responsibility gives every organization its unique structure, through which it does its work. Throughout the history of organizations, structure evolved in response to the dual challenges of external diversity of the organizations strategic position, and their internal complexity.

According to the four models of the competing values approach, the structural criteria used to describe the four models are: flexibility, to describe the open system model; stability in the internal process model; planning and coordination in the rational goal model; and cohesion and culture in the human-relations model. In Table 3.1, two categories of variables that relate to the structural dimension of the construction firm are considered along the values of the four models in the competing values approach. These are: structural context; and flexibility, rules and regulations.

In the category of structural context, the study hypothesizes six variables as important attributes that can be used to indicate how effective the structural component of the construction firm is in dealing with its external and internal environment. This category of variables includes: level of integration in services offered by the construction firm; level of subcontracting used in majority of work projects; level of multiple project handling ability; level of using joint-venturing, partnering, and strategic alliances in project delivery; level of inter and intra-organization coordination; and level of information flow inside the firm. These are discussed in details as follows:

1. Level of Integration in Services Offered

Integration in services is defined as the degree to which a firm does things with in-house workers (Hansen, 1987). Porter (1980), defined integration as “the combination of technologically distinct production and/or other economic processes within the confines of a single firm”. Porter discussed two types of integration, forward and backward integration. A firm integrates forward when it integrates toward the market it ultimately intends to serve .i.e. a construction firm building, owning, and leasing retail space to its clients. Backward integration occurs when the firm gains control over the supporting businesses in the overall process. An example is when a construction firm acquires the ownership of its suppliers, such as a concrete ready-mix company in order to supply its own concrete.

Hasegawa (1988), stressed the need for construction firms to formulate structures based on local market analysis and outlines three approaches; product differentiation, business

diversification, and market segmentation. Hillebrandt and Cannon (1990), advocated four means of product differentiation for the construction firm. These are: offering a range of project management methods; extending into A/E design; extending into financial packaging; and extending into facilities management. They recommended the adoption of *Total Build Service* where the construction firm guarantees the final cost and completion date of a construction project and also gives a warranty on the quality and performance. The *Total Build Service* also offers facilities management and building management. According to Krippaehne *et al* (1992), a construction firm may integrate forward by performing land-development services, providing A/E design capability, owning and leasing facilities, and offering construction financing. It may also integrate backward by offering construction materials supply and other services.

When a firm integrates, it means that the firm is expanding a product or service position. As such, integration represents more administrative transactions within the firm's structure. Measuring the level of integration of services in the construction firm would gauge the effectiveness of the firms' structure in addressing the added structural complexity of organization as a result of the integration strategies by the construction firm in its attempt to control the quality and range of its construction product.

Therefore, it is important to evaluate the level of integration of services offered by the construction firm, for two reasons. First, because the level of integration influences the effectiveness and the strategic flexibility of the firm's structure, especially where firms, with integrated services, tend to develop defensive strategies and rigidity in their structures to

compensate for increases in risks and potential increases in fixed costs. Second, because it underlies the effectiveness of the firm's structure to increase market share and exercise a greater degree of control over the quality of the construction product.

2. Level of Subcontracting

Construction work, in its conventional form, employs an intensive technology (Thompson, 1967) and requires the contribution of a variety of trades. Most construction firms obtain business by submitting competitive bids for projects with owner-determined specifications. Because of the custom-building nature of the construction process, it is difficult to predict the nature of future work and input requirements. The site-based nature of production also makes it highly prone to uncertainties in climate and site-conditions, and availability of resources in the local environment in which the work is carried out.

The use of subcontracting emerged in construction as a means of coping with these uncertainties. Subcontracting is a strategy that has long been used successfully in the construction industry. The nature of the industry, construction process, and the construction product, allow and encourage construction work to be at least partially performed by specialty subcontractors who specialize in a certain part or kind of construction process and work. As noted by Brensen *et al* (1984), by passing on some of the risks associated with the construction project to subcontractors, the general contractor retains flexibility. Subcontracting is used widely by General Contractors construction firms, to save money and time, and to gain strategic flexibility during times of change.

Construction subcontractors are usually more specialized and can do the work quicker and for less money than general contractor firms. Eccles (1981a), has shown the influence of subcontracting in increasing the complexity of structure in the general contractor construction firm. As the level of subcontracting used by the firm increases, the amount of coordination, information flow, and sub-contract management tasks increases. If the firm's structure is not able to address the increased complexity that results from utilizing subcontracting, the construction firm's ability to control its work will be lessened. Clarke (1980), argued that increased subcontracting has reduced the general contractor's control over the construction process, leading to cost and time overruns. Usdiken *et al*, (1988), argued that the extent of control over subcontractors emerge as a critical consideration in subcontracting strategy of the construction firm. The discussions in the literature suggest that certain organizational structural properties are linked to the level of subcontracting used by the particular construction firm. Eccles (1981a), for instance showed that construction firms carrying more complex projects, subcontract more. But Clarke (1980), observed that the construction firm faces a dilemma in regard to selecting a suitable level of subcontracting. On the one hand, the construction firms develop their competence in one or two trades, and limit their activities to, the winning of projects, and resort to extensive subcontracting. On the other hand, a strong commitment to in-house production and as, Harrigan (1985) noted, the need to safe guard production control, can be a strategy requirements making subcontracting less desirable.

The measurement of the level of subcontracting used by the construction firm underscores the firm's attitude towards structural flexibility, by risk sharing and enhancing its

costs effectiveness. A construction firm that pursues strategic flexibility must have a structure that is better suited for contractual arrangements that provide the flexibility of subcontracting. Although subcontracting may provide costs effectiveness, it limits the degree of control the organization has over its processes. The result of this limitation will be more pronounced and negative when the firm's structure is not able to cope with the added complexity of subcontracting. However, when the firm's structure is suited for the proper use of subcontracting strategies, it can significantly enhance the construction firm's flexibility. If a general contractor manages a portfolio of subcontractors who have a broad cross section of abilities, the contractor should be able to successfully adapt to changes that may occur in the construction marketplace.

3. Level of Multiple Project Handling Ability

The typical construction firm is very project oriented and the majority of management's functions are thus directly related to individual projects (Rossow and Moavenzadeh, 1976). When the construction firm assumes the responsibility for handling more than one project at the same time, it increases the complexity of its structure. Thomas and Bluedorn (1986), discussed the factors that influence the choice of an authority structure by construction firms handling industrial construction projects and productivity. One of the influencing factors discussed is the number of projects, or the work load from other projects. The level of planning, organizing, control, and coordination, resulting from handling other simultaneous construction projects, affect the organizational structure effectiveness in

delivering desired performance in these projects. The relationship between organizational structure of the construction firm and project characteristics and its influence on productivity and organizational effectiveness was also discussed by Thomas *et al* (1982, 1983).

This variable reflects the ability of the construction firm's structure to handle simultaneous work at different locations in order to increase its volume of business and its profits (Eccles, 1981b). The ability to handle multiple simultaneous projects is influenced by the organization's ability to deploy necessary resources in a manner that requires accurate planning and resource management. Deployment of resources, in different locations at the same time requires a suitable organizational structure to handle issues related to control, coordination, information flow, and communication. Multiple work projects affect the structure of the construction firm and tend to make it flatter, where project managers assume more control for their projects than the home-office manager. The measurement of the multiple project handling ability of a construction firm reflects the degree of success of the organizational structure in meeting the demands put on it, for more coordination among the various sites and home office, for more control of the resources, and for more information flow when multiple projects are handled.

4. Level of Joint-Venturing, Partnering and Alliances

This variable reflects the effectiveness of the firm's organizational structure in integrating with other construction companies' structures when the firm enters in such relationships. These relationships are usually entered into by the construction firm to access

new technology, share risks, secure financing, enter new markets, improve competitive position, and meet project requirements. According to Badger and Mulligan (1995), construction firms tend to cooperate across local boundaries of their structures by forming joint ventures, consortia, and by pooling technical expertise, to reduce the level of exposure to risk. This is done mainly by establishing collaborative relationships with manufacturers, financiers, and other suppliers. The relationships could be called upon when needed.

Partnering is an emerging tool that influences how the firm links its structure with that of other organizations to enhance performance. Partnering represents a long-term commitment between two or more firms for the purpose of achieving specific business objectives by maximizing the effectiveness of each participant's resources. A partnering relationship has a long-term perspective, builds trust and openness between the partners, encourages innovation, and increases awareness of needs, and objectives of all partners. Partnering forms when a set of independent firms work together to manage the flow of goods and services along the entire value-added chain in order to improve competitiveness and performance. Firms that partner have the coordination and scale associated with large firms and the flexibility, and low overhead usually found in smaller firms.

Partnering is being advocated for construction firms as means of enhancing their effectiveness. In construction, the partnering chain could start from collection of raw material to the ready-to-manufacture material phase, to components' production stage, to assembly, installation, and site construction, to the final delivered product. Construction is cited as a good example where value added partnerships (VAPs) can work very well since, it has been

using subcontracting for a long time (Cook and Hancher, 1990). Subcontracting, however in its present form, can not be qualified as a partnering relationship because, as Gardiner and Simmons (1992) outlined, general contractors usually hold the subcontractors at arm's length and attempt to keep any economic gains to themselves. Cook and Hancher concluded that construction firms can use effective partnering as a contracting strategy to replace the potentially adversarial atmosphere of the traditional bidding methodology.

5. Level of Organizational Coordination

Coordination is defined by Petit (1975), as the fitting together of the subtasks needed to accomplish an overall objective, i.e., the proper functioning of the organization. The purpose of coordination is to once again integrate the parts of a task that are separated, due to division of work. Coordination occurs in an action and time dimension. The division of work breaks up the actions required to perform the total tasks into a series of linked actions. It does so in a time dimension, so certain types of actions precede others. Coordination reunites the separate activities, with emphasis on synchronization of effort, which is required for effective production.

Without coordination, the firm's tasks would not be realized in an effective manner. This is so because workers do not understand how their activities are related to others in the firm. They do not see the "big picture" of how things are done clearly enough to know how best to integrate their work with other members work and attain the best overall results. Coordination is directed by the firm's management. This directed coordination leads to the

hierarchical structure of the firm. Activities are linked by putting the workers, who perform these activities, under the authority of a supervisor who coordinates the various tasks. When the number of workers exceeds the upper limit of the number of subordinates that a supervisor can coordinate, the task of coordinating is subdivided among two supervisors. This leads to a new need for coordination, called second order coordination of the two supervisors from still a higher level in the firm. As the size of the firm grows, additional layers of coordination must be added, and the hierarchical structure of the firm is developed. Thus, coordination has a vertical as well as a horizontal dimensions in firms (Figure 3.4). In the structural hierarchy, coordination becomes complex and more difficult. It is impossible for management at the top to cope with all the coordination problems that come up through the hierarchy. Therefore, various formal procedures are used to enhance routine coordinative work (Litterer, 1965).

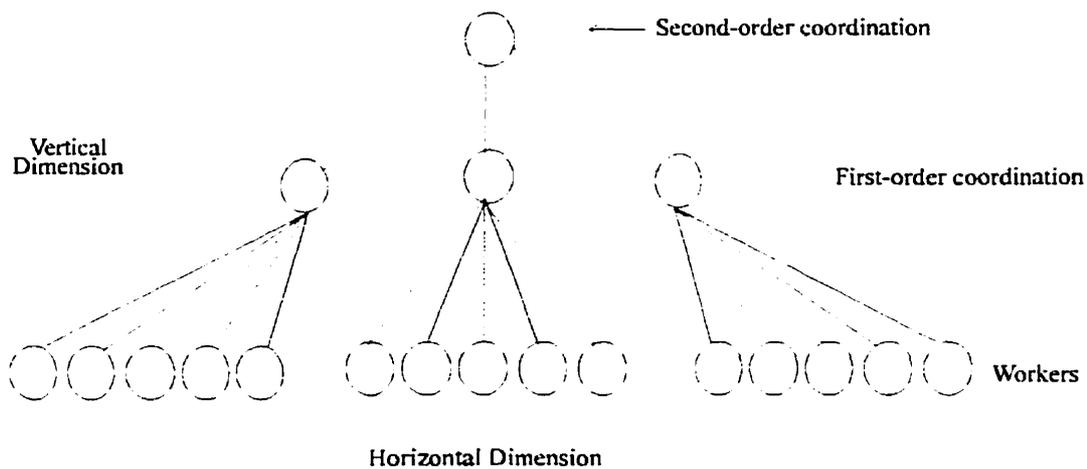


Figure 3.4: Horizontal and Vertical Dimensions of Coordination³

³ Source: Petit (1975)

In brief, coordination is a necessary process that must be performed by the various management levels in the firm to ensure that basic functions such as decision making, planning, organizing, and control are carried out in a manner that ensures organizational effectiveness.

The measurement of this variable reflects how effective the organizational structure is in coordinating its internal and external relationships. It is crucial for the construction firm, especially the one which emphasizes planning in its structure to coordinate its activities and its relationships in the context of the construction process, especially since construction project organizations usually include multiple organizations. Coordination, as a criteria for effectiveness would underscore the organization's attempt to utilize necessary means to ensure cooperation and proper information flow, both internally and externally, respond to internal conflicts and possible problems arising in contractual relationships.

6. Level of Information Flow

Nearly every management textbook stresses the need for effective communication inside the firm in order to achieve organizational effectiveness. Managers and researchers agree that information flow processes underlie most aspects of organization functioning and are critical to organizational effectiveness. Snyder and Morris (1984), studied organizational-level performance measures and the relationship between four aspects of information flow (adequacy of information about organization policies and procedures, information exchange within the work group, management-subordinates information exchange, and feedback

information). Their study provided empirical evidence that supported the existence of a relationship between a high level of information flow and overall organizational performance.

According to Furnham and Gunter (1993), communication of information is a vital process in every organization. They added that when the communication of information is accurate and effective, an organization can function smoothly, but when there is a failure or breakdown in communication, or when information is distorted, there can be serious repercussions for the performance of any firm. Information flows in and around the firm and in different directions. Information also flows into and out of the firm. Within the firm, information flows up from lower to higher levels or down from higher to lower levels, and across levels in the organization. As well as formalized channels of communication, most firms contain informal channels where information flows between individuals with no restrictions. Information flows through informal channels, are sometimes more important and quicker than formal information flow (Baskin and Aronoff, 1989)

Dawson (1989), identified five important characteristics of an ideal information flow:

1. Accuracy: Message clearly reflects intention and truth as seen by sender and is received as such.
2. Reliability: diverse observers would receive message in the same way.
3. Validity: messages are consistent, allows prediction and incorporates knowledge.
4. Adequacy: Message is of sufficient quantity (detail) and appropriate timing.
5. Effectiveness: message achieves the intended result from sender's point of view.

The measurement of this variable will indicate the degree of openness and quality of information being communicated formally and informally within the organizational structure of the construction firm.

3.3.1.2 Category (2): Flexibility, Control, and Rules and Regulations

In the second category, of flexibility, control, and rules and regulations, the study hypothesizes four variables that influence how effective the organizational structure is in mediating between the flexibility-control points in the flexibility-control dimension of the competing values approach. These include:

1. Extent of Using Rules and Regulations

Rules and regulation are a set of guidelines established by the management of the firm in an effort to regulate its internal processes and interactions, and its relationships with the external environment. Fink, *et al* (1983) pointed out that all firms establish rules, procedures, and policies that govern members' behavior in ways that are not covered by other methods of control in the organization. In general, a firm aims to have rules and policies that are broad, flexible, and subject to change, in order to provide management with the freedom to involve workers (where appropriate) in the process of establishing rules that are functional to their jobs and to the overall work effort. Flexible, broad and general rules also allow management to modify and update rules in response to changing demands both inside and outside the organization. The extent of using rules and regulations underscores the firm's effort to exert

more control on its processes. Measurement of this variable underscores the extent to which regulations are being used by the construction firm. in work procedures and evaluation

2. Level of Adherence to Rules and Regulations

An important element that affects the effectiveness of established rules and regulation is influenced by the level of adherence by workers and management in an organization. Rules are no more effective than the willingness of the management and workers to abide by them. This is the prime reason why rules are established to be flexible so as to allow management to modify, update and bend rules when necessary, to suit both the internal and external environments. This variable measures how the construction firm (management and workers) adheres and complies to rules and regulations established to govern tasks and work processes.

3. Level of Control

Internally focused organizations that value control emphasize stability and control as criteria for effectiveness. Control underscores the firm's attempts to exert its influence over its processes to achieve stability. Control is a way of making sure that things happen the way they are supposed to happen. Control, in an organization is gained through mechanism and procedures. A budget is a control device and or how it is used is a control method. Flow of activities inside organizations are managed through control systems. A control system is a combination of control devices and procedures established and organized to make sure that the activities of the organization achieve the intended results.

Control systems serve a variety of purposes that include maintaining required task roles, maintaining organizational character, and minimizing and/or correcting deviations from established standards relative to quantity, quality, flow of work, costs, and safety.

The sources of control in firms stem from different levels that include: supervisory control; self-control; social control (culture); and system control. In assessing the level of control, factors that must be considered include degree of control and its affordability (effects on the organization costs and profits); sources of control given the nature of the firm and people employed by it; the impact of the control system on other organizational activities; congruence between control system and organizational goals and values.

The measurement of the level of control reflects the degree of control that the construction firm tries to exert over its processes in an attempt to ensure stability and quality of operations and, hence, organizational effectiveness.

4. Organizational Attitude Toward Change

Some firms treat change as an accidental occurrence, while others plan change. Firms that persist in resisting change eventually fail. Management in firms, or those who have sufficient influence on the firm itself, take actions to institute change because they feel a need for change. The objective of planned change is to keep the firm viable. Firms, in certain times, seek to bring about changes that would: align its structure, improve human resource practices, use of new construction processes, enter into new construction markets, or expanding into other sectors of the industry. According to Cummings and Worley (1993), effectiveness

depends, in part, on how well the firm manages these changes, especially in the face of the resistance to change that sometimes occurs without proper management of the change. Robbins (1989), discussed the organizational change process in the model (Figure 3.5). He described three actions for successful change: the unfreeze of the old state; change into the new state; and refreezing the new state. Unfreezing is necessary to overcome the pressures of both individuals and group conformity or resistance to change from the status quo. Resistance can be reduced by communication of the logic of change to workers; increased involvement of workers in the process of change, to obtain commitment; and giving support during change, through new training. After change takes place, refreezing represents the smooth incorporation of changes into the organization's system, making it more permanent.

There are a host of factors which stimulate change in firms. These include: strategic, structural, cultural, new technology, and management succession. Most of the major organizational changes originate from external events. Organizational attitude toward change, given the characteristics of the environment, plays a major role in how successful the firm is in changing and adapting to challenges in the environment. The change process can be considered a success only if the future state desired is achieved; the functioning of the firm works as planned; and the transition occurs without undue cost to the firm.

The measurement of organizational attitude toward change underscores flexibility of management and workers in the construction firm, toward instituting change in organizational processes, tasks, and work methods in order to bring about improvements to deal with the challenges facing them.

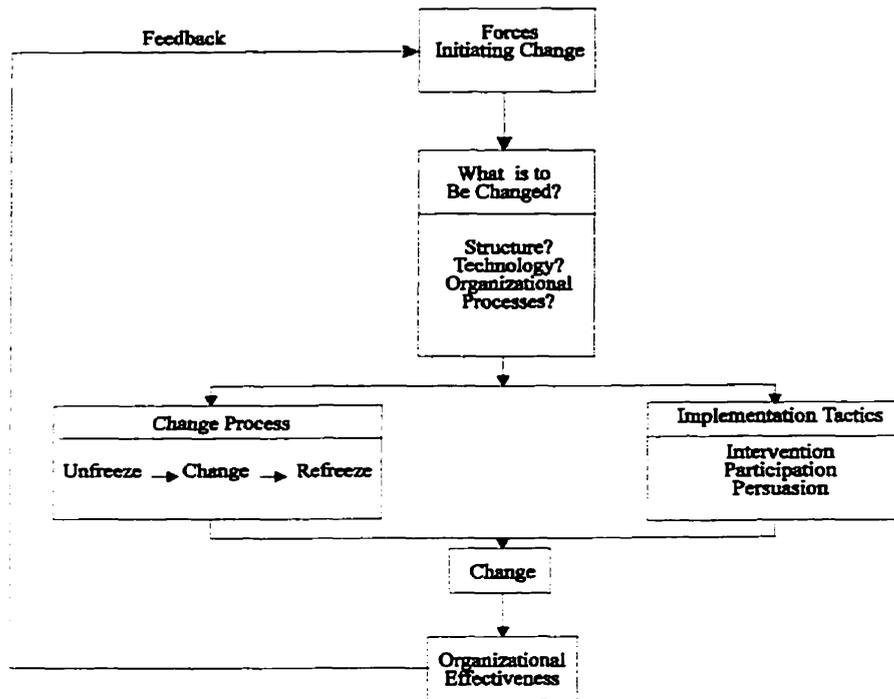


Figure 3.5 : A Model For Organizational Change⁴

3.3.1.3 Category (3): Persons-Oriented Processes

Evans (1986), listed the focus of attention on human resource management, as one of the most important factors that influence organizational effectiveness. Sophisticated human relations and human resource policies, have been found to be a common denominator in successful firms (Foulkes, 1980).

⁴ Source: Adapted from Robbins (1990)

The third category of variables in the methodology is based on the dimension of focus in the competing values approach and it is represented by how much emphasis the construction firm puts on its internal organization and persons-oriented processes. All firms must manage their internal environments through processes that target their workers. In brief, firms have to motivate their workers and create the appropriate environments to maintain their motivation. This must be done by complementing the traditional authority inside the hierarchical structure with procedures and processes to establish and pay attention to human relations in order to improve the quality of working life. Two variables are identified from this category that could describe the persons-oriented processes: strength of organizational culture existing in the firm and level of workers' participation in decision making.

1. Strength of Organizational Culture

The aims of any firm should be to create an environment in which the objectives of the organization, can be most economically and satisfactorily achieved, while at the same time providing satisfactory working conditions for the human resources (people) involved. Job satisfaction is: the extent to which workers feel satisfied or dissatisfied with work, with their place in the organization in relation to colleagues with whom they work and with the environment in which they work.

The relationship between firms that promote cultures with strong emphasis on the persons-oriented processes and performance is well established (Kotter and Heskett, 1992). Gordon and DiTomaso (1992), investigated the relationships between culture strength and

performance. Their findings supported those of Dension's (1990); that a strong culture is predictive of short-term future performance. Maloney (1989), stated that "managing culture is the key to organizational effectiveness"⁵. Taylor and Bowers (1972), determined that relationships exist between employee perceptions and attitudes, and firm success. Hansen and Wernerfelt (1989), found that a strong emphasis on human resources, and having a strong culture are significant predictors of profitability. Therefore, this variable is considered because it reflects the internal climate of the firm and its strength or weaknesses, which are directly tied to performance.

A review of the literature revealed many definitions of organizational culture. It is been defined as that sum of shared values, behavior patterns, symbols, attitudes, and normative ways of conducting work that differentiates one organization from all others. It is also defined as the shared beliefs, ideologies, and norms that influence organizational actions Deal and Kennedy (1982), identified key elements that influence organizational culture: business environment; values or norms of behavior shared by members of the organization; the rites and rituals to reinforce the values or norms of behavior, and communication and management of the cultural network that sustains the culture.

Every firm exists within a particular type of business environment and must adapt to that environment. The organization must develop expertise within that environment to perform effectively. Maloney and Federle (1990), argued that the business environment has

⁵ In Maloney, W. (1989) Organizational Culture: Implications for Management. *ASCE Journal of Management in engineering*. Vol. 5. (2), pp. 137

perhaps the largest influence on an organization's culture because it determines what is important to the organization.

Values and norms that are shared by the members of the organization represent an important element of culture. Allen and Kraft (1982), stated that norms are needed in an organization to guide interpersonal relationships. Deal and Kennedy (1982), asserted that workers who upheld good values, make success attainable, provide role models, symbolize the organization to the external environment, preserve and set standards of performance, and motivate other workers. Rites and rituals are needed to reinforce the values and norms. Several types of rituals are important; communication and social rituals; work rituals; management rituals; and recognition rituals. Communication rituals and social rituals concern issues such as how people should be addressed in the organization, how people are cultured into the organization, and how conflict is settled. Work rituals are the procedures that are utilized by members to perform the work. Management rituals govern the conduct of manager and how and by whom decisions are made or coordinated. Recognition rituals are used to illustrate the values the organization seeks to uphold.

Communication, as an element of culture, not only involves the actual information being communicated, but also the interpretation of that knowledge. Maloney and Federle (1990), argued that effective communication depends upon what they termed as the cultural network more than on the formal structure because, they reasoned, that most of the communication takes place within the cultural network. They added that managing the cultural network is the key to organizational effectiveness. Organizations must learn to identify

characters in the network, the rules that govern the network, and how to manage communication through the network. Organizations should promote strong cultures in order to reach higher level of effectiveness.

Hendrickson and Tung (1989), argued that in construction, creating a culture that promotes a workers' job satisfaction is a very complex issue. They added that construction firms must adopt strategies to lessen the effects of market demand fluctuation and their practice of firing and laying off workers as their volumes of work decline. In addition, they listed two factors that negatively, influence the strength of cultures in construction firms: the method of grouping workers into crews that are supervised in a hierarchical fashion (scientific management philosophy); and limitations put on workers' participation in decision making due to the low level of training offered by the average construction organization and low skill level among construction workers entering the job market.

2. Level of Workers' Participation in Decision Making

Decision making, from an organizational perspective, is part of a large process (Figure 3.6). Information must be gathered, and this establishes the parameters of what can be done. Once the information is gathered, it must be interpreted. This interpretation is transmitted as advice to the decision maker as to what should be done. The decision must be authorized and conveyed before it is executed. Referring to the figure, it can be said that decisions are most centralized when the decision maker controls all the steps. As others gain control over these steps, the process becomes more decentralized.

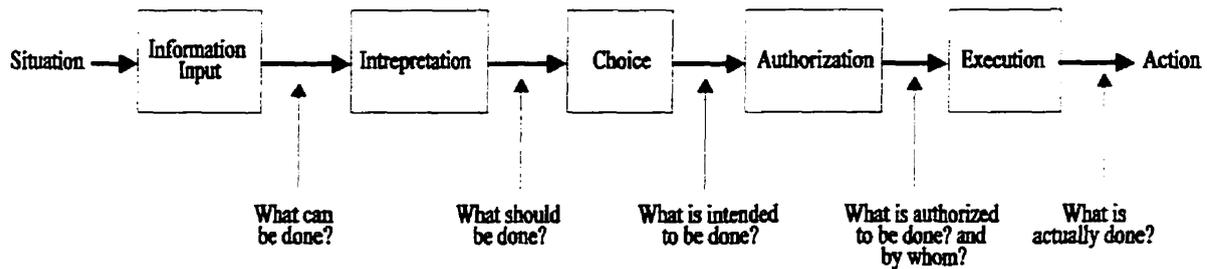


Figure 3.6: Organization Decision making Process

It is often difficult, in a firm, to identify who made a particular decision. At first glance it would appear that management, who has the final responsibility for taking a particular action makes the decision. However, according to Petit (1975), if the formal and informal channels of communication that contribute information to the decision making process are studied, it becomes clear that many individuals participate in the process upon which the decision is based.

Why is participation in decision making by workers important to the organizational effectiveness of the firm? In addition to speed, which is needed to respond rapidly to changing conditions at the point at which the change is taking place (avoiding the need to process information through a vertical hierarchy), sharing in the decision making process, can provide more detailed input into the decision. If those most familiar with an issue make the decision, more of the specific facts relevant to that issue would be available. Another important reason

for an organization to incorporate participation in decision making is the increased motivation to workers, by allowing them to make decisions that will affect how they do their jobs.

A long trail of motivational theories, beginning with McClelland (1953), and including McGregor (1960), Maslow (1970), and numerous other researchers, leads one to the conclusion that workers' participation in decision making contributes directly, and indirectly to desired organizational outcomes through three important factors affecting the workers. These are shown in Figure 3.7 and include job satisfaction, personal growth and development, and a willingness to change. For instance, high job satisfaction results in lower turnover, fewer absences, and slightly lower accident rates. It also leads to a better quality of output and to a healthier workforce (Kearney and Hays, 1994). Other research has correlated high levels of job satisfaction with reduction in lax behavior to "good citizenship" among workers (Bateman and Organ, 1983).

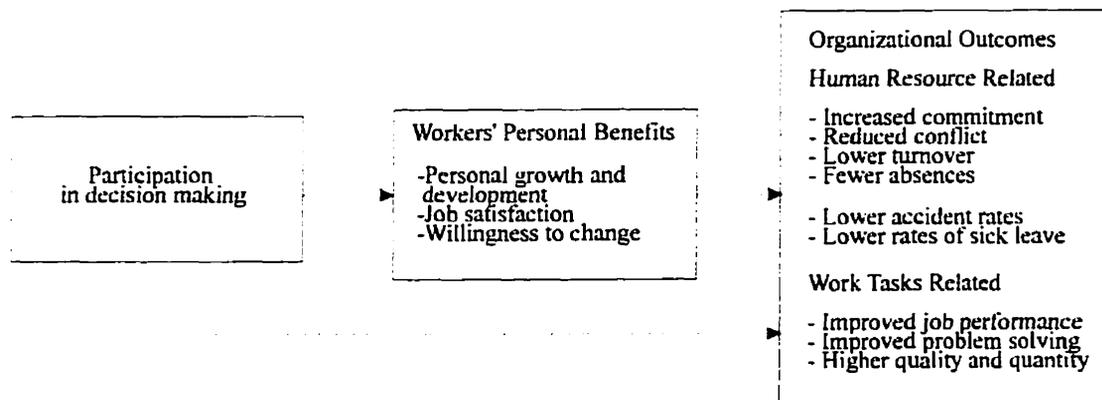


Figure 3.7: Participative Decision-Making and Workers and Organizational Benefits

The job satisfaction that results from participative decision making has been also associated with stronger organizational commitment which, Kearney and Hays (1994) held consists of (a) a willingness of workers to exert high levels of effort on behalf of the firm, (b) a strong desire to remain in the firm, and (c) an acceptance of the firm's goals and values. Using these and other definitions, researchers have linked organizational commitment resulting from participative decision-making, to high performance levels, low turnover, and other measures of organizational effectiveness (Angle and Perry, 1983).

Borcherding (1977), explored the relationship between participative approaches to decision making and their effects on job satisfaction and productivity. On the one hand, he concluded that participative decision making is common among construction firms, especially those dealing with small size projects, and usually leads to higher productivity. On the other hand, he argued that because participative decision making no longer takes place on large industrial projects, supervisors, and especially workers in firms handling such projects, lose their enthusiasm toward construction work, and frequently, work productivity is reduced.

Maloney (1993, 1994), discussed the fact that construction firms in the U.S. suffer declining performance because worker involvement is minimal due to workers management practices in most US construction firms are mainly characterized by the scientific management philosophy. Furthermore, he argued that, it is important that worker involvement must become a way of life and that the greater the worker involvement, the greater the benefits to the firm.

Schrader (1972), reported that a workers' participation in decision-making leads to increased effectiveness and productivity in construction firms. He based his conclusions on a study in which the productivity of a work group that participated in changing work methods increased 14 %, as compared to another group that did not participate in the decision-making process. In construction firms, he concluded that a high level of participation by the workers in the decision-making process would eventually result in improved construction production methods, lower resistance to change, and more enthusiastic commitment.

Schrader also discussed two reasons used by management of construction firms to explain their failure to use participative decision-making in a regular fashion: the long period of time required for participative decision-making to become effective; and the short length of time the average worker is employed in construction. He discussed a practical approach to participative decision making in construction work crews such as crew performance analysis by members of the crew, the use of workers of long standing, plus a crew elected representative to help plan methods. This, he argued, would create a sense of involvement in the group that would be carried to the crew. He also argued that very little time is required for studies of daily construction operations of the crew which are characterized by a low need for expertise and coordination beyond the crew. Furthermore, he concluded that construction employment is reasonably stable, even though many workers can still be labeled temporary. He argued that these workers are, nevertheless, a good source of new ideas and practical know-how.

Measurement of the level of participation in decision-making by workers reflects the style of how the construction firm manages its workers and their involvement in decision-making to promote commitment. Internally focused construction firms that value flexibility in the assessment of effectiveness, are more sensitive to their workers. They allow a higher degree of participation in decision making through a strong culture of team work. Internally focused construction firms that value control in the assessment of effectiveness, stress adequate communication and information management through a strong culture of hierarchy, with clear rules and regulations for performance.

Drucker (1988), in his information-based organizations approach that enhances organizational effectiveness, advocated that workers must be organized as teams. The members of teams must do different tasks, participate in decision making and direct themselves. In these teams the culture is strong because the workers are empowered to do their work. The key to effectiveness is that everyone in these task focused teams constantly thinks through what information he/she needs or can give to maintain and improve organizational effectiveness.

3.3.1.4 Category (4): Strategy (Means and Ends)

The fourth category reflects what strategic means and ends is used by the construction firm to achieve organizational effectiveness. This category of variables underlie a firm's attempts to adopt effective strategies in an effort to increase its competitiveness and adapt to its environment. There are common themes in the definition of strategy. Strategy is concerned

with the means to meet ends. According to Ansoff (1988), a strategy is also a set of rules for guiding decisions about organizational behavior. Strategy can be thought of as the firm's intent, that is often expressed in a plan. The plan states the mission, objectives, goals, and the actions required to fulfill them, in the context of the firm's internal and external environments. In business terms, strategy is fundamentally how to position a firm in its competitive environment in a way that allows continuous superior performance to that of others. Strategy could be explicit as a part of a formal strategic planning process or an implicit intent across the organizational functional dimensions and structures.

Organizational strategy is typically formulated for three levels: technical/production level; business level; and corporate level. A technical/production strategy determines how the firm's internal operation deals with the transforming of inputs into outputs and is mainly concerned with the present and getting the job done. Business strategies are formulated in order to position the firm competitively in markets. Corporate strategy identifies the firm's missions and main objectives. The firm's mission is its *raison d'être*. A mission may be narrowly or broadly defined and probably has emanated from the founding entrepreneur's vision of what the firm should be and it is normally expressed in qualitative terms. A firm's objectives stem from the mission and is expressed normally in quantifiable terms.

Two views have emerged on the nature of strategy. The first perspective views strategy as a planning mode. A strategy is worked out in advance, is explicit and firms develop a systematic and structured plan to meet objectives. The second perspective sees strategy as an evolutionary mode. Strategy evolves over time, it is not thought out and planned but it is a

stream of significant decisions. This is the evolutionary mode, or logical incrementalism as called by Ansoff (1988). Planned strategy is worked out in such detail that it becomes difficult to alter once implemented. An evolutionary strategy, on the other hand, requires the selection of the best strategy under a given set of circumstances. It advocates flexibility to be able to adapt. This requires careful environmental scanning, monitoring, and evaluation. Typically, a firm's overall strategic posture is determined by a mixture of both.

According to the competing values approach, externally focused firms that value control in the assessment of effectiveness, emphasize planning and goal setting that promotes productivity and accomplishment. Therefore, in this category, the methodology hypothesizes two variables: the level of planning carried out by the construction firm; and its level of goal-setting.

1. Level of Planning

Planning, as a strategy, is described by Hunger and Wheelen (1993), and shown in Figure 3.8. The process includes four main phases. In the first phase, the firm carries out an environmental scan where the firm analyzes its strength (S), weakness (W), opportunities (O), and threat (T). This is commonly referred to as 'SWOT' analysis. In the second phase, firm's mission, objectives and strategies to achieve them, and policies of strategies are formulated. Programs, budgets, and procedures are carried out in the third phase to implement the formulated strategies. The last phase includes evaluation and control of strategies.

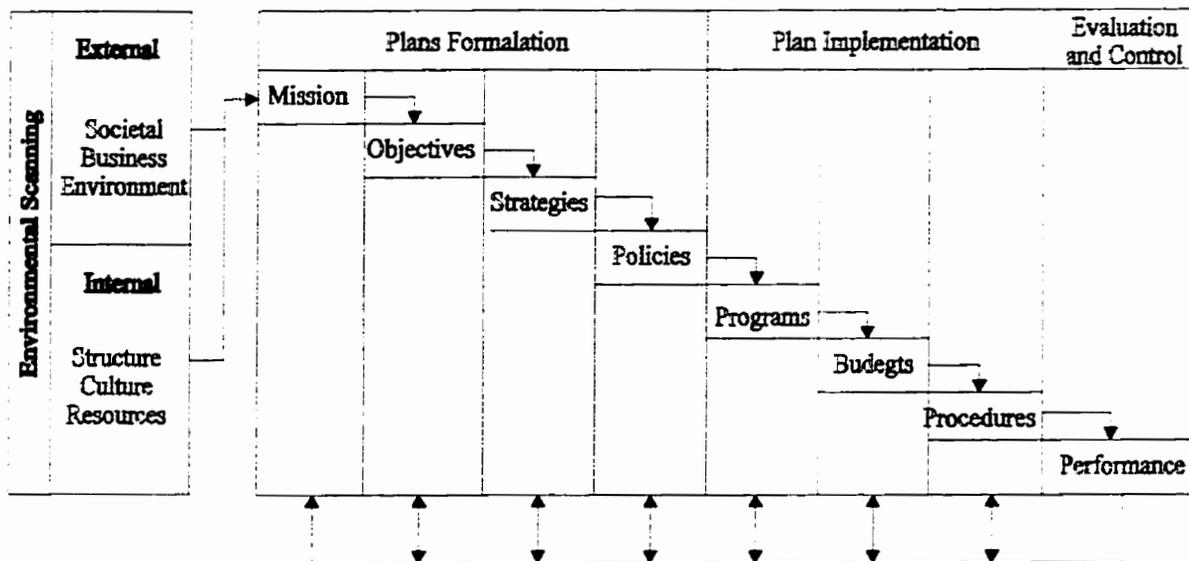


Figure 3.8: Planning Process Model⁶

Many researchers discussed the importance of strategic planning to the effectiveness of construction organizations, large and small, regardless of the aspect of construction in which they are involved. Furthermore, these researchers stress that strategic planning should be recognized as an important aspect of the organization's overall activity and requires as much attention as routine operations, Warszawski (1994). Betts and Ofori (1992), Langford and Male (1991), advocated the use of strategic planning and management techniques for the construction firm to gain organizational effectiveness and hence a competitive advantage.

⁶ Source: Adapted from Hunger and Wheelen (1993)

The measurement of the level of planning by the construction firm underscores the firm's attitude toward utilizing planning in routine operations and in adapting to its internal and external demands in its environment in achieving organizational effectiveness.

2. Level of Goal Setting

Bengtsson (1984), reported that goals are indispensable to the effective management of construction firms. Naylor and Ilgen (1984), observed that over 90% of the reviewed studies, that deal with goal setting, reported at least some beneficial effects on performance. They concluded that goals can strongly influence performance, and that the process of setting goals is an important aspect with respect to work motivation.

Whatever the firm's ultimate goals, there are a number of means of pursuing each of them. A goal of profit can be served by an efficient production activity and a creative marketing and bidding program. A goal of safe working conditions can be promoted through procuring equipment with built-in safety features, good maintenance and training of workers, all of which encourage the workers to follow safe operating practices.

There are a number of descriptive ways of categorizing goals, Dawson (1992) gave the following categories that are typical for a business firm: financial goals, marketing goals, production goals, quality goals, technological goals, growth goals, and social goals. Scott⁷ identifies three models: rational, natural, and open system as sources of any organizational

⁷ In P.S. Goodman and J. K. Pennings, eds., *New Perspectives on Organizational Effectiveness* (San Francisco: Jossey-Bass, 1977), Chap. 4

goal. The rational model, in which goals are specified from goods, services, activities, and productivity levels; the natural model, in which goals emerge reflecting human needs of the organization at the different levels; and the open system model, which recognizes organizational goals such as adaptability, flexibility in the exchange of resources between the organization and its environment.

Goals are established as necessary consequence of the firm's self definition, its purpose of existence, and managing them involves dealing with goal conflicts. These conflicts stem from inherent differences in the nature of goals, due to the competition of resources associated with having different goals at the different levels of the firm. Firms are normally faced with an enormous number and variety of goals to manage. General goals versus specific goals; long- term versus short- term goals; organization level goals versus sub-organization goals; and high priority versus low priority goals. The ideal situation for a firm is when there is congruence among the different types of goals and the firm can cope with situations where congruence is not possible and manage the conflict in order to minimize its negative effect on the rational goals.

Two characteristics of such means to a final goal are noteworthy. The means themselves constitute ends (goals). First, efficient production does not just happen, rather, it is a goal that firms strive to obtain. It is a sub-goal that itself can be pursued through variety of means, and these means constitute sub-sub-goals. Each major goal of a firm is the beginning of a chain of goals and sub-goals, in which each sub-goal is a means to a larger goal. Second, each sub-goal tends to be more concrete and more of a tangible objective than the related

goal. The goal of efficient production activity is more concrete, in the sense that it is a more definitive guide for decision making, than is the goal of high profit. According to Fink *et al* (1983), as one moves along the means-ends chain, the sub-goals tend to become ever more “operational”. Thus, one can visualize firm’s goals as a tree shaped structure of goals, with a mean-ends chain fanning out from each major goal to more operational goals. In Figure 3.9, section of a possible means-ends chain of goals for a construction firm is shown.

Various perspectives have been given for goal setting strategy in the context of the construction firm. Channon (1978), alluded to goal setting strategy in terms of the extent of diversification. Newcombe (1990), also discussed the extent of market diversification, by the type of the constructed product, and geographical expansion (i.e., spread of activities). Newcombe considered four markets: single market, dominant market, related market and unrelated market; local, regional, national, and international. He concluded that construction firms start as small, local and single market and gradually grow, mainly through goals deliberately set by the firm.

The measurement of the level of goal setting by the construction firm underscores its strategy to motivate workers toward effective performance by the achievement of organizational-level goals such as increasing profits levels, increasing costs effectiveness, growth into other construction sectors, improving level of process quality, improving client satisfaction, and increasing workers’ involvement. Most of the current literature recommends that management strategize to find ways of incorporating these goals into their construction

firms to increase performance. Bengtsson (1984), found that the goal of profit within the construction firm headed the aggregate reply at all hierarchical levels in the firm.

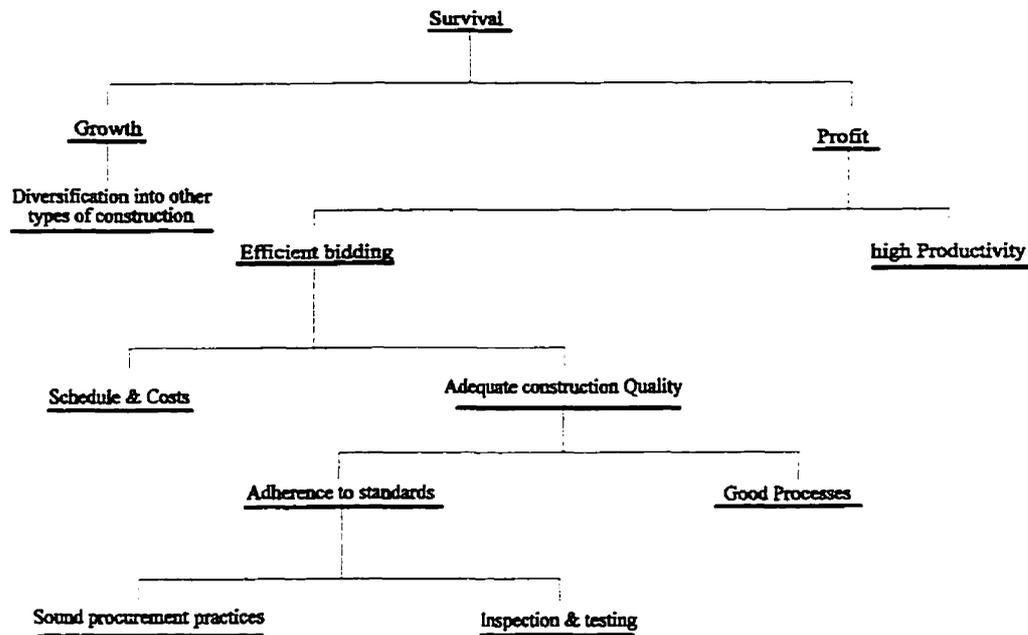


Figure 3.9: Example of A Goal-Chain For A Construction Firm

Maloney (1994), discussed the strategic planning for human resource management and stated that the typical construction firm pursues a strict hierarchical method of workers management which leads to decreased workers involvement. Therefore, when a construction firm sets a goal of increased workers involvement, this indicates the level of importance that the firm attaches to changing its traditional hierarchical process of workers management to practices that have the potential of worker satisfaction and higher performance.

3.4. SUMMARY

In this chapter, the logic of the proposed methodology was first discussed. The competing values approach is selected as valid approach. The proposed methodology uses the effectiveness criteria in the approach's four ideal models, to hypothesize four categories of fourteen variables deemed relevant for examining organizational effectiveness of the construction firm. The ideal levels of these variables, represent the levels that a homogenous group of construction firms attempts to pursue at a certain stage in their life cycle in order maximize their organizational effectiveness. The levels of these variables are used to predict the organizational effectiveness of firms depending how close the levels of these variables in the firm to the ideal levels.

Secondly, because the ideal levels of the hypothesized variables are not known, three main steps were outlined to determine, empirically, a quantitative model. This model relates the ideal levels of these variables to a referent measure of organizational effectiveness. The process of model development outlined, includes (a) the identification of variables that will be used to predict effectiveness according to the criteria of the four ideal models in the competing values approach; (b) a field study in which the identified variables are operationalized, measures constructed, and data collected; and (c) data analysis, model selection and validation.

The rest of the chapter was devoted to discussing the identification of variables. This section dealt primarily with how the fourteen variables were identified from four categories of criteria relevant for examining effectiveness along the three dimensions of the competing

values approach of structure, focus and strategy means and ends. These variables are hypothesized to influence the organizational effectiveness of the construction firm, and hence, can be used to predict it. In the first category of structural context, six variables were identified that include the level of integration of services offered by the construction firm; level of using joint-venturing, partnering, and alliances; level of subcontracting; level of multiple project-handling ability; level of coordination; and level of information flow.

In the second category of flexibility, rules and regulations, four variables were identified that include the level of rules and regulations used by the firm; level of adherence to rules and regulations by management and workers; level of process control; and organizational (management and workers) attitude toward change. In the third category of persons-oriented processes in the firm, the methodology identified two variables. These include the strength of organizational culture and the level of workers' participation in decision making. Finally, in the category of strategic means and ends, two variables were identified: the level of planning; and level of strategic goal-setting by the firm.

Measurement scales for the identified variables must be constructed in order to test the usefulness of these fourteen variables in predicting the level of organizational effectiveness of the construction firm. In the following chapter, measurement of the variables is discussed.

CHAPTER (4)-OPERATIONALIZATION OF VARIABLES

4.0. INTRODUCTION

In order to perform analysis, to test the study's hypothesis and develop a model of prediction, a valid referent measure of organizational effectiveness must be constructed and the fourteen hypothesized variables operationalized. In the first section of this chapter, a description of how organizational effectiveness of the construction firm is operationalized into a measure that can be used as a referent in data analysis and model building. In the second part, measurement of the fourteen hypothesized variables is described.

4.1. ORGANIZATIONAL EFFECTIVENESS: A REFERENT MEASURE FOR ANALYSIS

This research uses the synthesis of the goal model and multiple constituencies approach to operationalize a measure for organizational effectiveness of the construction firm to be used in the analysis and model building. This is achieved by incorporating into the measure, the three performance domains or goals that are most commonly used to rate the

achievements of the construction firms, by management and the constituents of the construction project. These three domains relate to the firm's level of performance in construction projects. These are: duration of execution, and whether or not the firm accomplishes its work tasks without any delays according to the stipulated time schedule in the work contract; costs of performance, and whether or not the firm accomplishes its work tasks within budgeted costs; and, finally, quality of execution, and whether or not the firm's work is within specifications. Table 4.1 shows the effectiveness criteria that the four main parties, typically involved in the construction project use in their evaluation of the construction firm, and possible satisfaction indicators that are used to measure these criteria.

Table 4.1: Constituents' Effectiveness Criteria

Constituents	Effectiveness Criteria	Satisfaction Indicator
Customer	Work quality, price, and duration	Satisfactory costs and quality level, no delays
Firm's Owner	Project's performance	Within budget, schedule, and contractual specs High profits
Subcontractors	Contractual relationships	Satisfactory transactions
Public agencies	Compliance to Codes	No codes violation.

The most common criteria used by constituents of construction firms to evaluate the satisfactions of their goals can be linked to the level of performance in completed construction work. Past performance achievement in the three domains can be shown to influence the

concerns of the constituents as shown in Figure 4.1. The percentage of construction work projects that were completed within scheduled time (p_1), percentage of construction work completed within budgeted costs (p_2), and percentage of construction work finished within contractual quality specifications (p_3) can be used to indicate how effective the firm was for the period considered in satisfying its goals and those of its constituents.

Completion within scheduled time, would not only satisfy the goals of the customer, but also that of the firm itself, especially if there is an incentive for more profits with timely completion. The suppliers and workers of the firm would also stand to gain from timely completion because of the increased probability that payments and salaries will be made on time. In addition, timely completion means that the firm could free its resources and make itself available for more work which could bring in more profit and at the same time secure longer employment for the workers and give its suppliers an opportunity for more work.

Completion of the work tasks within the scheduled duration or less, also implies that no gross code violations occurred. Delays usually result from work failing inspections and firms having to perform considerable rework to satisfy clients' specifications and public codes.

Completion of the work tasks within budgeted costs or less means that there were no cost overruns that the customer or the firm itself had to incur, through claims or work stoppage. This implies that the firm would realize planned profits. It also, implies that estimates used by the firm in procuring subcontractors and suppliers for part of the work were accurate, which means that the transactions with these suppliers were completed satisfactorily. Completion of the work with quality, in a manner as specified by the contract,

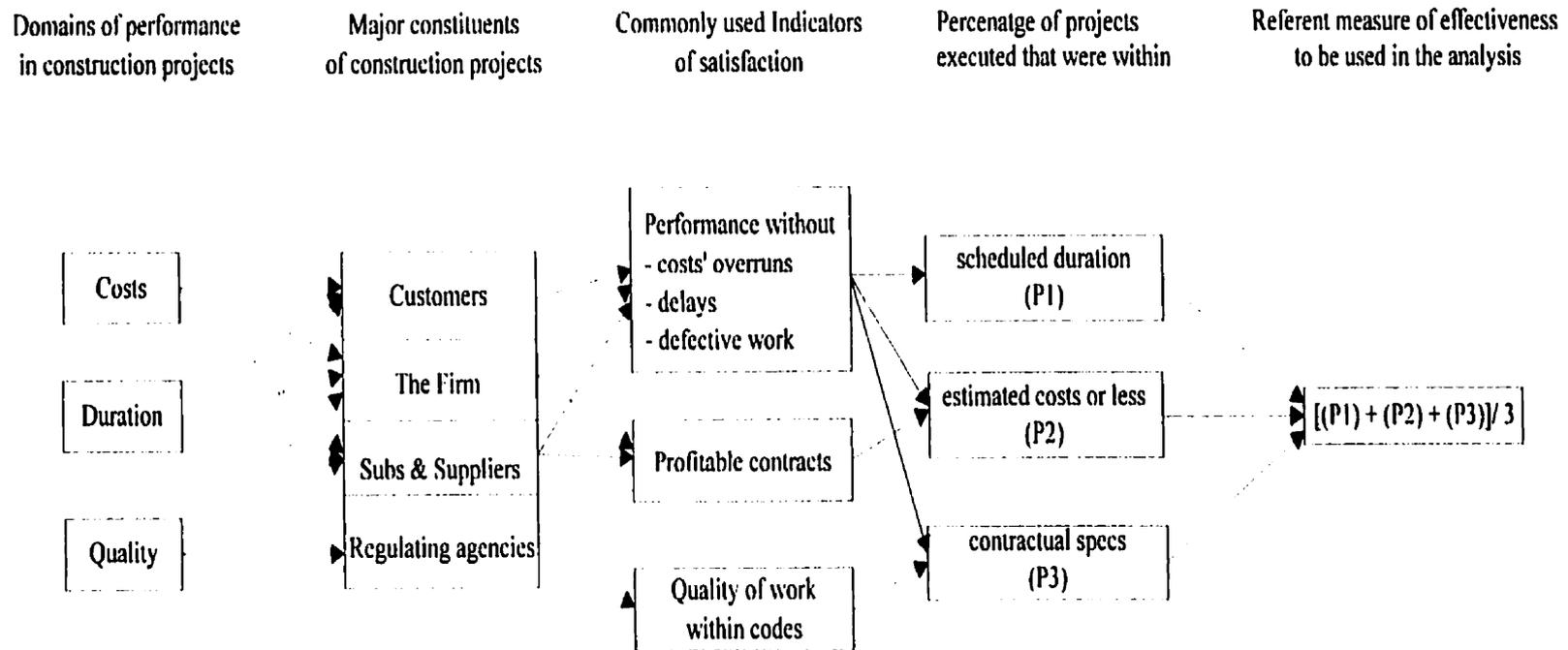


Figure 4.1: Synthesis of A Referent Measure For Organizational Effectiveness of the Construction Firm

would not only satisfy the customer, but also public agencies who monitor the work's compliance to governing codes and regulations. In these three domains, past projects performance could provide a snap shot of how effective the firm has been in satisfying its major constituents. The methodology uses the level of past project performance as a referent measure of organizational effectiveness to be used in the analysis.

As shown in Equation 4.1, the measure is calculated as the average of three percentages: percentage of projects that were completed within scheduled duration (p_1); percentage of projects that were completed within budgeted costs or less (p_2); and percentage of projects that were completed without any claims by customers for defective work or excessive rework as a result of bad work quality (p_3). Equal weights are assigned to each component of the measure, since it is the assumption taken here that they are equally important in determining how effective the level of performance is.

$$\text{Level of performance } (Y) = \frac{(p_1 + p_2 + p_3)}{3} \quad \text{Eq (4.1)}$$

where:

- p_1 = percentage of projects that were completed within scheduled duration.
- p_2 = percentage of projects that were completed within budgeted costs or less.
- p_3 = percentage of projects that were completed without any claims by customers for defective work or excessive rework as a result of bad work quality.

4.2. OPERATIONALIZATION OF THE FOURTEEN VARIABLES

Since all the identified fourteen variables can not be directly observable through hard quantitative measures, ratings are used to measure management and workers perceptions of

variables' characteristics, aspects, and magnitudes in the firm. According to Furnham and Gunter (1993), although perceptions-based measurement are essentially subjective in nature, using such measures is just as systematic as using hard measures, and can yield valuable organizational data in a quantifiable form that can be treated as hard measures, if proper research techniques are used. According to Babbie (1992), rating can be used to ask the respondents to estimate the magnitude (level) of a characteristic or quality that an object possesses. Quantitative scores, along a continuum, such as shown by Figure 4.2, have been supplied to respondents and are used to estimate the strength of the attitude, perception, or belief. In other words, the respondents indicate on a scale, the position where they would rate the level or quality of the object under question. The ordinal scale arranges objects or alternatives, according to their magnitude, in an ordered relationship. The Likert scale is such a scale, where respondents indicate their ratings of the attribute under question by checking the appropriate number on the scale.

In the 7 anchor-points ordinal Likert scale, shown in the figure, the anchor value 7 indicates a very high level, the anchor value 6 indicates a high level, the anchor value 5 indicates an above average level, the anchor value 4 indicates an average level, the anchor value 3 indicates a below average level, the anchor value 2 indicates a low level, and the anchor value 1 indicates a very low level.



Figure 4.2: 7-Anchor Points Ordinal Scale

Typically, there are multiple items (statements) according to which the respondents rate the attributes of the variable under question. To measure the level of the variable under question, rating for each attribute is assigned a weight, then the ratings are added to determine the overall rating. Usually the weights are assumed to be uniform across the various items because the priori contribution of each item to the overall level of the variable is not known. An example illustrates the above. Suppose there are four items used to measure the various attributes of the variable, then the ratings for all items are added up and divided by the number of items (equal weights are assigned) which is four in this case, to determine the overall average rating of the variable.

All variables are measured using summated rating method (Likert method) using a 7 anchor-points scales that are constructed similar to the one described above. The reason that a 7 anchor-points scale is chosen rather than one with five or three anchor points, is that a better and more accurate rating will result from using such a scale. The strength of culture variable is measured using the constant sum scale discussed by Zikmund (1994) and used by Maloney and Federle (1993) in their methodology to assess organizational culture. Constant-sum scales are typically used to measure attitudes and they approximate an interval type measure, however it is still considered an ordinal scale.

In order to overcome response bias, measurement of variables is based on multiple ratings and two different levels of workers within the construction firm. Multiple ratings are solicited from the managerial level and from the workers' level. Ratings obtained from the two

different levels in the firms are first aggregated and then averaged within each firm in order to create organization-level scores.

For each variable, the research generated a number of items that reflect the various aspects of the variable without emphasis on any one. Multiple items are used for each variable because they constitute a more reliable measure than individual items. Each item can be thought of as a “measure” in its own right, of the strength of the variable in that aspect. Theoretically, according to Devellis (1991), the universe of items is assumed to be infinitely large, and that precludes any hope of identifying it when items are developed to measure constructs or variables. This research attempted to identify multiple items for each variable or construct that exhaust the possibilities for types of items that capture the essence of the variable. Items that are used to operationalize and the measurement of the fourteen variables are as follows:

4.2.1. Level of Subcontracting

The level of subcontracting used by the construction firm is assessed in thirteen areas that rate the extent to which in a typical construction project, architectural and construction activities are entrusted out to other firms. The scale used to measure the level of subcontracting by the firm asks the respondent to rate the extent to which, in an average size project, the following activities are entrusted out to other firms:

1. Design and planning.
2. Site work.

3. Substructure.
4. Superstructure (skeleton).
5. Floor systems.
6. Interior wall system.
7. Exterior wall system.
8. Roof systems.
9. Masonry work.
10. Metal work.
11. Electrical system.
12. Mechanical systems.
13. Finish work.

4.2.2. Attitude Toward Change

Organizational attitudes toward change is assessed using a 7 anchor-points Likert scale that ranges from strongly agree '7' to strongly disagree '1'. Eight areas are addressed that deal with the following:

1. Level of accepting changes by the workers and their ease in accepting changes in organizational processes.
2. Level of viewing changes as an effort to improve processes by the workers in the construction firm.
3. Level of eagerness exhibited by workers to understand changes in processes.

4. Level of eagerness exhibited by workers to adopt alternative work methods in case of adopting new work processes.
5. Level of encouragement exhibited by management for needed organizational change.
6. Level of changes based on regular processes reviews by management.
7. Rate of introducing changes to improve processes that keeps pace with improvements by other organizations in related fields.
8. Level of achieving the resumption of smooth operations in a reasonable time period once changes are introduced in the firm.

4.2.3. Extent of Rules and Regulations

The extent of rules and regulations variable is assessed using a 7 anchor-points Likert scale that ranges from very extensive regulation '7' to very little regulation '1'. Four areas that relate to the extent of using regulation in work procedures, instruction, and evaluation by the construction firm are addressed and they are as follows:

1. Extent of using rules and regulations in management of all work processes.
2. Extent of using rules and regulations in instructions and procedures for performing work tasks.
3. Extent of using rules and regulations in work evaluation.
4. Extent of using rules and regulations to control management and workers' actions.

4.2.4. Level of Adherence to Rules and Regulations

The level of adherence to rules and regulations variable is assessed using a 7-point Likert scale that ranges from very strict adherence '7' to very little adherence '1'. Assessment is performed in three areas that relate to the level of adherence to rules and regulation by management and workers of the firm and they are as follows:

1. Level of adherence by management of the construction firm to established rules, regulations, and procedures.
2. Level of adherence by workers to established rules, regulations, and procedures.
3. Level of adherence by the firm to established rules, regulations, and procedures that govern relationships with external entities such as suppliers, subcontractors, other partners and allies.

4.2.5. Level of Control

This variable is measured using a 7 anchor-points Likert scale, that ranges from very high '7' to very low '1'. Level of organizational control is assessed in the following areas:

1. Level of using documentation and formalized rules, jobs descriptions, and work procedures in all organizational processes.
2. Level of using control systems to standardize outputs.
3. Level of controlling all organizational processes to meet quality standards.
4. Level of using control tools and methods by management in monitoring processes' quality.

5. Level of using various methods to check, monitor, and update progress of all work activities to ensure that production is within target schedule and budgeted costs.
6. Level of maintaining smooth operations in all organizational processes.

4.2.6. Level of Integration In Services Offered

Measurement of this variable is performed by using a 7 anchor points scale that asks the respondent from the management level to rate the firm according to very high level '7' to very low '1'. The level of integration in services offered by the construction firm is assessed in five areas that measure the level of integration up-stream or downstream of the construction phase in the construction process as described by Sanvido (1988). These five areas are assumed to have equal weights in determining the overall level of integration in the firm and they are as follows:

1. Extent of services offered by the organization in the A/E design field.
2. Level of self owned construction materials supply.
3. Level of construction financing services offered to clients.
4. Operating and maintenance services offered by organization to its clients.
5. Extent of providing construction management services.

4.2.7. Level of Joint-venturing, Partnering, and Alliances

The level of joint venturing, partnering, and alliances is assessed in four areas that measure the degree of utilizing such contractual methods by the construction firm in project delivery and the quality of entering such relationships. These are as follows:

1. Level of developing these relationships with other organizations, i.e. suppliers, subcontractors, general contractors, A/E consultants or any other related fields.
2. Level of improvement in quality and cost of performance when these relationships are used.
3. Level of accepting contracts that requires joint venturing agreements.
4. Level of maintaining the quality of these relationships with other firms if any in a positive manner.

4.2.8. Level of Multiple Projects Handling Ability

The level of multiple project handling ability is measured in five areas that assess the construction firm's ability to perform satisfactorily when assuming multiple projects responsibilities. The 7 anchor-points scale, from strongly agree '7' to strongly disagree '1' is used to measure this variable by asking the respondent to rate the statements regarding the following aspects of multiple project handling:

1. Absence of any noticeable negative changes in quality of organizational processes when the organization assumes the handling of multiple projects. This is emphasized because any negative changes would indicate poor handling by the organization.

2. Organizational structure suitability for handling simultaneous projects' responsibilities.
3. Acquisition of needed resources (labor, equipment, material, capital) for handling multiple projects in a reasonable and timely manner. This is an important consideration in rating this variable because it shows whether the firm can acquire the necessary resources to carry out its responsibilities in a satisfactory fashion, or not.
4. Frequency and size of multiple projects handled simultaneously by the firm. Regularity indicates, to some degree, that the firm has the capabilities to deal with complex organizational issues involving multiple projects handling.
5. Level of satisfaction of the various projects' constituents when the construction firm is handling multiple projects simultaneously.

4.2.9. Strength of Organizational Culture

Culture has been defined as coherence (Deal and Kenndey, 1982; Weick, 1985); as homogeneity (Ouchi and Price, 1978); as stability and intensity (Schein, 1985); as congruence (Schall, 1983); as internalized control (DiTomaso, 1987). While there are many definitions of culture, very few researchers tried to operationalize it. These various researchers seem to consider cultural strength a function of some combination of the following: who and how many accept the dominant values in the firm; how strongly, deeply or intensely the values are held; and how long the values have been dominant. Gordon and DiTomaso (1992),

operationalized the strength of culture by the consistency of survey responses, across work groups within the firms, to questions that dealt with eight cultural factors. These were: clarity of strategy/shared goals, systematic decision-making, integration and communication, innovation/risk-taking, accountability, action orientation, fairness of rewards, and development and promotion from within. They defined consistency as the inverse of the variance in questionnaire responses (the degree of gap between the different perceptions). Based on this method, the degree of agreement on cultural characteristics across respondents is related directly to performance. As mentioned in chapter 2, Maloney and Federle (1993), discussed the degree of gap between perceptions of cultures by managers and their subordinates in construction and engineering organizations, as an indicator of the state of effectiveness in the units studied. This study adopted the questionnaire developed by Maloney and Federle to rate the strength of overall culture in the firm. The main reason for using Maloney's and Federle's questionnaire is because the way it is constructed. In line with the competing values approach, Maloney's and Federle's ratings method considered that different types of cultures can be equally effective while other methods did not allude to this factor.

The strength of organizational culture variable is thus measured using the constant method scale developed and used by Maloney and Federle. The scale contains statements about culture's six major aspects of dominant organizational characteristics: organizational climate, success factors, organizational glue, leadership style, and management style. In each area, four statements are given, with each describing one of the four types of cultures in the ideal configurations as identified by the competing values approach. The respondent is asked

to rate the firm according to how similar the situation is inside the firm to that description, by dividing 100 points among the four statements. The division is accomplished by distributing more points to the statements that describe very closely the situations inside the firm. If the situation inside the firm resembles only one of the statements, then all 100 points are assigned to that statement, if two statements describe the situation equally, then 50 points are given to each statement. If all four statements describe the situation equally, then 25 points are given to each, etc. Ratings are added for each of the four types across the six areas and averaged.

Scoring the strength of culture is done then by identifying the minimum deviation in perceptions between management average total and the workers' average total across the four types of culture. The degree of deviation in perceptions of culture across the four types is converted to a measure of cultural strength on an ordinal scale with 7 "very strong" to 1 "very weak" using the expression in Equation. 4.2 below. Maximum possible deviation is 100 points. A deviation in perception of this magnitude corresponds to a very low rating of 1 on the 7 anchor-points Likert scale, indicating a very weak culture. Therefore, it follows that when the deviation is approximately zero, the corresponding rating on the Likert scale should be very high or very strong '7'. Therefore each, 100/7 or approximately 14 points of deviation in perception, equal one point reduction on the 7 anchor-points Likert scale .

$$\text{Rating using a 7 anchor points Likert scale} = \left(7 - \frac{|Total Dev|}{14} \right)$$

where

$|Total Dev|$ = absolute value of total deviation between workers' and management's overall culture perceptions

(Eq.) 4.2

4.2.10. Level of Workers' Participation In Decision Making

The level of workers' participation in decision-making in the construction firm is assessed in seven areas that measure the degree and quality of participation in decision-making by workers. These relate to the following:

1. the degree that decision making responsibilities is based on sharing and participating among all workers in each organizational unit and across all units.
2. the level that management encourages workers to initiate and take decisions concerning work processes.
3. the level that management encourages workers to participate in decisions making by soliciting their input and ideas regarding all organizational processes.
4. the level that management consults with workers before making decisions concerning work processes.
5. the level that decisions making within organizational units is actually based on consensus of almost all workers or their teams.
6. the level that workers in the organizations are not penalized for wrong decisions but are encouraged to take responsibilities for their actions in a constructive manner.
7. the level that positive workers' attitude exist in the organization towards participation in decisions making responsibilities as evident by their volunteering of opinions in decisions making.

4.2.11. Level of Coordination

The level of inter- and intra-organizational coordination activities is assessed using a scale that ranges from very highly coordinated '7' to very little coordination '1'. The firm's level of coordination is assessed in five areas that measure the following :

1. Level of coordination in activities that govern work flow in all organizational processes.
2. Level of coordination of work relationships inside the various organizational units.
3. Level of coordination of work relationships among the various organizational units.
4. Level of coordination in activities concerning problem and conflict resolution in and among organizational units.
5. Level of coordination in activities concerning work relationships between the construction firm and its subcontractors, suppliers, allies, and partners.

4.2.12. Information Flow

Information flow (openness and quality of communication) is assessed in six areas that was addressed by Guevara and Boyer (1981), to test problems in quality and openness of flow of information within construction firms both vertically within the organizational hierarchy and laterally across organizational units. 7 anchor-points scale of strongly agree '7' to strongly disagree '1' is used to rate the following:

1. Level of noticeable interruptions in flow of information, both vertically within the organizational hierarchy and laterally across the organizational units.

2. Level of accuracy of information being communicated across all levels of the firm and associated level of distortion in communicated information.
3. Level of regularity and sufficiency in information quality and quantity, communicated inside the firm.
4. Level of accessibility and availability of information when needed by workers.
5. Level of regularity and timeliness of feed-back information about organizational processes and work tasks.
6. Level of quality and quantity of information flow with external entities sharing in work relationships. i.e., other firms, suppliers, subcontractors, and partners.

4.2.13. Level of Planning

Level of planning by the construction firm is assessed in four areas that relate to the following:

1. Level of planning used by management to develop strategies to achieve stated general business goals and process quality goals.
2. Level of regularity of the planning process.
3. Level and frequency of scanning the internal environment (internal organizational audits) of the firm in development of planning strategies for improvement of internal organizational processes.
4. Level of using strength, weakness, opportunities, and threats (SWOT) analysis in development of planning business strategies for the firm.

4.2.14. Level of Goal Setting

The level of goal setting is assessed by the level of importance the construction firm attaches to goal setting in six major areas that deal with the following goals:

1. Increasing profit levels.
2. Increasing costs effectiveness.
3. Growth into other construction sectors.
4. Improving level of process quality.
5. Improving client satisfaction.
6. Increasing workers' empowerment.

4.3. SUMMARY

A measure of organizational effectiveness of the construction firm is developed to act as a referent, against which organizational effectiveness is judged in the analysis and the development of the methodology. It is determined by the average level of performance over the last five years of operation and is calculated as the average percentage of percent of projects completed within scheduled time or less, percent of projects that were completed within budgeted costs or less, and percent projects that were completed without claims and within acceptable levels of compliance to clients specifications.

The fourteen variables were operationalized and scales for their measurement were developed. Likert scales were constructed for measurement of all the identified variables except for the strength of culture, which was measured using an existing scale. All other variables were measured by multiple items scales that rate the magnitude of the important attributes for each variable.

CHAPTER (5)- FIELD SURVEY: QUESTIONNAIRE DESIGN, ADMINISTRATION, AND DATA COLLECTION PROCEDURES

5.0. INTRODUCTION

The first part of the chapter covers the design of the questionnaires used to collect data needed for model development. In the second part, survey and data collection procedures are discussed.

5.1. QUESTIONNAIRE DESIGN

Two types of self administered questionnaires were used in this research (appendix A). A questionnaire that targeted management of the construction firm and a second one that consists of only parts of the first one and is targeted at the workers level in the firm. The reason that a single questionnaire was not used in this survey was because a number of questions regarding data concerning the firm could not be answered at the workers' level. For example the scales that measured the level of subcontracting, level of integration in services offered, level of planning, and level of goal-setting were omitted from the workers' level questionnaire. This is also the case concerning values that had to be

extracted from firm's records by management concerning performance relating to time of execution, costs, and quality levels of projects handled in the past by the construction firm.

In designing these questionnaires to collect the necessary data for the variables of the study, as discussed in the last chapter, Likert scales were mostly used. Each scale is composed of various items that attempts to measure the underlying attributes of the particular variable. The number of items in each scale is given in Table 5.1 Each item is represented by a statement to which the rater could indicate his rating according the scale associated with the variable. Statements of items in all the scales were made as clear as possible to facilitate response by rater in indicating his attitude about the items in his respective firm. Open ended questions were strictly avoided which eliminated the need for coding of answers by respondents and raw data collected were transferred directly into a computer format. In the interest of being unambiguous and precise, items were made as short as possible so the rater could understand without any misinterpretation and respond quickly without any difficulty.

5.1.1. Questionnaire Construction

Babbie (1992) discussed the importance of the formatting and arrangements of items in self administered questionnaires and points out that the format of the questionnaire is just as important as the nature and wording of the statements used in acquiring the ratings. Based on his recommendations, the questionnaire used by this research in the data collection were constructed to be uncluttered, spread out, and of reasonable length.

Table 5.1: Types of Measurement scales and Number of Items

	variable	type of scale used	No. of items
1	level of subcontracting	Likert scale with 7 anchor points	13
2	attitude toward change	same	8
3	extent of rules and regulations	same	4
4	adherence to rules and regulations	same	3
5	level of control	same	6
6	level of integration in services offered	same	5
7	level of joint-venturing, partnering, and alliances	same	4
8	multiple project handling ability	same	5
9	strength of organizational culture	Constant-sum scale (divide 100 points among four statements per item)	6
10	workers' participation in decision making	Likert scale with 7 anchor points	7
11	level of coordination	same	5
12	level of information flow	same	6
13	level of planning	same	4
14	level of goal setting	same	6

Items in each scale were ordered to begin with the simplest and most interesting statements to motivate the respondent to give viable answers and avoid response-set among

the respondents where answers are patterned after each other. This could happen especially if the set of statements began with several that indicated a particular orientation.

Scales were ordered by arranging the items relevant to each variable together. Variables were not given names in order not to bias responses. Each variable was assigned a code number. Clear basic instructions are given using phrases as to exactly how to use the scales in indicating the appropriate rating of the items under question. An example is the instruction used in scale used for measuring the level of goal setting variable where the respondents were first told exactly what is the intention of the scale i.e. to rate the importance of setting the specific goals listed, then they are informed how the scale works in assigning the appropriate rating i.e. that each described goal should be assigned a rating from highly important (7) to highly not important (1).

Since the firms considered in this study are comprised from ICI firms operating in the Saudi Arabian construction industry, the questionnaire was constructed using Arabic and English languages (appendix A shows English version). This is so because of the nature of firms operating in the Saudi theater. Although all firms surveyed are Saudi owned, it became apparent that provision of questionnaires in both languages is a must because there are some managers and workers that are non-Arabic speaking. In the survey, in some cases, both management and workers of a number of firms surveyed used the questionnaires which were written in Arabic and in other firms, only management used the questionnaires written in Arabic and workers used the version written in English. In a small number of firms surveyed, both management and workers used the questionnaire written in English.

5.1.2. Questionnaires Administration

5.1.2.1. Number and Levels of Respondents

The questionnaires are designed as self-administered. In each organization, three workers' level questionnaire and two management's level questionnaire are distributed to be filled out. As seen in Figure 5.1 the management level questionnaire is used to collect ratings from two different people. The first must be from a higher management position in home-office i.e. manager of operations, and the second is from the management ranks in the field operations i.e. field project manager. In the second type that targets the workers' level in surveyed firms, three field workers' responses are solicited. These three workers are to be chosen randomly and must be at the skilled worker level.

There are two main reasons for seeking responses from two levels in the firm. The first and most apparent is to avoid response bias in measurement of organizational attributes. This is achieved by averaging and aggregating the ratings from the two levels when calculating variables' scores. The second reason pertains to the measurement of certain variables such as strength of culture where the gap in perceptions of the two levels was used to arrive at an aggregate score of the variable for the firm. In order to measure response consistency, Denison (1990) used the inverse of the variance (gap) in questionnaire responses across work groups within firms. Gordon and DiTomaso (1992) used the deviations in perceptions of different levels of work groups within firms to measure adaptability and stability.

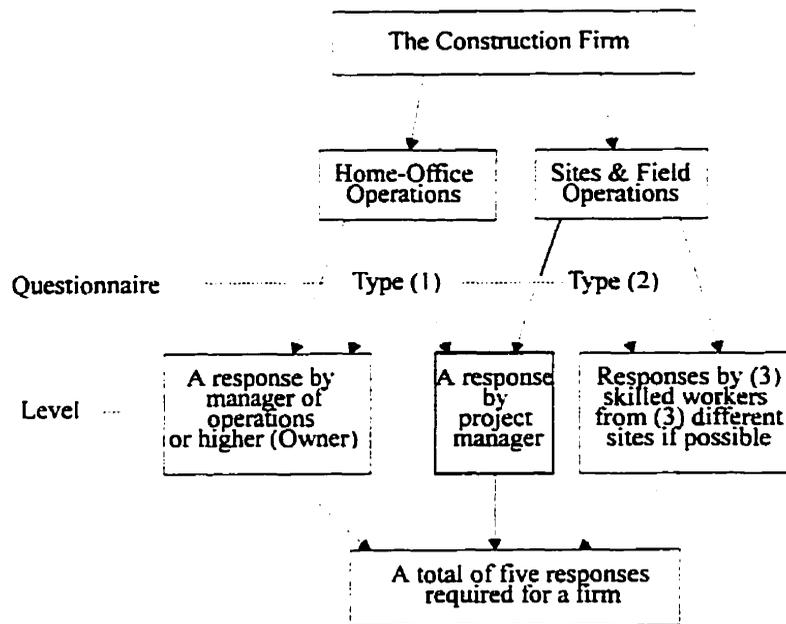


Figure 5.1: Level and Number of Questionnaires’ Respondents

5.2. SURVEY

5.2.1. Design

Zikmund (1994) described five stages in selection of a sample for field studies which include defining the target population, selecting a sampling frame, determine if a probability or non probability sampling will be used, determine sample size, and select actual sampling units. As mentioned before, the target population of this study is all construction firms operating primarily in the institutional, commercial, and industrial sectors of the construction industry limited to the Saudi Arabian markets and been licensed to operate in these sectors for the last ten years. This may represent a limitation to generalize the research results to other firms that

have just started operating in ICI construction and for other ICI firms operating in different regions of the world. However, regardless of the regional differences between industries between the different countries in the free world, due to its nature, construction firms operating in these industries still share many characteristics which lessen the impact of focusing the study only on one market.

As a sampling frame, the Saudi Ministry of Commerce's official commercial register¹ was used to identify construction firms that are classified as ICI firms operating in Saudi Arabia. Therefore, this study only considered those firms that are officially registered as such and have the appropriate licenses to operate in such capacities and been licensed for the last 10 years to handle contracts in ICI construction. The sampling frame contains many types of construction firms: general contractors (GC) type firms; specialty subcontractors type firms in all types of electrical, mechanical, petro-chemical, and industrial installations, and turn-key constructors.

The sampling frame contained more than 500 firms. This number represents the firms that define themselves publicly as exclusively operating in one type or a combination of the three types this research is focused on. A number of these firms have regional offices in large cities of the country and had local branches in smaller ones. The actual number of firms who are performing ICI work might be higher, however the bulk of their activities are focused on other types of construction such as residential, building, and heavy construction.

¹ See the Saudi Exclusive Companies Directory 1994. Shrooq Publications. Jeddah. Saudi Arabia

A sample size of approximately 30 percent or 150 firms was chosen from the total number of firms in the sampling frame. It was felt that this sample is sufficient to represent the various characteristics and environments existing in the industry. More than 200 construction firms operating in the ICI sectors of the Saudi construction industry were initially contacted to seek agreement to participate in the study and to ensure sufficient number of responses. However only 120 firms or approximately sixty percent of those firms contacted agreed to participate in the survey.

The firms were selected randomly from the sampling frame. This was done by arranging a list of all names in the sampling frame in a random manner based on the first and last letter of the name of the organization. Then the names were selected based on the position of the name on the list where every third name was chosen. This last step was repeated until the desired number was chosen. Once the firms in the survey were identified, management in each firm was contacted personally in order to explain the purpose of the research and its goals. Forms of the questionnaires were given manually to the management and passed to three field workers at work sites, randomly identified by the management.

5.2.2 Procedures

The first thirty cases were administered personally by the author over a period of three months to firms selected randomly from the list of chosen ICI construction firms. During this period extensive preparation were taken, where in each case, multiple visits were necessary to allow management the opportunity to review their records and to arrange for a final meeting

with all respondents in some cases to discuss the language used in the questionnaires and any misinterpretations that may be encountered. This was primarily done to eliminate problems concerning language used and misinterpretations by prospective respondents. As a result, minor adjustments were made in the format and language used.

The distribution of questionnaires to the rest of the cases chosen was performed manually where the questionnaires were delivered to management with a cover letter explaining the administration procedures. Follow-ups through Facsimile and telephone conversations ensured the collection of remainder of questionnaires distributed.

5.3 DATA COLLECTION

As stated before the first thirty records were collected manually in person by the author. Due to time constraints, all possible number of remaining records were collected within two months period through facsimile and regular mail after telephone follow-up.

Upon checking and decoding the questionnaires with the marked scales, the results were tabulated using a commercially available spreadsheet software. Firms' records with any missing data were deleted. Only complete records are considered by this study. Although, some researchers are of the view point that records with missing data, still could be used by substituting average values in place of missing values, in this study, it was decided to reject any record with missing data because of the difficulty of determining how much missing data warrants acceptance or rejection. As a result, only the complete records of seventy one

percent of those agreed to participate in the survey or eighty six records were deemed satisfactory to use to develop and test the desired prediction model.

5.4. SUMMARY

Based on the operationalization of variables in the last chapter, scales for their measurement with various number of items are constructed in two types of questionnaires. These two types solicit perceptions from management and workers levels in the construction firm in order to collect necessary data to perform analysis and model building, testing and validation. Requirement of five responses from each firm is necessary to avoid bias in perceptions and improve reliability of data collected.

Survey design and procedures are discussed. ICI firms surveyed by the study were firms licensed for operating in the Saudi Arabian construction market for the last ten years and maintaining operations for the last five years. A total of eighty six data records were deemed complete and satisfactory for use in data analysis and developing and validating the desired prediction model that is discussed in the next chapter.

CHAPTER (6)- MEASUREMENT AND DATA ANALYSIS

6.0. INTRODUCTION

In this chapter analysis of collected data and results are presented. In the first part reliability of scales used in measurement is discussed. In the second part, descriptive statistics and intercorrelation analysis of the fourteen independent variables and the dependent variables are presented.

6.1. MEASUREMENT

6.1.1. Reliability of Measurement Scales

Ghiselli *et al* (1981), considered reliability the fundamental issue in measurement. Devellis (1991), defined scale reliability as the proportion of variance attributable to the true score of the variable to be measured by the scale. An assessment to test the reliability of using the constructed scales in measurement of the variables was performed. This was accomplished in two steps. First, the scales were used in measurement during data collection. Second, the data collected by each scale were checked for reliability using the widely used measure of reliability called the internal consistency method (Carmines and Zeller, 1979).

6.1.1.1 The Internal Consistency Method

Internal consistency is typically equated with Cronbach's (1951) coefficient alpha (α). This method gives a value similar to Cronbach's alpha measure. Alpha measure is examined in some detail for several reasons. First, it is widely used as a measure of reliability. Second, an exploration of the logic underlying the computation of alpha provides a sound basis for showing how it measures reliability.

Variability in a set of scale's items scores can be attributed to two sources. Either as the result of actual variation that the scale measures (i.e. true variation in the variable), or the result of error in the scale. Another way to think about this is to regard total variation as having two components: "signal" (i.e., true differences) and "noise" (i.e., score differences caused by everything else). Computing alpha measures as explained in next sections partitions the total variance among the set of items in a scale into signal and noise components. The proportion of total variance that is signal equals alpha. Thus, another way to think about alpha is that it equals 1-error variance.

To understand internal consistency more fully, it helps to examine the covariance matrix for a multi-items scale. A typical covariance matrix for three items scale that measures a variable (X) is shown in Table 6.1. A covariance matrix is a more general form of a correlation matrix. The diagonal elements of the covariance matrix are variances (i.e., covariances of items with themselves-just as the unities along the main diagonal of a correlation matrix are variables' correlations with themselves. The off-diagonal values are covariances, expressing relationships between pairs of items scores. Using the customary

symbols, the covariance matrix of three items that, when added together, make up a scale that measures a variable (X) is shown in Equation. 6.1.

Table 6.1: Typical Covariance Matrix

	Item (1)	Item (2)	Item (3)
Item (1)	Var ₁	Cov ₁₂	Cov ₁₃
Item (2)	Cov ₁₂	Var ₂	Cov ₂₃
Item (3)	Cov ₁₃	Cov ₂₃	Var ₃

$$X = \begin{bmatrix} \sigma_1^2 & \sigma_{12} & \sigma_{13} \\ \sigma_{12} & \sigma_2^2 & \sigma_{23} \\ \sigma_{13} & \sigma_{23} & \sigma_3^2 \end{bmatrix} \quad \text{(Eq.) 6.1}$$

What can this matrix tell us about the relationship of the individual items to the scale as a whole? The covariance matrix has a number of useful properties. Among these, is the fact that adding all of the elements in the matrix together (i.e., summing the variance, which are along the diagonal and the covariances off the diagonal), gives a value that is equal to the variance of the scale as a whole (assuming that the items are equally weighted). So, if the terms are all added up, the resulting sum would be the variance of scale (X) or (σ_x^2).

Alpha (α), is defined as the proportion of a scale's total variance that is attributable to a common source, presumably the true score of the variable underlying the items. Thus, to compute alpha (α), it would be useful to calculate a value for the scale's total variance and a value for the proportion that is "common variance".

All variation in items that is due to the variable, X , is shared or common. The term "joint" is used to describe this variation. When X varies, as it would, for example, across firms having different levels of the variable X , scores on all the items will vary with it because it is a cause of those scores. Thus, if X is high, all the items scores will tend to be high; if X is low, they will tend to be low. This means that the items will tend to vary jointly. So, the underlying variable affects all of the items and, thus, they are correlated. The error terms, in contrast, are the source of the unique variation that each item possesses. Whereas all items share variability due to X , no two share any variation from the same error source under measurement assumption.

Each item's score in a scale varies as a function of the shared variation with other items due to variation of the underlying variable and the unshared variation as result of error. It follows that the total variation of a scale measuring a variable (X) as a whole must be a combination of these two sources. According to definition of reliability (Devellis, 1991), alpha (α) equals the ratio of common-shared variation to total variation.

Now, consider a n-item scale that measures a variable (X) whose covariance matrix is as follows:

$$\begin{bmatrix} \sigma_1^2 & \sigma_{12} & \sigma_{13} & \cdot & \cdot & \cdot & \sigma_{1n} \\ \sigma_{12} & \sigma_2^2 & \sigma_{23} & \cdot & \cdot & \cdot & \sigma_{2n} \\ \sigma_{13} & \sigma_{23} & \sigma_3^2 & \cdot & \cdot & \cdot & \sigma_{3n} \\ \cdot & \cdot & \cdot & & & & \cdot \\ \cdot & \cdot & \cdot & & & & \cdot \\ \cdot & \cdot & \cdot & & & & \cdot \\ \sigma_{1n} & \sigma_{2n} & \sigma_{3n} & \cdot & \cdot & \cdot & \sigma_n^2 \end{bmatrix}$$

The variance (σ_x^2) of the n-item scale equals the sum of all matrix elements. The entries along the main diagonal are the variances of the individual items represented in the matrix (the variance of the i th item is signified as (σ_i^2) with itself as a result from computing the sampled scores from the sample. Each represents variation that is unique to that single item. Therefore, the sum of the elements along the main diagonal, $\sum \sigma_i^2$, is the sum of variances of the individual items with themselves. The covariance elements between the variables represents joint variation. Thus we can express the ratio of unique or non-joint variation to total variation in X as:

$$\frac{\sum \sigma_i^2}{\sigma_x^2}$$

It follows that alpha as the proportion of shared or joint variation, is the complement of the ratio above which equals as follows :

$$\alpha = 1 - \left(\frac{\sum \sigma_i^2}{\sigma_x^2} \right)$$

To adjust for the number of items (n) in the scale and limit the range of possible values for alpha (α) to between 0.0 and 1.0, theoretically, the expression above is multiplied by (n/n-1) which results in Equation (6.2). It is clear that the number of items (n) in a scale, that attempt to measure the various attributes of the underlying variable, affect the reliability of the scale. This expression for alpha measures was used in this research to calculate reliability of scales used to measure all the variables, except for the strength of culture.

$$\alpha = \frac{n}{n-1} \left(1 - \frac{\sum \sigma_i^2}{\sigma_{kl}^2} \right) \quad \text{Eq. (6.2)}$$

As an example of using the method described above to compute an alpha value for a scale used by this methodology, the covariance matrix computed from collected data is shown below of the eight items in the scale that was used to measure the attitude toward change variable.

$$X_{11} = \begin{bmatrix} 0.45 & 0.26 & 0.28 & 0.29 & 0.07 & 0.11 & 0.01 & 0.14 \\ 0.26 & 0.35 & 0.23 & 0.21 & 0.07 & 0.07 & 0 & 0.13 \\ 0.28 & 0.23 & 0.34 & 0.23 & 0.08 & 0.12 & 0.02 & 0.17 \\ 0.29 & 0.21 & 0.23 & 0.53 & 0.24 & 0.22 & 0.16 & 0.23 \\ 0.07 & 0.07 & 0.08 & 0.24 & 0.49 & 0.33 & 0.22 & 0.31 \\ 0.11 & 0.07 & 0.12 & 0.22 & 0.33 & 0.45 & 0.18 & 0.16 \\ 0.01 & 0 & 0.02 & 0.16 & 0.22 & 0.18 & 0.26 & 0.16 \\ 0.14 & 0.13 & 0.17 & 0.23 & 0.31 & 0.16 & 0.16 & 0.42 \end{bmatrix}$$

All variances values were calculated using the responses to each item that were collected from the seventy six surveyed construction firms. For each item, there was a total of 380 different scores (5 respondents per firm times 76 firms). The sum of variances along the diagonal that represents $(\sum \sigma_i^2)$ is equal to 3.28 and the sum of all elements in the matrix, which represents the total variance of the scale (σ_x^2) , equals 12.9. In order to calculate an alpha value (α) for the scale that was used to measure the attitude toward change variable, we substitute in Equation (6.2). The value is calculated to be 0.85 which, indicates that the scale has a very good reliability. According to Devellis (1991), scales with Cronbach's alpha values above 0.60 have a fair degree of reliability. $\sum(\sigma_i^2)$ and (σ_x^2) values, for all scales, indicate alpha (α) measures between the values of 0.62 and 0.88 (Table 6.2). These results indicate a fair degree of reliability for some measures and good reliability for others. As mentioned previously, all Cronbach's alpha values were based on 380 responses.

6.2. DATA ANALYSIS

The data were analyzed using the commercial Statistical Analysis Systems (SAS) computer software package provided by SAS Institute Inc. The SAS is an integrated system of software products that enables to perform statistical and mathematical analysis among other things. Various SAS language and procedures were used in calculating the descriptive statistics, intercorrelations analysis, and multiple regression analysis used in model fitting and checking model adequacy.

Table 6.2: Scales' Cronbach's Alpha (α) Values

Scale	Variances		n ^c	n/(n-1)	alpha (α)
	$\sum (\sigma_i^2)^a$	$(\sigma_x^2)^b$			
X ₁	4.62	25.10	13	1.083	0.88
X ₂	3.28	12.89	8	1.143	0.85
X ₃	1.32	2.86	4	1.333	0.72
X ₄	1.21	1.90	3	1.67	0.62
X ₅	2.63	7.20	6	1.20	0.76
X ₆	1.82	4.27	5	1.25	0.71
X ₇	1.77	3.64	4	1.33	0.66
X ₈	1.48	3.95	5	1.25	0.78
X ₉
X ₁₀	2.45	8.55	7	1.167	0.83
X ₁₁	2.12	5.10	5	1.25	0.75
X ₁₂	3.24	7.83	6	1.20	0.70
X ₁₃	1.55	4.16	4	1.33	0.83
X ₁₄	1.66	5.17	6	1.20	0.81

^a the sum of variances of the individual items with themselves

^b the sum of covariances of all items and variances of the individual items with themselves

^c number of items in the scale

SAS procedures were used and yielded an output that helps in interpreting the results of the analysis performed. Explanation of the various SAS procedures that were used, and meaning of their outputs are covered in SAS user's guides.¹

¹ See SAS language and Procedures and SAS User's Guides. Version (6) fourth edition. 1990. SAS institute Inc.

6.2.1. Descriptive Statistics

$X_1, X_2, X_3, X_4, X_5, X_6, X_7, X_8, X_9, X_{10}, X_{11}, X_{12}, X_{13},$ and X_{14} represent the fourteen hypothesized variables, where:

- X_1 = Level of subcontracting
- X_2 = Attitude toward change
- X_3 = Extent of rules and regulations
- X_4 = Level of Adherence to rules and regulations
- X_5 = Level of control
- X_6 = level of integration in services offered
- X_7 = Level of joint venturing, partnering, and alliances
- X_8 = Level of multiple project handling ability
- X_9 = Strength of organizational culture
- X_{10} = Level of workers' participation in decision making
- X_{11} = Level of coordination
- X_{12} = Level of information flow
- X_{13} = Level of planning
- X_{14} = Level of goal setting

Based on the aggregated organizational level scores for the seventy six construction firms (appendix B), Table 6.3 shows the values calculated for the mean, standard deviation, and aggregated minimum and maximum scores for each of the fourteen variables and (Y), the referent measure of organizational effectiveness. The values are based on data from the seventy six records used in model fitting and selection. Level of subcontracting (X_1) has a mean score of 4.79, standard deviation of 0.32 with a minimum score of 3.92 and a maximum score of 5.62 on the Likert scale. The mean score indicates that, on average, the firm within the surveyed group, perform the majority of its work contracts with a slightly above average level of subcontracting in the thirteen specialty areas considered by the study.

Table 6.3: Descriptive Statistics

Descriptive statistics					
Variable	N	Mean	Std Dev	Minimum	Maximum
X_1	76	4.79	0.32	3.92	5.62
X_2	76	4.47	0.44	3.72	5.34
X_3	76	4.96	0.19	4.5	5.25
X_4	76	4.70	0.35	3.88	5.25
X_5	76	5.93	0.27	5.00	6.33
X_6	76	4.36	0.44	3.58	5.25
X_7	76	5.14	0.42	4.25	5.93
X_8	76	3.87	0.36	3.00	4.66
X_9	76	5.00	0.59	3.81	6.54
X_{10}	76	4.81	0.34	4.00	5.50
X_{11}	76	4.49	0.22	4.06	5.18
X_{12}	76	3.05	0.39	2.00	4.00
X_{13}	76	4.79	0.23	4.25	5.25
X_{14}	76	5.05	0.15	4.50	5.30
Y	76	0.68	0.14	0.40	0.90

The variable attitude toward change (X_2) has a mean score of 4.47, a standard deviation of 0.44, and a minimum and maximum scores of 3.72 and 5.34 respectively. This points out that on average, the (ICI) construction firm from the surveyed group, accepts and

views organizational change positively as a way to remain flexible and adaptable to its environment.

For the extent of rules and regulations variable (X_3), the mean score is 4.96, the standard deviation is 0.19, and the minimum and maximum scores are 4.50 and 5.25. The mean score indicates an above average use of rules and regulations by the firms surveyed, as a prime method of organizational control. The level of adherence to rules and regulations (X_4) has a mean score of 4.70, a standard deviation of 0.35, and a minimum and maximum scores of 3.88 and 5.25. These results indicate that the workers and management of the firms surveyed, have an above average level in using and adhering to the rules and regulations as means of organizational control. This is emphasized by the mean score of 5.93 for the level of control variable (X_5), which indicates that the firms surveyed have a high level of control inside their organizations. It is interesting to note that both the mean scores for the control and the attitude toward change variables among the surveyed group are above average level, which might be understood as that this group of firms value both control and flexibility in their pursuit of organizational effectiveness. This is in line with Cameron's (1986a) suggestion that firms pursue paradoxical criteria of effectiveness

The nature of markets in ICI construction tends to lead the average firm operating in such markets, especially GC type firms, to offer more services in order to be competitive. This is confirmed by the mean score of 4.36 for the level of integration in services offered variable (X_6). Results show that the surveyed firms have a slightly above average level of integration in

offering the services evaluated by this study which include in-house A/E, material supply, financing, operating and maintenance, and construction management.

Regarding use of joint-venturing, partnering, and alliances (X_7) in project delivery by the surveyed firms, the results show an above average level with a mean score of 5.14, a standard deviation of 0.42, and a minimum and maximum scores of 4.25 and 5.93. This level can be attributed to the nature of ICI construction contracts especially in the industrial sector, where joint-venturing and alliances are usually requested and promoted by the owners.

Results show the multiple project handling ability variable (X_8) with a mean score of 3.87, a standard deviation of 0.36, and a minimum and maximum scores of 3.0 and 4.66. The surveyed firms have a slightly below average level. This could be explained by the nature of work contracts in ICI construction, which, because of their size, tend to limit most firms operating in such sectors to one job at a time. One could argue that this indicates a better competitive position for firms that can operate with a high level of multiple project handling ability.

The variable strength of organizational culture (X_9) has a mean score of 5.0, a standard deviation of 0.59, and a minimum and maximum scores of 3.81, and 6.54 which indicates that most firms surveyed, have an above average cultural strength. This could be explained by the fact that in order for firms operating in ICI construction to be competitive, they need to be managed in a way that foster a better internal climate, strong leadership, strong organizational glue, clearly defined success criteria, and conducive management style. This is emphasized by

the mean score of 4.81 for the level of workers' participation in decision making (X_{10}), which shows an above average level for the firms surveyed.

A mean score of 4.49 for the level of coordination (X_{11}), shows that the firms surveyed have an average level of coordination in their intra- and inter-organizational activities. The level of information flow (X_{12}) has a mean score of 3.05, standard deviation of 0.39, and a minimum and maximum scores of 2.00 and 4.00. This indicates that on average, the ICI firm among the surveyed group has a below average level of quality and openness of information as defined in this study.

The mean score for the level of planning (X_{13}) is 4.79, which indicates that this groups of firms pursue an above average level of using activities' planning as an organizational strategy. For the level of goal setting (X_{14}), the mean score is 5.05, which indicates that among the group, there is an above average level of importance of setting goals such as increasing profit levels, increasing costs effectiveness, growth into other sectors, improving quality, improving clients' service, and increasing workers' participation in decision making.

Finally, the surveyed group has a mean score of 0.68 for the referent measure of organizational effectiveness (Y) with a standard deviation of 0.15 and a minimum score of 0.40 and a maximum score of 0.90. The mean score indicates that on average, a firm from the surveyed group, performed effectively in 68 percent of its past projects, within budgeted costs and/or within scheduled duration, and/or according to contractual specifications. In the group, the lowest score is for a firm that only performed in 40 percent of its past projects, within budgeted costs and/or within scheduled duration, and/or according to contractual

specifications. The highest rating was achieved by a firm that performed 90 percent of its past projects within budgeted costs and/or within scheduled duration, and/or according to contractual specifications.

6.2.2. Intercorrelations

The SAS procedure “PROC CORR” was used on the aggregated organizational scores to calculate Kendall (τ) Tau intercorrelations coefficients scores for all fourteen variables (X_i 's) and (Y) the referent measure of organizational effectiveness. Table 6.4 summarizes the SAS output that gives intercorrelations values and the corresponding (p) values for each correlation below it. The (p) values are considered at the 0.05 level for significance testing. Use of Kendall (τ) Tau correlation coefficient in the analysis rather than using Pearson's (ρ) rho correlation coefficient, is chosen due to the ordinal nature of scales used in scoring and measuring the variables of the study. Kendall (τ) values give a better estimate of the covariance relationship when the variables under questions are rank or ordinal in nature.

As shown, *level of subcontracting* (X_1) has very low correlation with organizational effectiveness ($(\tau)= 0.0256$) with no statistical significance which could be interpreted as no relationship. *Level of integration in services offered* (X_6), and *level of goal setting* (X_{14}), *level of using joint venturing, partnering, and alliances* (X_7) show low correlations with (τ) values of 0.2896, 0.2643, and 0.2648. However, their level of statistical significance is moderately

Table 6.4: Kendall Tau Correlation Coefficients (τ)

Variable	1	2	3	4	5	6	7	8	9	10	11	12	13	14	(τ)
1 level of subcontracting	1.0000 0.0000														
2 attitude toward change	-0.068 0.4037	1.0000 0.0000													
3 extent of rules and regulations	0.0045 0.5564	0.3219 0.0001	1.0000 0.0000												
4 level of adherence to rules and regulations	-0.147 0.0861	0.3105 0.0002	0.1309 0.1324	1.0000 0.0000											
5 level of control	0.0323 0.7158	0.3570 0.0001	0.1118 0.2156	0.2555 0.0046	1.0000 0.0000										
6 level of integration in services offered	0.1870 0.0267	0.1094 0.1833	0.2524 0.0033	-0.1590 0.0637	0.0251 0.7788	1.0000 0.0000									
7 level of joint-venturing partnering, alliances	-0.0560 0.5390	0.2770 0.0018	0.0662 0.4754	0.3669 0.0347	0.3734 0.0001	0.0420 0.6510	1.0000 0.0000								
8 level of multiple project handling ability	0.0778 0.3868	0.5409 0.0001	0.3098 0.0008	0.1945 0.0347	0.3657 0.0001	0.2913 0.0014	0.2362 0.0162	1.0000 0.0000							
9 strength of culture	0.0300 0.7202	0.7057 0.0001	0.4932 0.0001	0.2678 0.0017	0.2952 0.0008	0.3025 0.0003	0.2271 0.0125	0.5579 0.0001	1.0000 0.0000						
10 participation in decision-making	0.0705 0.3909	0.5005 0.0001	0.5485 0.0001	0.1934 0.0207	0.1943 0.0251	0.4616 0.0001	0.1755 0.0490	0.4688 0.0001	0.7076 0.0001	1.0000 0.0000					
11 level of coordination	0.0130 0.8743	0.1692 0.0350	0.3774 0.0001	0.2248 0.0074	0.0894 0.3040	0.0793 0.3390	0.0402 0.6531	0.1010 0.2553	0.2285 0.0004	0.3074 0.0001	1.0000 0.0000				
12 level of information flow	-0.0090 0.9174	0.2264 0.0099	0.2553 0.0054	0.2103 0.0220	0.1209 0.0257	0.2483 0.0062	0.1489 0.1285	0.2546 0.0088	0.3053 0.0007	0.3263 0.0002	0.2104 0.0175	1.0000 0.0000			
13 level of planning	0.0273 0.7414	0.5028 0.0001	0.3202 0.0001	0.1947 0.0206	0.3250 0.0077	0.2118 0.0109	0.1308 0.1446	0.3685 0.0001	0.6186 0.0001	0.5236 0.0001	0.3559 0.0001	0.2963 0.0001	1.0000 0.0000		
14 level of goal-setting	0.1510 0.0769	0.1251 0.1323	0.1202 0.1668	0.0608 0.4845	0.2331 0.0104	0.0516 0.5483	-0.0060 0.9460	0.1126 0.2211	0.2758 0.0912	0.2392 0.0042	0.3296 0.0001	0.1934 0.0346	0.2741 0.0011	1.0000 0.0000	
(τ) organizational effectiveness	0.0256 0.7551	0.7332 0.0001	0.5002 0.0001	0.3445 0.0001	0.3345 0.0001	0.2896 0.0005	0.2648 0.0032	0.6076 0.0001	0.8223 0.0001	0.6921 0.0001	0.3630 0.0001	0.3350 0.0002	0.5542 0.0001	0.2643 0.0032	1.0000 0.0000

P values are listed under (τ) values. All $P < 0.05$ are significant

high with (p) values of 0.0005, 0.0017 and 0.0032. This indicates a very weak, significant relationship between these variables and level of performance in firms studied.

The *level of adherence to rules and regulations* (X_4), *level of coordination* (X_{11}), *information flow* (X_{12}), and *level of control* (X_5) have somewhat higher coefficients that range from 0.3345 to 0.3630. and a high level of statistical significance (all (p) values are less than 0.0002). This is an indication that these variables have a weak but significant relationship with the level of effectiveness (Y). Variables that include the *level of planning* (X_{13}) and *extent of rules and regulations* (X_3) have moderately strong and highly significant relationships with (Y) shown by (τ) values of 0.5542 and 0.5002 respectively (both (p) values <0.0001).

Values of (τ) of 0.7332, 0.6076, 0.8223, and 0.6921 and their respective (p) values (all p 's < 0.0001) for the variables that include *attitude towards change* (X_2), *level of multiple project handling ability* (X_8), *strength of organizational culture* (X_9), and *level of workers' participation in decision making* (X_2), indicate that there are strong and highly significant relationships between these variables and the referent measure of effectiveness (Y).

Based on these findings, it is seen that in firms that were studied a high level of organizational effectiveness indicated by a high level of performance in past projects is associated with strong culture that promotes a high level of participation in decision-making processes by its workers, a high level of positive attitude toward change by management and workers, a high level of planning as a strategy to adapt to environmental risks, a high level of multiple projects handling ability, and a moderate level of using rules and regulations by the firm. These variables account for much of the variability in organizational effectiveness of the

firms studied. However the other variables that have weak but significant associations also contribute to high levels of effectiveness in the firms studied.

6.3. SUMMARY

The consistency method was used to test the reliability of the constructed scales in measuring the underlying variables. The results showed that the constructed scales were valid in measurement of those variables. Intercorrelations analysis showed that the level of subcontracting that the firm uses in delivering its projects has weak correlation with effectiveness as measured in this study. However, other variables that have weak correlations with effectiveness such as the level of integration in services offered, level of using joint venturing, partnering, and alliances, the relationships proved more significant.

Variables that include the level of adherence to rules and regulations, level of coordination, level of information flow, and level of control, have significant and somewhat higher correlations with effectiveness. Level of planning and extent of rules and regulations in the construction firm proved to have a moderately strong and highly significant relationship with effectiveness.

The results also showed very strong and highly significant correlations between effectiveness and variables that include the level of multiple project handling ability by the firm, the strength of organizational culture existing inside the firm, and the level of workers' participation in decision making allowed by the management of the construction firm.

It is concluded from the results seen in this chapter that in firms that were studied, a high level of organizational effectiveness is associated with the following: a strong organizational culture that promotes a high level of participation in decision-making processes by workers in the firm; a high level of positive attitude toward change by management and workers of the firm; a high level of planning used by the firm as a strategy to adapt to environmental risks; a high level of multiple project handling ability; a moderate level of using rules and regulations by the firm; a moderate level of coordination and information flow within the structural dimensions of the firm. These variables account for much of the variability in organizational effectiveness of the firms studied, as evident from the correlation analysis. However, in order to use these variables in the prediction of organizational effectiveness, multiple linear regression modeling techniques with least square-estimation method are used to fit and select a model that incorporate the most significant variables. This is the topic covered in the next chapter.

CHAPTER (7)- MODEL FITTING AND VALIDATION

7.0 INTRODUCTION

This chapter presents the process of fitting a multivariate linear model on the data collected, using statistical multiple regression methods available on the SAS computer package. In the first part, preliminary steps are presented regarding model fitting using dummy regression techniques. The second part deals with model fitting and selection using the various regression procedures. The third part deals with checking the adequacy and validation of the fitted model.

7.1. MODELING

Multiple regression procedures using least squares estimation of model's parameters are used to test the relationships between the fourteen hypothesized predictors and the constructed referent measure of organizational effectiveness of the construction firm (Y). An expose of the basics of model fitting and testing using multiple regression and least square estimation is given in appendix (C).

The general additive multiple regression model, which relates a dependent variable (Y) to k predictors variables X_1, X_2, \dots, X_k , is given by

$$Y = \alpha + \beta_1 X_1 + \beta_2 X_2 + \dots + \beta_k X_k + e \quad \text{Eq. (7.1)}$$

where

α = vertical intercept

$\beta_1, \beta_2, \dots, \beta_k$ = partial slopes of regression line (regression coefficients)

e = random error

The principle of least squares is used in simple linear regression to estimate the coefficients. According to the principles of least squares, the fit of a particular estimated regression function ($a + b_1x_1 + \dots + b_kx_k$) to the observed data is measured by the sum of squared deviations between the observed y values and the y values predicted by the estimated function or model:

$$\sum [y - (a + b_1x_1 + \dots + b_kx_k)]^2$$

The least squares estimates of $\alpha, \beta_1, \beta_2, \dots, \beta_k$ are those of a, b_1, b_2, \dots, b_k that make this sum of squared deviations as small as possible. The utility of an estimated model can be assessed by examining the extent to which predicted y values based on the estimated regression function (model) are close to the y values actually observed. The first predicted value of (y) or (\hat{y}_1) is obtained by taking the values of the predictor variables x_1, x_2, \dots, x_k for the first observation or data record and substituting these values into the estimated regression

model. Doing this successively for the remaining observations yields the predicted values \hat{y}_2 , $\hat{y}_3, \dots, \hat{y}_k$.

In developing the desired model, the eighty six data records were split randomly into two sets. The first set contained only seventy six records and was used in model development. The second set which contains the remaining ten records was reserved for model validation purposes.

7.1.1. Preliminary Steps

Typically, there are two goals of mathematical modeling. One is to obtain a valid estimate of a causal relationship and the other is to obtain a good predictive model. According to Retherford and Choe (1993) when the goal is “prediction” it is appropriate to develop linear models because of their simplicity of use. As the goal of this study was to obtain a prediction model based on the linear combination of the hypothesized variables, procedures of a statistical computer program (SAS) was used in developing, fitting, diagnosing, and checking the adequacy of the multivariate linear model. Various multiple regression procedures based on least square estimation of regression parameters are used to estimate model parameters. For further details on issues relating to the fundamentals of fitting the model using multiple regression and checking its adequacy, refer to appendix (C). It gives an exposé of fitting a multiple regression model using least squares estimation method, model

selection criteria, and the various selection procedures used by this research in fitting the desired model.

Suppose that a response variable Y can be predicted by a linear combination of a number of regressor variables X_1, X_2, \dots, X_k , you can fit the regression parameters as shown in Equation (7.1). A number of regression methods are used to select the best model with the highest R-square value based on analysis of variance and parameter estimates. These include all possible regression procedure, the maximum R^2 method, and the three sequential selection methods of forward, stepwise, and backward elimination. The criteria for inclusion of predictor variables in a model and selecting an appropriate model based on the output of the various multiple regression procedures used in the analysis are discussed in more details in appendix (C)

7.1.2 Dummy Regression

In developing the desired model, dummy variables were used to code the variables because of the ordinal nature of scales used in scoring the firms in the sample. Dummy variables or contrast variables' use is proposed as outlined by Retherford and Choe (1993). The prime function of dummy variables is to represent categorical and ordinal variables to gain a better realistic model than by modeling the ordinal variables as ratio or interval variables. According to Judd and McClelland (1989) $m-1$ contrast codes must be employed to code a categorical or ordinal variable with m levels.

Therefore, in coding the seven levels (7= very high to 1= very low) scales used in measurement, six dummy variables must be employed to represent each of the original variables. This would have resulted in dealing with a large number of variables in the model which would render it impractical. A solution was to crash down the 7 anchor-points ordinal scale to a three levels scale of high, moderate, and low for each of the variables. Two contrast codes were employed for each variable which made the possible total number of variables in the model more manageable. The three levels in the crashed scales were assumed between the values that mark the 33rd and 67th percentiles of the cumulative distribution for each variable obtained from scores on the 7 anchor-points Likert scales. Table 7.1 shows the 33rd and the 67th percentiles values for the fourteen variables. Scores below the value that marks the 33rd percentile on the cumulative distribution were classified as low scores, all scores that fall between the 33rd and 67th percentiles' values were classified as moderate and all scores above the 67th percentile were classified as high.

To illustrate the use of Table 7.1, an example is discussed. A firm was scored by its management and workers and an average aggregated score was calculated to equal 4.5 relating to the attitude toward change variable (X_2). To convert this score to a high, moderate, or low level rating, the table is used. A moderate level rating is indicated because the score falls between the 33rd percentile value of 4.3 and the 67th percentile value of 4.7. If the score is above 4.7, a high level rating is indicated, and if it is below 4.3 a low level rating is indicated.

Each X_i of the fourteen hypothesized variables is coded by two dummy variables (D_{i1}) and (D_{i2}). As shown in Table 7.2, the two dummy variables can represent the three levels for each variable. When the level of X_i is determined to be high, the variable is represented by the situation $D_{i1} = (0)$ and $D_{i2} = (1)$. When the level of X_i is judged to be medium, X_i is represented by $D_{i1} = (1)$ and $D_{i2} = (0)$. Where the level is low, the variable is represented by $D_{i1} = (0)$ and $D_{i2} = (0)$.

Table 7.1: Percentiles of Variables' Scores

No.	variable	Value at the 33rd percentile	Value at the 67th percentile
1	level of subcontracting	4.7	4.9
2	attitude toward change	4.3	4.7
3	extent of rules and regulations	4.9	5.0
4	level of adherence to rules and regulations	4.5	4.9
5	level of control	5.8	6.0
6	level of integration in services offered	4.6	5.0
7	level of joint-venturing, partnering, and alliances	4.5	4.8
8	level of multiple projects handling ability	3.7	4.0
9	strength of culture	4.4	5.0
10	level of workers' participation in decision making	4.7	5.0
11	level of coordination	4.4	4.5
12	level of information flow	2.7	3.0
13	level of planning	4.5	4.8
14	level of goal setting	5.0	5.1

It should be noted that substitution for dummy variables should always be considered in pairs to indicate the proper level of the variable. For a low level rating, both dummy variables that represent that variable should be given the value of zero. For a moderate or high level rating, the value of one is assigned to the dummy variable that represents that proper level and the value of zero is given to the other dummy variable.

Table 7.2: Coding of Dummy Variables

Case	Variable's Level	Dummy variables Values
1	High	[$D_{i1} = 0, D_{i2} = 1$]
2	Moderate	[$D_{i1} = 1, D_{i2} = 0$]
3	Low	[$D_{i1} = 0, D_{i2} = 0$]

As shown in Equation (7.2), the regression model considers twenty eight dummy variables to represent the original fourteen variables. The intercept a is the low level or the reference level for construction organizations studied ($D_{i1} = 0, D_{i2} = 0$). The b coefficient is the effect of each variable on the level of organizational effectiveness.

$$Y = a + b_{11}D_{11} + b_{12}D_{12} + b_{21}D_{21} + b_{22}D_{22} + b_{31}D_{31} + b_{32}D_{32} + \dots + b_{141}D_{141} + b_{142}D_{142} \quad \text{Eq. (7.2)}$$

7.1.3. Model Fitting and Selection Methods

The methodology followed in fitting and checking the adequacy of a multiple regression model using the collected data records is shown in Figure 7.1. SAS was to fit various regression models based on the seventy six data records shown in appendix (B). Five multiple regression selection procedures or methods were used in model fitting. All possible regression models procedure or RSQUARE, the MAXR forward regression method, and the three sequential selection procedures of FORWARD, BACKWARD, and STEPWISE.

All possible regression procedure or RSQUARE finds a specified number of models with the highest adjusted R^2 and the lowest Mallows' (C_p)¹ statistic in a range of model sizes (see part (I) of appendix (D) for the results of the regression procedure RSQUARE as the selection method). The RSQUARE method is a useful tool for exploratory model building.

The MAXR procedure uses forward selection to fit the best one-variable model, the best two-variable model, the best three-variable model, and so on until it exhausts all possibilities. (see part (II) of appendix (D) which shows the results of SAS's MAXR regression procedure.

The sequential method of FORWARD selection starts with no variables in the model and adds variables until no significant improvement, in regard to a model Statistic, can be detected based on the assigned level of significance for inclusion of variables.

¹ Mallows, C.L. (1973) Some comments on C_p . Technometrics. 15. pp. 661-675. Also see appendix (C) for explanation

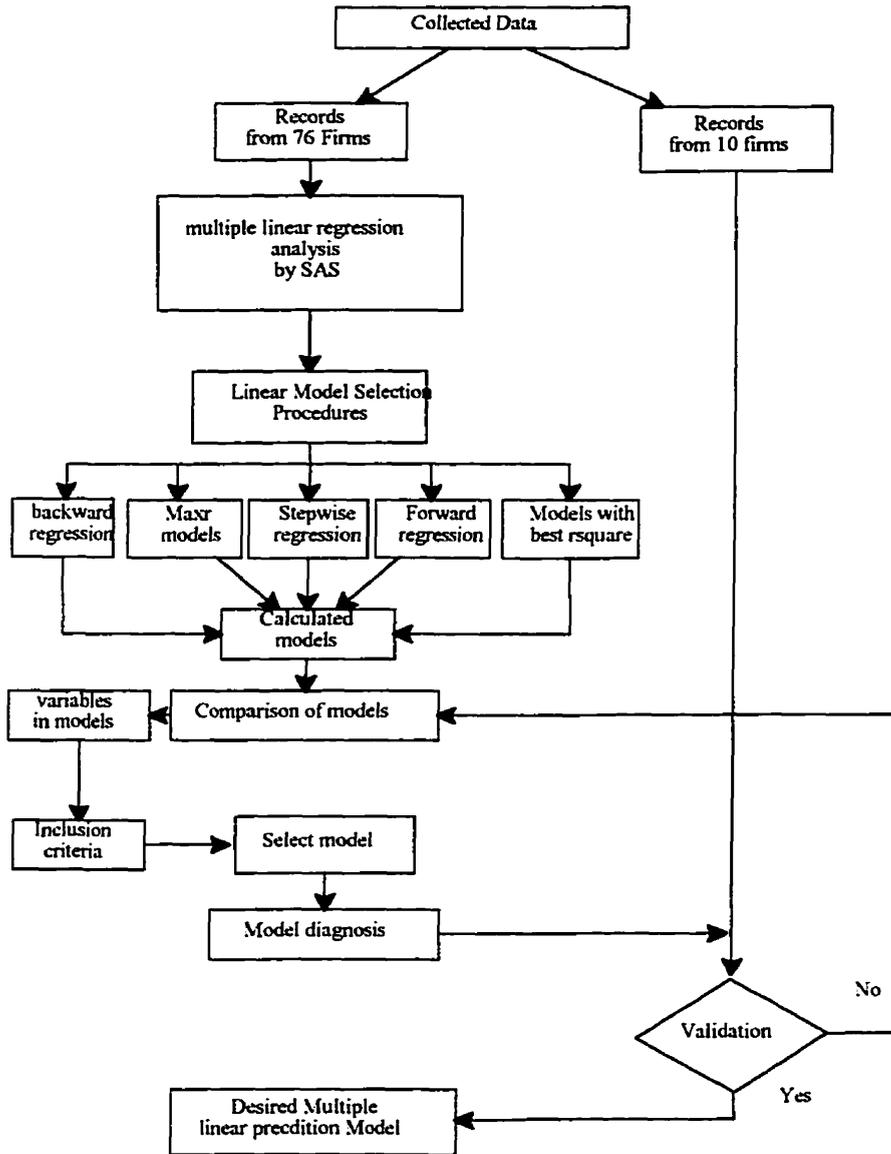


Figure 7.1: Model Fitting and Selection Methodology

Sequential STEPWISE regression method is a modification of the FORWARD procedure and differs in that variables already in the model do not necessarily stay there. BACKWARD sequential procedure starts with all the variables in the model and then go through a backward elimination process of variables in order to improve a model's statistic. Sequential procedures are discussed in more detail later in this chapter and in appendix (C). Parts (III), (IV), and (V) of appendix (D) give the results of SAS's regression procedure PROC REG with model selection FORWARD, STEPWISE, and BACKWARD respectively.

While, all these model selection methods are useful tools for model building, no statistical method can be relied on to identify the "true" model. Effective model building requires substantive theory to suggest relevant predictors and plausible functional forms for the model. However, the various selection procedures, still can be used as useful approaches to selecting a model with a subset of predictor variables. Stevens (1992) state the following two rules of thumb for the selection of predictor variables in models.

1. Choose variables that correlate highly with the criterion but that have low intercorrelations.
2. To these variables add other variables that have low correlations with the criterion but that have high correlations with the other predictors.

In addition, Cody and Smith (1991) recommended that it is best to be guided by the following two principles when choosing which predictors to include in a regression model:

1. Parsimony-less is more in terms of regressors. Adding another regressor to the model will always explain a little bit more, but it often confuses our understanding of the issue and complicates measurement and use of the model.
2. Common Sense- the regressors must bear a logical relationship to the dependent variable in addition to a statistical one.

The different models resulting from the various model selection procedures will be compared, analyzed, and a model with an appropriate number of predictors, considering these criteria, will be selected as the model to be considered for diagnosis and validation.

7.1.3.1. Fitted Model Using SAS's RSQUARE Procedure

The procedure of all possible regression, as its name suggests, fits all possible regression of a given size. With m explanatory variables there are 2^m possible regression models, ranging from the simplest form, where only one of the predictors is included, to the most complex, in which all predictors are included. This approach generally relies on R^2 as the assessment criterion, and the process starts by computing the R^2 values for all the combinations of predictors of a given size, that is, ranging from 1 to m . For each subset of a given size the combination of predictors that yields the largest R^2 value is selected out and then compared, again in terms of R^2 , with the others "winners" from the other subsets of different size. The more recent algorithms such as the one used by SAS, employ the model's adjusted R^2 and Mallows' C_p statistic values as the selection criteria.

A good model, according to this, is the one that has a high adjusted R^2 value and a small C_p value (for accurate prediction) that converges with a value that approximates the value of $(k+1)$ where k is the number of predictors in the model ($C_p \cong k+1$, for unbiasedness in estimating model coefficients). Applying this criteria to the set of multiple regression models that resulted from using the all possible regression procedure, it is seen that the C_p values and the expression $(k+1)$ converge three times. The first occurs when there are nine dummy predictor variables in the model (which represent five of the original variables), and the second convergence occurs when the model includes as predictors, twenty six dummy variables (which represent thirteen of the original variables). In the third occurrence, the C_p value is exactly equal to $(k+1)$. This takes place when there are twenty seven dummy variables in the model (which represent all the original fourteen variables).

Regarding the first occurrence, there are six models that fulfill the $C_p \cong (k+1)$ condition, each with 9 dummy variables. However, each containing a different set of variables. These are as follow:

- (1) A model with $C_p = 10.11$, adjusted R^2 of 0.92, and includes the following dummy variables as predictors: $D_{12}, D_{21}, D_{22}, D_{81}, D_{82}, D_{101}, D_{102}, D_{112}, D_{131}$.
- (2) A model with $C_p = 10.20$, adjusted R^2 of 0.92 and includes the following dummy variables as predictors: $D_{21}, D_{22}, D_{81}, D_{82}, D_{101}, D_{102}, D_{112}, D_{131}, D_{142}$.
- (3) A model with $C_p = 10.28$, adjusted R^2 of 0.92 and includes the following dummy variables as predictors: $D_{21}, D_{22}, D_{81}, D_{82}, D_{92}, D_{101}, D_{102}, D_{131}, D_{142}$.

- (4) A model with $C_p = 10.28$, adjusted R^2 of 0.92 and includes the following dummy variables as predictors: $D_{21}, D_{22}, D_{81}, D_{82}, D_{91}, D_{92}, D_{101}, D_{102}, D_{131}$
- (5) A model with $C_p = 10.29$, adjusted R^2 of 0.92 and includes the following dummy variables as predictors: $D_{21}, D_{22}, D_{71}, D_{72}, D_{81}, D_{82}, D_{92}, D_{101}, D_{102}$.
- (6) A 9-variable model with $C_p = 10.47$, adjusted R^2 of 0.92 and includes the following dummy variables as predictors: $D_{21}, D_{22}, D_{81}, D_{82}, D_{101}, D_{102}, D_{121}, D_{131}, D_{132}$.

In the second convergence, there are three models that fulfill the $C_p \cong (k+1)$ condition, each with 26 dummy variables. However, each containing a different set of variables. These are as follow:

- (1) A model with $C_p = 26.9$, adjusted R^2 of 0.92 and includes the following dummy variables as predictors: $D_{11}, D_{12}, D_{21}, D_{22}, D_{31}, D_{32}, D_{41}, D_{42}, D_{51}, D_{61}, D_{62}, D_{71}, D_{72}, D_{81}, D_{82}, D_{91}, D_{92}, D_{101}, D_{102}, D_{111}, D_{112}, D_{121}, D_{131}, D_{132}, D_{141}, D_{142}$.
- (2) A model with $C_p = 27.22$, adjusted R^2 of 0.92 and includes the following dummy variables as predictors: $D_{11}, D_{12}, D_{21}, D_{22}, D_{31}, D_{32}, D_{41}, D_{42}, D_{51}, D_{52}, D_{61}, D_{62}, D_{72}, D_{81}, D_{82}, D_{91}, D_{92}, D_{101}, D_{102}, D_{111}, D_{112}, D_{121}, D_{131}, D_{132}, D_{141}, D_{142}$.
- (3) A model with $C_p = 27.40$, adjusted R^2 of 0.92 and includes the following dummy variables as predictors: $D_{11}, D_{12}, D_{21}, D_{22}, D_{31}, D_{32}, D_{41}, D_{42}, D_{51}, D_{52}, D_{61}, D_{62}, D_{71}, D_{72}, D_{81}, D_{82}, D_{91}, D_{92}, D_{101}, D_{102}, D_{111}, D_{112}, D_{121}, D_{131}, D_{132}, D_{141}$.

The last convergence occurs when $C_p \cong (k+1) = 28$. Only one model fulfills the condition with twenty seven dummy variables. (1) A model with $C_p = 28$, adj. R^2 of 0.92 and includes the following 27 variables as predictors: $D_{11}, D_{12}, D_{21}, D_{22}, D_{31}, D_{32}, D_{41}, D_{42}, D_{51}, D_{52}, D_{61}, D_{62}, D_{71}, D_{72}, D_{81}, D_{82}, D_{91}, D_{92}, D_{101}, D_{102}, D_{111}, D_{112}, D_{121}, D_{131}, D_{132}, D_{141}, D_{142}$.

SAS's RSQUARE method selected one of the 26 variable models as the model of choice (see Table 7.3 for ANOVA and parameter estimates). The overall model has a root mean square error (RMSE) of 3.9%, F value of 35.538 and $\text{Prob} > F = 0.0001$ which indicates that the overall model is statistically significant.

By checking the null hypothesis $T = H_0: \text{Parameter} = 0$, (the t test that the parameter is zero, this is computed as the Parameter Estimate divided by the Standard Error for each variable) concerning the parameter estimates, ($\text{Prob} > |T|$) of each variable included in the model and whether it true or not, many included predictors could be eliminated from the model. The ($\text{Prob} > |T|$) is the two-tailed significance probability that a t statistic would obtain a greater absolute value than that observed, given that the true parameter is zero. Thus, in the case the null hypothesis is true, based on the assigned level of significance of 95 % (this occur when $\text{Prob} > |T| = 0.05$), the Parameter estimate (partial coefficient) for the variable equals to zero. This is the case for sixteen dummy variables included in the original model: $D_{11}, D_{12}, D_{31}, D_{32}, D_{41}, D_{42}, D_{51}, D_{52}, D_{61}, D_{62}, D_{71}, D_{72}, D_{111}, D_{112}, D_{121}$, and D_{141} . This leaves ten dummy variables in the model that include $D_{21}, D_{22}, D_{81}, D_{82}, D_{91}, D_{92}, D_{101}, D_{102}, D_{131}, D_{132}$.

Table 7.3: ANOVA and Parameter Estimates For RSQUARE's Model

All Possible Regression Procedure's 26 variable model: Analysis of Variance					
Source	DF	Sum of Squares	Mean Square	F Value	Prob>F
Model	26	1.41632	0.05447	33.538	0.0001
Error	49	0.07511	0.00153		
C Total	75	1.49142			
Root MSE		0.03915	R-square	0.9496	
Dep Mean		0.67899	Adj R-sq	0.9229	
C.V.		5.76618			
Parameter Estimates					
Var	DF	Parameter Estimate	Standard Error	T for H0: Parameter=0	Prob > T
INT	1	0.397729	0.02389	16.944	0.0001
D ₁₁	1	0.000093	0.01431	0.007	0.9948
D ₁₂	1	0.011893	0.01361	0.874	0.3866
D ₂₁	1	0.079782	0.02236	3.569	0.0008
D ₂₂	1	0.080523	0.02685	2.999	0.0042
D ₃₁	1	0.003185	0.01759	0.181	0.8571
D ₃₂	1	-0.001317	0.01795	-0.073	0.9418
D ₄₁	1	0.021504	0.01794	1.199	0.2365
D ₄₂	1	0.019342	0.02169	0.892	0.3768
D ₅₁	1	0.002989	0.01571	0.190	0.8499
D ₅₂	1	0.015533	0.01588	0.978	0.3328
D ₆₁	1	0.005938	0.02327	0.255	0.7996
D ₆₂	1	-0.006416	0.02320	-0.277	0.7833
D ₇₁	1	0.028977	0.02574	1.126	0.2657
D ₇₂	1	0.021664	0.02522	0.859	0.3945
D ₈₁	1	0.038300	0.01666	2.300	0.0258
D ₈₂	1	0.075767	0.01985	3.816	0.0004
D ₉₁	1	0.053599	0.02986	1.795	0.0488
D ₉₂	1	0.108707	0.04302	2.527	0.0148
D ₁₀₁	1	0.054594	0.02594	2.065	0.0405
D ₁₀₂	1	0.080440	0.03284	2.450	0.0179
D ₁₁₁	1	-0.001673	0.01248	-0.134	0.8939
D ₁₁₂	1	0.011062	0.01332	0.831	0.4101
D ₁₂₁	1	-0.005618	0.01326	-0.424	0.6736
D ₁₃₁	1	0.045057	0.01667	2.703	0.0094
D ₁₃₂	1	0.030383	0.01764	1.723	0.0091
D ₁₄₁	1	-0.003112	0.01188	-0.262	0.7945

These ten dummy variables represent five of the original variables which include the attitude toward change (X_2) represented by D_{21} and D_{22} ; level of multiple projects handling ability (X_8) represented by D_{81} , and D_{82} ; strength of organizational culture (X_9) represented by D_{91} and D_{92} ; level of workers' participation in decision making (X_{10}) represented by D_{101} and D_{102} ; and level of planning (X_{13}) represented by D_{131} and D_{132} . The choice of including or excluding a predictor, based on the $(\text{Prob} > |T|)$ criterion, is viable, however the original model with twenty six dummy predictors still can be used.

This finding suggests the suitability of inclusion of the 10 remaining variables in the desired prediction model. However, in order to make a final judgment, as to whether to retain these variables or not, it is determined that a sound decision can be made only after inspecting all the different variables which are retained in models fitted using the other selection procedures.

7.2.3.2 Fitted Model Using SAS's MAXR Method

The maximum R^2 improvement technique does not settle on a single model. Instead, it tries to find the "best one variable model, the "best" two variable model, and so forth. The MAXR method begins by finding the one-variable model producing the highest R^2 . Then another variable, the one that yields the greatest increase in R^2 , is added. Once the two-variable model is obtained, each of the variables in the model is compared to each variable not in the model. For each comparison, MAXR determines if removing one variable and replacing it with the other variable increases R^2 . After comparing all possible switches, MAXR makes

the switch that produces the largest increase in R^2 . Thus, the two-variable model achieved is considered the “best” two-variable model the technique can find. The process is repeated with adding a third variable to find the “best” three-variable model, and so forth².

Referring to part (II) appendix (D), the MAXR method yielded twenty eight models. The best-one variable model, the best-two variable model, the best-three variable model and so on. The maximum R^2 criteria is used by the procedure in selecting the best models. In similar fashion to the all possible procedure, the MAXR procedure selected the same model with twenty seven variables as the model of choice. This makes sense, since inclusion of a large number of predictors in the model gives a better prediction. However, the inclusion of a large number of variables in a model influence the ease and simplicity of using such a model. Again, checking the null hypothesis of the partial coefficients of the variables in the selected model leads to the same results of leaving only ten dummy variables in the model with Prob < 0.05. The variables left in the model are: D_{21} , D_{22} , D_{81} , D_{82} , D_{91} , D_{92} , D_{101} , D_{102} , D_{131} , D_{132} . It is interesting to note that these ten variables, left in the model, are the same variables selected for inclusion by the MAXR procedure in the best ten-variable model and they are also the same set of ten variables which resulted from the RSQUARE procedure.

Analysis of variance (ANOVA) for the best 10-variable model (Table 7.4), gives a large F value of 100.97 with Prob> F equals to 0.001 which indicates that the model is highly significant. Notice that the (Prob > | T |) values for the ten variables in the model are much

² See SAS/STAT User's Guide, Volume 2. GLM-VARCOMP. SAS, Inc., Version 6. Fourth Edition, pp. 1398

lower (more significant) than the values when the variables were included in models with a larger number of variables. This indicates that the ten variables together give a more statistically significant prediction and explain variation in the dependent variable more reliably.

Table 7.4: ANOVA and Parameter Estimates of MAXR's Best-10 Variable Model

MAXR Procedure's Best 10-variable Model						
(R-square = 0.939)						
Analysis of Variance						
Source	DF	Sum of Squares	Mean Square	F	Prob>F	
Model	10	1.40122183	0.14012218	100.97	0.0001	
Error	65	0.09020316	0.00138774			
Total	75	1.49142499				
Parameter Estimates						
Var	DF	Parameter Estimate	Standard Error	T for H0: parameter=0	Prob>	T
INT	1	0.430833	0.01241292	34.708	0.0001	
D ₂₁	1	0.082006	0.01558782	5.261	0.0001	
D ₂₂	1	0.087827	0.01742064	5.042	0.0001	
D ₈₁	1	0.046882	0.01292925	3.626	0.0006	
D ₈₂	1	0.086633	0.01718308	5.042	0.0001	
D ₉₁	1	0.050298	0.01896751	2.652	0.0100	
D ₉₂	1	0.092391	0.02651142	3.485	0.0009	
D ₁₀₁	1	0.064817	0.02014799	3.217	0.0020	
D ₁₀₂	1	0.099860	0.02413474	4.138	0.0001	
D ₁₃₁	1	0.050969	0.01245903	4.091	0.0001	
D ₁₃₂	1	0.043357	0.01390434	3.118	0.0027	

7.1.3.3 Fitted Models Using SAS's Sequential Procedures

The sequential procedures can be viewed as a compromise with all possible regression approach. Three types of sequential methods are mainly utilized, namely, *forward selection*,

stepwise selection, and backward elimination. Essentially, these approaches differ with respect to the direction taken in model selection and the reversibility of a decision as to the worthiness of a candidate predictor.

Forward selection process begins with no variables having been included in the regression equation. The correlations of all the predictor variables with the dependent variable are calculated, and that predictor with the largest correlation is selected if its corresponding partial F -value is statistically significant at some predetermined level. The independent variable with the largest correlation is entered, and the regression equation is calculated. At each successive stage the independent variable with the largest *partial* correlation coefficient is selected. Based on the comparison of the corresponding partial F test value for the variable with a predetermined critical tabulated F -value, the process either, includes the variable which gave the highest partial corresponding coefficient, recalculate the regression equation, and return to select another variable, or the process adopts the regression equation as calculated.

The results of using the FORWARD procedure in fitting a model by SAS, is shown in part (III) of appendix (D). A summary is given in Table (7.5). The procedure went through a number of iterations to arrive at a model with seventeen dummy variables. The analysis of variance indicates a highly significant model with F value of 63.3 with $\text{Prob}>F$ of 0.0001. Upon examining the ($\text{Prob} > |T|$) values for the partial coefficients of the seventeen dummy variables in the model, it is noticed that the values for partial coefficients of seven dummy variables exceeds the (α) level of 0.05. Therefore, the null hypothesis that the partial coefficient equals zero can be accepted and these variables can be excluded from the model.

This leaves D_{21} , D_{22} , D_{81} , D_{82} , D_{91} , D_{92} , D_{101} , D_{102} , D_{131} , and D_{132} , which are the same ones included in the MAXR's best-10 variable model. They are also the same variables that were retained in the RSQUARE 26-variable model, after the exclusion of insignificant variables.

Table 7.5: ANOVA and Parameter Estimates of Model By FORWARD Selection

Forward Selection Procedure Model Analysis of Variance					
Source	DF	Sum of Squares	Mean Square	F value	Prob>F
Model	17	1.41517	0.08325	63.314	0.0001
Error	58	0.07626	0.00131		
C Total	75	1.49142			
Root MSE	0.03626	R-square	0.9489		
Dep Mean	0.67899	Adj R-sq	0.9339		
C.V	5.34033				
Parameter Estimates					
Var	DF	Parameter Estimate	Standard Error	T for H0: Parameter=0	Prob > T
INT	1	0.393893	0.018418	21.386	0.0001
D ₁₂	1	0.011602	0.009956	1.165	0.2487
D ₂₁	1	0.077908	0.019098	4.079	0.0001
D ₂₂	1	0.080794	0.022739	3.553	0.0008
D ₄₁	1	0.023836	0.014106	1.690	0.0964
D ₄₂	1	0.022038	0.015765	1.398	0.1675
D ₅₂	1	0.013368	0.011079	1.207	0.2325
D ₇₁	1	0.032116	0.022569	1.423	0.1601
D ₇₂	1	0.021540	0.022087	0.975	0.3335
D ₈₁	1	0.041766	0.013524	3.088	0.0031
D ₈₂	1	0.079304	0.017127	4.630	0.0001
D ₉₁	1	0.057326	0.024733	2.318	0.0240
D ₉₂	1	0.107718	0.033752	3.191	0.0023
D ₁₀₁	1	0.053830	0.021512	2.502	0.0152
D ₁₀₂	1	0.079160	0.026067	3.037	0.0036
D ₁₁₂	1	0.011115	0.009681	1.148	0.2557
D ₁₃₁	1	0.043529	0.013195	3.299	0.0017
D ₁₃₂	1	0.031780	0.014573	2.181	0.0333

Stepwise selection procedure works by calculating the correlations of all the predictor variables with the dependent variable. The method selects the first variable that is most highly correlated and enters it into the regression model. This variable is retained in the fitted model if the overall F -test shows that the regression equation is statistically significant. The partial correlation coefficients is calculated for all the variables not in the regression equation. The method selects the next variable with the highest partial correlation coefficient and enters it into the model. With both variables in the model, the method computes the regression equation and retains the new variable if its partial F -value is statistically significant as compared to critical tabulated $(1-\alpha)$ -values under the F -distribution with 1 and $n-2-1$ degrees of freedom. The process then, selects the next variable with the highest correlation with the dependent variable and enters into the regression, given that the first two variables are already in the regression equation. The decision as to whether any of the three variables should be included in the regression given that the first two are already in is made on the basis of the partial F -values of the three variables. The stepwise procedure continues in similar fashion. Termination of the process occurs when no variable can be either entered or removed from the regression equation.

The results of using SAS's STEPWISE selection procedures in fitting a model is shown in part (IV) of appendix (D), a summary is given in Table 7.6. The procedure went through many iterations to arrive at a model with eleven dummy variables. The analysis of variance gives an F value of 93.7 with $\text{Prob}>F$ of 0.0001 and root MSE of 3.7% and an adjusted R-square of 0.93. The model is highly significant and has a very good r-square value.

Looking at the (p) values for the partial coefficients, we notice, that D_{52} has a (p) value that exceeds the (α) of 0.05. Therefore, the dummy variable D_{52} can be excluded from the model, which leaves the same ten dummy variables that was retained in MAXR's best-10 variable model, the same ten variables that were retained after the exclusion of insignificant variables in RSQUARE and FORWARD selection models.

Table 7.6: ANOVA and Parameter Estimates of Model By STEPWISE Selection

STEPWISE Procedure Model Analysis of Variance					
Source	DF	Sum of Squares	Mean Square	F Value	Prob>F
Model	11	1.40423	0.12766	93.700	0.0001
Error	64	0.08719	0.00136		
C Total	75	1.49142			
Root MSE	0.03691	R-square	0.9415		
Dep Mean	0.67899	Adj R-sq	0.9315		
C.V.	5.43617				
Parameter Estimates					
Var	DF	Parameter Estimate	Standard Error	T for H0: Parameter=0	Prob > T
INT	1	0.427441	0.01250907	34.170	0.0001
D ₂₁	1	0.080744	0.01546821	5.220	0.0001
D ₂₂	1	0.084998	0.01736555	4.895	0.0001
D ₅₂	1	0.015628	0.01051630	1.486	0.1422
D ₈₁	1	0.048599	0.01286275	3.778	0.0003
D ₈₂	1	0.081482	0.01737478	4.690	0.0001
D ₉₁	1	0.050460	0.01879393	2.685	0.0092
D ₉₂	1	0.097762	0.02651581	3.687	0.0005
D ₁₀₁	1	0.059906	0.02023499	2.960	0.0043
D ₁₀₂	1	0.092327	0.02444487	3.777	0.0004
D ₁₃₁	1	0.052891	0.01241237	4.261	0.0001
D ₁₃₂	1	0.043364	0.01377686	3.148	0.0025

BACKWARD elimination procedure works by starting with a regression model that includes all of the variables. The R^2 induced from deleting each variable, or equivalently the partial F test value for each predictor variable treated as though it were the last variable to enter the regression equation, is calculated. Based on the comparison of the lowest partial F test value with a predetermined critical tabulated F -value, the procedure either, removes that variable associated with the calculated R^2 , recompute the regression with the remaining predictor variables and recompute a new R^2 , and go through the cycle again by removing another variable, or adopt the regression equation as calculated.

Table 7.7: ANOVA and Parameter Estimates of Model By BACKWARD Selection

Backward Elimination Model					
Analysis of Variance					
Source	DF	Sum of Squares	Mean Square	F Value	Prob>F
Model	10	1.40122	0.14012	100.971	0.0001
Error	65	0.09020	0.00139		
C Total	75	1.49142			
Root MSE	0.03725	R-square	0.9395		
Dep Mean	0.67899	Adj R-sq	0.9302		
C.V.	5.48647				
Parameter Estimates					
Var DF	Parameter Estimate	Standard Error	T for H0 Parameter=0	Prob > T	
INT 1	0.430833	0.01241292	34.708	0.0001	
D ₂₁ 1	0.075606	0.01558782	5.261	0.0001	
D ₂₂ 1	0.080827	0.01742064	5.042	0.0001	
D ₈₁ 1	0.047882	0.01292925	3.626	0.0006	
D ₈₂ 1	0.096633	0.01718308	5.042	0.0001	
D ₉₁ 1	0.057698	0.01896751	2.652	0.0100	
D ₉₂ 1	0.105391	0.02651142	3.485	0.0009	
D ₁₀₁ 1	0.061817	0.02014799	3.217	0.0020	
D ₁₀₂ 1	0.102060	0.02413474	4.138	0.0001	
D ₁₃₁ 1	0.047969	0.01245903	4.091	0.0001	
D ₁₃₂ 1	0.048357	0.01390434	3.118	0.0027	

The results of using SAS's BACKWARD procedure in fitting a model is shown in part (V) of appendix (D), a summary is given in Table 7.7. The procedure retained ten dummy variables in its model of choice, D_{21} , D_{22} , D_{81} , D_{82} , D_{91} , D_{92} , D_{101} , D_{102} , D_{131} , and D_{132} . These are the same ten variables that were identified earlier. ANOVA gives an F value of 100.971 with $\text{Prob}>F$ of 0.0001 and RMSE of 3.7% and an adjusted R-square of 0.93. The model is highly significant and has a very good r-square value.

7.2. FITTED MODEL

It is seen that one model stands out clearly as the best model based on multiple criteria of selection and all factors considered and discussed previously. A model with 10 dummy variables (D_{21} , D_{22} , D_{81} , D_{82} , D_{91} , D_{92} , D_{101} , D_{102} , D_{131} , D_{132}) that represent the medium and high levels of five original variables that include the *attitude toward change* (X_2), *level of multiple projects handling ability* (X_8), *strength of organizational culture* (X_9), *level of workers' participation in decision making* (X_{10}), and *level of planning* (X_{13}).

7.2.1. Model Diagnostic

Part (VI) of appendix (D) shows the fitted model with the ten dummy variables. The model is the same shown by Table 7.4 for MAXR's "best" 10-variable model, and Table 7.7 for model selected by the BACKWARD method. Model adequacy is checked by residual analysis, detecting influential outliers observation, and checking for multicollinearity.

7.2.1.1 Residual Analysis

Part (VI) of appendix (D) shows the plot of residuals versus the predicted value of (Y) which helps in diagnosing the level of variance for the residuals. It shows that the residual variances fall within a horizontal band around the mean line of 0.0. The points exhibit no particular pattern around the 0.0-line such as curvature or much greater spread in one part of the plot than in another, vertically or horizontally. This shows that the residuals have equal variance. Furthermore, the normal probability plot of the residuals shown in appendix (D), exhibits a linear pattern with minimal snaking at the ends. Both these findings indicate that the residuals have equal variance and are normally distributed which leads to the conclusion that linearity assumptions are upheld by the model.

7.2.1.2 Outliers

In order to detect any outliers, SAS provides a diagnostic statistic called Cook's distance which is a measure of the influence of deleting the specific observation on the estimated parameters. The plot of Cook's distance statistics against the observation number shows no influential outliers in the data observation (part (VI) appendix (D)). This is evident by the range of values on the plot (< 0.3) which is well below the value of one that would require the investigation as recommended in appendix (C).

7.2.1.3 Multicollinearity

According to Schroeder *et al* (1986), multicollinearity is probably present in all regression models, since the predictor variables are unlikely to be totally uncorrelated. Thus whether or not multicollinearity is a problem depends on the degree of collinearity. They added that although there are many indicators of multicollinearity, the difficulty is that there is no statistical test that can determine whether or not it is a problem. They recommended to search for “high” correlation coefficients between variables included in the fitted model.

Multicollinearity among the predictor variables was assessed by examining the tolerance values among the predictors variables which is an indication of the degree of correlation between each variable in the model and the other variables included in the regression. The range for tolerance values is between 0 and 1, and high tolerance values for the variables (> 0.20) are preferred since they indicate low multicollinearity (see appendix (C)).

The range of values for the variables in the fitted model is between 0.10 to 0.5, which shows low tolerance values for the variables D_{92} , D_{101} , and D_{102} that might result in interpretation problems. However, the (τ) intercorrelations coefficients of the original variables, represented by the three dummy variables, with the original variables represented by the other dummy variables in the model, show no “high” correlation coefficients (Table 6.4). This indicates that including these variables in the fitted model, does not provide the model with redundant information.

7.2.2. Inferences Based on Parameters of Fitted Model

The fitted model is shown in Equation (7.3). The model is highly significant at $\alpha = 0.05$ and $P < 0.0001$. Analysis of variance shows that the model has a root mean square error of 0.043 which means that the model has 4.3 % error in prediction. The model's R-square and adjusted R-square are 0.93 and 0.91 respectively.

The intercept (INT) and the dummy variables that represent the high and moderate levels of only five of the original fourteen hypothesized predictors were determined to be significant in predicting the level of effectiveness (Y) based on their (Prob > | T |) values. Most probability values for the parameter estimates in the model equal 0.0001, which indicates very high significance, except for $D_{81} = 0.0006$, $D_{91} = 0.0100$, $D_{92} = 0.0009$, $D_{101} = 0.0020$, and $D_{132} = 0.0027$. These values are still well below the (α) of 0.05.

The dummy variables are D_{21} and D_{22} , representing the levels of the variable, attitude toward change by management and workers of the construction firm (X_2); D_{71} and D_{72} , representing the levels of the variable, level of multiple projects handling ability (X_8); D_{91} and D_{92} , representing the levels of the variable, strength of organizational culture (X_9); D_{101} and D_{102} , representing the levels of the variable, level of workers' participation in decision making (X_{10}); and D_{131} and D_{132} , representing the levels of the variable, level of planning (X_{13}).

$$Y = (0.431) + (0.082) D_{21} + (0.088) D_{22} + (0.047) D_{81} + (0.087) D_{82} + (0.050) D_{91} + (0.092) D_{92} + (0.065) D_{101} + (0.100) D_{102} + (0.051) D_{131} + (0.043) D_{132} \quad \text{Eq. (7.3)}$$

The partial coefficients in the model, for any two dummy variables, represent the effect of being moderate or high level in any of the five variables. A value of 0.431 is shown as the intercept in the model above. This value represents the low level or the reference level for construction firms studied. It also represents the predicted level of organizational effectiveness in a firm with low ratings in all of the five variables. It is worth noting here that the actual level of effectiveness for such a firm may fall anywhere between 0.431 and zero. Similarly, because, the maximum predicted level of effectiveness that can be calculated by the model for a firm equals 0.869, the actual level of effectiveness for such a firm may fall anywhere between this value and 1.00.

It is noted that the value of (Y) is influenced very little by whether a firm is rated as having a moderate *level of attitude toward change* or having a high level as represented by the two coefficients of 0.082 and 0.087 for D_{21} and D_{22} respectively. This means that there is a slight gain in effectiveness associated with an increase from a moderate level to a high level of attitude toward change by the group of firms studied.

Rating the construction firm as having a high level of multiple projects handling ability contributes 0.087 (coefficient for D_{82}). While rating it as having a moderate ability, contributes only 0.047 (coefficient for D_{81}). This seems to indicate that a high level of multiple projects handling ability contributes about double that of a moderate level to an increase in the predicted level of organizational effectiveness.

There is also a difference in contribution to predicted level of effectiveness of a construction firm (Y) between a moderate strength of organizational culture (D_{91} coefficient = 0.050) and a high strength of culture (D_{92} coefficient = 0.92). This is in line with the expectation that a stronger culture leads to a higher level of organizational effectiveness.

A high level of *workers' participation in decision-making* in the construction firms studied, impacts the value of (Y) by 0.100 (coefficient for D_{102}) for a high level rating, and 0.065 (coefficient for D_{101}) for a moderate level rating. This indicates that an increase in the level of organizational effectiveness is associated with an increase in *the level of workers' participation in decision-making* in the firms studied.

For the variable, *level of planning*, the coefficient for a moderate level of planning (D_{131}) is 0.050, and 0.043 for a high level of planning (D_{122}). This means that there is a slight decline in effectiveness with an increase from a moderate to a high level of planning in the group of firms studied. This could be explained by the limitation in organizational flexibility caused by the inherent rigidity of planning (Cummings and Worley, 1993).

7.2.3. Validation of Fitted Model

Predicting the level of organizational effectiveness by the model is based on the possible combination of high, moderate, and low ratings of the five variables for any firm. Table 7.8 shows the ratings of the ten firms whose records were not used in model development, the predicted level of effectiveness and the actual level calculated from

management response. The first record belongs to a firm with the following ratings of the five variables: highly favorable attitude toward change ($D_{21}= 0, D_{22}= 1$), a moderate level of multiple project-handling ability ($D_{71}=1, D_{72}= 0$), performs planning very regularly ($D_{131}= 0, D_{122}= 1$), has a strong culture ($D_{91}= 0, D_{92}= 1$), and a moderate level of participation in decision making by workers ($D_{101}= 1, D_{102}= 0$). The level of organizational effectiveness predicted by the model for the firm is equal to 0.76. Based on this value, the prediction can be made that this construction firm has a level of organizational effectiveness that would cause it to perform in 76 percent of its work projects on time and/or within budget and/or according to specifications and unsuccessfully in the rest 24 percent. The actual level for this firm is calculated by substituting into Eq. (4.1) the values given by firm's management for $p_1= 80\%$, $p_2= 80\%$, and $p_3=75\%$ which results in a level of approximately 78 percent.

The second record belongs to a firm that was rated as having an unfavorable (low) attitude toward change($D_{21}= 0, D_{22}= 0$), a low level of multiple project handling ability ($D_{71}= 0, D_{72}= 0$), a moderate level of planning ($D_{131}= 1, D_{122}= 0$), a moderate strength of culture ($D_{91}= 1, D_{92}= 0$), and a low level of workers' participation in decision-making ($D_{101}= 0, D_{102}= 0$). The level of organizational effectiveness predicted, is approximately 53 percent. Whereas the actual level is 0.56, calculated from the three percentages of 60%, 60%, and 50% for percent of projects completed within scheduled duration (p_1), and percent of projects finished within budgeted costs (p_2), and percent of projects performed according to contractual specifications (p_3), respectively.

Comparing the predicted level with that of the actual level for the other firms listed in the table, leads to the conclusion that model’s prediction is very reliable and valid. As seen in the table, predicted levels of effectiveness are very comparable with the actual levels of effectiveness calculated from data records, for the remaining eight firms. This indicates the robustness of the fitted model.

Table 7.8: Predicted and Actual Levels of Organizational Effectiveness

No.	Levels of variables					Level of organizational effectiveness	
	attitude toward change (1)	multiple projects handling (2)	strength of culture (3)	decision making participation (4)	level of Planning (5)	predicted	actual
1	H	M	H	M	H	0.76	0.78
2	L	L	M	L	M	0.53	0.55
3	H	H	H	M	M	0.80	0.80
4	M	H	M	M	L	0.71	0.70
5	L	M	L	L	L	0.48	0.50
6	M	M	M	L	M	0.66	0.67
7	H	H	H	M	H	0.81	0.80
8	M	H	L	M	M	0.62	0.60
9	M	M	M	L	M	0.65	0.67
10	M	M	M	H	L	0.71	0.70

* levels is shown by L, M, and H to indicate low, moderate, and high level.

It should be noted that the model is intended as a tool that gives management an idea about how organizational characteristics measured by the variables in the model influence the overall performance and not specifically rate performance on a project by project basis.

According to the (Y) value predicted, the conclusion could be made that a firm would perform within scheduled time, and/or within costs, and/or according to specs in some projects and that it would fail to achieve performance in all other cases ($1-Y$).

7.3. SUMMARY

Analysis of data using dummy regression techniques, the various multiple regression procedures of the SAS computer package yielded a model with ten dummy variables that represent only five of the original fourteen variables. These variables are proven significant in predicting the level of organizational effectiveness of the construction firm as operationalized by this research. These variables include firms' attitude toward change, its level of multiple project-handling ability, its level of planning, its strength of culture, and the level of workers' participation in decision-making in the firm.

The developed model is a practical tool. By rating the five variables in the model using the scales developed by this methodology, it is very simple to calculate the level of organizational effectiveness of the ICI construction firm.

CHAPTER (8)-CONCLUSIONS AND RECOMMENDATIONS

8.0 INTRODUCTION

In the first part of the chapter, conclusions are given regarding the use of the fitted model as the backbone of the assessment methodology. In the second part, implications of the findings of the research are discussed and a number of recommendations are outlined regarding the application and improvement of the assessment methodology.

8.1. CONCLUSIONS

The model developed by the research methodology is quantitative and identify “good” and “bad” states for certain variables or criteria identified by the research. However the model does not tell us what types of organizational dynamics are needed to create these “good” or “bad” states. ICI construction firms can deduce from the model the type of dynamics or changes that might lead toward or away from these states. By simply following the checklist shown in Figure 8.1, a firm can achieve a prediction of its level of organizational effectiveness.

- Checklist-
1. Randomly, select five raters from the firms' workforce: two management-level workers (preferably from two different locations, i.e. one from office and one from site; and three site level workers from different units or trades.
 2. Distribute questionnaires forms that, only include measurement scales that relate to the five variables included in the model: attitude toward change, multiple projects handling ability, strength of organizational culture, level of workers' participation in decision making, and level of planning .
 3. Collect Variables' responses, aggregate and average them to arrive at variables' scores (assume equal weight for each response) for the firm.
 4. By using Table 6.3, convert aggregated firm-level scores for the five variables, from scores on 7 anchor-points Likert scales' to ratings on a three levels scale of low, medium, and high.
 5. Depending on the achieved variables' levels, assign values of 0 or 1 in pairs, to the ten dummy variables representing the five original variables.
 6. Use Table 7.2 and the assigned values of dummy variables to substitute in pairs for each of the five original variables in the model.
 7. Calculate the firm's predicted level of organizational effectiveness.

Figure 8.1: Management Checklist For Calculating A Prediction

ICI construction firms that are operating at that particular stage of life cycle as the surveyed group of firms (at least more than 10 years of operation in the ICI sector), can use the model to assess their organizational effectiveness and calculate a predicted level. Based on the predictive model, two of the five variables with the largest partial coefficients: the level of workers' participation in decision making and the strength of organizational culture, are most significant in predicting the level of organizational effectiveness in the construction firm. This highlights the importance of human resources and workers-oriented processes in explaining and promoting effectiveness.

Although these findings support previous organizational effectiveness models and research, the precise explanation for the present results is unknown. Organizational theorists have proposed that the effort workers are willing to put forth on behalf of an organization (firm) depends largely on the way the workers feel about the job, co-workers, and supervisors. A positive internal environment, participation, and mutual trust are likely to promote worker satisfaction and positive attitudes, which may result in workers producing up to potential, thereby increasing organizational effectiveness.

The inclusion of the variables attitude toward change and the level of multiple projects handling ability in the model underscores the importance of these significant structural attributes in achieving flexibility and adaptability and hence promoting and achieving organizational effectiveness. A high level of attitude toward change is deemed necessary for the firm, in order to be flexible and adaptable to the unstable environment of the construction market. A high level of multiple project handling ability implies that the construction firm

structure is suitable to handle the added requirements brought on by operating in multiple sites. This, in turn, would lead to an increase in the firm's volume of business and more profits, which keeps all constituents of the firm satisfied.

Although the impact of the other variable in the model, the level of planning, is lower than that of the other variables, and the difference in contribution between having a low and high level of planning is minimal, its inclusion alludes to the importance of using planning as an important strategic factor in achieving effectiveness.

Finally, it can be concluded that this research has contributed to the on-going efforts to improve the existing methodology of assessing organizational effectiveness of the construction firm.

8.2. IMPLICATIONS AND RECOMMENDATIONS

In order to discuss the implications of the findings of the study for future research and make meaningful recommendations on that basis, an important issue must be first addressed. This issue relates to the other hypothesized variables not included in the prediction model. As seen from the correlation analysis, except for the level of subcontracting, the remaining variables not included in the model, correlated with the level of effectiveness in a highly significant manner, which proved that these variables are related to effectiveness in some significant way. For the variables: extent of rules and regulations; level of adherence to rules and regulations; and level of control variables, the correlations are moderate. The correlations are low for the variables: level of integration in services offered; level of using joint-venturing,

partnering, and alliances; and level of coordination, and level of information flow. Their exclusion from the model could be explained from a statistical point of view as having strong relationships with variables already in the model. However the low and moderate correlations of these variables could be explained by the influence of the particular life cycle's stage in which the group of firms surveyed are operating which makes them pursue the criteria that proved to be highly correlated and are included in the model.

The influence of the particular stage of life cycle on the types and levels of criteria that are pursued by the firm is well explained by the fact, and as proposed by the competing values approach, that firms pursue different levels of criteria or even different criteria altogether at the different stages of their life cycle. For the majority of firms studied in this research, the stage of life cycle in which they are operating, determined the type of criteria (the five variables with high correlations with (Y) and their levels (partial coefficients) to be most important in prediction of organizational effectiveness. The correlations of the variables not include in the model could be higher if firms surveyed were selected from a group in which the majority prove to be operating at a different stage of life cycle, and that which deems the pursuit of variables, not include in the model, as more relevant for examining and predicting effectiveness than the ones included in the developed model.

A simple plan of action then would be, using the four main stages of life cycle alluded to in chapter (2) of entrepreneurial, formalization, collectivity, and elaboration of structure stage, classify the construction firm according to the stage of life cycle in which it operates, identify the effectiveness criteria and levels that are pursued for each particular stage through

empirical research, and finally, compare the levels of these criteria in the firm to the levels that should be present at that particular stage of life cycle. However a major difficulty faced, is the classification of the firm according to the stage of life cycle in which it operates. Although the research alluded to four main stages (there could be more), there is no concrete method to classify the firm into one of them. One recommendation to resolve this problem is to use the firm's age measured by years of operations as a variable in determining the particular stage of life cycle. However this criteria can not be used in classification as different firms take different time periods to span the same stages. What is needed to be done? In light of the preceding, the following recommendations are given to make the developed methodology apply in a more generalized manner:

1. In order make the methodology sensitive to the stage in which the construction firm operates, a classification scheme according the stage of life cycle must be devised and levels of the various criteria, that possibly could be pursued by firms during each of the four main stages (or a determined number of stages), must be identified empirically. One way that future research can handle this issue is to concentrate on the identification of easily recognized organizational markers, signals, and characteristics that accompany each of the four main stages or the determined number of stages.
2. Given that the impact of the levels and type of criteria used to assess effectiveness change with a change in the stage of firm's life cycle and since the methodology

developed, only considered a particular group of construction firms, future research should also consider different types of construction firms. Different types of firms must be considered in order to make the methodology more generalized and sensitive to the various types and to identify the proper levels for effectiveness criteria for each stage and for each type of firm. Although all construction firms share many characteristics, there are differences. Therefore, for other types of construction firms, different levels of different groups of variables may become more significant as discussed earlier. The four main stages could represent an initial starting point. These stages could be broken down into mini stages depending on the level of accuracy desired.

3. Given the importance of human resources, internal processes, and organizational culture, future research should focus more directly on the assessment of these linkages. For example, an area that can be considered is the types of scales used to assess the linkages of the underlying attributes of variables in these crucial areas. In this study, scales used in the measurement of the variables relating to these areas are very reliable, however, the type of scales that are needed are of a different nature and detail. Development of such scales needs to focus on linkages of persons-oriented processes' variables to organizational effectiveness in such a way that would give more insight of the influence of their underlying attributes on organizational effectiveness.

APPENDIX (A)
QUESTIONNAIRES

**ORGANIZATIONAL EFFECTIVENESS QUESTIONNAIRE
TYPE (1)**

PART (a)

Please note when providing information in this part of the questionnaire the term "average" should be related to the all the work performed during the last five years of operations in your firm.

1. Age in years of operation _____

2. Average number of annual work contracts. _____

3. Percentage of work contracts (projects) that were finished on or before scheduled time in the last five years to the nearest 5 percent) _____

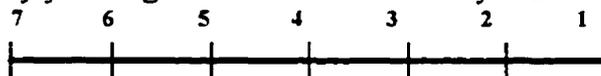
4. Percentage of work contracts (projects) that were finished with no costs overruns in the last five years to the nearest 5 percent. _____

5. Percentage of work contracts (projects) that were finished without litigation or clients' claims or major rework due to inferior quality of performance in the last five years to the nearest 5 percent.

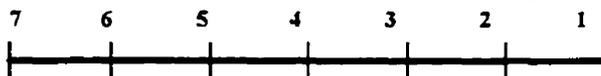
Part 2

Please respond by rating your organization according to Likert scale (very high (7), high (6), above average (5), average (4), below average (3), low (2) , and very low (1))

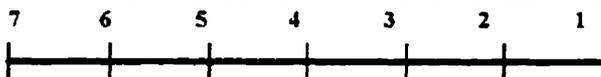
1. Level of profits made by your organization in the last five years?



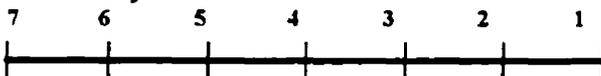
2. Percentage of projects that were finished within schedule in the last five years.



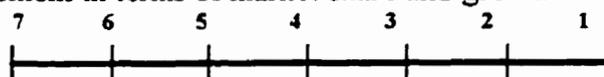
3. Percentage of projects that were finished with no cost overruns in the last five years.



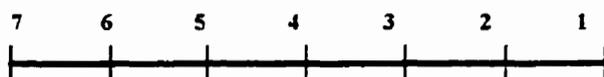
4. Percentage of projects that were finished with no clients complaints or claims filed because of quality problems in the last five years.



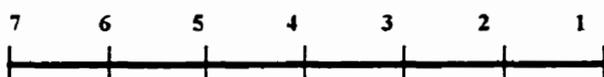
5. Level of goals achievement in terms of market share and growth in the last five years.



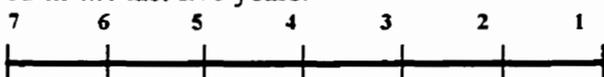
6. Level of goals achievement in terms of quality of output and productivity levels in the last five years.



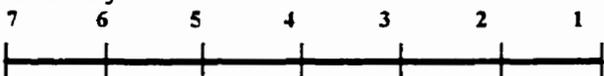
7. Level of meeting and satisfying specified clients' goals in terms of products' quality achieved in the last five years.



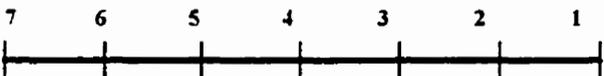
8. Level of meeting and satisfying specified clients' goals in terms of products' price and execution time, achieved in the last five years.



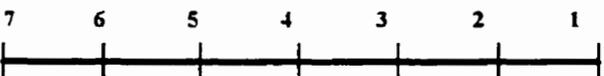
9. Level of meeting and satisfying contractual obligations and expectations of suppliers and subcontractors in the last five years.



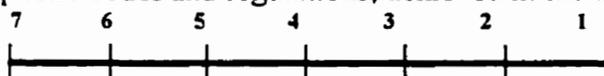
10. Level of satisfying workers' goals in terms of wages' increases, job security, and other benefits in the last five years.



11. Level of satisfying workers' goals in terms of training and enhancing of skills in the last five years.



12. Level of adherence to public codes and regulations, achieved in the last five years.



ORGANIZATIONAL EFFECTIVENESS QUESTIONNAIRE TYPE (1)

PART -3

Rate the extent to which the following activities in an average project are entrusted out to other organizations by the firm on a scale that ranges from "almost always" (7), to "almost never" (1).

	7	6	5	4	3	2	1
a.Design & Planning	----- ----- ----- ----- ----- ----- -----						
b.Site work	----- ----- ----- ----- ----- ----- -----						
c.Substructure	----- ----- ----- ----- ----- ----- -----						
d.Superstructure (Skeleton)	----- ----- ----- ----- ----- ----- -----						
e.Floor systems	----- ----- ----- ----- ----- ----- -----						
f.Exterior wall systems	----- ----- ----- ----- ----- ----- -----						
g.Interior wall systems	----- ----- ----- ----- ----- ----- -----						
h.Roof systems	----- ----- ----- ----- ----- ----- -----						
i.Masonry work	----- ----- ----- ----- ----- ----- -----						
j.Metal work	----- ----- ----- ----- ----- ----- -----						
k.Mechanical systems	----- ----- ----- ----- ----- ----- -----						
l.Electrical systems	----- ----- ----- ----- ----- ----- -----						
m.Finish work	----- ----- ----- ----- ----- ----- -----						

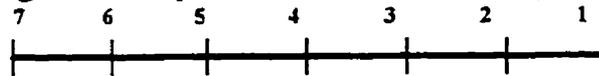
(Rate the following statements as they relate to the firm according to the scale that ranges from "strongly agree" 7 to "strongly disagree" 1).

(2)

a.Workers accept changes in organizational processes readily and their resistance to it is very minimal

7	6	5	4	3	2	1
----- ----- ----- ----- ----- -----						

b. Workers view changes in organization's processes as an effort to improve operation.



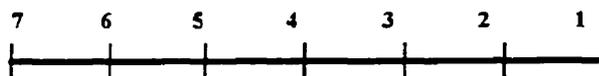
c. Workers are eager to volunteer time to understand changes in organizational processes.



d. Workers are always critical of processes in use and look for other alternatives.



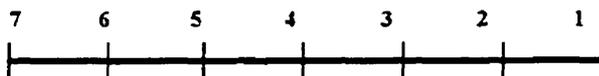
e. Management views changes in organizational processes favorably and actually encourages it when it is needed.



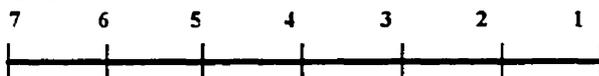
f. Management always reviews organizational processes so it could introduce change wherever it is needed.



g. Rate at which changes are introduced into organizational processes tries to keeps pace with improvements in the field.



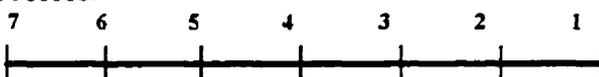
h. Once changes are introduced in organizational processes, smooth operations are usually resumed in a very quick period.



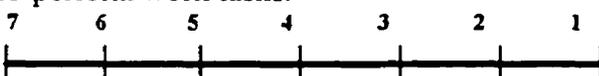
Please rate the extent of rules and regulation used in the firm to regulate activities described below on the scale that ranges from "very extensive regulation" (7) to "very little regulation" (1)

(3)

a. All organizational work processes.



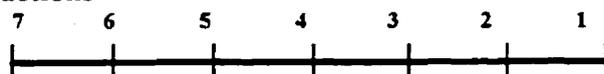
b. Instructions & procedures to perform work tasks.



c. Approaches to evaluate work tasks.



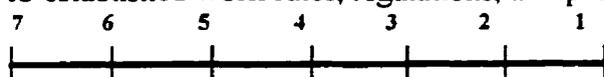
d. Management and workers actions



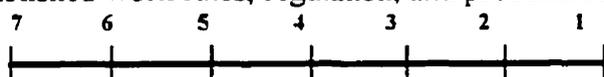
Please rate the following activities in the firm according to the statements below on the scale that ranges from "very strict adherence" (7) to "very little adherence" (1)

(4)

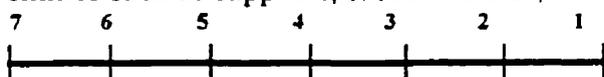
a. Adherence of management to established work rules, regulations, and procedures.



b. Workers' adherence to established work rules, regulation, and procedures.



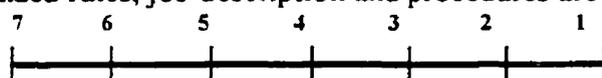
c. Adherence by the firm to established rules, regulations, and procedures that govern relationships with external entities such as suppliers, subcontractors, other partners or allies.



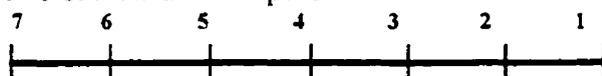
Please rate the level of activities in the firm described in the following statements according to scale ranging from "very high" (7) to "very low" (1))

(5)

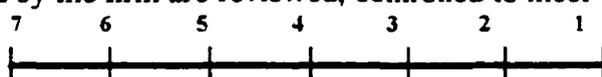
a. Documented and formalized rules, job description and procedures are used in the firm.



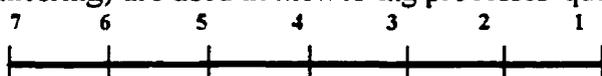
b. Control systems are used to standardize outputs



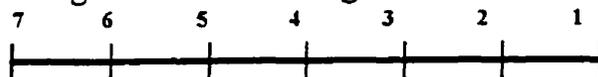
c. All work processes used by the firm are reviewed, controlled to meet quality standards.



d. Process control tools & methods (i.e. Pareto charts, benchmarking, statistical process control (SPC), concurrent engineering) are used in monitoring processes' quality.



- e. Various methods are used to check, monitor, and update progress all work activities to ensure that production is within target schedule and budgeted costs.



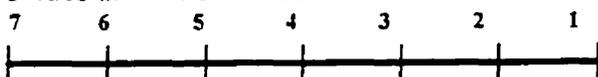
- f. A sense of order, continuity, and smooth operations is maintained in all organizational processes.



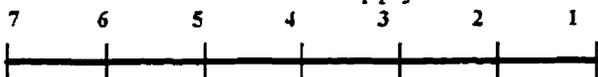
Rate the level of activities in the firm according to the scale that ranges from "very high" (7) to "very low" (1).

(6)

- a. The level that the firm provides an in-house A/E consultants service to clients.



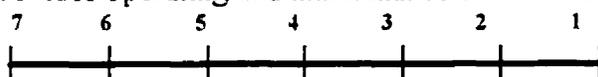
- b. The level that the firm provides its own materials supply.



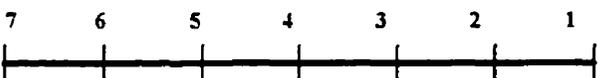
- c. The level that the firm provides financing services to clients.



- d. The level that the firm provides operating and maintenance services to its clients.



- e. The extent of providing construction management services by the firm



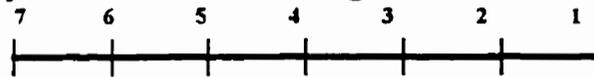
Rate the level of activities in the firm according to the scale below that ranges from "very high" (7) to "very low" (1).

((7)

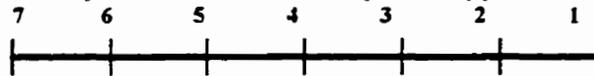
- a. The level that the firm partners with other organizations i.e. suppliers, subcontractors, general contractors, A/E consultants or other related fields.



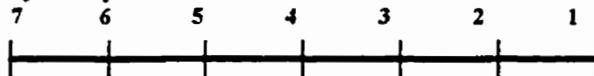
b. The level that the firm joint venture with other organizations.



c. The level that the firm develop alliances to handle specific types of work.



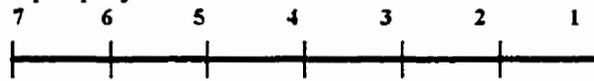
d. Level of developing and maintaining the quality of these types of contractual relationships with other organizations if any in a positive manner.



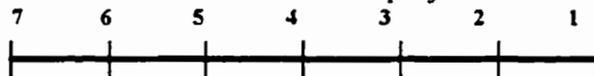
Rate activities of the firm described in the following statements according to the scale below that ranges from "strongly agree" (7) to "strongly disagree" (1).

(8)

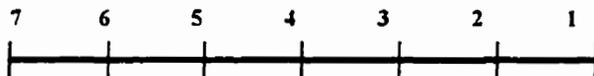
a. No noticeable negative change is detected in quality output of organizational processes when the firm is handling multiple projects.



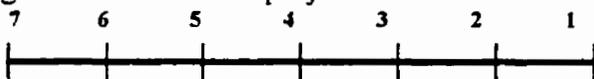
b. The firm's structure is suited to handle simultaneous projects at different sites.



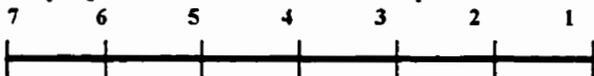
c. In general, the firm can in a reasonable time acquire all the resources it needs for handling multiple projects.



d. Handling multiple average size construction projects is the norm for the firm.



e. More often than not, when the firm is handling multiple projects at different sites, the level of satisfaction of the various projects' constituents is acceptable.



Please distribute 100 points among the four statements in each of the six parts depending on how similar the situation in the firm to that described in each statement. For example in part (A) , if the situation in your organization seems similar to that described in statement (I) and somewhat to that in (II), then you could give 75 points to (I) and 25 points to (II).

(9)

(A)

I. The organization can be characterized as a place of high morale, cohesion, and sharing among its workers. _____

II. The organization can be characterized as a dynamic place where emphasis is on acquiring new processes, innovating, and taking risks. _____

III. The organization can be characterized as a formalized and structured place where bureaucratic procedures control all processes. _____

IV. The organization can be characterized as a place where workers are goal oriented and emphasis is put on efficient production. _____

(B)

I. The climate inside the organization is comfortable. High trust and openness prevails. _____

II. The climate inside the organization encourages dynamism, learning, and readiness to adapt to the new. _____

III. The climate inside the organization emphasizes stability. Work procedures are clear and enforced. _____

IV. The climate inside the organization is competitive and emphasis is on beating the competition. _____

(C)

I. Success is defined on the basis of sensitivity to clients, suppliers, the public, and concern for workers. _____

II. Success is defined on the basis of being the first in having or using newest processes and innovating . _____

III. Success is defined on the basis of having a smooth operation Within schedule execution, low costs production. _____

IV. Success is defined on the basis of achieving maximum production while offering the most competitive pricing. _____

(D)

I The glue that holds the organization together is loyalty and tradition.
Commitment to the organization runs high. _____

II. The glue that holds the organization together is a commitment
to innovation and development. _____

III. The glue that holds the organization together is formalized policies. _____

IV. The glue that holds the organization together is emphasis on
market success and increased production. _____

(E)

I. The head of the organization is generally considered to be
a mentor, a sage, or a parent figure. _____

II. The head of the organization is generally considered to be
an innovator, or a risk taker. _____

III. The head of the organization is generally considered to be
a coordinator, an organizer, or an efficiency expert. _____

IV. The head of the organization is generally considered to be
a hard-driver, a producer, or a competitor. _____

(F)

I. The management style is characterized by team work ,
consensus, and participation. _____

II. The management style is characterized by individual
initiative, innovation, freedom, and uniqueness. _____

III. The management style is characterized by security of
employment, longevity in position, and predictability. _____

IV. The management style is characterized by competitiveness,
production, and achievement. _____

Please rate activities in the firm described by the following statements according to the scale below ranging from " Strongly agree" (7) to " Strongly disagree" (1)

(10)

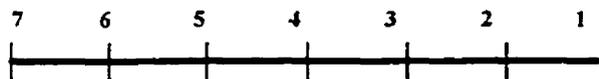
- a. In general, decision making responsibilities is based on sharing and participating among all workers in each organizational unit and across all units.



- b. In general, management encourages workers to initiate and take decisions concerning work processes.



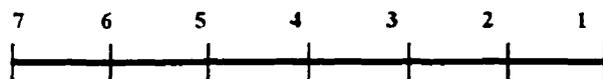
- c. Management encourages workers to participate in decisions making by soliciting their input and ideas regarding all organizational processes.



- d. Management consults with workers before making decisions concerning work processes.



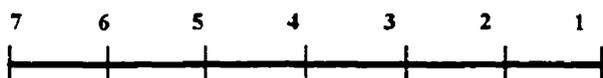
- e. Decisions making within organizational units is actually based on consensus of almost all workers or their teams.



- f. Workers in the firm are not penalized for wrong decisions but are encouraged to take responsibilities for their actions in a constructive manner.



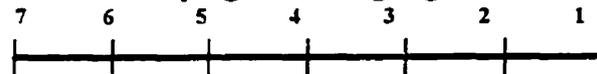
- g. A positive workers' attitude exist in the firm towards participation in decisions making responsibilities as evident by their volunteering of opinions in decisions making.



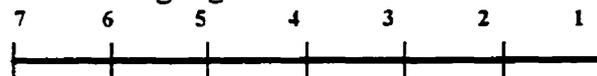
Please rate level of coordination in organizational activities described in the following statements according to the scale below that ranges from "very highly coordinated" (7) to "very little coordination" (1).

(11)

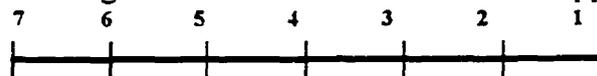
a. Activities that govern work flow and progress among organizational units.



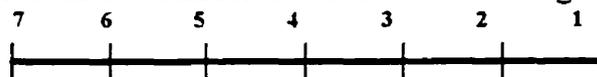
b. Problems resolution activities among organizational units.



c. Work relationships between organization and its subcontractors, suppliers, and partners.



d. Activities concerning problem and conflict resolution in and among organizational units



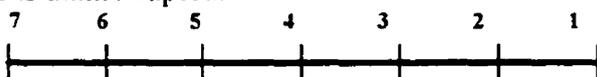
e. Work relationships' activities between the construction firm and its subcontractors, suppliers, allies, and partners.



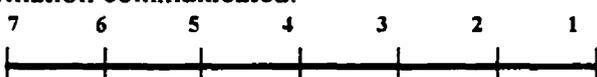
Please rate the activities in the firm described in the following statements according to the scale below ranging from " Strongly agree" (7) to " Strongly disagree" (1)

(12)

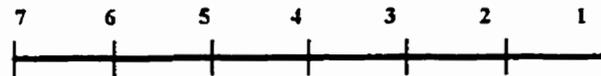
a. The flow of information, both vertically within the organizational hierarchy and laterally across the organizational units is uninterrupted.



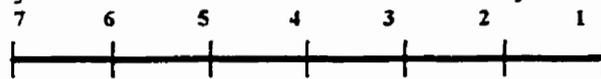
b. Communication flow inside the organization could be best described as very accurate with very little distortion in information communicated.



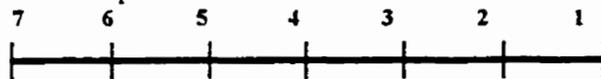
c. Information communicated inside the organization is almost always sufficient in quality and quantity.



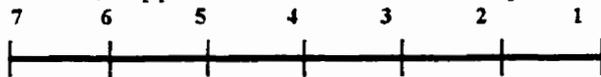
d. Access to information by workers when desired is almost always available in the organization.



e. Feed back about organizational processes & work tasks is communicated regularly and timely.



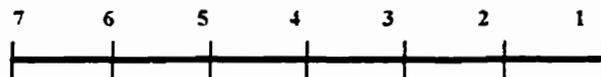
f. Quality & quantity of information flow is acceptable with external entities sharing in work relationships. i.e. , other firms, suppliers, subcontractors, and partners.



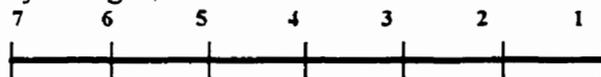
Please rate the level of activities in the firm described in the following statements according to the scale below ranging from " very high" (7) to " very low" (1)

(13)

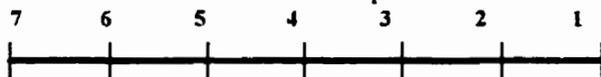
a. The level that planning is used to develop strategies to achieve organizational goals and objectives.



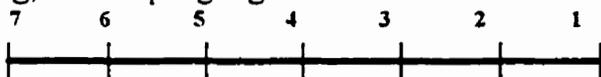
b. The level that operational planning is used in identification of problems in quality of operations, implementation of necessary changes, and their assessment.



c. The level that frequent and multiple environmental scanning functions is used by the organization to monitor markets trends and other competitors in the industry.



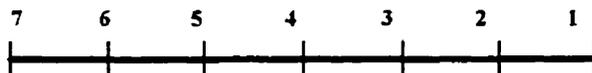
d. The level that strength, weakness, opportunities and threats (SWOT) analysis is used in strategic planning, changing, and adapting organization to its environment.



Rate the level of importance in the firm for setting goals described in the statements below according to the scale that ranges from "of primary importance" (7), to "of no importance" (1).

(14)

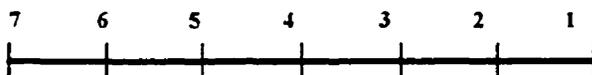
a. Increasing profits levels.



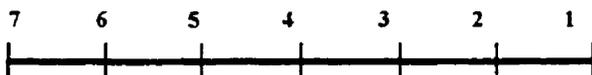
b. Increasing costs effectiveness.



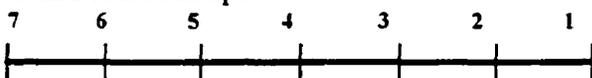
c. Growth into other sectors.



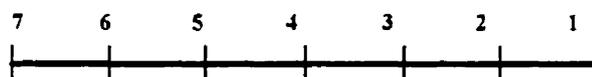
d. Improving quality.



e. Improving clients' service and relationships.



. Increasing workers' participation in descision making

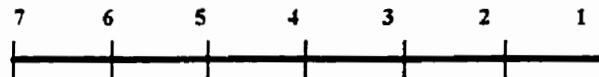


ORGANIZATIONAL EFFECTIVENESS QUESTIONNAIRE TYPE (2)

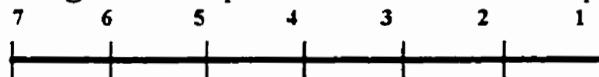
(Rate the following statements as they relate to the firm according to the scale that ranges from "strongly agree" 7 to "strongly disagree" 1).

(1)

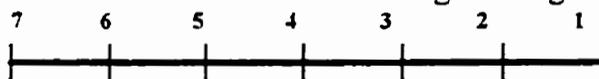
- a. Workers accept changes in organizational processes readily and their resistance to it is very minimal.



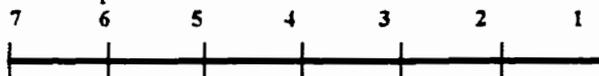
- b. Workers view changes in organization's processes as an effort to improve operation.



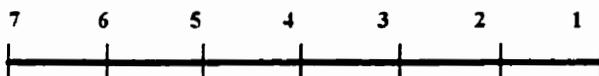
- c. Workers are eager to volunteer time to understand changes in organizational processes.



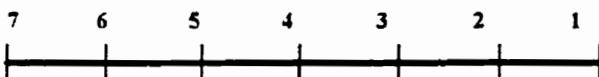
- d. Workers are always critical of processes in use and look for other alternatives.



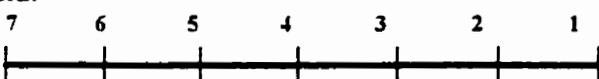
- e. Management views changes in organizational processes favorably and actually encourages it when it is needed.



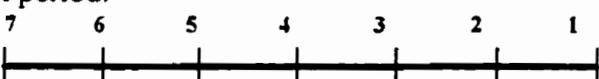
- f. Management always reviews organizational processes so it could introduce change wherever it is needed.



- g. Rate at which changes are introduced into organizational processes tries to keeps pace with improvements in the field.



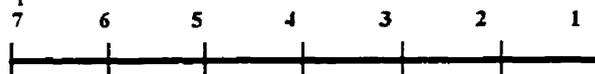
- h. Once changes are introduced in organizational processes, smooth operations are usually resumed in a very quick period.



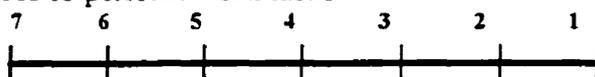
Please rate the extent of rules and regulation used in the firm to regulate activities described below on the scale that ranges from "very extensive regulation" (7) to "very little regulation" (1)

(2)

a. All organizational work processes.



b. Instructions & procedures to perform work tasks.



c. Approaches to evaluate work tasks.



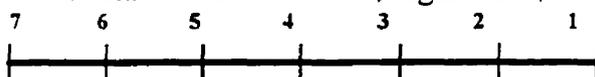
d. Management and workers actions



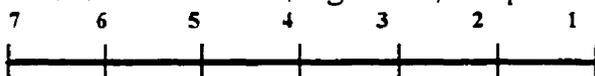
Please rate the following activities in the firm according to the statements below on the scale that ranges from "very strict adherence" (7) to "very little adherence" (1)

(3)

a. Adherence of management to established work rules, regulations, and procedures.



b. Workers' adherence to established work rules, regulation, and procedures.



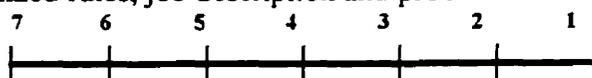
c. Adherence by the firm to established rules, regulations, and procedures that govern relationships with external entities such as suppliers, subcontractors, other partners or allies.



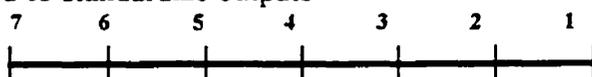
Please rate the level of activities in the firm described in the following statements according to scale ranging from "very high" (7) to "very low" (1)

(4)

a. Documented and formalized rules, job description and procedures are used in the organization.



b. Control systems are used to standardize outputs



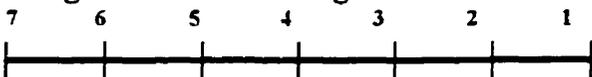
c. All work processes used by the organization are reviewed, controlled to meet quality standards.



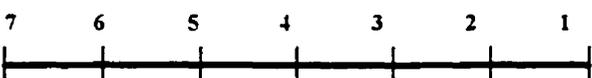
d. Process control tools & methods (i.e. Pareto charts, benchmarking, statistical process control (SPC), concurrent engineering) are used in monitoring processes' quality.



e. Various methods are used to check, monitor, and update progress all work activities to ensure that production is within target schedule and budgeted costs.



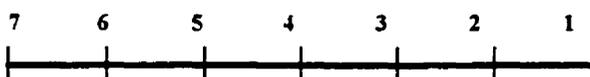
f. A sense of order, continuity, and smooth operations is maintained in all organizational processes.



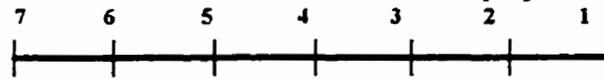
Rate activities of the firm described in the following statements according to the scale below that ranges from "strongly agree" (7) to "strongly disagree" (1).

(5)

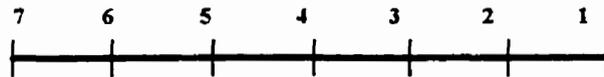
a. No noticeable negative change is detected in quality output of organizational processes when the organization is handling multiple projects.



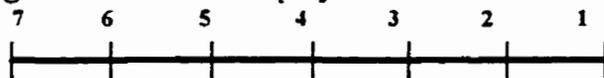
b. The organization structure is suited to handle simultaneous projects at different sites.



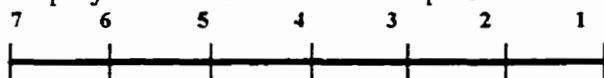
c. In general, the organization can in a reasonable time acquire all the resources it needs for handling multiple projects contract.



d. Handling multiple average size construction projects is the norm for the organization.



e. More often than not, when the firm is handling multiple projects at different sites, the level of satisfaction of the various projects' constituents is acceptable.



Please distribute 100 points among the four statements in each of the six parts depending on how similar the situation in your organization to that described in each statement. For example in part (A) , if the situation in your organization seems similar to that described in statement (I) and somewhat to that in (II), then you could give 75 points to (I) and 25 points to (II).

(6)

(A)

I. The organization can be characterized as a place of high morale, cohesion, and sharing among its workers.

II. The organization can be characterized as a dynamic place where emphasis is on acquiring new processes, innovating, and taking risks.

III. The organization can be characterized as a formalized and structured place where bureaucratic procedures control all processes.

IV. The organization can be characterized as a place where workers are goal oriented and emphasis is put on efficient production.

(B)

I. The climate inside the organization is comfortable.

High trust and openness prevails.

II. The climate inside the organization encourages dynamism, learning, and readiness to adapt to the new. _____

III. The climate inside the organization emphasizes stability. Work procedures are clear and enforced. _____

IV. The climate inside the organization is competitive and emphasis is on beating the competition. _____

(C)

I. Success is defined on the basis of sensitivity to clients, suppliers, the public, and concern for workers. _____

II. Success is defined on the basis of being the first in having or using newest processes and innovating. _____

III. Success is defined on the basis of having a smooth operation Within schedule execution, low costs production. _____

IV. Success is defined on the basis of achieving maximum production while offering the most competitive pricing. _____

(D)

I The glue that holds the organization together is loyalty and tradition. Commitment to the organization runs high. _____

II. The glue that holds the organization together is a commitment to innovation and development. _____

III. The glue that holds the organization together is formalized policies. _____

IV. The glue that holds the organization together is emphasis on market success and increased production. _____

(E)

I. The head of the organization is generally considered to be a mentor, a sage, or a parent figure. _____

II. The head of the organization is generally considered to be an innovator, or a risk taker. _____

III. The head of the organization is generally considered to be

a coordinator, an organizer, or an efficiency expert. _____

IV. The head of the organization is generally considered to be a hard-driver, a producer, or a competitor. _____

(F)

I. The management style is characterized by team work , consensus, and participation. _____

II. The management style is characterized by individual initiative, innovation, freedom, and uniqueness. _____

III. The management style is characterized by security of employment, longevity in position, and predictability. _____

IV. The management style is characterized by competitiveness, production, and achievement. _____

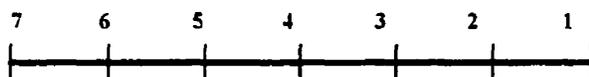
Please rate activities in the firm described by the following statements according to the scale below ranging from " Strongly agree" (7) to " Strongly disagree" (1)

(7)

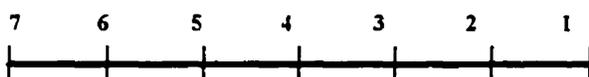
a. In general, decision making responsibilities is based on sharing and participating among all workers in each organizational unit and across all units.



b. In general, management encourages workers to initiate and take decisions concerning work processes.



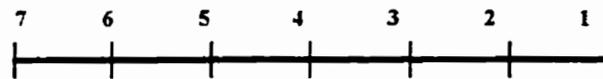
c. Management encourages workers to participate in decisions making by soliciting their input and ideas regarding all organizational processes.



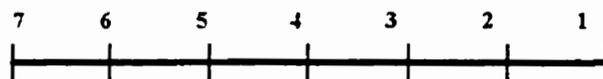
d. Management consults with workers before making decisions concerning work processes.



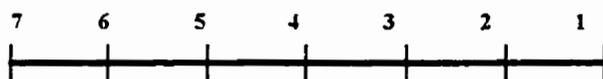
- e. Decisions making within organizational units is actually based on consensus of almost all workers or their teams.



- f. Workers in the firm are not penalized for wrong decisions but are encouraged to take responsibilities for their actions in a constructive manner.



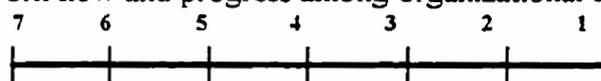
- g. A positive workers' attitude exist in the firm towards participation in decisions making responsibilities as evident by their volunteering of opinions in decisions making.



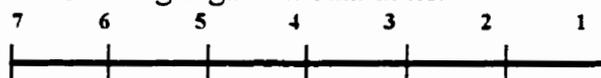
Please rate level of coordination in organizational activities described in the following statements according to the scale below that ranges from "very highly coordinated" (7) to "very little coordination" (1).

(8)

- a. Activities that govern work flow and progress among organizational units.



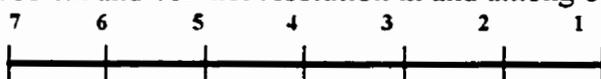
- b. Problems resolution activities among organizational units.



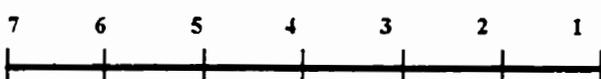
- c. Work relationships between organization and its subcontractors, suppliers, and partners.



- d. Activities concerning problem and conflict resolution in and among organizational units



- e. Work relationships' activities between the construction firm and its subcontractors, suppliers, allies, and partners.



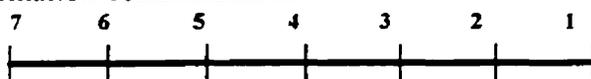
Please rate the activities in the firm described in the following statements according to the scale below ranging from " Strongly agree" (7) to " Strongly disagree" (1)

(9)

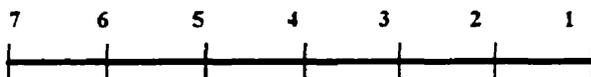
- a. The flow of information, both vertically within the organizational hierarchy and laterally across the organizational units is uninterrupted.



- b. Communication flow inside the organization could be best described as very accurate with very little distortion in information communicated.



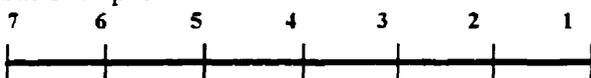
- c. Information communicated inside the organization is almost always sufficient in quality and quantity.



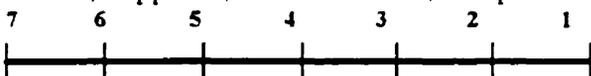
- d. Access to information by workers when desired is almost always available in the organization.



- e. Feed back about organizational processes & work tasks is communicated regularly and timely.



- f. Quality & quantity of information flow is acceptable with external entities sharing in work relationships. i.e. , other firms, suppliers, subcontractors, and partners.



APPENDIX (B)

Averaged Aggregated
variables' scores for the 76 ICI construction firms

obs	X ₁	X ₂	X ₃	X ₄	X ₅	X ₆	X ₇	X ₈	X ₉	X ₁₀	X ₁₁	X ₁₂	X ₁₃	X ₁₄	Y
1	5.077	5.344	4.917	5.125	6.167	4.250	5.875	4.667	6.548	5.071	4.771	3.333	5.00	5.15	0.900
2	4.846	5.125	5.083	4.875	6.167	4.250	5.813	4.333	6.190	5.179	4.542	3.333	4.75	5.10	0.867
3	5.077	5.063	5.083	5.000	6.167	4.167	5.688	4.333	5.952	5.107	4.438	3.000	4.75	5.15	0.833
4	4.077	5.031	5.167	5.125	6.000	4.250	5.313	4.000	5.833	5.071	4.396	3.000	4.75	5.00	0.800
5	4.308	4.813	5.250	4.875	6.000	4.167	5.250	4.000	5.714	5.000	4.354	3.333	4.75	4.95	0.750
6	4.154	5.125	4.917	5.000	6.167	4.250	5.938	4.333	5.833	5.071	4.542	3.667	5.00	5.20	0.867
7	4.769	5.031	5.000	5.000	6.167	4.167	5.813	4.000	5.833	4.964	4.479	3.000	5.00	5.15	0.800
8	5.077	4.938	5.083	4.750	6.000	4.250	5.375	4.000	5.476	5.036	4.417	2.667	5.25	5.05	0.733
9	3.923	4.844	5.167	5.000	6.000	4.000	5.688	4.000	5.238	5.143	4.354	3.333	5.00	4.95	0.717
10	4.154	5.031	5.000	5.000	6.000	4.083	5.750	4.000	5.833	5.179	4.396	3.333	5.00	5.15	0.800
11	4.615	5.063	4.917	4.750	6.167	4.083	5.188	3.667	5.476	5.143	4.375	2.000	4.75	5.25	0.783
12	5.077	4.969	5.000	5.000	6.000	4.167	5.563	4.000	5.833	5.107	4.396	4.000	5.00	5.10	0.800
13	4.462	5.000	5.167	5.250	6.000	4.250	5.625	4.667	5.714	5.179	4.979	4.000	4.75	5.10	0.867
14	4.462	4.969	5.167	5.125	6.167	4.250	5.563	4.333	5.714	5.143	4.896	3.000	5.25	5.15	0.850
15	4.692	5.000	5.083	5.125	6.333	4.167	5.438	4.333	5.714	5.107	4.875	3.333	5.00	5.10	0.817
16	4.462	4.688	5.250	5.000	6.000	4.083	5.313	4.000	5.595	5.071	4.729	3.667	5.00	5.15	0.817
17	4.923	4.969	5.167	5.000	5.833	4.167	5.250	4.000	5.595	5.036	4.625	3.333	4.75	5.05	0.800
18	4.615	4.781	5.000	5.000	6.333	4.250	5.313	4.000	5.357	5.000	4.729	3.333	5.00	5.10	0.800
19	4.769	4.875	5.167	5.000	6.167	4.000	5.125	4.000	5.357	5.000	4.667	2.667	5.00	5.05	0.800
20	5.000	4.719	5.167	4.875	6.000	4.083	5.125	4.000	5.119	4.964	4.563	3.667	4.75	5.10	0.783
21	4.923	4.813	5.083	4.875	6.000	4.083	5.063	4.000	5.119	4.929	4.542	2.667	4.75	5.05	0.783
22	5.000	4.750	5.000	4.750	6.000	4.167	5.000	4.000	5.357	4.893	4.521	2.667	5.00	5.15	0.783
23	4.615	5.188	4.917	4.875	5.833	4.083	5.000	4.000	5.119	4.857	4.500	2.000	4.75	5.05	0.767
24	4.538	4.594	5.000	4.875	6.000	4.167	4.938	4.333	5.119	4.821	4.375	2.667	5.00	4.95	0.767
25	4.692	4.406	4.917	4.750	6.167	4.167	4.938	4.667	5.000	4.786	4.396	3.000	5.00	4.90	0.750
26	4.846	4.625	4.917	4.875	6.167	4.250	4.938	4.333	4.762	4.714	4.271	3.333	5.00	4.95	0.733
27	5.000	4.469	4.833	5.000	6.167	4.083	4.813	4.000	4.762	4.714	4.292	3.000	4.75	5.15	0.717
28	4.846	4.781	5.000	4.875	6.000	4.000	4.938	4.000	4.762	4.750	4.271	3.000	4.75	5.00	0.717

obs	X ₁	X ₂	X ₃	X ₄	X ₅	X ₆	X ₇	X ₈	X ₉	X ₁₀	X ₁₁	X ₁₂	X ₁₃	X ₁₄	Y
29	4.692	4.813	4.917	4.750	5.833	4.167	5.000	4.000	4.524	4.679	4.250	3.333	4.75	4.95	0.700
30	4.692	4.875	4.750	4.500	6.167	4.167	5.125	3.667	4.524	4.750	4.292	3.333	5.00	5.00	0.700
31	5.077	4.531	4.833	4.750	6.167	4.167	5.000	4.000	4.405	4.607	4.271	2.667	5.00	4.85	0.683
32	4.769	4.594	4.667	4.750	5.833	4.083	4.875	3.667	4.405	4.607	4.417	2.667	4.75	4.90	0.667
33	5.615	4.563	5.250	5.125	6.000	4.250	5.750	4.000	5.476	5.250	5.188	3.333	4.75	5.30	0.833
34	5.462	4.500	5.167	4.875	6.000	5.167	5.563	4.000	5.476	5.500	5.042	3.333	4.75	5.25	0.833
35	5.000	4.438	5.083	5.000	5.667	5.083	5.250	4.000	5.357	5.393	4.958	3.333	4.75	5.20	0.800
36	4.846	4.500	5.250	4.625	6.000	5.167	5.063	4.000	5.238	5.357	4.938	3.333	5.00	5.15	0.800
37	4.923	4.688	5.167	4.250	6.167	5.250	5.125	4.000	5.119	5.286	4.917	3.667	4.75	5.15	0.767
38	4.923	4.250	5.167	4.125	5.500	5.083	5.313	4.000	5.119	5.179	4.813	3.333	4.75	5.20	0.767
39	5.000	4.469	5.083	4.375	6.167	5.083	5.688	3.667	5.119	5.107	4.688	3.000	4.75	5.05	0.750
40	4.615	4.531	5.083	4.375	6.000	5.167	5.313	3.667	5.119	5.036	4.438	3.333	4.75	5.15	0.750
41	4.846	4.500	5.000	4.750	5.833	5.083	5.250	4.000	5.238	5.107	4.375	3.333	4.50	5.10	0.733
42	5.154	4.531	5.000	5.000	6.167	4.917	5.688	4.000	5.119	5.071	4.479	3.333	4.50	5.20	0.733
43	4.615	4.563	5.167	4.375	6.167	5.083	5.688	4.000	5.357	5.071	4.604	3.333	4.50	5.10	0.733
44	5.308	4.469	5.083	4.375	5.833	5.000	5.250	4.000	5.119	4.857	4.479	3.000	4.50	5.00	0.717
45	4.692	4.406	5.083	4.250	5.167	5.083	5.375	4.000	5.119	4.821	4.604	3.333	4.75	5.05	0.717
46	5.077	4.375	5.000	4.000	6.000	5.000	5.313	4.000	5.357	4.929	4.271	2.667	4.75	5.10	0.717
47	5.000	4.375	5.000	3.875	5.667	5.000	5.438	4.000	5.119	4.964	4.479	2.000	4.50	5.00	0.717
48	4.846	4.344	4.917	4.750	6.000	5.083	5.188	3.667	5.000	4.857	4.396	3.333	5.00	4.95	0.700
49	4.923	4.344	5.000	4.875	5.000	5.000	5.313	3.667	5.119	5.179	4.458	3.000	5.25	4.85	0.700
50	4.923	4.313	4.917	4.500	5.667	4.917	5.250	4.000	5.000	4.786	4.354	3.000	4.50	5.00	0.683
51	4.923	4.281	5.083	4.500	6.167	4.833	5.063	3.667	5.000	4.750	4.479	3.000	4.75	5.05	0.667
52	4.692	4.281	4.833	4.125	5.667	4.750	4.938	3.333	5.000	4.714	4.271	3.000	4.75	5.05	0.667
53	4.923	4.250	4.750	4.250	5.833	4.750	4.563	4.000	5.000	4.786	4.250	2.667	4.75	5.15	0.650
54	4.923	4.156	4.833	4.375	6.167	4.667	4.875	4.333	5.000	4.857	4.229	3.333	5.00	5.20	0.650
55	5.308	4.156	4.583	4.250	6.167	4.667	4.750	4.000	4.762	4.750	4.271	2.667	4.50	5.15	0.633
56	5.385	4.094	4.833	4.250	5.833	4.583	4.875	4.000	4.643	4.679	4.292	3.000	4.75	5.10	0.600

obs	X ₁	X ₂	X ₃	X ₄	X ₅	X ₆	X ₇	X ₈	X ₉	X ₁₀	X ₁₁	X ₁₂	X ₁₃	X ₁₄	Y
57	4.692	4.125	4.667	4.375	5.833	4.583	4.625	4.000	4.524	4.643	4.292	3.333	4.25	5.10	0.567
58	4.769	4.781	4.750	4.250	6.000	3.917	5.750	4.000	4.524	4.500	4.479	2.667	4.75	5.15	0.517
59	5.231	3.938	4.667	4.125	5.667	3.917	5.188	3.333	4.524	4.607	4.417	3.333	4.50	5.10	0.500
60	4.692	3.938	5.000	4.000	5.667	4.000	5.000	3.333	4.524	4.429	4.458	2.667	4.25	5.15	0.500
61	4.769	3.969	5.167	4.250	6.167	3.917	4.813	3.667	4.524	4.179	4.604	2.667	4.25	5.25	0.500
62	4.923	3.938	5.083	4.875	5.667	3.917	4.625	3.000	4.405	4.464	4.625	3.000	4.75	5.20	0.500
63	4.846	3.875	4.583	5.000	6.167	3.833	5.688	3.667	4.405	4.036	4.708	3.000	4.75	5.15	0.483
64	4.462	4.000	4.500	5.000	5.667	3.583	5.313	3.333	4.405	4.143	4.542	3.000	4.75	5.15	0.483
65	4.769	3.875	4.583	4.500	5.833	3.750	5.250	3.333	4.405	4.036	4.667	3.000	4.75	5.15	0.467
66	4.846	3.844	4.833	4.750	6.000	3.667	4.625	3.000	4.405	4.000	4.396	3.333	5.00	5.20	0.467
67	4.846	3.844	4.583	5.125	6.167	4.000	4.750	3.333	4.405	4.179	4.375	2.667	5.00	5.15	0.467
68	4.000	3.875	4.750	5.000	5.833	4.000	4.438	3.333	4.286	4.321	4.500	3.000	4.75	5.10	0.467
69	5.077	3.844	4.750	5.125	6.000	4.167	4.500	3.667	4.286	4.393	4.375	3.333	5.25	4.95	0.467
70	4.846	3.844	4.833	4.375	6.000	3.917	4.625	3.667	4.048	4.464	4.438	2.667	5.00	4.90	0.450
71	4.077	3.813	4.750	4.500	5.667	4.167	4.500	3.667	4.048	4.286	4.396	3.000	4.50	4.60	0.433
72	4.538	3.813	5.000	5.000	6.000	4.000	4.375	3.667	4.048	4.429	4.271	2.667	5.00	4.75	0.433
73	4.846	3.813	4.833	4.500	5.500	4.083	4.250	3.333	4.048	4.429	4.063	3.000	4.50	4.85	0.417
74	4.692	3.781	4.750	5.000	5.333	4.167	4.313	3.000	4.048	4.500	4.583	2.667	4.25	4.80	0.417
75	4.846	3.781	5.083	4.000	5.333	3.917	4.313	3.667	3.929	4.429	4.292	2.667	4.50	4.55	0.400
76	4.462	3.719	4.750	4.750	5.333	4.167	4.813	3.333	3.810	4.500	4.292	2.667	4.50	4.50	0.400

APPENDIX (C)

AN EXPOSÉ ON MULTIPLE REGRESSION

C.0. INTRODUCTION

The general additive multiple regression model, which relates a dependent variable y to k predictors variables x_1, x_2, \dots, x_k , is given by the model equation

$$Y = \alpha + \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_k x_k + e$$

The model assumes that there is a line with a vertical intercept α and partial slopes of $\beta_1, \beta_2, \dots, \beta_k$ called the true or population regression line. The random deviation e is assumed to be normally distributed with mean value 0 ($\mu_e = 0$) and variance σ^2 for any values of x_1, \dots, x_k . This implies that for fixed x_1, x_2, \dots, x_k values, y has a normal distribution with variance σ^2 and mean y value that equals the expression

$$\left(\begin{array}{c} \text{mean } y \text{ value for fixed} \\ x_1, \dots, x_k \text{ values} \end{array} \right) = \alpha + \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_k x_k$$

The β_i 's are called population regression coefficients and $\alpha + \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_k x_k$ is referred to as the population regression function.

C.1. FITTING A MODEL AND ASSESSING ITS UTILITY

The principle of least squares is used in simple linear regression to estimate the coefficients. According to the principles of least squares, the fit of a particular estimated regression function $a + b_1 x_1 + \dots + b_k x_k$ to the observed data is measured by the sum of squared deviations between the observed y values and the y values predicted by the estimated function or model:

$$\sum [y - (a + b_1 x_1 + \dots + b_k x_k)]^2$$

The least squares estimates of α , β_1 , β_2, \dots, β_k are those of a , b_1 , b_2, \dots, b_k that make this sum of squared deviations as small as possible. The utility of an estimated model can be assessed by examining the extent to which predicted y values based on the estimated regression function (model) are close to the y values actually observed. The first predicted value of y or \hat{y}_1 is obtained by taking the values of the predictor variables x_1, x_2, \dots, x_k for the first observation or data record and substituting these values into the estimated regression model. Doing this successively for the remaining observations yields the predicted values $\hat{y}_2, \hat{y}_3, \dots, \hat{y}_k$.

The residuals are then the differences $y_1 - \hat{y}_1, y_2 - \hat{y}_2, \dots, y_k - \hat{y}_k$ between the observed and predicted values. The residual (or error) sum of squares, SS_{Resid} , and the total sum of squares, $SSTo$, are given by

$$SS_{Resid} = \sum (y - \hat{y})^2 \quad SSTo = \sum (y - \bar{y})^2$$

where \bar{y} is the mean of the y observations in the sample. SS_{Resid} measures the amount of total variation that has not been explained by the fitted model. $SSTo$ is a measure of total variation in the sample data

The number of degrees of freedom associated with SS_{Resid} is $n - (k + 1)$. An estimate of the random deviation variance σ^2 is given by:

$$S_e^2 = \frac{SS_{Resid}}{n - (k + 1)}$$

and S_e^2 is the estimate of σ . The coefficient of multiple determination, R^2 , interpreted as the proportion of variation in observed y values that is explained by the fitted model, is given by:

$$R^2 = 1 - \frac{SS_{\text{Resid}}}{SS_{\text{To}}}$$

Generally, a desirable model is one that results in both a large R^2 value and a small S_e value. However, there is a catch: These two conditions can be achieved by fitting a model that contains a large number of predictors. Such a model may be successful in explaining all the dependent variable y variation, but it almost always specifies a relationship that is unrealistic and difficult to interpret. What is wanted really is a simple model, one with relatively few predictors whose roles are easily interpreted, which also does a good job of explaining variation in y .

The SAS procedures used in the analysis to calculate a multiple regression linear model using the fourteen hypothesized predictors includes R^2 and S_e values in its output, and give SS_{Resid} . In addition it computes a quantity called adjusted R^2 , which involves a downward adjustment of R^2 . If a large R^2 has been achieved through using just a few predictors in the model, adjusted R^2 will differ little from R^2 . However, the adjustment can be substantial when either a great many predictors (relative to the number of observations) have been used or when R^2 itself is small to moderate.

C.1.1. The F Test for Model Utility

In the simple linear model with regression function $\alpha + \beta x$, if $\beta = 0$, there is no useful linear relationship between y and the single predictor variable x . Similarly, if all k coefficients $\beta_1, \beta_2, \dots, \beta_k$ are zero in the general k - predictor multiple regression model, there is no useful linear relationship between y and any of the predictor variables x_1, x_2, \dots, x_k included in the model. Before using an estimated model in further inferences (for example prediction), it is desirable to confirm the model's utility through formal test procedure. This test is called the F test. From the preceding section, we know that $SSTo$ is a measure of total variation in the sample data and that $SSResid$ measures the amount of total variation that has not been explained by the fitted model. The difference between total and error sums of squares is itself a sum of squares, called regression model sum of squares ($SSRegr$) and equals $SSTo - SSResid$.

$SSRegr$ is interpreted as the amount of total variation that has been explained by the model. The model should be judged useful if $SSRegr$ is large relative to $SSResid$, and this achieved by using small number of predictors relative to sample size. The number of degrees of freedom associated with $SSRegr$ is k , the number of model predictors, and df for $SSResid$ is $n - (k+1)$. The model utility F test is based on the following distributional result. When all the k β_i 's are zero in the model $Y = \alpha + \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_k x_k + e$, the statistic

$$F = \frac{SSRegr/k}{SSResid/[n - (k + 1)]}$$

has an F probability distribution based on k numerator df and $n -$

$(k+1)$ denominator df . The value of F tends to be larger when at least one β_i is not zero than

when all the β_i 's are zero, since more variation is typically explained by the model in the former case than in the latter. An F statistic value far out in the upper tail of the associated F distribution can be more attributed to at least one nonzero β_i rather than when all β_i 's are zero. This is why the model utility F test is upper tailed.

Therefore the F test for utility of the multiple regression linear model

$$Y = \alpha + \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_k x_k + e$$

Null hypothesis:

$H_0: \beta_1 = \beta_2 = \beta_3 = \dots = \beta_k = 0$ (There is no linear relationship between y and any of the hypothesized predictors x_1, x_2, \dots, x_k)

Alternative hypothesis:

H_a : At least one among β_i 's is not zero. (there is a useful linear relationship between y and at least one of the predictors)

$$\text{Test Statistic: } F = \frac{\text{SSRegr}/k}{\text{SSResid}/[n - (k + 1)]}$$

where $\text{SSRegr} = \text{SSTo} - \text{SSResid}$. An equivalent formula is

$$\frac{R^2/k}{(1 - R^2)/[n - (k + 1)]}$$

Rejection region:

The null hypothesis is rejected when $F > F$ critical value. The F critical value (level of significance)

C.2. VARIABLE SELECTION (HOW MANY PREDICTORS TO RETAIN IN THE MODEL)

By checking the null hypothesis $T = H_0: \text{Parameter} = 0$, (the t test that the parameter is zero, this is computed as the Parameter Estimate divided by the Standard Error for each variable) concerning the parameter estimates, $(\text{Prob} > |T|)$ of each variable included in the model and whether it true or not, the decision can be made as to how many variables to retain in the model. The $(\text{Prob} > |T|)$ is the two-tailed significance probability that a t statistic would obtain a greater absolute value than that observed, given that the true parameter is zero.

Assessing the statistical significance of sets of the coefficients β 's by model comparison tests provides a useful and flexible way for guiding the variable selection process. The t test values and their probabilities ($T: H_0 = 0, \text{Prob} > |T|$) that are calculated or given by SAS computer package for the "significance" of the parameter estimate of the intercept and each predictor included the model is generally used as the test for including the predictor or excluding it from the model. The $(\text{Prob} > |T|)$ value represents the probability of rejecting the null hypothesis that the particular coefficient equals to zero. Depending on the chosen level of significance for including variables in the model, the lower the $(\text{Prob} > |T|)$ value, the better chance for including the variable in the model. The resulting $(\text{Prob} > |T|)$ values for the hypothesized variables depends on the model selection procedures used in model building. The $(T: H_0 = 0, \text{Prob} > |T|)$ values given by the various model selection procedures should be treated carefully especially for stepwise and forward selection procedures, especially if the initial pool of predictors is moderate (15) or large (30) (Stevens, 1992).

C.2.1. Model Selection Procedures

Model selection methods can be divided into two types. There are those based on fitting every possible model, computing one or more summary quantities from each fit, and computing these quantities to identify the most satisfactory models. Several of the most powerful statistical computer packages have an all-subsets option such as SAS and SPSS. Methods of the second type are often referred to as automatic selection, or stepwise, procedures. The general idea is to either begin with m predictor model and delete variables one by one until all remaining predictors are judged important, or begin with no predictors and add predictors until no predictor not in the model seems important.

What characteristic(s) of the estimated models should be examined in the search for a best model? Devore and Peck (1993) discussed the use of R^2 which measures the proportion of observed y variation explained by the model. A model with a large R^2 value is preferable to another model containing the same number of predictors but which has a much smaller R^2 value. However they argued that using R^2 to choose between models containing different numbers of predictors is not so straightforward because adding a predictor to a model can never decrease the value of R^2 . In particular, the model containing all candidate predictors is guaranteed to have R^2 value at least as large as for any model that includes some but not all of these predictors. A small increase R^2 in resulting from the addition of a predictor to a model may be offset by the increased complexity of the new model and the reduction of degrees of freedom associated with SS_{Resid} . This is why adjusted R^2 was introduced. Adjusted R^2 formalizes the notion of diminishing returns as more predictors are added-small increases in

are outweighed by corresponding decreases in degrees of freedom associated with SS_{Resid} . Therefore a reasonable strategy in model selection is to identify the model with the largest value of adjusted R^2 (the corresponding number of predictors k is often much smaller than their total number) and then consider only the model and any others whose adjusted R^2 values are nearly as large.

In the following section several sequential selection procedures that have been used in regression analysis (Dillon and Goldstein, 1984) are presented.

C.2.1.1. All Possible Regression Subsets

This procedure, as its name suggests, fits all possible regression of a given size. With (m) explanatory variables there (2^m) possible regression models, ranging from the simplest form, where only one of the predictors is included, to the most complex, in which all predictors are included (see later in the appendix the results yielded by all possible regression procedure performed by SAS computer on data used by this study). This approach generally relies on R^2 as the assessment criterion, and the process starts by computing the R^2 values for all the combinations of predictors of a given size, that is, ranging from 1 to m . For each subset of a given size the combination of predictors that yields the largest R^2 value is selected out and then compared, again in terms of R^2 , with the others “winners” from the other subsets of different size. The more recent algorithms allow different selection criteria to be used such as adjusted R^2 which is discussed in the preceding paragraph and C_p statistic. C_p was proposed

by Mallows (1973) as a criterion for selecting a model. It is a measure of total squared error.

The value for the C_p statistic is defined by:

$$C_p = (SSE_p/S^2) - (N-2*p)$$

where SSE_p is the error sum of squares for a model with p parameters including the intercept, if any, and S^2 is the mean square error (MSE) for the model. A good model according to this criterion is one that has small C_p (for accurate prediction) and $C_p \cong k + 1$ (for unbiasedness in estimating model coefficients) where k is the number of predictors in the model.

C.2.1.2. Sequential Selection

The sequential procedures can be viewed as a compromise with all possible regression approach. Three types of sequential methods are mainly utilized. Namely, *backward selection*, *forward selection*, and *stepwise selection*. Essentially, these approaches differ with respect to the direction taken in model selection and the reversibility of a decision as to the worthiness of a candidate predictor.

backward selection works in the following way:

1. A regression equation (model) that includes all of the p independent variables is obtained.
2. The R^2 induced from deleting each independent variable, or equivalently the partial F test value for each independent variable treated as though it were the last variable to enter the regression equation, is calculated

3. The lowest partial F test value, denoted by F_L , is compared with a predetermined critical tabulated F -value denoted by F_C . If
 - a. $F_L < F_C$ remove that variable associated with this, recompute the regression equation in the remaining independent variables and return to stage 2;
 - b. $F_L > F_C$ adopt the regression equation as calculated

Forward selection works in the following way:

1. The process begins with no variables having been included in the regression equation.
2. The correlations of all the predictor variables with the dependent variable are calculated, and that predictor with the largest correlation is selected if its corresponding partial F -value is statistically significant at some predetermined level.
3. The independent variable selected at stage 2 is entered, and the regression equation is calculated.
4. At each successive stage the independent variable with the largest *partial* correlation coefficient is selected.
5. The corresponding partial F test value for this variable, denoted by F_H , is compared with a predetermined critical tabulated F -value, denoted by F_C . If
 - a. $F_H < F_C$, include that variable which gave the highest partial corresponding coefficient, recalculate the regression equation, and return to stage 4;

b. $F_H > F_C$ adopt the regression equation as calculated.

Stepwise selection works in the following way:

1. Calculate the correlations of all the predictor variables with the dependent variable. As the first variable to enter the regression, select the one most highly correlated with the criterion. Let X_i denote the selected predictor variable.
2. Regress Y on X_i . Retain in the fitted model if the overall F -test shows that the regression equation is statistically significant.
3. Calculate the partial correlation coefficients of all the variables not in the regression equation with the criterion. Select as the next variable to enter the one with the highest partial correlation coefficient. Denote the selected variable by X_j .
4. With both X_i and X_j in the model, compute the regression equation. Retain the new variable X_j in the regression equation if its partial F -value is statistically significant as compared to critical tabulated $(1 - \alpha)$ -values under the F -distribution with 1 and $n-2-1$ df.
5. Select as the next variable to enter the one most highly correlated with the dependent variable, given that the variables X_i and X_j are already in the regression equation. Denote this variable by X_k .
6. Enter the new variable X_k into the model, and compute the regression equation including X_i , X_j , and X_k . The decision as to whether (1) X_k should be included in the regression given that X_i and X_j are already in, (2) X_i warrants retention in the model given that X_j and X_k have been already included, and (3) X_j warrants retention in the model given that X_i and

X_k have been already included can be made on the basis of the partial F-values of the three variables.

7. The stepwise procedure continues in similar fashion. Termination occurs when no variable can be either entered or removed from the regression equation.

The various selection procedures can be viewed as useful approaches to selecting “good” subsets of predictor variables. Stevens (1992) state the following two rules of thumb for the selection of predictor variables in models.

1. Choose variables that correlate highly with the criterion but that have low intercorrelations.
2. To these variables add other variables that have low correlations with the criterion but that have high correlations with the other predictors.

C.3. DIAGNOSIS AND CHECKING MODEL ADEQUACY

In order to make reliable inferences from the chosen regression model the key assumptions that (1) the error (e) has a normal distribution, (2) the standard deviation of (e) is σ , which does not depend on observation x , have to hold. Inferences based on the regression model continue to be reliable when model assumptions are slightly violated (mild nonnormality of the random deviation distribution). However, use of an estimated model in the face of grossly violated assumptions can result in very misleading conclusions being drawn. Therefore it is desirable to check for model adequacy by inspecting that the model holds these

assumptions. This is done by a number of steps which include residual analysis, and multicollinearity analysis.

C.3.1. Residual Analysis

Residual analysis is handled by plotting the computed standardized residuals resulting from the fit of the chosen model. Plots of the standardized residuals against each predictor variable in the model called standardized residual plots, are helpful in identifying unusual or highly influential observations and in checking for violations of model assumptions. That is, a plot of $(X_1, \text{standardized residual})$ pairs, another of $(X_2, \text{standardized residual})$ pairs, and so on. A desirable plot is one that exhibits no particular pattern (such as curvature or much greater spread in one part of the plot than in another), and one that has no point that is far removed from all the others. A point falling far above or below the horizontal line at height zero (an outlier) corresponds to a large standardized residual, which may indicate some kind of unusual behavior, such as recording error, a non standard experimental condition, or an atypical experimental subject. A point that has an x value that differs greatly from others in the data set could have exerted excessive influence in determining the fitted line (an influential). In case an observation is suspected, deleting the observation and refitting the model will reveal the extent of actual influence.

A good check that is performed in residual analysis is the normal probability plot of the standardized residuals. A normal probability plot of the standardized residuals that departs

too much from a straight line casts doubt on the assumption that the random deviation (e) has a normal distribution.

C.3.1.1. Outliers

An outlier among a set of residuals is one that is much larger than the rest in absolute value, perhaps lying as many as three or more standard deviations from the mean of the residuals. Clearly, the presence of such an extreme value can significantly affect the least-squares fitting of a model, and so it is important to determine if the analysis should be modified in some way (such as by deleting the observation). An outlier in the data may indicate special circumstances warranting further investigation (e.g., such as the presence of an unanticipated interaction effect among the variables). Therefore, deleting the observation is not recommended immediately unless there is strong evidence that it resulted from a mistake (e.g., an error in data recording).

There are a number of statistical methods for detecting outliers that include jackknife residuals method, leverages method, and Cook's distance method. SAS provides all. Here the emphasis is on Cook's distance statistic which measures the level of the change to the parameter estimates that result from deleting the outlier observation. As a rule of thumb when the value of Cook's distance equals one for any observation that calls for checking and scrutinizing that observation.

C.3.2. Multicollinearity

Generally, when the fitted model includes k predictors $X_1, X_2, X_3, \dots, X_k$ there is said to be multicollinearity if there is a strong linear relationship between values of the predictors. Severe multicollinearity leads to instability of estimated coefficients. In order to identify such relationships, R^2 values for regressions in which the dependent variable is taken to be one of the k X 's and the predictors remaining $(k - 1)$ X 's, have to be computed. Each regression yields an R^2 value. In general, there are k such regressions and, therefore, kR^2 resulting values. If one or more of these R^2 values is large (close to one), multicollinearity is present.

SAS procedure allows an option (TOL) in its model statement that when executed, prints tolerance values for the predictor variables included in the fitted model. Tolerance for a variable is defined as $(1 - R^2)$, where R^2 is obtained from the regression of the variable on all other regressors (predictors) in the model. Therefore a high tolerance value for a predictor variable given by SAS output indicates low multicollinearity and appropriateness of including the variable in the fitted model. As a rule of thumb, when the TOL is 0, it means that the variables are related, when $TOL < 0.01$, this indicates severe multicollinearity. In both of these cases, the SAS will automatically remove such variables. When the $TOL < 0.2$, it causes interpretation and variable selection problems. In order to resolve the problem, variables intercorrelations must be investigated and variables with high correlation removed.

C.4. INFERENCES BASED ON THE ESTIMATED MODEL

In the previous sections, a discussion was presented how to estimate the coefficients in the model $Y = \alpha + \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_k x_k + e$ using the principle of least squares and then how the utility of the model could be confirmed by the application of the model utility F test. If the null hypothesis $H_0 : \beta_1 = \beta_2 = \beta_3 = \dots = \beta_k = 0$ can not be rejected at a reasonably small level of significance, it must be concluded that the model does not specify a useful relationship between Y and any of the predictor variables x_1, x_2, \dots, x_k . The investigator must search further for a model that does describe a useful relationship, perhaps by introducing different predictors or making variable transformations. Only if H_0 can be rejected is it appropriate to proceed further with the chosen model and make inferences based on the estimated coefficients, $\alpha, b_1, b_2, \dots, b_k$ and the estimated regression model $\alpha - b_1 x_1 - \dots - b_k x_k$.

Appendix (D)-SAS Output

Part (I)

Results of 'RSQUARE' Model Selection Procedure

M = 16 Regression Models for Dependent Variable: Y
all possible regression procedure (RSQUARE)

In	R-square	Adj Req	C(p) Variables in Model
1	0.421719	0.414607	200.6 D92
1	0.400689	0.328002	461.8 D72
1	0.336035	0.327671	560.4 D102
1	0.365280	0.253351	628.4 D92
1	0.301123	0.178057	700.6 D81
1	0.350713	0.147146	730.8 D92
1	0.361377	0.124623	740.8 D92
1	0.309330	0.097697	776.9 D71
1	0.309771	0.086592	787.3 D71
1	0.300130	0.075000	797.3 D11
1	0.307952	0.066100	806.4 D101
1	0.306413	0.055824	816.1 D52
1	0.307256	0.050935	818.9 D112
1	0.307932	0.050425	817.4 D31
1	0.307931	0.040774	826.5 D42
1	0.307100	0.030223	836.4 D12
1	0.302462	0.020725	840.4 D141
1	0.312771	0.019700	850.1 D42
1	0.324064	0.019410	850.3 D132
1	0.326716	0.012530	855.9 D131
1	0.326669	0.012293	855.1 D91
1	0.325331	0.012140	855.2 D121
1	0.307234	0.006000	874.3 D51
1	0.305752	0.074604	874.3 D51
1	0.305163	0.000000	878.2 D142
1	0.302445	0.110266	879.0 D111
1	0.300212	0.113290	881.1 D11
2	0.799975	0.792571	121.5 D101 D102
2	0.701569	0.725164	120.3 D91 D92
2	0.729202	0.721074	100.1 D31 D32
2	0.717092	0.710162	100.9 D72 D92
2	0.404000	0.470222	220.5 D92 D92
2	0.472976	0.460018	241.0 D72 D101
2	0.472169	0.463167	242.5 D52 D92
2	0.456010	0.467407	257.2 D32 D92
2	0.451540	0.441994	262.3 D41 D92
2	0.445168	0.435405	268.3 D31 D92
2	0.428081	0.420439	274.6 D72 D92
2	0.434316	0.426296	278.6 D41 D92
2	0.432337	0.422764	280.5 D92 D132
2	0.432267	0.422192	280.6 D41 D92
2	0.431019	0.420704	281.9 D92 D131
2	0.430591	0.420470	282.2 D92 D107
2	0.429163	0.419003	283.5 D42 D92
2	0.428407	0.418227	284.3 D12 D92
2	0.424602	0.416433	285.9 D72 D92
2	0.424005	0.415820	286.5 D92 D111
2	0.423042	0.415214	289.4 D92 D112
2	0.422620	0.412801	289.0 D92 D121
2	0.422200	0.411056	290.3 D51 D92
2	0.423109	0.411070	290.2 D92 D102

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	C(p) Variables in Model
2	0.432173	0.411022	290.2 D12 D92
2	0.422030	0.411675	290.2 D11 D92
2	0.421707	0.411425	290.6 D42 D92
2	0.421726	0.411373	290.6 D92 D141
3	0.339030	0.322727	85.0849 D32 D101 D102
3	0.339151	0.322449	85.3399 D72 D101 D102
3	0.323290	0.315935	100.5 D42 D101 D102
3	0.319051	0.312137	103.9 D42 D91 D92
3	0.312482	0.305048	110.4 D11 D22 D92
3	0.311176	0.303309	112.0 D42 D101 D102
3	0.310127	0.302218	112.0 D41 D101 D102
3	0.300700	0.300020	114.3 D41 D101 D102
3	0.308507	0.300520	114.6 D51 D101 D102
3	0.307320	0.299917	115.1 D101 D102 D131
3	0.307905	0.299901	115.1 D42 D101 D102
3	0.305726	0.297631	117.2 D52 D91 D92
3	0.304003	0.296711	118.0 D71 D101 D102
3	0.303949	0.295700	118.9 D101 D102 D131
3	0.303009	0.295435	119.0 D101 D102 D132
3	0.303430	0.295269	119.4 D101 D102 D141
3	0.301600	0.292396	121.1 D42 D101 D102
3	0.301609	0.292343	121.1 D41 D101 D102
3	0.301596	0.292323	121.2 D31 D101 D102
3	0.301237	0.292055	121.5 D101 D102 D132
3	0.300726	0.292423	122.2 D42 D101 D102
3	0.300637	0.292122	122.2 D32 D101 D102
3	0.299754	0.291410	122.9 D91 D101 D102
3	0.299321	0.290970	122.3 D41 D101 D102
3	0.299237	0.290072	122.4 D11 D101 D102
3	0.299160	0.290771	122.5 D101 D102 D111
3	0.299133	0.290766	122.5 D101 D102 D142
3	0.299070	0.290708	122.5 D12 D101 D102
4	0.304263	0.317242	46.2300 D21 D22 D101 D102
4	0.303772	0.306336	59.0602 D32 D72 D101 D102
4	0.303702	0.306023	62.9307 D41 D22 D91 D92
4	0.303361	0.304791	71.9036 D41 D42 D101 D102
4	0.303027	0.304000	72.2045 D72 D92 D101 D102
4	0.302970	0.302160	76.4664 D41 D22 D92 D92
4	0.302031	0.302005	76.5801 D42 D92 D101 D102
4	0.302020	0.301022	76.7021 D42 D72 D101 D102
4	0.302006	0.301026	77.1001 D42 D72 D101 D102
4	0.301764	0.301300	77.2219 D72 D42 D101 D102
4	0.301622	0.301037	79.2641 D32 D41 D101 D102
4	0.301350	0.300653	79.6114 D72 D41 D101 D102
4	0.301056	0.300220	79.9963 D42 D101 D102 D131
4	0.300628	0.300927	81.1005 D72 D101 D102 D131
4	0.300499	0.300795	81.2001 D41 D42 D91 D92
4	0.300305	0.300590	81.4720 D41 D92 D131 D132
4	0.300204	0.300403	81.5695 D42 D42 D101 D102
4	0.300160	0.300161	81.9930 D41 D22 D41 D92
4	0.300191	0.300023	82.3439 D42 D72 D101 D102
4	0.300173	0.300103	82.7425 D71 D72 D101 D102
4	0.300142	0.300045	82.8075 D32 D51 D101 D102

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	Cipl Variables in Model
11	0.937970	0.937308	7.1344 D21 D22 D72 D81 D82 D92 D101 D102 D112 D131 D132
11	0.937804	0.927137	7.2736 D21 D22 D41 D81 D82 D92 D101 D102 D112 D131 D132
11	0.937800	0.927110	7.2957 D21 D22 D53 D81 D82 D92 D101 D102 D112 D131 D132
11	0.937729	0.927026	7.3402 D21 D22 D81 D82 D92 D101 D102 D112 D131 D132
11	0.937709	0.927003	7.3829 D21 D22 D71 D72 D81 D82 D92 D101 D102 D112 D131
11	0.937223	0.926433	7.6667 D21 D22 D52 D72 D81 D82 D92 D101 D102 D112 D131
11	0.937120	0.926312	7.9444 D22 D31 D22 D72 D81 D82 D92 D101 D102 D112 D131
11	0.937112	0.926303	7.9518 D21 D22 D41 D72 D81 D82 D92 D101 D102 D112 D131
11	0.936888	0.926041	8.1656 D21 D22 D42 D81 D82 D92 D101 D102 D112 D131 D132
12	0.945265	0.932658	4.0866 D21 D22 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.943190	0.932369	4.1577 D21 D22 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.943026	0.932174	4.3100 D21 D22 D41 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.943012	0.932157	4.3275 D21 D22 D42 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942517	0.931560	4.7990 D21 D22 D52 D62 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942504	0.931552	4.8122 D21 D22 D31 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942478	0.931512	4.8445 D21 D22 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942273	0.931278	5.0318 D21 D22 D71 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942215	0.931209	5.0868 D21 D22 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942145	0.931126	5.1516 D21 D22 D71 D72 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942105	0.931077	5.1926 D21 D22 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942043	0.931004	5.2318 D21 D22 D52 D71 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942036	0.930995	5.2379 D21 D22 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942035	0.930994	5.2387 D21 D22 D22 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.942001	0.930954	5.2911 D21 D22 D51 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941973	0.930920	5.3181 D21 D22 D41 D42 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941896	0.930828	5.3919 D21 D22 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941787	0.930699	5.4955 D21 D22 D72 D81 D82 D91 D92 D101 D102 D112 D131 D132

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	Cipl Variables in Model
12	0.941777	0.930687	5.5048 D12 D21 D22 D42 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941772	0.930681	5.5095 D21 D22 D52 D72 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941770	0.930679	5.5111 D11 D21 D22 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941747	0.930651	5.5335 D21 D22 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941738	0.930610	5.5423 D21 D22 D72 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941707	0.930403	5.5720 D21 D22 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941497	0.930591	5.5816 D21 D22 D31 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941473	0.930586	5.6035 D12 D21 D22 D41 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941338	0.930521	5.6377 D21 D22 D51 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
12	0.941427	0.930508	5.6488 D21 D22 D31 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.944791	0.933215	4.8317 D21 D22 D41 D42 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.944686	0.933088	4.7314 D21 D22 D41 D82 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.944418	0.933006	4.7962 D12 D21 D22 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.944314	0.932889	4.8952 D21 D22 D52 D62 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.944402	0.932841	4.9262 D12 D21 D22 D42 D41 D82 D91 D92 D101 D102 D112 D131 D132
13	0.944046	0.932310	5.3419 D12 D21 D22 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.944023	0.932295	5.3461 D21 D22 D41 D52 D42 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943979	0.932232	5.4058 D12 D21 D22 D71 D41 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943926	0.932148	5.4581 D12 D21 D22 D41 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943880	0.932113	5.5000 D21 D22 D52 D71 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943875	0.932107	5.5068 D12 D21 D22 D41 D41 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943849	0.932076	5.5395 D11 D21 D22 D52 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943782	0.931994	5.5939 D21 D22 D72 D72 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943762	0.931978	5.6126 D21 D22 D41 D42 D41 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943753	0.931940	5.6209 D21 D22 D42 D41 D42 D91 D92 D101 D102 D112 D131 D132
13	0.943723	0.931923	5.6500 D21 D22 D62 D72 D81 D82 D91 D92 D101 D102 D112 D131 D132
13	0.943681	0.931872	5.6895 D21 D22 D52 D42 D41 D82 D91 D92 D101 D102 D112 D131 D132

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	Cip) Variables in Model
14	0.945100	0.932510	6.3296 D21 D22 D41 D42 D52 D61 D62 D91 D92 D101 D102
14	0.945102	0.932502	6.3355 D21 D22 D41 D42 D71 D72 D81 D82 D91 D92 D101
14	0.945100	0.932501	6.3365 D21 D22 D52 D62 D71 D81 D82 D91 D92 D101 D102
14	0.945095	0.932496	6.3418 D21 D22 D41 D52 D61 D82 D91 D92 D101 D102
14	0.945064	0.932456	6.3713 D12 D21 D22 D11 D52 D61 D82 D91 D92 D101 D102
14	0.945023	0.932406	6.4100 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
14	0.945010	0.932390	6.4225 D21 D22 D72 D81 D52 D61 D82 D91 D92 D101 D102
14	0.946988	0.932375	6.4362 D21 D22 D41 D42 D52 D62 D81 D82 D91 D92 D101
14	0.946994	0.932370	6.4376 D12 D21 D22 D32 D33 D52 D61 D82 D91 D92 D101 D102
14	0.946973	0.932343	6.4586 D12 D21 D22 D32 D33 D52 D61 D82 D91 D92 D101 D102
14	0.946964	0.932333	6.4666 D12 D21 D22 D31 D52 D62 D81 D82 D91 D92 D101 D102
14	0.946944	0.932306	6.4861 D11 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
15	0.947072	0.932039	6.4575 D12 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
15	0.947087	0.932034	6.4820 D21 D22 D41 D52 D62 D81 D82 D91 D92 D101 D102
15	0.946830	0.932538	6.6876 D21 D22 D41 D42 D52 D71 D81 D82 D91 D92 D101 D102
15	0.946790	0.932487	6.7260 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92
15	0.946693	0.932366	6.8104 D12 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
15	0.946579	0.932223	6.9274 D12 D21 D22 D42 D71 D72 D81 D82 D91 D92 D101 D102
15	0.946572	0.932215	6.9340 D12 D21 D22 D41 D42 D52 D71 D81 D82 D91 D92
15	0.946497	0.932122	7.0048 D12 D21 D22 D41 D52 D71 D81 D82 D91 D92 D101 D102
15	0.946438	0.932036	7.0705 D21 D22 D41 D52 D62 D71 D81 D82 D91 D92 D101 D102
15	0.946413	0.932016	7.0857 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
15	0.946373	0.932946	7.1227 D21 D22 D41 D42 D52 D71 D81 D82 D91 D92 D101 D102
15	0.946368	0.932941	7.1270 D21 D22 D41 D42 D52 D62 D81 D82 D91 D92 D101 D102
15	0.946345	0.932931	7.1501 D12 D21 D22 D41 D52 D61 D82 D91 D92 D101 D102
15	0.946342	0.932920	7.1527 D12 D21 D22 D52 D62 D71 D81 D82 D91 D92 D101 D102
15	0.946332	0.932915	7.1621 D11 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	Cip) Variables in Model
13	0.943634	0.931815	5.7346 D21 D22 D31 D32 D41 D42 D52 D61 D62 D91 D92 D101 D102
13	0.943633	0.931814	5.7359 D21 D22 D32 D52 D61 D82 D91 D92 D101 D102 D102
13	0.943610	0.931786	5.7570 D21 D22 D32 D52 D61 D82 D91 D92 D101 D102
13	0.943551	0.931714	5.8140 D21 D22 D52 D62 D81 D82 D91 D92 D101 D102
13	0.943489	0.931452	5.8632 D12 D21 D22 D32 D33 D61 D82 D91 D92 D101 D102
13	0.943499	0.931452	5.8636 D12 D21 D22 D31 D32 D61 D82 D91 D92 D101 D102
13	0.943473	0.931430	5.8804 D21 D22 D41 D52 D61 D82 D91 D92 D101 D102
13	0.943449	0.931591	5.9113 D12 D21 D22 D72 D73 D81 D82 D91 D92 D101 D102
13	0.943436	0.931576	5.9232 D21 D22 D41 D52 D71 D81 D82 D91 D92 D101 D102
13	0.943432	0.931571	5.9276 D12 D21 D22 D31 D32 D51 D81 D82 D91 D92 D101 D102
13	0.943427	0.931565	5.9320 D21 D22 D41 D52 D61 D82 D91 D92 D101 D102
14	0.943951	0.932367	5.5253 D12 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
14	0.943947	0.932342	5.5292 D21 D22 D41 D52 D62 D81 D82 D91 D92 D101 D102
14	0.943903	0.932487	5.5718 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
14	0.943710	0.932260	5.7474 D12 D21 D22 D52 D62 D81 D82 D91 D92 D101 D102
14	0.943687	0.932222	5.7772 D21 D22 D41 D42 D52 D71 D81 D82 D91 D92 D101
14	0.943671	0.932202	5.7920 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
14	0.943653	0.932160	5.8099 D12 D21 D22 D41 D42 D52 D61 D82 D91 D92 D101 D102
14	0.943409	0.932080	6.0424 D12 D21 D22 D71 D72 D81 D82 D91 D92 D101 D102
14	0.943408	0.932078	6.0420 D11 D21 D22 D61 D52 D61 D82 D91 D92 D101 D102
14	0.943272	0.932112	6.1726 D12 D21 D22 D52 D71 D81 D82 D91 D92 D101 D102
14	0.943226	0.932655	6.2165 D21 D22 D41 D52 D61 D82 D91 D92 D101 D102
14	0.943225	0.932653	6.2161 D12 D21 D22 D42 D71 D81 D82 D91 D92 D101 D102
14	0.943214	0.932640	6.2281 D12 D21 D22 D61 D42 D61 D82 D91 D92 D101 D102
14	0.943195	0.932616	6.2468 D21 D22 D41 D52 D71 D81 D82 D91 D92 D101 D102
14	0.943155	0.932560	6.2845 D12 D21 D22 D52 D62 D81 D82 D91 D92 D101 D102
14	0.943142	0.932553	6.2969 D21 D22 D42 D71 D72 D81 D82 D91 D92 D101 D102

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	CIP) Variables in Model
17	0.948046	0.932815	9.5307 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.948034	0.932802	9.5400 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.948016	0.932779	9.5572 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.948003	0.932762	9.5697 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947987	0.932715	9.6032 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947967	0.932690	9.6233 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947919	0.932650	9.6493 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947906	0.932635	9.6635 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947878	0.932600	9.6890 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947853	0.932568	9.7127 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947848	0.932542	9.7174 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947826	0.932536	9.7379 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947816	0.932520	9.7481 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947798	0.932498	9.7468 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
17	0.947788	0.932486	9.7748 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948926	0.933166	10.4222 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948905	0.932980	10.5579 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948994	0.932887	10.6246 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948986	0.932876	10.6327 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948993	0.932872	10.6356 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948948	0.932826	10.6686 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948986	0.932772	10.7083 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948996	0.932758	10.7184 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948895	0.932757	10.7187 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948883	0.932761	10.7306 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948722	0.932559	10.8643 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132
18	0.948710	0.932514	10.8951 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D111 D131 D132

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	CIP) Variables in Model
18	0.948668	0.932431	10.9550 D12 D21 D22 D41 D42 D51 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948639	0.932419	10.9637 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948625	0.932401	10.9749 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948610	0.932381	10.9909 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948610	0.932381	10.9910 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948609	0.932380	10.9919 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948609	0.932380	10.9920 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948609	0.932380	10.9920 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948559	0.932315	11.0396 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948526	0.932271	11.0710 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948508	0.932268	11.0878 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948484	0.932228	11.1019 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948471	0.932198	11.1237 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948456	0.932176	11.1399 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948448	0.932163	11.1639 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
18	0.948412	0.932121	11.1793 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949352	0.932168	12.2833 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949341	0.932153	12.2938 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949285	0.932078	12.3476 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949283	0.932075	12.3497 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949249	0.932029	12.3821 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949243	0.932021	12.3878 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949235	0.932011	12.3954 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949226	0.931998	12.4038 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949224	0.931996	12.4058 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949216	0.931983	12.4154 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132
19	0.949213	0.931981	12.4162 D12 D21 D22 D41 D42 D52 D71 D72 D81 D82 D91 D92 D101 D102 D121 D131 D132

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	C(p) Variables in Model
21	0.949480	0.929833	16.1617 D12 D21 D22 D32 D41 D42 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132 D141
21	0.949478	0.929831	16.1630 D12 D21 D22 D31 D32 D41 D42 D52 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132 D141
21	0.949474	0.929825	16.1670 D12 D21 D22 D31 D41 D42 D52 D62 D71 D72 D81 D82 D91 D92 D101 D102 D111 D112 D121 D131 D132
21	0.949472	0.929822	16.1693 D12 D21 D22 D31 D41 D42 D51 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949470	0.929819	16.1710 D12 D21 D22 D32 D41 D42 D51 D52 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949469	0.929818	16.1719 D11 D12 D21 D22 D31 D41 D42 D52 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949469	0.929818	16.1720 D12 D21 D22 D31 D41 D42 D52 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949463	0.929809	16.1778 D12 D21 D22 D41 D42 D51 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949456	0.929800	16.1863 D12 D21 D22 D32 D41 D42 D52 D62 D71 D72 D81 D82 D91 D92 D101 D102 D111 D112 D121 D131 D132
21	0.949451	0.929793	16.1891 D12 D21 D22 D31 D41 D42 D52 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949449	0.929790	16.1910 D11 D12 D21 D22 D32 D41 D42 D52 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949447	0.929787	16.1932 D12 D21 D22 D31 D41 D42 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949445	0.929785	16.1944 D12 D21 D22 D31 D41 D42 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D111 D112 D121 D131 D132
21	0.949445	0.929784	16.1951 D11 D12 D21 D22 D31 D41 D42 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949439	0.929776	16.2009 D12 D21 D22 D31 D32 D41 D42 D51 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949438	0.929775	16.2018 D12 D21 D22 D41 D42 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949436	0.929772	16.2038 D12 D21 D22 D41 D42 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D111 D112 D121 D131 D132
21	0.949434	0.929769	16.2053 D12 D21 D22 D32 D41 D42 D51 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949434	0.929769	16.2057 D11 D12 D21 D22 D31 D41 D42 D52 D61 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949429	0.929763	16.2099 D12 D21 D22 D41 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
21	0.949421	0.929751	16.2100 D12 D21 D22 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132

all possible regression procedure (RSQUARE)

In	R-square	Adj Req	C(p) Variables in Model
22	0.949586	0.928660	10.0403 D12 D21 D22 D31 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949563	0.928627	10.0824 D12 D21 D22 D32 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949551	0.928610	10.0938 D12 D21 D22 D31 D41 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949536	0.928589	10.1079 D12 D21 D22 D31 D41 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949535	0.928587	10.1091 D12 D21 D22 D31 D41 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949531	0.928582	10.1124 D12 D21 D22 D31 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949531	0.928582	10.1128 D12 D21 D22 D31 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949527	0.928577	10.1162 D12 D21 D22 D31 D32 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949526	0.928574	10.1177 D11 D12 D21 D22 D31 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949525	0.928574	10.1182 D12 D21 D22 D32 D41 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949519	0.928564	10.1246 D12 D21 D22 D31 D32 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949515	0.928550	10.1285 D12 D21 D22 D31 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949514	0.928550	10.1289 D12 D21 D22 D31 D41 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949513	0.928557	10.1295 D12 D21 D22 D32 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949512	0.928555	10.1306 D12 D21 D22 D31 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949510	0.928552	10.1331 D12 D21 D22 D31 D41 D42 D51 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949510	0.928552	10.1331 D12 D21 D22 D31 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132
22	0.949508	0.928549	10.1351 D12 D21 D22 D31 D41 D42 D52 D61 D62 D71 D72 D81 D82 D91 D92 D101 D102 D112 D121 D131 D132

all possible regression procedure (RSQUARE)

082 091 092 0101 0102 0111 0112 0121 0131 0133
 0132 0141
 22 0.949507 0.928548 10.1354 012 021 041 042 052 061 071 072 081
 092 091 092 0101 0102 0112 0121 0131 0132
 0141 0142
 22 0.949507 0.928547 10.1360 012 021 041 042 051 052 062 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 22 0.949506 0.928546 10.1371 012 021 041 042 051 052 061 062 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 22 0.949502 0.928541 10.1404 011 012 022 031 041 042 052 061 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141
 22 0.949502 0.928540 10.1405 012 021 022 031 041 042 052 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141
 22 0.949501 0.928539 10.1414 012 021 022 031 041 042 051 052 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0142
 22 0.949501 0.928539 10.1414 012 021 022 031 041 042 051 052 061 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141
 22 0.949499 0.928536 10.1416 012 021 022 041 042 052 061 062 071 072
 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 22 0.949499 0.928536 10.1416 011 012 021 022 041 042 052 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141

 23 0.949516 0.927231 20.0315 012 021 022 031 041 042 051 052 061 062 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949500 0.927207 20.0473 012 021 022 031 041 042 052 061 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949505 0.927200 20.0523 012 021 022 031 041 042 052 061 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949502 0.927206 20.0547 012 021 022 031 041 042 052 061 062 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949507 0.927200 20.0599 012 021 022 031 041 042 052 061 062 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949501 0.927201 20.0650 012 021 022 031 041 042 052 061 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949503 0.927200 20.0731 012 021 022 031 041 042 052 061 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949505 0.927200 20.0801 012 021 022 031 041 042 051 052 061 062 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949503 0.927206 20.0823 011 012 021 022 032 041 042 052 061 062 071

all possible regression procedure (RSQUARE)

072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0132 0141
 23 0.949559 0.927209 20.0860 012 021 041 042 051 052 061 062 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0132 0142
 23 0.949556 0.927245 20.0886 012 021 041 042 051 052 061 071 072
 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0132 0141
 23 0.949555 0.927242 20.0902 012 021 041 042 051 052 062 071 072
 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0132 0141
 23 0.949553 0.927240 20.0918 012 021 022 031 032 041 042 051 052 061 062
 071 072 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0131 0132
 23 0.949552 0.927238 20.0932 011 012 021 022 031 041 042 051 052 061 062
 071 072 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0131 0132
 23 0.949550 0.927236 20.0948 012 021 022 031 032 041 042 051 052 062 071
 072 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0132 0141
 23 0.949547 0.927231 20.0979 012 021 022 031 032 041 042 051 052 062 071 072
 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0141 0142
 23 0.949545 0.927229 20.0992 012 021 022 031 041 042 051 052 061 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949544 0.927227 20.1002 012 021 022 031 041 042 051 052 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949541 0.927222 20.1036 012 021 022 031 041 042 052 061 062 071 072
 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0132 0142
 23 0.949540 0.927222 20.1040 012 021 022 031 041 042 051 052 062 071 072
 081 082 091 092 0101 0102 0112 0121 0131 0133
 0141 0142
 23 0.949538 0.927218 20.1061 011 012 021 022 031 041 042 051 052 061 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0132 0141
 23 0.949538 0.927218 20.1061 012 021 022 031 032 041 042 051 052 061 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0132 0141
 23 0.949535 0.927216 20.1089 012 021 022 031 041 042 051 052 061 062 071
 072 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0131 0132
 23 0.949534 0.927213 20.1097 012 021 022 031 032 041 042 052 061 062 071
 072 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0132 0142
 23 0.949533 0.927213 20.1106 011 012 021 022 031 041 042 051 052 061 062 071
 072 081 082 091 092 0101 0102 0112 0121 0131 0133
 0132 0142
 23 0.949533 0.927211 20.1110 012 021 022 032 041 042 051 052 061 071 072
 081 082 091 092 0101 0102 0111 0112 0121 0131 0133
 0132 0141

 24 0.949633 0.925932 22.0151 012 021 022 031 041 042 051 052 061 062 071

Appendix (D) SAS Output

Part (II)

Results of 'MAXR' Model Selection Method

MAXR Procedure

Maximum R-square Improvement for Dependent Variable Y

Step 1 Variable D92 Entered R-square = 0.62171891 C(p) = 288.62893884

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	1	0.92726712	0.92726712	131.62	0.0001
Error	74	0.56417764	0.00762403		
Total	75	1.49144476			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.50235556	0.01652281	11.39289511	1096.24	0.0001
D92	0.23121944	0.02885939	0.92726712	131.62	0.0001

Bounds on condition number: 1, 1

The above model is the best 1-variable model found.

Step 2 Variable D91 Entered R-square = 0.78154853 C(p) = 138.32298181

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	2	1.16562106	0.58281052	136.59	0.0001
Error	73	0.32882395	0.00449207		
Total	75	1.49444501			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.47452261	0.01626288	2.88866476	686.96	0.0001
D91	0.18299498	0.02230318	0.23873362	32.41	0.0001
D92	0.20724559	0.01934193	1.15617387	252.33	0.0001

Bounds on condition number: 1.588233, 6.322981

The above model is the best 2-variable model found.

Step 3 Variable D93 Entered R-square = 0.81945137 C(p) = 103.92918881

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	3	1.22448328	0.40816109	109.08	0.0001
Error	72	0.26976688	0.00374679		
Total	75	1.49425016			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.47652941	0.01626288	2.88866476	1032.35	0.0001
D91	0.07978892	0.02645761	0.05602728	15.21	0.0002
D92	0.18029865	0.02265929	0.18198808	22.00	0.0001
D93	0.25128781	0.01616288	0.96066191	257.28	0.0001

Bounds on condition number: 1.673181, 13.04533

MAXR Procedure

above model is the best 3-variable model found

Step 4 Variable D01 Entered R-square = 0.83566735 C(p) = 90.05139559

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	4	1.36403889	0.31150922	90.13 0.0001
Error	71	0.26530810	0.00345617	
Total	75	1.49142499		

Bounds on condition number: 1.49142499, 36.6088

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.47246070	0.01430761	3.78646372	1094.99	0.0001
D1	0.02350805	0.02090895	0.02350805	6.83	0.0110
D2	0.12108947	0.02594100	0.07954100	23.01	0.0001
D3	0.13203199	0.02323284	0.10057864	29.10	0.0001
D4	0.24934077	0.02372254	0.38188190	110.49	0.0001

above model is the best 4-variable model found.

Step 5 Variable D01 Entered R-square = 0.85157397 C(p) = 77.49672140

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	5	1.27005870	0.25401174	80.33 0.0001
Error	70	0.22136429	0.00316230	
Total	75	1.49142499		

Bounds on condition number: 1.49142499, 50.94079

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.45600707	0.01507480	2.80209965	914.79	0.0001
D1	0.01691034	0.01319230	0.03601181	7.40	0.0075
D2	0.05259707	0.01922177	0.02454673	7.77	0.0060
D3	0.12138020	0.02616467	0.07992207	25.27	0.0001
D4	0.13242667	0.02165490	0.10373187	32.49	0.0001
D5	0.25397800	0.02751363	0.39600763	126.59	0.0001

Step 6 Variable D01 Removed Variable D02 Entered

R-square = 0.86631283 C(p) = 67.51247532

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	5	1.29192821	0.25838720	90.47 0.0001
Error	70	0.19948870	0.00284984	
Total	75	1.49142499		

Bounds on condition number: 1.49142499, 62.81772

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.43351338	0.01266704	2.76039820	1242.20	0.0001
D2	0.12132052	0.01070605	0.16033200	45.92	0.0001
D3	0.02120097	0.02013499	0.00239511	37.03	0.0001
D4	0.07659560	0.01208094	0.05972325	3.68	0.1059
D5	0.10163725	0.01402303	0.03046532	12.24	0.0001
D6	0.10793365	0.01827934	0.04026573	21.15	0.0001
D7	0.10793365	0.02061596	0.10095570	83.12	0.0001

MAXR Procedure

Step 7 Variable D01 Entered R-square = 0.88042522 C(p) = 51.80173450

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	6	1.31330646	0.21889774	84.04 0.0001
Error	69	0.17002053	0.00250627	
Total	75	1.49142499		

Bounds on condition number: 1.9134, 41.05100

The above model is the best 5-variable model found.

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.40509373	0.01775742	1.24202002	570.42	0.0001
D1	0.03227465	0.01230840	0.02145025	6.31	0.0042
D2	0.07242384	0.01523776	0.05079000	22.79	0.0001
D3	0.07971808	0.01703203	0.05460413	21.94	0.0001
D4	0.05546281	0.01462221	0.03660804	13.87	0.0004
D5	0.17523739	0.01079855	0.22600897	86.97	0.0001
D6	0.28889713	0.01097802	0.03270816	122.72	0.0001

Bounds on condition number: 1.949971, 50.15479

Step 8 Variable D01 Removed Variable D02 Entered

R-square = 0.89705053 C(p) = 36.14324766

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	6	1.33780337	0.22298000	100.21 0.0001
Error	69	0.15356161	0.00222524	
Total	75	1.49142499		

Bounds on condition number: 1.949971, 50.15479

Step 9 Variable D01 Removed Variable D02 Entered

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	6	1.33780337	0.22298000	100.21 0.0001
Error	69	0.15356161	0.00222524	
Total	75	1.49142499		

Bounds on condition number: 3.410924, 62.81772

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.43351338	0.01266704	2.76039820	1242.20	0.0001
D2	0.12132052	0.01070605	0.16033200	45.92	0.0001
D3	0.02120097	0.02013499	0.00239511	37.03	0.0001
D4	0.07659560	0.01208094	0.05972325	3.68	0.1059
D5	0.10163725	0.01402303	0.03046532	12.24	0.0001
D6	0.10793365	0.01827934	0.04026573	21.15	0.0001
D7	0.10793365	0.02061596	0.10095570	83.12	0.0001

MAXR Procedure

Step 9 Variable D12 Removed
Variable D13 Entered
R-square = 0.9239059 C(p) = 10.5571996

Variable	DF	Sum of Squares	Mean Square	F	Prob>F
INTERCEPT	6	1.2662192	0.2110365	106.95	0.0001
D11	69	0.16460307	0.0023841		
D12	75	1.49142499	0.0200199		

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.68645445	0.0112297	1.47041558	183.69	0.0001
D11	0.11573015	0.0173618	0.09325306	66.46	0.0001
D12	0.12140228	0.0151367	0.08122777	38.71	0.0001
D13	0.01814008	0.01471160	0.01471160	7.01	0.0100
D14	0.18528539	0.0202023	0.05700733	27.16	0.0001
D15	0.07440383	0.0189376	0.0242181	15.65	0.0002
D16	0.15717688	0.02281822	0.09957322	67.45	0.0001

Bounds on condition number: 4.700929, 100.6121

The above model is the best 6-variable model found.

Step 10 Variable D12 Entered
Variable D13 Entered
R-square = 0.91136416 C(p) = 24.51491855

Variable	DF	Sum of Squares	Mean Square	F	Prob>F
INTERCEPT	7	1.35920165	0.19417166	99.86	0.0001
D11	68	0.12222358	0.00180034		
D12	75	1.49142499	0.0200199		

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.64929433	0.01174926	2.0431770	1482.31	0.0001
D11	0.12663287	0.01739868	0.10531449	56.16	0.0001
D12	0.13593389	0.01933520	0.09293482	47.79	0.0001
D13	0.04118976	0.01520308	0.01251140	7.33	0.0086
D14	0.18228641	0.01948256	0.03597150	27.56	0.0001
D15	0.06888936	0.01826550	0.02720823	14.01	0.0001
D16	0.14880734	0.02248441	0.04080857	41.56	0.0001
D17	0.02762465	0.01086087	0.01257955	6.47	0.0133

Bounds on condition number: 4.926199, 130.1816

The above model is the best 7-variable model found.

Step 11 Variable D13 Entered
R-square = 0.91605508 C(p) = 22.02600337

Variable	DF	Sum of Squares	Mean Square	F	Prob>F
INTERCEPT	8	1.36522723	0.17065304	91.19	0.0001
D11	67	0.12519787	0.00188347		
D12	75	1.49142499	0.0200199		

MAXR Procedure

Step 12 Variable D12 Removed
Variable D13 Entered
R-square = 0.92232947 C(p) = 15.17494191

Variable	DF	Sum of Squares	Mean Square	F	Prob>F
INTERCEPT	8	1.37694242	0.17211760	100.73	0.0001
D11	67	0.11646237	0.00175302		
D12	75	1.49142499	0.0200199		

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.6191079	0.01185894	2.41649048	1480.33	0.0001
D11	0.12342920	0.01722115	0.09399155	51.37	0.0001
D12	0.12943146	0.01934870	0.08146493	44.46	0.0001
D13	0.0177608	0.01490781	0.01490781	7.85	0.0086
D14	0.1897648	0.01923083	0.05840936	31.26	0.0001
D15	0.0685046	0.01860394	0.02716913	14.54	0.0001
D16	0.14563183	0.02204455	0.08157303	43.63	0.0001
D17	0.02618920	0.0107008	0.00702387	3.76	0.0587
D18	0.02448775	0.01076916	0.00946175	5.17	0.0283

Bounds on condition number: 4.927530, 159.9816

Step 13 Variable D12 Entered
R-square = 0.92980080 C(p) = 10.03795942

Variable	DF	Sum of Squares	Mean Square	F	Prob>F
INTERCEPT	9	1.28689592	0.14298832	97.26	0.0001
D11	66	0.10456567	0.00158418		
D12	75	1.49142499	0.0200199		

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.42487124	0.01323066	1.47850388	982.38	0.0001
D11	0.09798213	0.01623687	0.06280690	36.33	0.0001
D12	0.09281973	0.01898780	0.03967369	23.22	0.0001
D13	0.04386670	0.01623845	0.01623845	9.66	0.0030
D14	0.18935199	0.01873386	0.04913310	28.78	0.0001
D15	0.08320110	0.01748232	0.04127813	24.18	0.0001
D16	0.14881623	0.02098531	0.11424233	68.22	0.0001
D17	0.05488885	0.02268197	0.02928839	17.12	0.0001
D18	0.02653315	0.01507338	0.02037885	11.33	0.0010

Bounds on condition number: 4.866356, 177.6859

The above model is the best 8-variable model found.

Step 14 Variable D12 Entered
R-square = 0.92980080 C(p) = 10.03795942

Variable	DF	Sum of Squares	Mean Square	F	Prob>F
INTERCEPT	9	1.28689592	0.14298832	97.26	0.0001
D11	66	0.10456567	0.00158418		
D12	75	1.49142499	0.0200199		

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.42319806	0.01303113	1.4724551	1055.48	0.0001
D11	0.09893366	0.01505893	0.06745808	48.88	0.0001
D12	0.0945996	0.01644021	0.04245753	26.88	0.0001
D13	0.04743590	0.01301203	0.01684488	11.89	0.0010

MAVR Procedure
 D11 0.0509816 0.0135003 0.0232495 16.74 0.0001
 D12 0.0433567 0.0139044 0.0134938 9.72 0.0027
 Bounds on condition number: 9.59634, 408.7670

The above model is the best 10-variable model found.

Step 16 Variable D12 Entered R-square = 0.9615324 C(p) = 3.7333822

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	11	1.40423067	0.12765733	93.70	0.0001
Error	64	0.08719431	0.00136241		
Total	75	1.49142499			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.43746091	0.01250907	0.159078110	1167.62	0.0001	
D11	0.08076441	0.01546021	0.03712307	27.25	0.0001	
D12	0.04099798	0.01736355	0.03243985	23.96	0.0001	
D21	0.01542020	0.01051430	0.00200803	3.21	0.0422	
D22	0.04059914	0.01266275	0.01946919	16.20	0.0003	
D23	0.01482232	0.01737476	0.00963700	21.99	0.0001	
D24	0.03645974	0.01793953	0.00921137	7.31	0.0082	
D25	0.07761198	0.02651481	0.01815083	13.50	0.0005	
D101	0.03996515	0.02031499	0.01130091	8.76	0.0043	
D102	0.02228098	0.02464487	0.01422326	16.27	0.0004	
D111	0.03280110	0.01241227	0.02673816	30.16	0.0001	
D122	0.03330339	0.01377886	0.01349790	9.91	0.0025	

Bounds on condition number: 9.770013, 413.5533

The above model is the best 11-variable model found.

Step 17 Variable D112 Entered R-square = 0.96326473 C(p) = 4.00456791

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	12	1.40609039	0.11723405	87.39	0.0001
Error	63	0.08616400	0.00136632		
Total	75	1.49125439			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.43371086	0.01270588	0.16203006	1132.22	0.0001	
D11	0.08033148	0.01569992	0.03910613	29.12	0.0001	
D12	0.04075916	0.01765456	0.03473136	25.04	0.0001	
D21	0.01542020	0.01060957	0.00240790	1.94	0.1680	
D22	0.04092807	0.01277310	0.01976249	14.73	0.0003	
D23	0.01482232	0.01751198	0.00910601	22.02	0.0001	
D24	0.03645974	0.01807788	0.00914956	6.07	0.0165	
D25	0.07761198	0.02809943	0.01504070	11.20	0.0010	
D101	0.03996515	0.02035553	0.01210075	9.02	0.0026	
D102	0.02228098	0.02467109	0.01320110	16.00	0.0003	

MAVR Procedure
 D21 0.09410059 0.01019156 0.00239251 26.76 0.0001
 D22 0.08431193 0.01608372 0.03170096 25.11 0.0001
 D23 0.10331193 0.02231641 0.06179183 42.79 0.0001
 D101 0.03351089 0.01339657 0.00931710 6.26 0.0148
 D111 0.05671624 0.01317471 0.02016182 18.33 0.0001
 D122 0.05285205 0.01651796 0.02699897 13.25 0.0005

Bounds on condition number: 5.901659, 236.956

Step 16 Variable D21 Removed Variable D101 Entered R-square = 0.9397569 C(p) = 7.89526428

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	9	1.39146325	0.15462023	102.08	0.0001
Error	66	0.09961173	0.00150857		
Total	75	1.49107499			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.46687277	0.01122068	2.16015511	1530.30	0.0001	
D21	0.06642322	0.01402324	0.03408019	28.66	0.0001	
D22	0.07930660	0.01737592	0.06068933	30.42	0.0001	
D23	0.05780137	0.01280379	0.03084663	20.30	0.0001	
D24	0.09286800	0.01754558	0.04591136	20.10	0.0001	
D25	0.03563707	0.01403658	0.00719335	4.75	0.0320	
D101	0.09458966	0.01747502	0.04324669	29.11	0.0001	
D102	0.11320446	0.02195300	0.05218000	33.79	0.0001	
D111	0.04680408	0.01297419	0.02889075	12.31	0.0008	
D122	0.03994117	0.01393111	0.00845463	5.50	0.0211	

Bounds on condition number: 5.225153, 241.6789

The above model is the best 9-variable model found.

Step 15 Variable D21 Entered R-square = 0.93931081 C(p) = 3.65761008

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	10	1.40121103	0.14012110	100.97	0.0001
Error	65	0.09280114	0.001413774		
Total	75	1.49401217			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.43082350	0.01212292	1.67177292	1204.67	0.0001	
D21	0.02605232	0.01550702	0.03840860	27.60	0.0001	
D22	0.07928665	0.01742064	0.05272323	25.42	0.0001	
D23	0.06688171	0.01293225	0.01826603	13.15	0.0006	
D24	0.09683326	0.01718300	0.03537580	25.02	0.0001	
D25	0.05039705	0.01896751	0.00975850	7.03	0.0100	
D101	0.09219191	0.02451162	0.01685395	12.34	0.0009	
D102	0.04817113	0.02018199	0.01636233	10.35	0.0020	
D111	0.05986041	0.02413474	0.02175000	17.12	0.0001	

MAHR Procedure

DF1	0.07149547	0.02202272	0.01337173	10.53	0.0019
D2	0.12427877	0.0303209	0.02306411	17.37	0.0001
D10	0.05166632	0.02048239	0.00940009	6.33	0.0145
D12	0.08024747	0.02521665	0.01340313	10.15	0.0022
D13	0.05307262	0.01230564	0.02470123	10.60	0.0001
D17	0.04061185	0.01388073	0.01137311	8.56	0.0040

Bounds on condition number: 13.10805, 737.5911

The above model is the best 13-variable model found.

Step20 Variable D112 Entered R-square = 0.9459285 C(p) = 5.57180367

Regression	16	1.41076284	0.10071735	76.19	0.0001
Error	61	0.0068214	0.00132266		
Total	75	1.41076289			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.40703245	0.01617789	0.0722450		0.0001
D1	0.07139549	0.01781726	0.02327505		0.0001
D2	0.06553652	0.02066338	0.01698817		0.0018
D4	0.02818327	0.01601699	0.00392051		0.0008
D42	0.01093530	0.01530996	0.0010407		0.2461
D5	0.01010933	0.01070966	0.00170102		0.0666
D8	0.04904033	0.01201407	0.01934057		0.0003
D9	0.07993629	0.01713762	0.0208577		0.0001
D11	0.06571635	0.02292156	0.01119006		0.0050
D12	0.11892731	0.02327236	0.0094236		0.0098
D19	0.05319072	0.02069955	0.0094236		0.0098
D10	0.00173670	0.02519467	0.00395143		0.0019
D12	0.01081927	0.00953773	0.00168821		0.2873
D13	0.05134966	0.01227659	0.02270759		0.0001
D17	0.03875330	0.01395761	0.01019631		0.0073

Bounds on condition number: 16.09326, 881.285

MAHR Procedure

DF1	0.07149547	0.02202272	0.01337173	10.53	0.0019
D2	0.12427877	0.0303209	0.02306411	17.37	0.0001
D10	0.05166632	0.02048239	0.00940009	6.33	0.0145
D12	0.08024747	0.02521665	0.01340313	10.15	0.0022
D13	0.05307262	0.01230564	0.02470123	10.60	0.0001
D17	0.04061185	0.01388073	0.01137311	8.56	0.0040

Bounds on condition number: 13.10805, 737.5911

The above model is the best 13-variable model found.

Step21 Variable D12 Removed Variable D12 Entered R-square = 0.94595139 C(p) = 5.52333863

Regression	16	1.41081554	0.10072254	76.26	0.0001
Error	61	0.00680045	0.00132167		
Total	75	1.41081699			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.41013047	0.01340082	0.23663791		0.0001
D1	0.07139549	0.01781726	0.02327505		0.0001
D2	0.06553652	0.02066338	0.01698817		0.0018
D4	0.02818327	0.01601699	0.00392051		0.0008
D42	0.01093530	0.01530996	0.0010407		0.2461
D5	0.01010933	0.01070966	0.00170102		0.0666
D8	0.04904033	0.01201407	0.01934057		0.0003
D9	0.07993629	0.01713762	0.0208577		0.0001
D11	0.06571635	0.02292156	0.01119006		0.0050
D12	0.11892731	0.02327236	0.0094236		0.0098
D19	0.05319072	0.02069955	0.0094236		0.0098
D10	0.00173670	0.02519467	0.00395143		0.0019
D12	0.01081927	0.00953773	0.00168821		0.2873
D13	0.05134966	0.01227659	0.02270759		0.0001
D17	0.03875330	0.01395761	0.01019631		0.0073

Bounds on condition number: 16.09326, 881.285

MAHR Procedure

DF1	0.09933751	0.00237791	1.92	0.1700
D11	0.05062817 <td>0.02227507 <td>16.58 <td>0.0001</td> </td></td>	0.02227507 <td>16.58 <td>0.0001</td> </td>	16.58 <td>0.0001</td>	0.0001
D13	0.08037987 <td>0.01384754 <td>0.50 <td>0.0049</td> </td></td>	0.01384754 <td>0.50 <td>0.0049</td> </td>	0.50 <td>0.0049</td>	0.0049

Bounds on condition number: 10.21515, 541.0305

The above model is the best 13-variable model found.

Step18 Variable D41 Entered R-square = 0.9446631 C(p) = 4.73135521

Regression	13	1.40992877	0.10037914	81.45	0.0001
Error	62	0.00249622 <td>0.00133058</td> <td></td> <td></td>	0.00133058		
Total	75	1.40992899			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.41735566	0.01361737	1.24907957		0.0001
D1	0.01467022	0.02730334	20.59	0.0001	
D2	0.07992971	0.01073608	0.02420014		0.0001
D4	0.01265012	0.01023142	0.00212018		0.1116
D41	0.01707235	0.01073979	0.00389505		0.0001
D6	0.05066005	0.01278152	0.02697593		0.0002
D8	0.05137730	0.01371669	0.00998500		0.0001
D9	0.05174773	0.01524084	0.00924941		0.0002
D92	0.009996316	0.02791122	0.01190421		0.0007
D10	0.05900139	0.01346050	0.01150921		0.0004
D102	0.00240808	0.02420300	0.01850088		0.0006
D11	0.01260891	0.00329682	0.00247597		0.1175
D13	0.05378062	0.01260792	0.02317997		0.0001
D17	0.06164225	0.01380851	0.01198550		0.0039

Bounds on condition number: 11.09338, 616.0071

Step19 Variable D13 Removed Variable D42 Entered R-square = 0.94479081 C(p) = 4.63173944

Regression	13	1.40908463	0.10039113	81.42	0.0001
Error	62	0.00234036	0.00132207		
Total	75	1.40908499			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.40797224	0.01319010	0.80330407		0.0001
D1	0.06816597	0.01680989	0.02105151		0.0001
D2	0.06454219	0.02021342	0.01350218		0.0022
D4	0.02450190	0.01388883	0.00403352		0.0610
D42	0.02122839	0.01518809	0.00203183		0.1662
D5	0.01903376	0.01069961	0.00420377		0.0002
D8	0.04866893	0.01285051	0.01809128		0.0001
D82	0.07948998	0.01720608	0.01035195		0.0001

MAHR Procedure

DF1	0.09933751	0.00237791	1.92	0.1700
D11	0.05062817	0.02227507	16.58	0.0001
D13	0.08037987	0.01384754	0.50	0.0049

Bounds on condition number: 10.21515, 541.0305

The above model is the best 13-variable model found.

Step18 Variable D41 Entered R-square = 0.9446631 C(p) = 4.73135521

Regression	13	1.40992877	0.10037914	81.45	0.0001
Error	62	0.00249622	0.00133058		
Total	75	1.40992899			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.41735566	0.01361737	1.24907957		0.0001
D1	0.01467022	0.02730334	20.59	0.0001	
D2	0.07992971	0.01073608	0.02420014		0.0001
D4	0.01265012	0.01023142	0.00212018		0.1116
D41	0.01707235	0.01073979	0.00389505		0.0001
D6	0.05066005	0.01278152	0.02697593		0.0002
D8	0.05137730	0.01371669	0.00998500		0.0001
D9	0.05174773	0.01524084	0.00924941		0.0002
D92	0.009996316	0.02791122	0.01190421		0.0007
D10	0.05900139	0.01346050	0.01150921		0.0004
D102	0.00240808	0.02420300	0.01850088		0.0006
D11	0.01260891	0.00329682	0.00247597		0.1175
D13	0.05378062	0.01260792	0.02317997		0.0001
D17	0.06164225	0.01380851	0.01198550		0.0039

Bounds on condition number: 11.09338, 616.0071

Step19 Variable D13 Removed Variable D42 Entered R-square = 0.94479081 C(p) = 4.63173944

Regression	13	1.40908463	0.10039113	81.42	0.0001
Error	62	0.00234036	0.00132207		
Total	75	1.40908499			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	Prob>F
INTERCEPT	0.40797224	0.01319010	0.80330407		0.0001
D1	0.06816597	0.01680989	0.02105151		0.0001
D2	0.06454219	0.02021342	0.01350218		0.0022
D4	0.02450190	0.01388883	0.00403352		0.0610
D42	0.02122839	0.01518809	0.00203183		0.1662
D5	0.01903376	0.01069961	0.00420377		0.0002
D8	0.04866893	0.01285051	0.01809128		0.0001
D82	0.07948998	0.01720608	0.01035195		0.0001

MAQR Procedure

Variable	Parameter Estimate	Standard Error	Sum of Squares	Mean Square	F	Prob>F
INTERCEP	0.0099245	0.00198024	0.00198024	0.00198024	1.50	0.2267
D1	0.01648215	0.00764613	0.00764613	0.00764613	2.36	0.1310
D2	0.01312952	0.01695666	0.01695666	0.01695666	12.83	0.0007
D3	0.01023298	0.01711776	0.01711776	0.01711776	22.40	0.0001
D4	0.05004813	0.02960602	0.02960602	0.02960602	6.77	0.0116
D5	0.07953961	0.00894106	0.00894106	0.00894106	11.96	0.0010
D6	0.05717147	0.01579911	0.01579911	0.01579911	7.86	0.0068
D7	0.07209919	0.02041705	0.02041705	0.02041705	12.93	0.0008
D8	0.04277719	0.02435156	0.02435156	0.02435156	12.29	0.0002
D9	0.01921914	0.00931864	0.00931864	0.00931864	15.38	0.0002
D10	0.04040413	0.01378857	0.01378857	0.01378857	8.59	0.0048

Bounds on condition number: 11.20335, 721.706

The above model is the best 14-variable model found.

Step22 Variable D2 Entered R-square = 0.94107155 C(p) = 6.45746946

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.41248610	0.99165715	71.57	0.0001
Error	0.07931081	0.00131565		
Total	1.49179691			

MAQR Procedure

Variable	Parameter Estimate	Standard Error	Sum of Squares	Mean Square	F	Prob>F
INTERCEP	0.40628017	0.01614888	0.01614888	0.01614888	632.99	0.0001
D1	0.01648215	0.00950676	0.00950676	0.00950676	1.23	0.2682
D2	0.01511315	0.01278011	0.01278011	0.01278011	18.90	0.0001
D3	0.02746925	0.02170266	0.02170266	0.02170266	12.72	0.0007
D4	0.02322823	0.01399856	0.01399856	0.01399856	2.76	0.1000
D5	0.01728469	0.01537159	0.01537159	0.01537159	1.27	0.2643
D6	0.01678104	0.01314746	0.01314746	0.01314746	2.43	0.1241
D7	0.06553107	0.01131179	0.01131179	0.01131179	11.96	0.0010
D8	0.07953961	0.01131179	0.01131179	0.01131179	21.55	0.0001
D9	0.06151425	0.02248128	0.02248128	0.02248128	7.89	0.0067
D10	0.02727216	0.01404778	0.01404778	0.01404778	12.91	0.0007
D11	0.02727216	0.02074258	0.02074258	0.02074258	6.07	0.0135
D12	0.07916913	0.02323015	0.02323015	0.02323015	9.85	0.0016
D13	0.01217562	0.00860081	0.00860081	0.00860081	1.41	0.2394
D14	0.06889523	0.01252852	0.01252852	0.01252852	15.24	0.0002
D15	0.03788088	0.01394218	0.01394218	0.01394218	7.31	0.0086

Bounds on condition number: 18.24673, 941.7116

The above model is the best 15-variable model found.

Step23 Variable D7 Entered R-square = 0.94801067 C(p) = 7.54331175

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.41391633	0.98816077	67.27	0.0001
Error	0.07750865	0.00111371		
Total	1.49142499			

MAQR Procedure

Variable	Parameter Estimate	Standard Error	Sum of Squares	Mean Square	F	Prob>F
INTERCEP	0.40094078	0.01623557	0.01623557	0.01623557	561.20	0.0001
D1	0.01616806	0.00959322	0.00959322	0.00959322	1.36	0.2478
D2	0.08223859	0.01856720	0.01856720	0.01856720	19.62	0.0001
D3	0.08374976	0.02322670	0.02322670	0.02322670	13.02	0.0004
D4	0.02603970	0.01468291	0.01468291	0.01468291	3.12	0.0825
D5	0.02071315	0.01570040	0.01570040	0.01570040	1.74	0.1922
D6	0.01588561	0.01077087	0.01077087	0.01077087	2.10	0.1493
D7	0.01845796	0.01749054	0.01749054	0.01749054	1.09	0.3016
D8	0.02238021	0.01350564	0.01350564	0.01350564	9.04	0.0037
D9	0.07928661	0.01728073	0.01728073	0.01728073	21.46	0.0001
D10	0.06665893	0.02279740	0.02279740	0.02279740	8.55	0.0049
D11	0.01851026	0.01071348	0.01071348	0.01071348	12.02	0.0006
D12	0.04929114	0.02090423	0.02090423	0.02090423	5.51	0.0222
D13	0.02442246	0.02541622	0.02541622	0.02541622	0.46	0.6351
D14	0.02314796	0.00939515	0.00939515	0.00939515	1.66	0.2012
D15	0.06732841	0.01280991	0.01280991	0.01280991	18.07	0.0004
D16	0.01650674	0.01628074	0.01628074	0.01628074	5.07	0.0185

Bounds on condition number: 16.65243, 1068.029

The above model is the best 16-variable model found.

Step24 Variable D12 Entered R-square = 0.94888803 C(p) = 8.74489883

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.41516668	0.92245110	63.31	0.0001
Error	0.07625831	0.00121688		
Total	1.49142499			

MAQR Procedure

Variable	Parameter Estimate	Standard Error	Sum of Squares	Mean Square	F	Prob>F
INTERCEP	0.39380337	0.01041814	0.01041814	0.01041814	457.38	0.0001
D1	0.01616810	0.00955687	0.00955687	0.00955687	1.36	0.2487
D2	0.07938011	0.01909836	0.01909836	0.01909836	16.04	0.0001
D3	0.02727907	0.01659857	0.01659857	0.01659857	12.42	0.0000
D4	0.02381599	0.01715402	0.01715402	0.01715402	2.04	0.1604
D5	0.02203024	0.01976540	0.01976540	0.01976540	1.95	0.1672
D6	0.01334811	0.01107950	0.01107950	0.01107950	1.68	0.1972
D7	0.02311610	0.02256936	0.02256936	0.02256936	2.02	0.1601
D8	0.01533975	0.02289722	0.02289722	0.02289722	0.95	0.3335
D9	0.04176633	0.02324697	0.02324697	0.02324697	9.54	0.0031
D10	0.07938011	0.01713787	0.01713787	0.01713787	21.64	0.0001
D11	0.05732599	0.02072322	0.02072322	0.02072322	5.17	0.0240
D12	0.10771011	0.03375250	0.03375250	0.03375250	10.19	0.0022
D13	0.05581035	0.01512150	0.01512150	0.01512150	6.28	0.0132
D14	0.07914914	0.02608788	0.02608788	0.02608788	9.22	0.0036
D15	0.01113337	0.00960199	0.00960199	0.00960199	1.22	0.2697
D16	0.06332912	0.01319531	0.01319531	0.01319531	10.08	0.0017
D17	0.03177989	0.01645378	0.01645378	0.01645378	4.78	0.0333

Bounds on condition number: 16.41738, 1294.174

MNR Procedure

The above model is the best 17-variable model found.

Step25 Variable D12 Entered R-square = 0.94920644 C(p) = 10.42224727
 Regression 18 Sum of Squares Mean Square F Prob>F
 Error 57 1.41547020 0.0746034 59.18 0.0001
 Total 75 1.49142499 0.00132903

Variable Parameter Estimate Standard Error Sum of Squares Type II Sum of Squares F Prob>F

INTERCEPT	0.39597378	0.01022371	0.5010082	642.51	0.0001
D12	0.0101503	0.0101641	0.0101641	1.29	0.2631
D11	0.0757855	0.02107475	15.98	0.0002	
D2	0.07504179	0.03103814	11.77	0.0011	
D4	0.02520240	0.01425528	3.00	0.0845	
D3	0.0254316	0.01626640	2.35	0.1392	
D5	0.01390690	0.01137340	1.55	0.2184	
D7	0.03139206	0.02272166	1.91	0.1725	
D8	0.02202227	0.02230469	1.05	0.3105	
D6	0.04054802	0.01326317	8.70	0.0046	
D9	0.07854895	0.01725260	20.70	0.0001	
D10	0.05700900	0.02066999	5.37	0.0254	
D13	0.10570063	0.03409271	9.61	0.0030	
D14	0.05562974	0.02182537	6.50	0.0135	
D15	0.08144456	0.02647468	9.87	0.0032	
D16	0.00613137	0.01053764	0.67	0.4161	
D17	-0.00713200	0.01185221	0.38	0.5407	
D18	0.04661355	0.01330726	11.12	0.0015	
D19	0.03089331	0.01675720	4.33	0.0420	

Bounds on condition number: 16.57054, 1421.689

The above model is the best 18-variable model found

Step26 Variable D61 Entered R-square = 0.94932321 C(p) = 12.20120370
 Regression 19 Sum of Squares Mean Square F Prob>F
 Error 56 1.41508761 0.07452460 55.25 0.0001
 Total 75 1.49142499 0.00134000

Variable Parameter Estimate Standard Error Sum of Squares Type II Sum of Squares F Prob>F

INTERCEPT	0.39597063	0.01006675	0.50152199	635.56	0.0001
D12	0.01015990	0.01023954	0.01023954	1.18	0.2821
D11	0.07599176	0.01965339	0.02123774	15.74	0.0002
D2	0.00702709	0.02359302	0.01579018	11.71	0.0018
D4	0.03541171	0.01447163	0.06153928	3.00	0.0846
D3	0.02420320	0.01650127	0.02922115	2.17	0.1467
D5	0.01374633	0.01126354	0.02000895	1.09	0.3276
D7	0.03150340	0.01180940	0.06021740	0.16	0.6896
D61	0.03976753	0.02326563	0.00231194	1.64	0.2056

MNR Procedure

Step27 Variable D31 Entered R-square = 0.94943730 C(p) = 14.20200330
 Regression 20 Sum of Squares Mean Square F Prob>F
 Error 55 1.41491043 0.0700073 51.66 0.0001
 Total 75 1.61492699 0.00137110

Variable Parameter Estimate Standard Error Sum of Squares Type II Sum of Squares F Prob>F

INTERCEPT	0.39575039	0.01012408	0.5017007	420.25	0.0001
D12	0.01139460	0.01023000	0.01023000	1.19	0.2793
D11	0.0758292	0.01992103	0.02115090	15.43	0.0002
D2	0.00806000	0.02370096	0.01503463	11.58	0.0013
D4	0.02626963	0.01500165	0.06012762	2.99	0.0730
D3	0.02320660	0.01500156	0.0354469	2.50	0.1136
D5	0.01401021	0.01704932	0.00351550	1.03	0.3131
D7	0.03004700	0.01180655	0.0287462	1.51	0.2237
D6	0.02260654	0.02265625	0.00235027	0.17	0.6831
D8	0.00009025	0.02267309	0.00130791	0.00	0.3232
D9	0.07020061	0.01414154	0.0107423	0.00	0.0065
D10	0.05390004	0.01750020	0.0212310	19.79	0.0001
D13	0.10470191	0.02437091	0.05148314	2.30	0.0300
D14	0.05349603	0.02321089	0.0287370	0.01	0.0044
D15	0.01942300	0.02010339	0.00739250	5.54	0.0222
D16	0.02703179	0.02703179	0.01133093	0.37	0.0557
D17	0.00990590	0.01124390	0.01124390	0.70	0.3703
D18	-0.00710501	0.01127096	0.00490403	0.35	0.5529
D19	0.04603266	0.01396049	0.01002317	10.07	0.0017
D31	0.03150719	0.01520549	0.00530504	0.33	0.6055

Bounds on condition number: 16.68306, 1575.913

The above model is the best 19-variable model found.

Step28 Variable D31 Entered R-square = 0.94943730 C(p) = 14.20200330
 Regression 20 Sum of Squares Mean Square F Prob>F
 Error 55 1.41491043 0.0700073 51.66 0.0001
 Total 75 1.61492699 0.00137110

Variable Parameter Estimate Standard Error Sum of Squares Type II Sum of Squares F Prob>F

INTERCEPT	0.39575039	0.01012408	0.5017007	420.25	0.0001
D12	0.01139460	0.01023000	0.01023000	1.19	0.2793
D11	0.0758292	0.01992103	0.02115090	15.43	0.0002
D2	0.00806000	0.02370096	0.01503463	11.58	0.0013
D4	0.02626963	0.01500165	0.06012762	2.99	0.0730
D3	0.02320660	0.01500156	0.0354469	2.50	0.1136
D5	0.01401021	0.01704932	0.00351550	1.03	0.3131
D7	0.03004700	0.01180655	0.0287462	1.51	0.2237
D6	0.02260654	0.02265625	0.00235027	0.17	0.6831
D8	0.00009025	0.02267309	0.00130791	0.00	0.3232
D9	0.07020061	0.01414154	0.0107423	0.00	0.0065
D10	0.05390004	0.01750020	0.0212310	19.79	0.0001
D13	0.10470191	0.02437091	0.05148314	2.30	0.0300
D14	0.05349603	0.02321089	0.0287370	0.01	0.0044
D15	0.01942300	0.02010339	0.00739250	5.54	0.0222
D16	0.02703179	0.02703179	0.01133093	0.37	0.0557
D17	0.00990590	0.01124390	0.01124390	0.70	0.3703
D18	-0.00710501	0.01127096	0.00490403	0.35	0.5529
D19	0.04603266	0.01396049	0.01002317	10.07	0.0017
D31	0.03150719	0.01520549	0.00530504	0.33	0.6055

Bounds on condition number: 17.22972, 1734.017

MAXR Procedure

ep28 Variable D63 Removed R-square = 0.9496508 C(p) = 14.17091967
 Variable D62 Entered

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	3.41605714	0.07080286	51.67	0.0001
Error	0.07536785	0.00137032		
Total	1.49142499			

Standard Error Type II Sum of Squares F Prob>F

Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
0.39823051	0.01801291	0.5335992	601.99	0.0001
0.01100311	0.01020194	0.00101416	1.34	0.2523
0.07070700	0.02037270	0.02090995	15.25	0.0003
0.07190110	0.02357119	0.01492907	10.89	0.0017
0.00436257	0.01378027	0.00010596	0.14	0.7140
0.02110089	0.01449916	0.02241235	1.64	0.2063
0.01071235	0.02000349	0.00110060	0.87	0.3555
0.01204877	0.01160279	0.00202897	1.47	0.2299
0.00801177	0.01272889	0.00272361	0.30	0.5569
0.02029258	0.02331181	0.00331433	1.69	0.1992
0.01058664	0.02375786	0.00324089	0.91	0.3455
0.00025593	0.01400092	0.01337112	0.42	0.5053
0.07462766	0.02101592	0.02460927	17.01	0.0001
0.05367219	0.02631647	0.00585855	4.13	0.0676
0.04700116	0.02327088	0.01207166	0.81	0.3694
0.05718875	0.02237036	0.00953337	6.54	0.0134
0.00076893	0.02376499	0.01266872	9.29	0.0034
0.01059312	0.01164753	0.00522643	0.90	0.3477
-0.00959392	0.01205682	0.00333105	0.24	0.6240
0.00806293	0.01295675	0.01493379	10.50	0.0037
0.0102009	0.01511666	0.00592806	4.32	0.0423

ounds on condition number: 17.20870, 1789.116

The above model is the best 20-variable model found.

ep29 Variable D61 Entered R-square = 0.94952110 C(p) = 16.11934292

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	3.41614609	0.06723263	48.37	0.0001
Error	0.07536890	0.00139409		
Total	1.49142499			

Standard Error Type II Sum of Squares F Prob>F

Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
0.39755654	0.02016540	0.56104524	369.67	0.0001
0.01337917	0.01042813	0.00165978	1.19	0.2801
0.07004610	0.02037073	0.02090930	15.05	0.0003
0.07029869	0.02451919	0.01450177	10.46	0.0021
0.00436257	0.01378027	0.00010596	0.14	0.7261
0.02110089	0.01449916	0.02241235	1.64	0.2063
0.01071235	0.02000349	0.00110060	0.87	0.3555
0.01204877	0.01160279	0.00202897	1.47	0.2299
0.00801177	0.01272889	0.00272361	0.30	0.5569
0.02029258	0.02331181	0.00331433	1.69	0.1992
0.01058664	0.02375786	0.00324089	0.91	0.3455
0.00025593	0.01400092	0.01337112	0.42	0.5053
0.07462766	0.02101592	0.02460927	17.01	0.0001
0.05367219	0.02631647	0.00585855	4.13	0.0676
0.04700116	0.02327088	0.01207166	0.81	0.3694
0.05718875	0.02237036	0.00953337	6.54	0.0134
0.00076893	0.02376499	0.01266872	9.29	0.0034
0.01059312	0.01164753	0.00522643	0.90	0.3477
-0.00959392	0.01205682	0.00333105	0.24	0.6240
0.00806293	0.01295675	0.01493379	10.50	0.0037
0.0102009	0.01511666	0.00592806	4.32	0.0423

ounds on condition number: 18.69036, 2203.836

MAXR Procedure

Variable D10 Entered R-square = 0.94958616 C(p) = 10.00035816

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	4.41626432	0.06037439	48.30	0.0001
Error	0.07510046	0.00161065		
Total	1.49142499			

Standard Error Type II Sum of Squares F Prob>F

Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
0.39797072	0.02040928	0.53943795	399.25	0.0001
0.01130273	0.01035445	0.00161623	1.18	0.2877
0.07062044	0.02061927	0.02161617	16.03	0.0003
0.00108063	0.02492866	0.01064026	10.32	0.0022
0.00280123	0.02070237	0.00014049	0.10	0.7492
0.02100391	0.01733037	0.00230991	1.63	0.2078
0.01967052	0.02000728	0.01161137	0.80	0.3836
0.01392075	0.01161137	0.00324123	1.46	0.2336
0.00455007	0.02108049	0.00020062	0.09	0.7607
0.00467704	0.02192313	0.00013168	0.09	0.7620
0.02800385	0.02600030	0.00202005	1.43	0.2371
0.02100049	0.02741801	0.00135041	0.81	0.3118
0.03753267	0.01648194	0.01071955	7.56	0.0082
0.07457021	0.02050470	0.02429570	17.13	0.0001
0.05222823	0.02730757	0.00539474	3.00	0.0866
0.00778938	0.03741666	0.01177229	0.30	0.5857
0.05430772	0.02624150	0.00750826	5.01	0.0304
0.00224408	0.02082566	0.00010077	0.77	0.3820
0.01102264	0.01280006	0.00220097	0.90	0.3463
0.00430657	0.01230680	0.00016763	0.26	0.6130
0.04640823	0.01290600	0.01510730	10.65	0.0019
0.01030554	0.01550263	0.00590321	4.23	0.0450
0.00209027	0.01122207	0.00009244	0.07	0.7893

ounds on condition number: 17.24733, 2007.081

The above model is the best 21-variable model found.

MAXR Procedure

The above model is the best 23-variable model found

Step1 Variable D51 Entered R-square = 0.94961632 C(p) = 20.03150518

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Error	23	1.41620151	0.0615746	42.61	0.0001
Total	52	0.07516388	0.00146507		
	75	1.49142499			

Variable Parameter Estimate Standard Error Sum of Squares Type III

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEP	0.39729226	0.02096736	0.51091200		359.02	0.0001
D12	0.01127227	0.01073129	0.00168043		1.16	0.2858
D11	0.07913706	0.02103792	0.02065792		14.16	0.0004
D13	0.07978075	0.02523638	0.01444209		9.99	0.0026
D11	0.00395344	0.01219707	0.00015102		0.11	0.7471
D41	0.02164080	0.01723220	0.00225092		1.36	0.2174
D42	0.01960357	0.01003351	0.00123336		0.85	0.3598
D51	0.02261328	0.01681167	0.00094698		0.03	0.8606
D52	0.01568521	0.01537673	0.00150263		1.04	0.3124
D61	0.00518514	0.02024460	0.00012145		0.08	0.7710
D62	0.00319269	0.02310918	0.00011916		0.08	0.7149
D11	0.02862722	0.02623976	0.00202312		1.29	0.2665
D12	0.02162857	0.02082266	0.00119012		0.82	0.3693
D13	0.03917237	0.01698321	0.00390372		6.85	0.0116
D41	0.07031963	0.01070399	0.02411028		16.60	0.0002
D42	0.05274126	0.02705614	0.00100211		3.50	0.0639
D43	0.10680120	0.02011260	0.01316450		7.86	0.0071
D101	0.05498820	0.02708830	0.00711107		4.92	0.0309
D102	0.00895281	0.01317806	0.00011868		0.86	0.0127
D112	0.01162845	0.02122231	0.00128226		0.89	0.3508
D121	0.00801649	0.01260582	0.00023918		0.23	0.6352
D131	0.04558624	0.01563697	0.01228039		6.50	0.0052
D132	0.03065324	0.01701869	0.00468001		3.24	0.0715
D141	-0.00297016	0.01141677	0.00009746		0.07	0.7981

Bounds on condition number: 19.04575, 2669.802

The above model is the best 23-variable model found.

Step2 Variable D111 Entered R-square = 0.94963369 C(p) = 22.01313580

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Error	24	1.41610712	0.05901280	60.07	0.0001
Total	51	0.07511107	0.00147290		
	75	1.49142499			

Variable Parameter Estimate Standard Error Sum of Squares Type III

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEP	0.39771722	0.02161796	0.50789557		344.02	0.0001
D12	0.01102113	0.01161192	0.00170649		1.15	0.2877
D11	0.07959976	0.02149156	0.02020001		13.71	0.0005
D13	0.08046800	0.02400589	0.01610103		9.57	0.0032

MAXR Procedure

The above model is the best 24-variable model found.

Step3 Variable D142 Entered R-square = 0.94964193 C(p) = 24.00708650

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Error	25	1.41631971	0.05665279	37.72	0.0001
Total	50	0.07510528	0.00150211		
	75	1.49142499			

Variable Parameter Estimate Standard Error Sum of Squares Type III

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEP	0.39750825	0.02174920	0.50176504		326.04	0.0001
D12	0.01101989	0.01111216	0.00149473		1.13	0.2910
D21	0.07077414	0.02346856	0.01603232		11.27	0.0018
D22	0.07940300	0.02071047	0.01140233		7.44	0.0080
D31	0.00410020	0.01247016	0.00018282		0.11	0.7494
D41	0.02189275	0.01774938	0.00226616		1.67	0.2015
D42	0.01967303	0.02159918	0.00126614		0.83	0.3688
D51	0.00296370	0.01546772	0.00009518		0.04	0.8321
D52	0.01539404	0.01440093	0.00146093		0.96	0.3311
D61	0.00642500	0.02352301	0.00012328		0.08	0.7765
D62	-0.00642308	0.02211460	0.00012830		0.08	0.7705
D71	0.02292080	0.02613306	0.00195012		1.30	0.2595
D72	0.02250618	0.02504915	0.00121240		0.91	0.3712
D81	0.03046037	0.01620530	0.00209908		5.91	0.0210
D82	0.07541752	0.01971293	0.02310258		14.71	0.0004
D91	0.05149208	0.02011206	0.00802225		3.30	0.0115
D92	0.10040089	0.00999232	0.00658295		7.02	0.0100
D101	0.05634003	0.03560366	0.00076659		4.50	0.0300
D102	0.00031404	0.02246401	0.00003075		6.20	0.0102
D111	-0.00139670	0.01232539	0.00001040		0.01	0.9117

Bounds on condition number: 19.31208, 2655.516

The above model is the best 24-variable model found.

Step33 Variable D142 Entered R-square = 0.94964193 C(p) = 24.00708650

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Error	25	1.41631971	0.05665279	37.72	0.0001
Total	50	0.07510528	0.00150211		
	75	1.49142499			

Variable Parameter Estimate Standard Error Sum of Squares Type III

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEP	0.39750825	0.02174920	0.50176504		326.04	0.0001
D12	0.01101989	0.01111216	0.00149473		1.13	0.2910
D21	0.07077414	0.02346856	0.01603232		11.27	0.0018
D22	0.07940300	0.02071047	0.01140233		7.44	0.0080
D31	0.00410020	0.01247016	0.00018282		0.11	0.7494
D41	0.02189275	0.01774938	0.00226616		1.67	0.2015
D42	0.01967303	0.02159918	0.00126614		0.83	0.3688
D51	0.00296370	0.01546772	0.00009518		0.04	0.8321
D52	0.01539404	0.01440093	0.00146093		0.96	0.3311
D61	0.00642500	0.02352301	0.00012328		0.08	0.7765
D62	-0.00642308	0.02211460	0.00012830		0.08	0.7705
D71	0.02292080	0.02613306	0.00195012		1.30	0.2595
D72	0.02250618	0.02504915	0.00121240		0.91	0.3712
D81	0.03046037	0.01620530	0.00209908		5.91	0.0210
D82	0.07541752	0.01971293	0.02310258		14.71	0.0004
D91	0.05149208	0.02011206	0.00802225		3.30	0.0115
D92	0.10040089	0.00999232	0.00658295		7.02	0.0100
D101	0.05634003	0.03560366	0.00076659		4.50	0.0300
D102	0.00031404	0.02246401	0.00003075		6.20	0.0102
D111	-0.00139670	0.01232539	0.00001040		0.01	0.9117

MAXR Procedure

112	0.01100371	0.01305461	0.00108279	0.72	0.3999
121	-0.00501199	0.01701972	0.00023659	0.20	0.6387
131	0.04565406	0.01704928	0.00982493	6.56	0.0136
141	0.01049493	0.01359567	0.00037111	3.04	0.0812
151	-0.00603863	0.01599967	0.00009371	0.08	0.8018
162	-0.00148758	0.01424680	0.00001259	0.01	0.9274

nds on condition number: 21.19599, 3035.38

above model is the best 25-variable model found.

op34 Variable D12 Entered R-square = 0.94864905 C(p) = 26.00030370

Regression	26	1.41833032	0.05467424	35.54	0.0001
Error	49	0.07509667	0.00153354		
Total	75	1.49142499			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39728999	0.02380307	0.43386904	277.33	0.0001
D11	0.00029381	0.01459302	0.00000047	0.00	0.9662
D12	0.01194672	0.01377215	0.01101117	0.75	0.3892
D31	0.07886371	0.02404043	0.01633523	18.46	0.0022
D32	0.07329983	0.02979407	0.01002801	7.06	0.0103
D33	0.00100642	0.01780227	0.00000004	0.03	0.8634
D41	-0.00131780	0.01824886	0.00010802	0.01	0.9341
D42	0.02196376	0.01813266	0.00231051	1.41	0.2404
D51	0.00291532	0.02210270	0.00123421	0.79	0.3789
D52	0.01598007	0.01666640	0.00951548	0.93	0.3352
D61	0.00492620	0.02284028	0.00102777	0.92	0.3424
D62	-0.00461790	0.02253713	0.00124559	0.88	0.3799
D71	0.02485346	0.02090401	0.01190401	1.22	0.2754
D81	0.02125216	0.02593317	0.00113996	0.73	0.3912
D82	0.02822759	0.01602837	0.00115299	5.19	0.0232
D91	0.07552919	0.02010800	0.02190390	14.00	0.0005
D92	0.05425955	0.03080005	0.00423790	3.00	0.0884
D101	0.053474704	0.04594376	0.00999042	3.75	0.0268
D102	0.00031564	0.03118504	0.00046047	0.26	0.6144
D111	-0.00145180	0.02800220	0.00020212	0.01	0.9182
D112	-0.01232766	0.01368090	0.00107319	0.69	0.4116
D121	-0.00569078	0.01368090	0.00020216	0.10	0.7350
D131	0.04576198	0.01977796	0.00904644	6.37	0.0157
D132	0.02082294	0.01790107	0.00457422	2.80	0.0989
D161	-0.00425656	0.01664029	0.00010227	0.07	0.7992
D162	-0.00166519	0.01677177	0.00001541	0.01	0.9214

nds on condition number: 25.08103, 3459.269

above model is the best 26-variable model found.

MAXR Procedure

Step35 Variable D11 Entered R-square = 0.94964937 C(p) = 28.00000000

Regression	27	1.41833079	0.05249670	31.53	0.0001
Error	48	0.07509419	0.00156466		
Total	75	1.49142499			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39728999	0.02380307	0.43386904	277.33	0.0001
D11	0.00029381	0.01459302	0.00000047	0.00	0.9662
D12	0.01194672	0.01377215	0.01101117	0.75	0.3892
D31	0.07886371	0.02404043	0.01633523	18.46	0.0022
D32	0.07329983	0.02979407	0.01002801	7.06	0.0103
D33	0.00100642	0.01780227	0.00000004	0.03	0.8634
D41	-0.00131780	0.01824886	0.00010802	0.01	0.9341
D42	0.02196376	0.01813266	0.00231051	1.41	0.2404
D51	0.00291532	0.02210270	0.00123421	0.79	0.3789
D52	0.01598007	0.01666640	0.00951548	0.93	0.3352
D61	0.00492620	0.02284028	0.00102777	0.92	0.3424
D62	-0.00461790	0.02253713	0.00124559	0.88	0.3799
D71	0.02485346	0.02090401	0.01190401	1.22	0.2754
D81	0.02125216	0.02593317	0.00113996	0.73	0.3912
D82	0.02822759	0.01602837	0.00115299	5.19	0.0232
D91	0.07552919	0.02010800	0.02190390	14.00	0.0005
D92	0.05425955	0.03080005	0.00423790	3.00	0.0884
D101	0.053474704	0.04594376	0.00999042	3.75	0.0268
D102	0.00031564	0.03118504	0.00046047	0.26	0.6144
D111	-0.00145180	0.02800220	0.00020212	0.01	0.9182
D112	-0.01232766	0.01368090	0.00107319	0.69	0.4116
D121	-0.00569078	0.01368090	0.00020216	0.10	0.7350
D131	0.04576198	0.01977796	0.00904644	6.37	0.0157
D132	0.02082294	0.01790107	0.00457422	2.80	0.0989
D161	-0.00425656	0.01664029	0.00010227	0.07	0.7992
D162	-0.00166519	0.01677177	0.00001541	0.01	0.9214

Bounds on condition number: 25.56647, 3689.955

The above model is the best 27-variable model found.

No further improvement in R-square is possible.

Appendix (D) SAS Output

Part (III)

Results of 'FORWARD' Model Selection Procedure

FORWARD selection procedure
Forward Selection Procedure for Dependent Variable Y

Statistics for Entry: Step 1
DF = 1, 74

Variable	Tolerance	Model R ²	F	Prob>F
D11	1.00000	0.0001	7.1520	0.0092
D12	1.00000	0.0072	3.6577	0.0597
D21	1.00000	0.0988	8.1101	0.0057
D22	1.00000	0.2653	26.7107	0.0001
D31	1.00000	0.0670	5.3168	0.0239
D32	1.00000	0.1507	13.9404	0.0004
D41	1.00000	0.0002	0.0157	0.9005
D42	1.00000	0.0328	2.5072	0.1176
D51	1.00000	0.0073	0.5467	0.4620
D52	1.00000	0.0684	5.4363	0.0225
D61	1.00000	0.0058	0.4281	0.5150
D62	1.00000	0.0575	4.5155	0.0349
D71	1.00000	0.1095	9.1032	0.0035
D72	1.00000	0.4400	38.1566	0.0001
D81	1.00000	0.1611	16.3676	0.0001
D82	1.00000	0.1462	12.6690	0.0007
D91	1.00000	0.0260	2.6104	0.1604
D92	1.00000	0.6217	121.6217	0.0001
D101	1.00000	0.0704	6.3084	0.0129
D102	1.00000	0.3384	37.5325	0.0001
D111	1.00000	0.0024	0.1813	0.6715
D112	1.00000	0.0674	5.3613	0.0234
D121	1.00000	0.0253	1.9232	0.1697
D122	1.00000	0.0000		
D131	1.00000	0.0267	2.6208	0.1583
D132	1.00000	0.0225	2.0605	0.1592
D141	1.00000	0.0427	3.2976	0.0736
D142	1.00000	0.0033	0.3075	0.5303

Step 1 Variable D92 Entered R-Square = 0.62171091 C(p) = 100.62093004

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	1	0.92724712	0.92724712	121.42	0.0001
Error	74	0.56917786	0.00769024		
Total	75	1.49642500			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.56255556	0.01453261	11.39207511	1694.36	0.0001
D92	0.22121944	0.02005939	0.92724712	121.42	0.0001

ounds on condition number: 1.1

FORWARD selection procedure
Statistics for Entry: Step 2
DF = 1, 73

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.862370	0.4220	0.0601	0.8071
D12	0.970640	0.4284	1.1239	0.2554
D21	0.956483	0.4452	4.8230	0.0312
D22	0.804237	0.4568	7.4642	0.0079
D31	0.972627	0.4368	3.4017	0.0693
D32	0.720999	0.4222	0.0070	0.7079
D41	0.984937	0.4341	2.5144	0.1171
D42	0.962530	0.4210	0.0131	0.9393
D51	0.981409	0.4222	0.0043	0.2390
D52	0.997149	0.4121	11.2280	0.0013
D61	0.907113	0.4515	6.2670	0.0147
D62	0.826000	0.4292	1.4056	0.2388
D71	0.807379	0.4267	0.9665	0.3288
D72	0.749108	0.4179	26.8065	0.0001
D81	0.822222	0.4322	2.8930	0.1322
D82	0.925007	0.4049	25.1972	0.0001
D91	0.438330	0.7015	33.4103	0.0001
D92	0.952230	0.4290	11.4610	0.0012
D101	0.966015	0.4260	1.7922	0.1894
D102	0.999564	0.4261	0.8405	0.3600
D111	0.918334	0.4230	0.2542	0.6142
D112	0.942003	0.4224	0.1744	0.6775
D121	0.992475	0.4200	1.7994	0.1839
D122	0.990291	0.4223	2.1002	0.1508
D131	0.924007	0.4217	0.6023	0.5444
D142	0.995741	0.4222	0.9909	0.3640

Step 2 Variable D91 Entered R-Square = 0.70150855 C(p) = 130.25290101

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	2	1.16542104	0.58271052	130.59	0.0001
Error	73	0.33100303	0.00453306		
Total	75	1.49642500			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.47452041	0.01620208	3.66026478	660.90	0.0001
D91	0.18300000	0.02230310	0.33073093	33.41	0.0001
D92	0.20724559	0.01930193	1.12617267	232.33	0.0001

ounds on condition number: 1.580235, 4.353941

FORWARD selection procedure

Statistics for Entry, Step 3
DF = 1,72

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.88105	0.7814	0.0015	0.9691
D12	0.94082	0.7817	0.0089	0.9255
D21	0.22450	0.7881	2.2246	0.1602
D22	0.782824	0.7961	5.1332	0.0285
D31	0.218810	0.7829	0.4525	0.5033
D32	0.720233	0.7818	0.0975	0.7557
D41	0.983699	0.7875	5.4836	0.0198
D42	0.874078	0.7821	2.4668	0.0402
D51	0.988518	0.7814	0.0231	0.8561
D52	0.865278	0.8057	0.9600	0.3278
D61	0.786533	0.7818	0.8988	0.3464
D62	0.816538	0.7928	3.8251	0.0514
D71	0.878021	0.7825	0.3270	0.5692
D72	0.581320	0.7877	5.3125	0.0193
D81	0.788868	0.7821	0.1828	0.6811
D82	0.988821	0.8197	15.2136	0.0002
D91	0.792057	0.7882	0.8909	0.3484
D92	0.886815	0.7906	3.0478	0.0851
D111	0.999107	0.7868	1.7672	0.1879
D112	0.918493	0.7827	0.3761	0.5417
D121	0.981854	0.7825	0.8367	0.4275
D122	0.990246	0.7815	1.9037	0.1633
D131	0.986137	0.7874	5.8580	0.0171
D141	0.910042	0.7852	1.2359	0.2701
D142	0.995432	0.7818	0.8991	0.3439

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.21246038	0.4042229	109.08	0.0001
Error	0.38697680	0.0537379		
Total	1.49943719			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.07652941	0.01682408	3.0603676	103.35	0.0001
D92	0.07978892	0.02045761	0.05882735	15.21	0.0002
D91	0.15038865	0.02045939	0.19798809	51.00	0.0001
D93	0.29128781	0.01816200	0.96084191	257.20	0.0001

Bounds on condition number: 1.473161, 13.04530

FORWARD selection procedure

Statistics for Entry, Step 4
DF = 1,71

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.836311	0.8198	0.0628	0.8028
D12	0.918220	0.8217	0.8223	0.3676
D21	0.905236	0.8217	5.0070	0.0272
D22	0.751426	0.8266	2.8314	0.0968
D31	0.913219	0.8201	0.1871	0.6666
D32	0.728100	0.8188	0.0517	0.8208
D41	0.983582	0.8251	0.4826	0.4826
D42	0.861954	0.8268	1.7378	0.1891
D51	0.915698	0.8214	0.4867	0.4861
D52	0.803823	0.8265	2.7947	0.0990
D61	0.783685	0.8197	0.0080	0.9289
D62	0.753124	0.8219	0.9087	0.3482
D71	0.874864	0.8288	0.3231	0.5782
D72	0.588927	0.8229	5.6186	0.0206
D81	0.458993	0.8255	6.8258	0.0110
D82	0.785265	0.8267	2.6483	0.1068
D101	0.551594	0.8221	0.9663	0.3289
D111	0.981872	0.8218	0.9181	0.3422
D112	0.918738	0.8199	0.0987	0.7583
D121	0.940959	0.8289	0.8289	0.3693
D122	0.818197	0.8197	0.0197	0.8831
D131	0.948786	0.8316	5.0368	0.0279
D132	0.882434	0.8245	1.9472	0.1621
D141	0.903835	0.8216	0.7688	0.3861
D142	0.996112	0.8197	0.0373	0.8476

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.24803889	0.3318922	98.13	0.0001
Error	0.34838018	0.05345617		
Total	1.49641907			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.47346078	0.01438741	3.78840372	1094.99	0.0001
D41	0.05258895	0.02008895	0.03380850	6.83	0.0110
D42	0.12188867	0.02524188	0.07954188	22.01	0.0001
D91	0.12289339	0.02283284	0.18953864	28.18	0.0001
D92	0.24931607	0.02372234	0.38188198	110.49	0.0001

Bounds on condition number: 3.885168, 38.6888

Step 4 Variable D81 Entered R-square = 0.83246735 C(p) = 90.05139350

FORWARD selection procedure

Statistics for Entry: Step 5
DF = 1.70

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.870110	0.0355	0.0014	0.9706
D12	0.895537	0.0360	0.2364	0.4206
D13	0.908303	0.0400	5.9008	0.0169
D22	0.732827	0.0098	2.3580	0.1685
D31	0.933088	0.0388	0.2397	0.6259
D32	0.715908	0.0355	0.0013	0.9716
D01	0.923167	0.0318	7.5961	0.0075
D02	0.820752	0.0310	1.1639	0.2846
D51	0.810995	0.0356	0.0531	0.8185
D52	0.797593	0.0432	2.9105	0.0919
D41	0.608250	0.0381	0.2828	0.5965
D03	0.782853	0.0381	0.2725	0.6033
D71	0.875723	0.0388	0.5694	0.4530
D72	0.555735	0.0510	7.3190	0.0086
D101	0.774800	0.0397	1.4109	0.2389
D102	0.513453	0.0397	1.4101	0.1789
D111	0.910132	0.0360	0.2087	0.6500
D112	0.905380	0.0381	0.2185	0.6020
D121	0.928236	0.0379	1.0647	0.3057
D122		0.0355		
D131	0.946679	0.0476	5.5535	0.0213
D132	0.802261	0.0400	3.9747	0.0464
D141	0.901795	0.0370	0.4568	0.4704
D142	0.933995	0.0356	0.0588	0.8123

Step 5 Variable D41 Entered R-Square = 0.05157397 C(p) = 77.69872140

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	5	1.27005070	0.25401174	80.32	0.0001
Error	70	0.22136629	0.00316238		
Total	75	1.49141699			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.45400707	0.01807080	2.82289965	914.79	0.0001
D41	0.82691834	0.01339220	0.01602101	7.60	0.0075
D42	0.85359707	0.01923777	0.02456673	7.77	0.0048
D43	0.12130920	0.02410467	0.07992307	25.27	0.0001
D44	0.12342487	0.02365090	0.10233307	32.49	0.0001
D45	0.25397100	0.02375363	0.39600783	124.55	0.0001

Bounds on condition number: 3.101964, 50.98019

FORWARD selection procedure

Statistics for Entry: Step 6
DF = 1.63

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.819359	0.0518	0.1266	0.7252
D12	0.802210	0.0525	0.4227	0.5177
D21	0.809416	0.0590	4.0526	0.0480
D22	0.725310	0.0569	1.5003	0.2130
D31	0.864805	0.0516	0.0145	0.9045
D32	0.713368	0.0516	0.0173	0.8957
D42	0.527452	0.0574	14.4635	0.0002
D51	0.824851	0.0517	0.0677	0.7955
D52	0.777399	0.0608	6.7293	0.0116
D61	0.666720	0.0516	0.0088	0.9294
D62	0.728280	0.0522	0.3045	0.5829
D71	0.866536	0.0521	0.2102	0.6320
D72	0.526742	0.0613	4.0174	0.0315
D101	0.720521	0.0523	0.2353	0.5864
D102	0.531436	0.0580	2.3110	0.0852
D111	0.827493	0.0526	0.3813	0.5309
D112	0.895872	0.0531	0.7086	0.4020
D121	0.927534	0.0537	1.0837	0.3109
D122		0.0518		
D131	0.963365	0.0627	5.5225	0.0211
D132	0.800809	0.0553	1.7231	0.1895
D141	0.809629	0.0527	0.5078	0.4785
D142	0.935917	0.0535	0.6907	0.3086

Step 6 Variable D42 Entered R-Square = 0.07250678 C(p) = 54.69022666

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	6	1.30895405	0.21816207	82.44	0.0001
Error	69	0.10357016	0.00148694		
Total	75	1.41252421			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.41279393	0.01701989	1.41903281	936.61	0.0001
D41	0.87246433	0.01537120	0.03906475	22.22	0.0001
D42	0.85562351	0.01712109	0.03919615	14.46	0.0002
D43	0.04485105	0.01727232	0.01691062	6.29	0.0137
D44	0.07408640	0.02394091	0.09716384	18.06	0.0001
D45	0.15631192	0.02137415	0.13961738	52.39	0.0001
D46	0.28763305	0.02109637	0.42417322	168.31	0.0001

Bounds on condition number: 3.16932, 79.91816

FORWARD selection procedure

Statistics for Entry: Step 7
DF = 1, 66

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.817618	0.8777	0.0463	0.8339
D12	0.870016	0.8801	1.4265	0.2365
D21	0.843167	0.8921	9.1884	0.0035
D22	0.605397	0.9177	0.0499	0.7923
D31	0.829208	0.9191	0.6432	0.3567
D32	0.699719	0.9764	0.4575	0.5011
D51	0.801927	0.9779	0.1574	0.6926
D52	0.748337	0.8840	5.0320	0.0281
D41	0.485293	0.8778	0.3247	0.7251
D42	0.836767	0.8813	2.1527	0.1469
D71	0.816748	0.9777	0.0695	0.7920
D72	0.517766	0.8037	3.5595	0.0635
D101	0.725601	0.9790	0.7224	0.3926
D102	0.599601	0.8804	1.6127	0.2096
D111	0.917453	0.8784	0.4317	0.5020
D112	0.872718	0.8778	0.6968	0.7586
D121	0.901264	0.8780	0.3068	0.6508
D122	0.961522	0.8776	7.8316	0.0087
D131	0.803589	0.8778	0.1096	0.7416
D141	0.802755	0.8719	0.1991	0.6589
D142	0.928860	0.8785	0.6895	0.4085

Step 7 Variable D11 Entered R-square = 0.8921076 C(p) = 62.83334932

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.31854600	0.19007801	60.34	0.0001
Error	0.16087890	0.00236587		
Total	1.47942490			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.40984516	0.01700594	1.36746101	569.53	0.0001
D11	0.07866256	0.01269595	0.02169123	9.17	0.0035
D12	0.07861129	0.01453767	0.05472103	23.13	0.0001
D21	0.07421227	0.01644040	0.04820753	20.30	0.0001
D22	0.04317495	0.01735983	0.01735983	7.25	0.0089
D51	0.10394943	0.02117599	0.05207803	22.35	0.0001
D52	0.14680181	0.02852362	0.22347225	52.19	0.0001
D71	0.35227205	0.02053011	0.35727821	150.99	0.0001

Bounds on condition number: 3.375525, 103.6805

FORWARD selection procedure

Statistics for Entry: Step 8
DF = 1, 67

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.814236	0.8921	0.0098	0.9213
D12	0.861122	0.8930	0.5415	0.4644
D21	0.820081	0.9120	15.1272	0.0002
D22	0.826039	0.8941	1.2155	0.2742
D51	0.898608	0.8921	0.3594	0.5508
D52	0.829638	0.8921	0.0036	0.9567
D61	0.753245	0.8989	4.8025	0.0300
D62	0.651247	0.8922	0.0100	0.9312
D71	0.769060	0.8922	0.8650	0.3594
D72	0.778291	0.8934	0.8167	0.3684
D101	0.880824	0.8947	1.4291	0.2382
D102	0.710825	0.8928	0.3971	0.5307
D111	0.902407	0.8937	0.9645	0.3296
D112	0.937667	0.8928	0.4467	0.5082
D121	0.872099	0.8924	0.3682	0.5820
D122	0.886197	0.8921	0.0085	0.9268
D131	0.961438	0.8945	0.4951	0.4864
D132	0.802428	0.8924	0.3785	0.5760
D141	0.803680	0.8922	0.0284	0.8686
D142	0.926408	0.8934	0.8055	0.3727

Step 8 Variable D21 Entered R-square = 0.9119938 C(p) = 25.89228402

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.38017687	0.17002313	86.79	0.0001
Error	0.12124832	0.00195590		
Total	1.49142519			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.42826910	0.01652420	1.31457035	672.10	0.0001
D11	0.09788759	0.01915806	0.05113136	26.10	0.0001
D12	0.08950704	0.02103385	0.02802350	18.13	0.0002
D21	0.01474287	0.01608923	0.00918961	4.60	0.0329
D22	0.02544819	0.01893039	0.01390909	6.63	0.0122
D51	0.03968398	0.03327110	0.01313160	7.70	0.0110
D52	0.09646895	0.01908400	0.0610332	23.41	0.0001
D71	0.10523483	0.02173554	0.04501531	23.41	0.0001
D72	0.18633765	0.02328649	0.10680019	54.56	0.0001

Bounds on condition number: 6.155312, 211.4961

FORWARD selection procedure

Statistic for Entry: Step 9
DF = 1,66

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.774707	0.9133	1.0271	0.3166
D12	0.791320	0.9166	3.4747	0.0669
D13	0.825696	0.9167	2.0700	0.1550
D14	0.498012	0.9128	0.6101	0.4374
D15	0.818658	0.9120	0.0374	0.8432
D16	0.337952	0.9158	2.3747	0.0892
D17	0.398231	0.9143	1.7523	0.1902
D18	0.357866	0.9122	0.1591	0.6912
D19	0.715757	0.9170	4.0556	0.0495
D20	0.461964	0.9121	0.6442	0.4162
D21	0.780804	0.9120	0.0544	0.8118
D22	0.480311	0.9158	2.9670	0.0906
D23	0.305172	0.9169	2.3669	0.1307
D24	0.823461	0.9142	1.7119	0.1953
D25	0.885857	0.9120	0.0007	0.9795
D26	0.91120	0.9120	0.0000	1.0000
D27	0.941658	0.9265	7.0117	0.0100
D28	0.708543	0.9126	0.0300	0.8631
D29	0.880837	0.9123	0.3763	0.5361
D30	0.854377	0.9181	4.9222	0.0300

Step 9 Variable D13 Entered R-square = 0.97047237 C(p) = 19.01686416

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	9	1.37281569	8.15253505	0.0001
Error	66	0.11660950	0.00179711	
Total	75	1.49142499		

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.4162222	0.01647895	1.16669565	637.96	0.0001
X1	0.0919407	0.01048517	0.04499235	24.76	0.0001
X2	0.08110810	0.02239267	0.02780224	13.24	0.0005
X3	0.03083176	0.01542131	0.01091289	6.07	0.0163
X4	0.04002252	0.01628516	0.01563375	8.70	0.0044
X5	0.06013589	0.01468101	0.01368395	7.48	0.0080
X6	0.10272223	0.01919654	0.01539258	28.48	0.0001
X7	0.10272223	0.02095166	0.01539258	26.47	0.0001
X8	0.10272223	0.02417264	0.10994745	60.62	0.0001
X9	0.02680945	0.01011013	0.01261682	7.03	0.0100

Bounds on condition number: 6.160377, 249.5205

FORWARD selection procedure

Statistic for Entry: Step 10
DF = 1,85

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.753030	0.9209	0.3896	0.5301
D12	0.770516	0.9222	2.2927	0.1369
D13	0.724100	0.9209	0.3551	0.5533
D14	0.433697	0.9205	0.0002	0.9993
D15	0.794563	0.9210	0.4161	0.5212
D16	0.723126	0.9242	5.0092	0.0286
D17	0.594735	0.9223	1.5588	0.2163
D18	0.357708	0.9206	0.1425	0.7078
D19	0.723616	0.9283	5.0961	0.0273
D20	0.826623	0.9206	0.0742	0.7834
D21	0.499378	0.9205	0.0241	0.8770
D22	0.887126	0.9238	2.7074	0.1092
D23	0.671104	0.9217	1.0591	0.3072
D24	0.013462	0.9223	1.3197	0.2521
D25	0.813622	0.9212	0.5784	0.4497
D26	0.9205	0.9205	0.0000	1.0000
D27	0.411015	0.9201	0.9290	0.3361
D28	0.856645	0.9214	0.7074	0.3981
D29	0.020120	0.9264	3.4086	0.0694

Step 10 Variable D13 Entered R-square = 0.93007756 C(p) = 12.65009411

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	10	1.30714091	0.13071409	86.46	0.0001
Error	65	0.16426408	0.00252408		
Total	75	1.49140499			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39641986	0.01667211	0.01633750	571.15	0.0001
X1	0.08250653	0.01774667	0.01746876	21.06	0.0001
X2	0.08250653	0.02169726	0.01746876	9.21	0.0025
X3	0.02687563	0.01668770	0.00764336	4.89	0.0286
X4	0.03797084	0.01575120	0.00923240	5.91	0.0188
X5	0.04206403	0.01388649	0.01421004	9.10	0.0033
X6	0.09333716	0.01316504	0.03282890	26.08	0.0001
X7	0.1118047	0.01572728	0.03122668	21.07	0.0001
X8	0.05677156	0.02293465	0.01422417	71.51	0.0001
X9	0.06470224	0.01330223	0.02699266	16.77	0.0001
X10	0.06470224	0.01695987	0.01633442	6.93	0.0080

Bounds on condition number: 6.201563, 317.9197

FORWARD selection procedure
Statistics for Entry, Step 11
DP = 1.66

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.753409	0.9306	0.4578	0.5011
D12	0.767388	0.9322	1.9198	0.1663
D31	0.734099	0.9305	0.4027	0.5279
D32	0.430684	0.9301	0.0887	0.8261
D51	0.729894	0.9329	2.4963	0.1055
D52	0.723019	0.9356	5.4768	0.0224
D61	0.593103	0.9327	2.4684	0.1211
D62	0.354915	0.9301	0.0179	0.8929
D71	0.491316	0.9326	2.7917	0.0996
D72	0.628358	0.9301	0.0652	0.7993
D101	0.679597	0.9302	0.1152	0.7354
D102	0.485020	0.9305	4.2935	0.0423
D111	0.887052	0.9313	1.1377	0.2901
D112	0.826494	0.9313	1.1564	0.2862
D121	0.797773	0.9302	0.1355	0.6967
D122		0.9301		
D143	0.852099	0.9306	0.5218	0.4727
D162	0.800160	0.9322	1.9715	0.1651

Step 11 Variable D52 Entered R-square = 0.9358995 C(p) = 9.40316622

DP	Sum of Squares	Mean Square	F	Prob>F
Regression	1.39536158	0.12693105	84.51	0.0001
Error	0.09606301	0.00150099		
Total	1.49142459			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39232645	0.01633304	0.06595708	576.92	0.0001
X1	0.07516370	0.01765800	0.0763008	18.54	0.0001
X2	0.05766407	0.02125346	0.01108925	7.36	0.0085
X3	0.05696051	0.01633307	0.0597778	6.65	0.0132
X4	0.03580923	0.01355916	0.00310048	5.56	0.0215
X5	0.02662228	0.01372612	0.0027207	5.08	0.0224
X6	0.00596607	0.01333384	0.01720916	11.53	0.0012
X7	0.00542695	0.01017426	0.0331116	22.19	0.0001
X8	0.10780078	0.01916457	0.04760361	31.67	0.0001
X9	0.10501377	0.02210194	0.11897158	77.93	0.0001
X10	0.05721282	0.01292364	0.02951088	19.67	0.0001
X11	0.06628878	0.01667095	0.01605955	9.37	0.0032

Bounds on condition number: 6.211119, 376.3609

FORWARD selection procedure
Statistics for Entry, Step 12
DP = 3.63

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.752722	0.9362	0.5945	0.4626
D12	0.756089	0.9370	1.3755	0.2653
D31	0.711418	0.9357	0.1226	0.7274
D32	0.627338	0.9356	0.0036	0.9523
D51	0.399568	0.9356	0.0106	0.8910
D52	0.504041	0.9374	1.7829	0.1886
D61	0.350312	0.9356	0.0550	0.8156
D62	0.602289	0.9377	2.1227	0.1492
D71	0.623077	0.9358	0.2249	0.6355
D72	0.679229	0.9358	0.1577	0.6928
D101	0.681726	0.9392	3.6951	0.0591
D111	0.821689	0.9359	0.3347	0.5609
D112	0.823328	0.9365	0.3469	0.5373
D121	0.791770	0.9380	0.3753	0.5023
D122		0.9356		
D161	0.852099	0.9382	0.5575	0.4580
D162	0.729076	0.9362	0.4039	0.4684

Step 12 Variable D102 Entered R-square = 0.93915002 C(p) = 8.00159825

DP	Sum of Squares	Mean Square	F	Prob>F
Regression	1.40088776	0.11872366	91.06	0.0001
Error	0.09074125	0.00146036		
Total	1.49162901			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39588437	0.01613320	0.06907999	403.94	0.0001
X1	0.07695699	0.01712512	0.02808454	20.19	0.0001
X2	0.00359413	0.02104674	0.00118006	9.12	0.0036
X3	0.03399408	0.01412714	0.00232111	8.79	0.0191
X4	0.02712468	0.01585222	0.00577112	3.18	0.0795
X5	0.01410192	0.01898328	0.00196671	4.05	0.0432
X6	0.09279923	0.01377722	0.0192318	13.62	0.0005
X7	0.00382651	0.01788655	0.00115085	21.62	0.0001
X8	0.10272019	0.01806831	0.0220017	29.22	0.0001
X9	0.17489308	0.0240080	0.07681065	51.08	0.0001
X10	0.02501807	0.01249376	0.00532216	3.70	0.0591
X11	0.05721282	0.01266373	0.01000392	28.86	0.0001
X12	0.06677301	0.01622436	0.01555170	10.00	0.0017

Bounds on condition number: 7.748298, 453.9839

FORWARD selection procedure
 Statistics for Entry, Step 14
 DF = 1.61

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.726757	0.9469	0.1692	0.6822
D12	0.760211	0.9457	0.9676	0.3392
D13	0.702032	0.9460	0.0056	0.9405
D14	0.422610	0.9460	0.0137	0.9071
D15	0.100957	0.9460	0.0596	0.8079
D16	0.326354	0.9451	0.3522	0.5551
D17	0.320892	0.9450	0.2290	0.6234
D18	0.660916	0.9457	1.0067	0.3197
D19	0.300730	0.9460	0.6637	0.0017
D20	0.010505	0.9460	0.0673	0.7882
D21	0.770233	0.9459	1.2537	0.2072
D22	0.772649	0.9457	0.9076	0.3262
D23	0.804511	0.9460	0.0150	0.9020
D24	0.480520	0.9450	0.2501	0.6133

Step 14 Variable D11 Entered R-square = 0.94590265 C(p) = 5.31100167

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.41074200	0.30074735	74.10	0.0001
Error	0.08040210	0.00132466		
Total	1.49114410			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEPT	0.40705265	0.01617799	0.03733050		632.97	0.0001
D11	0.07130569	0.01701730	0.02227505		13.40	0.0001
D12	0.04955652	0.02060330	0.01490017		11.35	0.0013
D13	0.02116327	0.01401409	0.00193051		2.27	0.0098
D14	0.01803530	0.01533936	0.00421087		1.37	0.2461
D15	0.01810333	0.01870466	0.00270182		2.06	0.0960
D16	0.04900833	0.02003067	0.02940577		14.42	0.0002
D17	0.07993029	0.01737362	0.02805577		21.47	0.0001
D18	0.06373035	0.02350156	0.01190000		6.47	0.0050
D19	0.11492351	0.03123236	0.01373200		13.09	0.0004
D20	0.05191972	0.02640052	0.00942236		7.12	0.0090
D21	0.08175870	0.02529667	0.01392503		10.53	0.0019
D22	0.01607927	0.00993773	0.00105921		1.25	0.2672
D23	0.05134946	0.01237659	0.02270759		17.25	0.0001
D24	0.03075230	0.01393761	0.01019431		7.71	0.0073

Bounds on condition number: 14.09924, 661.285

FORWARD selection procedure
 Statistics for Entry, Step 13
 DF = 1.62

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.752292	0.9390	0.6952	0.4076
D12	0.155713	0.9406	1.5402	0.2192
D13	0.703193	0.9392	0.0358	0.8730
D14	0.422612	0.9392	0.0109	0.9171
D15	0.389532	0.9392	0.0163	0.9057
D16	0.503561	0.9400	1.7096	0.1959
D17	0.330003	0.9392	0.0497	0.8246
D18	0.670709	0.9409	1.8200	0.1812
D19	0.432023	0.9394	0.2023	0.6545
D20	0.379281	0.9400	6.2356	0.0145
D21	0.816209	0.9392	0.1687	0.6827
D22	0.799461	0.9398	0.4451	0.5072
D23	0.791131	0.9393	0.3261	0.5700
D24	0.012619	0.9392	0.1374	0.7222
D25	0.490450	0.9393	0.1295	0.7202

Step 13 Variable D10 Entered R-square = 0.94079001 C(p) = 4.61173944

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.4090463	0.10019113	61.62	0.0001
Error	0.09214036	0.00132807		
Total	1.50118669			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEPT	0.40797324	0.01619010	0.04330407		614.99	0.0001
D11	0.04010397	0.01600009	0.02405351		18.45	0.0001
D12	0.04544419	0.02021341	0.01356118		10.20	0.0022
D13	0.02850190	0.01308893	0.00480352		3.66	0.0610
D14	0.02132339	0.01514809	0.00263103		1.90	0.1442
D15	0.01902378	0.01609961	0.00202377		1.16	0.002
D16	0.04846093	0.0208051	0.01009320		14.23	0.0004
D17	0.07408990	0.01720400	0.02204773		21.35	0.0001
D18	0.01495867	0.0206273	0.00197172		10.52	0.0019
D19	0.12827077	0.02020209	0.02306411		17.37	0.0002
D20	0.05146632	0.02046229	0.00400080		4.33	0.0145
D21	0.08034747	0.02521465	0.01408113		10.15	0.0023
D22	0.05107262	0.01230166	0.02470123		18.40	0.0001
D23	0.04063105	0.01308473	0.01373211		6.56	0.0068

Bounds on condition number: 13.10005, 737.5931

FORWARD selection procedure

Statistics for Entry: Step 15
DF = 1.40

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.687022	0.9403	0.4804	0.4909
D12	0.730572	0.9471	1.3251	0.2542
D13	0.631107	0.9459	0.0523	0.8199
D14	0.574290	0.9461	0.1900	0.6579
D15	0.390319	0.9459	0.0299	0.8623
D16	0.516481	0.9464	0.5710	0.4526
D17	0.317360	0.9466	0.5211	0.4732
D18	0.680600	0.9468	1.0466	0.3104
D19	0.303704	0.9459	0.0164	0.8986
D20	0.679550	0.9459	0.0418	0.8190
D21	0.603216	0.9462	0.3808	0.5395
D22	0.708281	0.9459	0.0001	0.7701
D23	0.687594	0.9462	0.2917	0.5911

Step 15 Variable D12 Entered R-square = 0.94707155 C(p) = 4.45744944

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	15	1.41240810	0.9416375	71.57	0.0001
Error	60	0.67093081	0.01118165		
Total	75	1.49142699			

Variable	Parameter Estimate	Standard Error	Type III Sum of Squares	F	Prob>F
INTERCEPT	0.40220217	0.0161860	0.0279077	632.99	0.0001
D11	0.01166373	0.00995076	0.00174333	1.33	0.2542
D12	0.07313235	0.01729811	0.02408393	18.90	0.0001
D13	0.07760925	0.02107066	0.01673012	12.72	0.0007
D14	0.02332943	0.01390050	0.00365411	2.70	0.1090
D15	0.01723169	0.01537150	0.00187064	1.27	0.2643
D16	0.04552807	0.01074527	0.00220216	2.63	0.1261
D17	0.07952360	0.01713379	0.02834808	11.98	0.0010
D18	0.06351625	0.02261338	0.01037030	7.89	0.0067
D19	0.01308703	0.01408770	0.01490727	12.91	0.0007
D20	0.05273316	0.02074250	0.00851408	6.47	0.0125
D21	0.01315442	0.00960081	0.00211380	1.81	0.1836
D22	0.04889523	0.02252652	0.02004376	15.20	0.0002
D23	0.03766600	0.01390210	0.00970155	7.37	0.0084

Bounds on condition number: 14.26073, 941.7116

FORWARD selection procedure

Statistics for Entry: Step 16
DF = 1.59

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.467154	0.9471	0.0032	0.9553
D12	0.450255	0.9472	0.0933	0.7611
D13	0.579820	0.9473	0.3296	0.6336
D14	0.302492	0.9472	0.1262	0.7258
D15	0.502585	0.9474	0.3319	0.5807
D16	0.318435	0.9475	0.4800	0.5059
D17	0.605314	0.9480	1.0884	0.3040
D18	0.303741	0.9471	0.0258	0.9977
D19	0.466485	0.9471	0.0022	0.9630
D20	0.667361	0.9475	0.4369	0.5112
D21	0.707927	0.9473	0.0971	0.7346
D22	0.407970	0.9473	0.2060	0.5940

Step 16 Variable D11 Entered R-square = 0.94803087 C(p) = 7.54331775

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	16	1.41291623	0.8826977	67.27	0.0001
Error	59	0.07350065	0.00122971		
Total	75	1.49142699			

Variable	Parameter Estimate	Standard Error	Type III Sum of Squares	F	Prob>F
INTERCEPT	0.40096070	0.01602557	0.02735001	561.20	0.0001
D12	0.01161006	0.00993253	0.00170019	1.36	0.2620
D13	0.00232059	0.01054720	0.00057251	0.45	0.5061
D14	0.00374076	0.02282670	0.00037968	18.62	0.0004
D15	0.02023270	0.01606291	0.00099065	3.32	0.0025
D16	0.02072315	0.01370000	0.00220640	1.74	0.1922
D17	0.01805796	0.01977007	0.00285005	2.10	0.1495
D18	0.02336029	0.01350564	0.01420210	1.09	0.3010
D19	0.06458093	0.01313072	0.02027008	9.64	0.0027
D20	0.11831026	0.02229740	0.01833107	21.46	0.0001
D21	0.00929111	0.02107340	0.00181610	0.55	0.4640
D22	0.07447266	0.02099423	0.01261412	13.02	0.0006
D23	0.01216794	0.02561023	0.00236142	5.51	0.0222
D11	0.04730361	0.00959515	0.0213543	1.66	0.0022
D12	0.01458670	0.01240091	0.00406070	16.07	0.0000
D13	0.01458670	0.01420074	0.00705379	5.87	0.0165

Bounds on condition number: 14.65263, 1000.020

FORWARD selection procedure

Statistics for Entry, Step 17

DF = 1.58

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.45825	0.9481	0.0182	0.6458
D31	0.46601	0.9482	0.1678	0.7020
D32	0.37387	0.9483	0.2573	0.6139
D51	0.36929	0.9484	0.0267	0.8756
D41	0.47823	0.9485	0.1282	0.7216
D42	0.310975	0.9486	0.2850	0.5955
D72	0.235943	0.9489	0.9510	0.3335
D111	0.459181	0.9490	0.0038	0.9508
D121	0.469856	0.9491	0.2725	0.6037
D122	0.787461	0.9492	0.2137	0.7372
D141	0.471424	0.9493	0.1439	0.7058

*p17 Variable D72 Entered R-square = 0.9486683 C(p) = 0.74409882

DF	Sum of Squares	Mean Square	F	Prob>F
17	1.41516649	0.08328085	63.31	0.0001
50	0.07625091	0.00152502		
75	1.40141499			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEPT	0.39389337	0.01841034	0.40133237	457.36	0.0001	
1	0.0160179	0.00995667	0.00178517	1.36	0.2487	
2	0.0790817	0.01009064	0.02189332	16.66	0.0001	
3	0.0007388	0.02273987	0.01059857	12.62	0.0008	
4	0.02383599	0.01610635	0.00375402	2.86	0.0966	
5	0.02202824	0.01576510	0.00358917	1.95	0.1675	
6	0.03324811	0.02107950	0.00191400	1.48	0.2325	
7	0.02151925	0.02256916	0.00346236	2.82	0.1001	
8	0.04176639	0.01732787	0.01352015	10.19	0.0023	
9	0.07930619	0.01353015	0.02018674	21.44	0.0001	
10	0.10774811	0.00735350	0.00704303	5.37	0.0240	
11	0.05332599	0.00735350	0.00704303	5.37	0.0240	
12	0.05383035	0.02615258	0.00223244	6.26	0.0152	
13	0.07914834	0.02606794	0.01312441	9.22	0.0036	
14	0.01215337	0.00968199	0.00172292	1.32	0.2557	
15	0.04352922	0.01319551	0.00307550	10.80	0.0017	
16	0.03177989	0.01457374	0.0025204	6.76	0.0133	

Model on condition number: 16.41716, 1394.174

FORWARD selection procedure

Statistics for Entry, Step 18

DF = 1.57

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.458667	0.9489	0.0297	0.6030
D31	0.466070	0.9490	0.1272	0.7227
D32	0.373105	0.9490	0.1600	0.7094
D51	0.362309	0.9490	0.0085	0.7672
D41	0.478823	0.9490	0.1206	0.7191
D42	0.309467	0.9491	0.2197	0.6411
D111	0.455026	0.9489	0.0300	0.6631
D121	0.463985	0.9492	0.2789	0.5407
D122	0.772339	0.9489	0.0419	0.6385
D141	0.433307	0.9489	0.0158	0.9085

No other variable met the 0.5000 significance level for entry into the model.

Summary of Forward Selection Procedure for Dependent Variable Y

Step	Variable Entered	Number In	Partial R ²	Model R ²	C(p)	F	Prob>F
1	D22	1	0.6217	0.6217	288.6209	121.0217	0.0001
2	D91	2	0.1598	0.7815	138.3530	53.4103	0.0001
3	D62	3	0.0381	0.8197	101.9291	15.3116	0.0002
4	D61	4	0.0350	0.8547	90.8514	6.8250	0.0110
5	D41	5	0.0161	0.8708	77.6867	7.3961	0.0075
6	D42	6	0.0269	0.8976	54.6993	10.4628	0.0003
7	D31	7	0.0165	0.9141	42.0333	9.1604	0.0035
8	D32	8	0.0199	0.9340	35.0733	15.1273	0.0002
9	D131	9	0.0095	0.9435	19.0149	7.0117	0.0100
10	D132	10	0.0095	0.9530	13.0882	4.9280	0.0060
11	D62	11	0.0055	0.9585	9.0035	3.4789	0.0328
12	D103	12	0.0036	0.9621	6.0016	2.4951	0.0501
13	D101	13	0.0056	0.9676	4.0317	1.5337	0.2052
14	D112	14	0.0011	0.9687	2.0071	0.7553	0.3852
15	D12	15	0.0010	0.9697	1.0010	0.3852	0.5352
16	D71	16	0.0010	0.9707	0.0010	0.0004	0.9606
17	D12	17	0.0000	0.9707	0.0000	0.0000	0.9707

FORWARD selection procedure

Model: MODL1
Dependent Variable: Y

Analysis of Variance

Source	DF	Sum of Squares	Mean Square	F Value	Prob > F
Model	17	1.41517	0.08325	63.316	0.0001
Error	58	0.07676	0.00131		
C Total	75	1.49193			

Root MSE 0.03626 R-square 0.9489
Dep Mean 0.61899 Adj R-sq 0.9339
C.V. 5.34833

Parameter Estimates

Variable	DF	Parameter Estimate	Standard Error	T for H0: Parameter = 0	Prob > T
INTERCEPT	1	0.391893	0.01801336	21.766	0.0001
D12	1	0.011882	0.00953887	1.245	0.2187
D21	1	0.077908	0.01099334	7.079	0.0001
D22	1	0.000796	0.02373987	0.034	0.9684
D41	1	0.022838	0.01018235	2.241	0.0283
D42	1	0.022838	0.01018235	2.241	0.0283
D51	1	0.013348	0.01107850	1.201	0.2325
D71	1	0.023118	0.02286828	1.023	0.3101
D72	1	0.023546	0.02286872	1.035	0.3055
D81	1	0.041766	0.01332497	3.130	0.0011
D82	1	0.079204	0.01131787	6.991	0.0001
D91	1	0.051326	0.02431352	2.110	0.0368
D92	1	0.101718	0.03333350	3.051	0.0023
D101	1	0.050928	0.02333258	2.182	0.0333
D102	1	0.079168	0.02886678	2.737	0.0076
D112	1	0.011115	0.00960189	1.148	0.2557
D131	1	0.045320	0.01319351	3.430	0.0017
D132	1	0.031780	0.01453774	2.181	0.0333

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STEPWISE selection procedure

Stepwise Procedure for Dependent Variable Y

Statistic for Entry, Step 1
DF = 1, 74

Variable	Tolerance	Model R ²	F	Prob>F
D11	1.000000	0.0001	7.1520	0.0092
D12	1.000000	0.0471	3.4577	0.0597
D21	1.000000	0.0900	0.1101	0.0057
D22	1.000000	0.2653	24.3187	0.0001
D31	1.000000	0.0470	3.3160	0.0239
D32	1.000000	0.1587	13.9604	0.0004
D41	1.000000	0.0002	0.0157	0.9003
D42	1.000000	0.0320	2.5072	0.1174
D51	1.000000	0.0073	0.3447	0.5574
D52	1.000000	0.0604	5.4343	0.0225
D61	1.000000	0.0058	0.4201	0.5130
D62	1.000000	0.0575	0.3155	0.5704
D71	1.000000	0.1033	9.1022	0.0025
D72	1.000000	0.0000	50.1544	0.0001
D81	1.000000	0.1011	16.2076	0.0001
D82	1.000000	0.1462	12.4090	0.0007
D91	1.000000	0.0164	2.0104	0.1604
D92	1.000000	0.4317	121.4217	0.0001
D101	1.000000	0.0706	0.2004	0.6143
D102	1.000000	0.2266	37.5525	0.0001
D111	1.000000	0.0024	0.1012	0.7115
D112	1.000000	0.0076	5.2612	0.0234
D121	1.000000	0.0253	1.9232	0.1697
D122	1.000000	0.0000	0.0000	0.0000
D131	1.000000	0.0267	2.0200	0.1593
D132	1.000000	0.0225	2.4005	0.1192
D141	1.000000	0.0027	3.2974	0.0724
D142	1.000000	0.0053	0.3075	0.5703

Step 1 Variable D12 Entered R-square = 0.62171091 C(p1) = 208.42023004

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	1	0.92720712	0.92720712	131.62	0.0001
Error	74	0.56017706	0.00743403		
Total	75	1.49142499			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEPT	0.5425556	0.0145281	11.39207511	1491.20	0.0001	
D12	0.2121944	0.0200593	0.92720712	121.62	0.0001	

Bounds on condition number: 1, 1

STEPWISE selection procedure

Statistics for Entry, Step 2
DF = 1,73

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.843370	0.4320	0.0501	0.8071
D12	0.870040	0.6284	1.3139	0.2554
D21	0.956663	0.6652	4.0230	0.0312
D22	0.805237	0.4568	7.4642	0.0079
D31	0.972637	0.6306	3.4017	0.0692
D32	0.720999	0.4222	0.0870	0.7639
D41	0.849237	0.4343	2.5144	0.1171
D42	0.842330	0.4218	0.0131	0.9092
D51	0.981609	0.6222	0.0942	0.7590
D52	0.997169	0.6721	11.2280	0.0013
D61	0.907113	0.4515	6.2474	0.0147
D62	0.814600	0.4392	1.4654	0.2300
D71	0.882379	0.4267	0.8645	0.3380
D72	0.749100	0.4179	20.0865	0.0001
D81	0.822222	0.4323	2.0930	0.1522
D82	0.972507	0.4869	15.1972	0.0002
D91	0.829630	0.4615	53.4103	0.0001
D101	0.952330	0.4730	11.4410	0.0012
D102	0.504635	0.4306	1.7531	0.1896
D111	0.995666	0.4261	0.8085	0.3600
D112	0.918536	0.4230	0.2542	0.6142
D121	0.943963	0.4226	0.1744	0.6775
D122	0.924675	0.4308	1.7994	0.1839
D131	0.992201	0.4323	2.1023	0.1509
D132	0.934007	0.4217	0.0033	0.9564
D142	0.993741	0.4222	0.0909	0.7640

Step 2 Variable D91 Entered R-square = 0.7615055 C(p) = 170.2539010

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.16562104	0.50281052	130.59	0.0001
Error	0.32500395	0.00440307		
Total	1.49162499			

Variable Parameter Estimate Standard Error Sum of Squares Type II Sum of Squares F Prob>F

INTERCEPT	0.47632941	0.01420308	3.86036474	844.94	0.0001
D91	0.14295690	0.02230318	0.21017302	53.41	0.0001
D92	0.30726559	0.01934193	1.18417387	252.33	0.0001

ounds on condition number: 1.388335, 6.332941

STEPWISE selection procedure

Statistics for Removal, Step 3
DF = 1,73

Variable	Partial R ²	Model R ²	F	Prob>F
D91	0.1598	0.4317		0.0255
D92	0.1551	0.6284		0.1402

Statistics for Entry, Step 3
DF = 1,72

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.841105	0.7016	0.0015	0.9681
D12	0.940482	0.7017	0.0089	0.9355
D21	0.924950	0.7001	2.2344	0.1402
D22	0.702024	0.7001	5.1232	0.0265
D31	0.910010	0.7029	0.4535	0.5033
D32	0.720923	0.7010	0.0075	0.9357
D41	0.902699	0.7075	5.4036	0.0190
D42	0.874070	0.7021	3.4469	0.0602
D51	0.900516	0.7016	0.0131	0.9351
D52	0.865374	0.6957	2.8684	0.0920
D61	0.706333	0.7010	0.0086	0.9354
D62	0.826336	0.7020	3.9351	0.0516
D71	0.870021	0.7025	0.3270	0.5692
D72	0.501320	0.7077	5.7235	0.0192
D81	0.740940	0.7021	0.1930	0.6611
D82	0.940011	0.7017	15.2114	0.0002
Df01	0.702057	0.7042	0.0009	0.9684
Df02	0.504635	0.7004	3.4478	0.0651
D111	0.992207	0.7000	1.7472	0.1870
D112	0.918593	0.7037	0.3761	0.5417
D121	0.941054	0.7035	0.4367	0.4375
D122	0.902246	0.7013	1.9937	0.1623
D131	0.986337	0.7002	5.9500	0.0171
D132	0.910002	0.7052	1.2350	0.2701
D142	0.995022	0.7010	0.0991	0.7559

Step 3 Variable D92 Entered R-square = 0.81965127 C(p) = 103.82910001

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	3.22244030	0.40740279	109.00	0.0001
Error	0.34097660	0.00373379		
Total	1.49141690			

Variable	Parameter Estimate	Standard Error	Sum of Squares	F	Prob>F
INTERCEPT	0.47652901	0.01402404	3.86036474	1019.35	0.0001
D92	0.07970092	0.02043741	0.05402725	15.21	0.0002
D91	0.15030645	0.02045920	0.19700099	53.00	0.0001
D92	0.39120701	0.01016200	0.96006191	257.20	0.0001

STEPWISE selection procedure

inds on condition number: 1.673161, 13.06538

Statistics for Removal: Step 6
DF = 1.72

Variable	Tolerance	Partial R**2	Model R**2	F	Prob>F
D02	0.0301	0.7015			
D91	0.1320	0.6869			
D92	0.6643	0.1754			

Statistics for Entry: Step 6
DF = 1.71

Variable	Tolerance	Model R**2	F	Prob>F
D11	0.316311	0.0198	0.6638	0.0028
D12	0.314220	0.0217	0.8223	0.3674
D21	0.705336	0.0317	5.0870	0.0372
D22	0.751624	0.0268	2.8314	0.0948
D31	0.913219	0.0201	0.5811	0.4644
D32	0.720300	0.0198	0.6517	0.8268
D41	0.903382	0.0251	0.4524	0.6120
D42	0.611954	0.0240	1.7578	0.1891
D51	0.815898	0.0214	0.6867	0.4101
D52	0.803023	0.0265	2.7947	0.0990
D61	0.703105	0.0197	0.6080	0.9389
D62	0.753124	0.0219	0.6687	0.3482
D71	0.874866	0.0200	0.1322	0.7183
D72	0.358927	0.0229	5.8106	0.0206
D81	0.450993	0.0255	0.8250	0.0110
D82	0.785263	0.0267	2.8683	0.1368
D91	0.551594	0.0221	0.9463	0.3189
D92	0.902072	0.0219	0.2101	0.3833
D101	0.310238	0.0199	0.6987	0.7383
D102	0.740050	0.0209	0.4926	0.4851
D111	0.964706	0.0197		
D112	0.964706	0.0116	5.0368	0.0378
D121	0.882428	0.0205	1.2872	0.2851
D122	0.803825	0.0216	0.7666	0.3861
D131	0.994112	0.0197	0.3373	0.6874

Step 6 Variable D01 Entered R-square = 0.83546735 C(p) = 90.85139559

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.24603689	0.31150922	90.13	0.0001
Error	0.26538010	0.00345617		
Total	1.48141699			

Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.4726070	0.01630743	1094.99	0.0001
D01	0.65250805	0.02009085	4.03	0.0110

STEPWISE selection procedure

inds on condition number: 0.12108947, 0.03520108, 0.07954110, 23.01, 0.0001
 0.12209389, 0.02263284, 0.10057664, 29.16, 0.0001
 0.24936077, 0.02372256, 0.28188198, 110.49, 0.0001

Bounds on condition number: 3.085148, 36.4088

Statistics for Removal: Step 5
DF = 1.71

Variable	Partial R**2	Model R**2	F	Prob>F
D81	0.0158	0.0197		
D82	0.0533	0.7821		
D91	0.0874	0.7489		
D92	0.2561	0.5794		

Statistics for Entry: Step 5
DF = 1.70

Variable	Tolerance	Model R**2	F	Prob>F
D11	0.030110	0.0353	0.0014	0.9784
D12	0.045537	0.0160	0.2344	0.6284
D21	0.908393	0.0084	3.9948	0.0189
D22	0.742827	0.0084	2.3568	0.1468
D31	0.933886	0.0380	0.2397	0.6259
D32	0.719988	0.0359	0.0013	0.9716
D41	0.903167	0.0516	7.5941	0.0075
D42	0.020702	0.0302	1.1619	0.2844
D51	0.648985	0.0316	0.0921	0.8185
D52	0.781893	0.0442	3.9105	0.0519
D61	0.608239	0.0341	0.2038	0.6545
D62	0.728263	0.0348	0.2728	0.6033
D71	0.857523	0.0348	0.5694	0.4530
D72	0.535725	0.0510	1.2188	0.2806
D81	0.748048	0.0287	1.0189	0.3288
D82	0.542482	0.0287	1.0421	0.3189
D91	0.940132	0.0340	0.2687	0.6080
D92	0.995588	0.0343	0.2703	0.6020
D101	0.928234	0.0379	1.0617	0.3057
D102	0.946679	0.0676	3.3325	0.0213
D111	0.882481	0.0400	1.9747	0.1616
D112	0.901795	0.0379	0.6548	0.4204
D121	0.993985	0.0356	0.6488	0.4213

Step 5 Variable D01 Entered R-square = 0.85137397 C(p) = 77.09872160

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	5	1.27003070	0.23480174	80.32	0.0001
Error	70	0.21156429	0.00182310		
Total	75	1.48162499			

Parameter	Standard	Type II
Regression	5	1.27003070
Error	70	0.21156429
Total	75	1.48162499

STEPWISE selection procedure

Variable	Estimate	Error	Sum of Squares	F	Prob>F
INTERCEPT	0.45600707	0.01507608	2.89289965	914.79	0.0001
D41	0.01691034	0.01329220	0.02602191	7.60	0.0075
D42	0.05339707	0.01923977	0.02456673	7.77	0.0068
D43	0.12339020	0.02816667	0.07992207	25.27	0.0001
D44	0.12332667	0.02165690	0.10273107	32.49	0.0001
D45	0.25379708	0.02275363	0.39400763	124.59	0.0001

Bounds on condition number: 3.101966, 50.96019

Statistics for Removal: Step 6
DF = 1.70

Variable	Partial R-sq	Model R-sq	Prob>F
D41	0.0161	0.0355	0.1266
D42	0.0165	0.0351	0.1267
D43	0.0336	0.0780	0.0027
D44	0.0689	0.2027	0.0001
D45	0.2662	0.5076	0.0001

Statistics for Entry: Step 6
DF = 1.69

Variable	Tolerance	Model R-sq	Prob>F
D11	0.019359	0.0510	0.1266
D12	0.002210	0.0023	0.6227
D13	0.009616	0.0598	0.0480
D14	0.735310	1.5003	0.2130
D15	0.004905	0.0510	0.1605
D16	0.713260	0.0510	0.1605
D17	0.517452	0.0776	0.0057
D18	0.014651	0.0517	0.0003
D19	0.717599	0.0680	0.1955
D20	0.466730	0.0516	0.1116
D21	0.720260	0.0522	0.0256
D22	0.000536	0.0321	0.5029
D23	0.520742	0.0613	0.0339
D24	0.320521	0.0523	0.0215
D25	0.531426	0.0500	0.0686
D26	0.227452	0.0526	0.0652
D27	0.005872	0.0521	0.5109
D28	0.927234	0.0537	0.0020
D29	0.0516	0.0516	0.2109
D30	0.061365	0.0627	0.0211
D31	0.000089	0.0553	1.7721
D32	0.009829	0.0527	0.1875
D33	0.935817	0.0535	0.0705

STEPWISE selection procedure

Step 6	Variable D45 Entered	R-Square = 0.87759518	C(p) = 54.69932666
Regression	6	1.3085485	0.21010307
Error	69	0.10257016	0.00246594
Total	75	1.49102499	0.2144

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.43270322	0.01702999	1.41003201	576.01	0.0001
D41	0.02246623	0.01537120	0.05000475	22.32	0.0001
D42	0.06550231	0.01713109	0.07079613	14.66	0.0003
D43	0.04605105	0.01773732	0.04910804	6.39	0.0137
D44	0.0748860	0.02294901	0.0274526	18.86	0.0001
D45	0.15613193	0.02157115	0.11061716	52.39	0.0001
D46	0.24703305	0.02109037	0.42417222	166.31	0.0001

Bounds on condition number: 3.1052, 79.91876

Statistics for Removal: Step 7
DF = 1.68

Variable	Partial R-sq	Model R-sq
D41	0.0394	0.0392
D42	0.0280	0.0516
D43	0.0113	0.0682
D44	0.0320	0.0656
D45	0.0929	0.7066
D46	0.2068	0.5933

STEPWISE selection procedure

Statistic for Entry: Step 7
DF = 1.48

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.817618	0.8777	0.0493	0.8339
D12	0.870016	0.8801	1.265	0.2265
D21	0.863167	0.8921	9.1888	0.0035
D22	0.805297	0.8777	0.0699	0.7923
D31	0.829288	0.8791	0.8612	0.3567
D32	0.699719	0.8786	0.6575	0.5011
D51	0.831927	0.8779	0.1576	0.6926
D52	0.760337	0.8848	5.0210	0.0281
D61	0.655295	0.8718	0.1287	0.7231
D62	0.532667	0.8813	2.1527	0.1469
D71	0.810748	0.8777	0.8695	0.3528
D72	0.517766	0.8927	3.5595	0.0635
D101	0.725601	0.8790	0.7726	0.3826
D102	0.509681	0.8806	1.6137	0.2084
D111	0.937653	0.8784	0.6517	0.5218
D112	0.872318	0.8778	0.0968	0.7566
D121	0.803266	0.8786	0.2088	0.6508
D122	0.961522	0.8902	7.0318	0.0067
D131	0.803589	0.8778	0.1096	0.7416
D132	0.892735	0.8779	0.1921	0.6589
D141	0.928840	0.8785	0.0095	0.9265
D142				

Step 7 Variable D21 Entered R-square = 0.89213074 C(p) = 62.83314032

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	7	1.3305600	0.19007801	00.34 0.0001
Error	68	0.1608709	0.00236587	
Total	75	1.4914309		

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEPT	0.40584516	0.01700594	1.3674101	569.53	0.0001	
D21	0.03840234	0.01289595	0.02149123	9.17	0.0035	
D41	0.07001139	0.01455767	0.05627103	23.33	0.0001	
D42	0.07823227	0.01664064	0.06207953	26.38	0.0001	
D61	0.06537105	0.01877284	0.01715963	7.25	0.0089	
D62	0.10294061	0.02177599	0.05207803	22.35	0.0001	
D91	0.14848191	0.02955342	0.12347215	52.19	0.0001	
D92	0.25272205	0.02953011	0.35722827	150.99	0.0001	

Ways on condition number: 3.37525, 103.6005

STEPWISE selection procedure

Statistic for Removal: Step 8
DF = 1.68

Variable	Partial R ²	Model R ²
D21	0.0145	0.8774
D11	0.0387	0.8554
D02	0.0233	0.8590
D01	0.0115	0.8804
D02	0.0355	0.8567
D91	0.0028	0.8893
D92	0.2395	0.6336

Statistic for Entry: Step 8
DF = 1.67

Variable	Tolerance	Model R ²	F	Prob>F
D11	0.816238	0.8921	0.0098	0.9212
D12	0.803122	0.8936	0.5015	0.4844
D22	0.220081	0.9126	15.1272	0.0002
D21	0.828039	0.8941	1.2155	0.2762
D31	0.498408	0.8927	0.2394	0.6208
D32	0.819638	0.8921	0.0028	0.9587
D52	0.755295	0.8989	4.4925	0.0300
D01	0.631267	0.8922	0.0100	0.9112
D02	0.369860	0.8922	0.0650	0.7994
D71	0.778391	0.8926	0.0107	0.9284
D72	0.489324	0.8947	1.6291	0.2082
D101	0.318025	0.8928	0.2971	0.5887
D102	0.582487	0.8927	0.9665	0.3286
D111	0.937487	0.8928	0.4487	0.5082
D121	0.872089	0.8924	0.1482	0.6838
D131	0.886197	0.8921	0.0085	0.9288
D132	0.961438	0.9065	0.6951	0.4046
D133	0.803238	0.8924	0.1765	0.6788
D141	0.882488	0.8927	0.0204	0.8846
D142	0.926488	0.8934	0.0055	0.9327

Step 8 Variable D22 Entered R-square = 0.91199030 C(p) = 25.09228082

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	8	1.36817087	0.17002233	86.79 0.0001
Error	67	0.3324632	0.00195896	
Total	75	1.49143099		

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEPT	0.42888910	0.01652028	3.31637035	472.18	0.0001	
D21	0.05788759	0.01915004	0.05131638	26.18	0.0001	
D22	0.00948764	0.02302285	0.02942328	15.12	0.0002	
D41	0.03476207	0.01881093	0.00810881	6.69	0.0139	
D42	0.03346619	0.01881039	0.01256889	6.63	0.0122	

STEPWISE selection procedure

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.41622222	0.01647285	1.16649545	637.98	0.0001
D11	0.08158407	0.01848517	0.06449535	34.76	0.0001
D22	0.08110018	0.02229247	0.02376924	12.24	0.0005
D41	0.03800174	0.01562331	0.01091289	6.07	0.0163
D42	0.04802252	0.01028516	0.01563375	7.78	0.0044
D91	0.04015589	0.01668161	0.01344395	7.48	0.0060
D92	0.10279223	0.01919454	0.05152195	28.48	0.0001
D93	0.10272131	0.02095146	0.04254237	26.47	0.0001
D94	0.10821090	0.02317246	0.10896765	60.42	0.0001
D131	0.02680945	0.01011013	0.01261692	7.03	0.0100

Bounds on condition number: 6.168577, 249.5205

Statistics for Removal, Step 10

DF = 1.66

Variable	Tolerance	Partial R ²	Model R ²	F	Prob>F
D21	0.753430	0.9209	0.9006	0.2994	0.5347
D22	0.719514	0.9212	0.9005	2.2817	0.1389
D41	0.318408	0.9209	0.9005	0.3551	0.5533
D42	0.632697	0.9205	0.9002	0.0002	0.9993
D91	0.786563	0.9210	0.9161	0.4161	0.5212
D92	0.723126	0.9212	0.9092	3.0992	0.0286
D93	0.598735	0.9233	1.9509	1.9509	0.2143
D94	0.357108	0.9206	0.9005	0.1625	0.7878
D131	0.722618	0.9203	0.9063	5.0963	0.0272
D132	0.628623	0.9208	0.9062	0.0762	0.7834
D101	0.699376	0.9203	0.9061	0.0341	0.8778
D102	0.409728	0.9228	2.7874	0.0922	0.7602
D111	0.647104	0.9217	1.4591	0.3972	0.5291
D112	0.013182	0.9223	1.5197	0.2221	0.6321
D121	0.613622	0.9212	0.9104	0.4697	0.4937
D122	0.611015	0.9205	0.9209	0.0949	0.7608
D133	0.856643	0.9214	0.7876	0.3781	0.5394
D141	0.028128	0.9244	1.6086	0.0000	0.9999
D142					

STEPWISE selection procedure

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.41622222	0.01647285	1.16649545	637.98	0.0001
D11	0.08158407	0.01848517	0.06449535	34.76	0.0001
D22	0.08110018	0.02229247	0.02376924	12.24	0.0005
D41	0.03800174	0.01562331	0.01091289	6.07	0.0163
D42	0.04802252	0.01028516	0.01563375	7.78	0.0044
D91	0.04015589	0.01668161	0.01344395	7.48	0.0060
D92	0.10279223	0.01919454	0.05152195	28.48	0.0001
D93	0.10272131	0.02095146	0.04254237	26.47	0.0001
D94	0.10821090	0.02317246	0.10896765	60.42	0.0001
D131	0.02680945	0.01011013	0.01261692	7.03	0.0100

Bounds on condition number: 6.168577, 249.5205

Statistics for Removal, Step 9

DF = 1.67

Variable	Tolerance	Partial R ²	Model R ²	F	Prob>F
D11	0.716107	0.9133	1.0271	0.3166	0.5716
D12	0.791520	0.9146	3.0747	0.0648	0.8081
D31	0.025096	0.9107	2.0700	0.1559	0.6959
D32	0.698912	0.9120	0.4101	0.4376	0.5081
D51	0.018858	0.9120	0.0376	0.0072	0.9300
D52	0.722822	0.9138	2.9747	0.0892	0.7595
D61	0.598221	0.9163	1.7523	0.1902	0.6612
D62	0.357666	0.9122	1.1591	0.6912	0.4095
D71	0.737577	0.9170	4.0056	0.0195	0.9182
D72	0.619560	0.9121	0.0442	0.0142	0.9118
D101	0.700006	0.9120	0.0056	0.0056	0.9300
D102	0.692111	0.9130	2.9490	0.0096	0.9300
D111	0.905172	0.9169	2.3069	0.1307	0.7119
D112	0.023661	0.9162	1.7119	0.1952	0.6612
D121	0.083857	0.9120	0.0007	0.0007	0.9300
D122	0.016658	0.9205	7.0217	0.0100	0.9100
D131	0.798563	0.9120	0.0380	0.0380	0.8431
D132	0.080437	0.9122	0.1742	0.0741	0.6300
D102	0.054537	0.9181	4.9223	0.0100	0.9100

step 9 Variable D131 Entered R-square = 0.9207277 C(p) = 19.01466434

DF	Regression	Error	Total
9	1.37201549	0.15232505	0.00179711
66	0.11860959	0.00179711	
75	1.49062489		

STEPWISE selection procedure

Step 10 Variable D132 Entered R-square = 0.93007156 C(p) = 12.45809811

DF	Variable	Sum of Squares	Mean Square	F	Prob>F
10	Regression	1.30714091	0.13071409	86.46	0.0001
65	Error	0.10420400	0.00160031		
75	Total	1.41134491			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.19841886	0.01687111	0.91633758	571.15	0.0001
D21	0.00238653	0.01778467	0.02674476	21.66	0.0001
D22	0.06580126	0.02167326	0.01470107	9.21	0.0035
D23	0.02767503	0.01469778	0.00780316	4.89	0.0306
D24	0.01797086	0.01515120	0.00232368	1.81	0.1888
D25	0.02206443	0.01308667	0.01672104	26.98	0.0001
D26	0.00513776	0.01021404	0.00320598	31.07	0.0001
D27	0.11528047	0.01975275	0.05112968	71.51	0.0001
D28	0.19277761	0.02291365	0.11672617	16.77	0.0001
D29	0.03667136	0.01330223	0.02680284	8.93	0.0040
D30	0.04670230	0.01455987	0.01432532		

Bounds on condition number: 6.201567, 317.9307

Statistics for Removal, Step 11

DF = 1.65

Variable	Partial R-sq	Model R-sq
D21	0.0233	0.9068
D22	0.0099	0.9202
D23	0.0053	0.9248
D24	0.0063	0.9236
D25	0.0099	0.9202
D26	0.0160	0.9011
D27	0.0160	0.8950
D28	0.0160	0.8932
D29	0.0106	0.9120
D30	0.0096	0.9105

STEPWISE selection procedure

Statistics for Entry, Step 11

DF = 1.64

Variable	Tolerance	Model R-sq	F	Prob>F
D11	0.733409	0.9306	0.4578	0.5011
D12	0.767288	0.9322	1.9790	0.1603
D13	0.726099	0.9305	0.4027	0.5279
D14	0.630644	0.9301	0.0487	0.8261
D15	0.728486	0.9329	2.8963	0.1055
D16	0.723019	0.9356	2.4760	0.1234
D17	0.592103	0.9327	2.4884	0.1211
D18	0.356915	0.9301	0.0179	0.8939
D19	0.691210	0.9330	2.7917	0.0998
D20	0.436558	0.9301	0.0453	0.7993
D21	0.679597	0.9302	0.3152	0.5754
D22	0.685826	0.9305	0.2025	0.6421
D23	0.887952	0.9313	1.1377	0.2901
D24	0.826494	0.9313	1.1566	0.2882
D25	0.797773	0.9302	0.1555	0.6967
D26	0.852099	0.9308	0.5218	0.4727
D27	0.800160	0.9322	1.9715	0.1651

Step 11 Variable D32 Entered R-square = 0.93559951 C(p) = 0.40346622

DF	Regression	Error	Total	Sum of Squares	Mean Square	F	Prob>F
11	1.39528150	0.12085105	84.31	0.0001			
66	0.69003141	0.00150099					
75	3.09162696						

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39232603	0.01632306	0.66595766	576.92	0.0001
D21	0.07516220	0.01745600	0.02102300	18.36	0.0001
D22	0.05766607	0.02125346	0.01604995	7.36	0.0088
D23	0.01496041	0.01632327	0.00977778	6.65	0.0122
D24	0.03566893	0.01529924	0.00946040	5.36	0.0215
D25	0.02802328	0.01132613	0.00220607	1.40	0.2324
D26	0.06394607	0.01333380	0.01239948	11.23	0.0012
D27	0.00462695	0.01017628	0.00221116	22.19	0.0001
D28	0.10780078	0.01814857	0.00754101	31.47	0.0001
D29	0.19491377	0.02281819	0.11696150	77.93	0.0001
D30	0.05722829	0.01292266	0.02951006	19.47	0.0001
D31	0.04268078	0.01607695	0.01405955	9.37	0.0032

Bounds on condition number: 6.211119, 370.3669

STEPWISE selection procedure
Statistics for Removal: Step 12
DP = 1.66

Variable	Partial R**2	Model R**2
D11	0.0187	0.9169
D12	0.0074	0.9282
D41	0.0067	0.9289
D42	0.0056	0.9300
D52	0.0055	0.9301
D61	0.0116	0.9240
D62	0.0223	0.9133
D91	0.0319	0.9037
D92	0.0784	0.8572
D131	0.0198	0.9158
D132	0.0094	0.9163

Statistics for Entry: Step 12
DP = 1.63

Variable	Tolerance	Model R**2	F	Prob>F
D11	0.752722	0.9162	0.5965	0.4436
D12	0.756089	0.9170	1.2755	0.2453
D31	0.711419	0.9357	0.1326	0.7276
D32	0.437338	0.9356	0.6036	0.9523
D51	0.395060	0.9356	0.6186	0.6918
D61	0.506061	0.9374	1.7829	0.1868
D62	0.356312	0.9356	0.6550	0.4154
D71	0.602289	0.9377	2.3327	0.1492
D72	0.421877	0.9350	0.2369	0.6255
D101	0.619329	0.9350	0.1377	0.6926
D102	0.401724	0.9352	3.4951	0.0591
D111	0.821469	0.9359	0.3347	0.5640
D112	0.823325	0.9365	0.9349	0.3373
D121	0.791770	0.9360	0.3753	0.5423
D122	0.852099	0.9362	0.5575	0.4580
D141	0.729076	0.9362	0.6829	0.4404
D142				

itcp12 Variable D103 Entered R-square = 0.9315802 C(p) = 0.00155425

Regression	Sum of Squares	Mean Square	F	Prob>F
12	1.49868374	0.11672364	81.04	0.0001
63	0.09274125	0.00144034		
75	1.49142699			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTRACSP	0.39598257	0.01611230	0.86907590	603.96	0.0001
D31	0.07695689	0.01722512	0.02708654	20.19	0.0001
D32	0.06339613	0.02106676	0.01315006	9.13	0.0016
D41	0.03396468	0.01822710	0.00341111	5.79	0.0191
D42	0.02772246	0.01555111	0.00457112	3.18	0.0795

STEPWISE selection procedure

D11	0.03410189	0.01094228	0.00898671	4.05	0.0313
D41	0.04937923	0.01337733	0.01962519	13.63	0.0005
D42	0.09262651	0.01785655	0.01133085	21.62	0.0001
D51	0.10272049	0.01096021	0.0226017	29.33	0.0001
D52	0.17489948	0.02430080	0.07461809	51.48	0.0001
D102	0.02593847	0.01349374	0.00532316	3.70	0.0581
D131	0.05703273	0.01246273	0.0200232	28.86	0.0001
D132	0.04677301	0.01423034	0.01553170	10.80	0.0017

Bounds on condition number: 7.769399, 453.9639

Statistics for Removal: Step 13
DP = 1.43

Variable	Partial R**2	Model R**2
D21	0.0195	0.9197
D22	0.0098	0.9303
D41	0.0056	0.9326
D42	0.0031	0.9361
D52	0.0047	0.9345
D61	0.0122	0.9260
D62	0.0209	0.9182
D91	0.0283	0.9100
D92	0.0500	0.8801
D102	0.0026	0.9236
D131	0.0201	0.9190
D132	0.0104	0.9287

Statistics for Entry: Step 13
DP = 1.43

Variable	Tolerance	Model R**2	F	Prob>F
D11	0.752292	0.9398	0.4852	0.4976
D12	0.753733	0.9406	1.5402	0.2193
D31	0.703793	0.9392	0.6258	0.4720
D32	0.422617	0.9392	0.8109	0.3711
D51	0.399523	0.9392	0.8162	0.3687
D41	0.402361	0.9400	1.7096	0.1959
D42	0.236093	0.9392	0.6697	0.4264
D71	0.670789	0.9409	1.8200	0.1812
D72	0.422023	0.9394	0.2023	0.6545
D101	0.179561	0.9400	6.3286	0.0145
D111	0.814289	0.9393	0.1887	0.6627
D112	0.799461	0.9396	0.6051	0.4373
D121	0.791131	0.9395	0.3261	0.5700
D122				
D141	0.812639	0.9393	0.1376	0.7232
D142	0.490450	0.9393	0.1395	0.7292

STEPWISE selection procedure

ep1) Variable D10 Entered R-square = 0.9439081 C(p) = 0.4317264

DF	Variable	Sum of Squares	Mean Square	F	Prob>F
13	1.4090843	0.1039113		81.62	0.0001
62	0.0234036	0.0013207			
75	1.4914249				

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.40797326	0.01619010	0.0430807	634.99	0.0001
D1	0.06018597	0.0160999	0.0105151	16.45	0.0001
D2	0.06454619	0.0101161	0.0150118	10.20	0.0022
D3	0.02450190	0.0130803	0.00403552	3.64	0.0610
D4	0.01802370	0.0154089	0.00262893	1.99	0.1642
D5	0.07948991	0.00430277	0.06430277	3.16	0.0802
D6	0.01285051	0.01003308	0.0035195	21.35	0.0001
D7	0.07149567	0.01020209	0.0139112	10.52	0.0019
D8	0.12627077	0.01040229	0.0206421	17.37	0.0001
D9	0.05144432	0.00940089	0.00940089	6.33	0.0145
D10	0.0031747	0.02320564	0.01340313	10.15	0.0023
D11	0.05307262	0.01308073	0.02670323	10.60	0.0001
D12	0.04063105	0.01373211	0.01373211	9.56	0.0049

ounds on condition number: 13.10005, 737.5931

Statistics for Removal, Step 14

DF = 1.42

Variable	Partial R-sq	Model R-sq
D21	0.0167	0.0301
D22	0.0091	0.0157
D41	0.0032	0.0415
D42	0.0010	0.0430
D52	0.0028	0.0420
D61	0.0127	0.0321
D62	0.0100	0.0250
D92	0.0094	0.0354
D93	0.0155	0.0293
D102	0.0056	0.0392
D103	0.0090	0.0150
D131	0.0164	0.0282
D132	0.0076	0.0372

STEPWISE selection procedure

Statistics for Entry, Step 14

DF = 1.61

Variable	Tolerance	Model R-sq	F	Prob>F
D11	0.726757	0.9449	0.1492	0.6922
D12	0.740311	0.9457	0.9876	0.3393
D13	0.702832	0.9468	0.0056	0.9405
D21	0.622810	0.9468	0.0137	0.9071
D22	0.370957	0.9468	0.0596	0.8019
D41	0.526356	0.9451	0.3522	0.5551
D42	0.330892	0.9450	0.2308	0.6234
D71	0.460816	0.9457	1.0067	0.3197
D72	0.308734	0.9468	0.0837	0.8017
D111	0.820585	0.9469	0.0873	0.7902
D112	0.778733	0.9459	1.2337	0.2672
D122	0.772469	0.9457	0.9070	0.3262
D101	0.804511	0.9468	0.0150	0.9028
D102	0.608320	0.9450	0.2591	0.6133

Step 14 Variable D12 Removed R-square = 0.94390817 C(p) = 4.31398026

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	12	1.40645279	0.11726669	86.90	0.0001
Error	63	0.06097219	0.00134076		
Total	75	1.46742499			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.42084083	0.01246662	1.21220895	974.40	0.0001
D21	0.07323230	0.01663946	0.02509478	19.05	0.0001
D22	0.07400998	0.01664361	0.02201049	16.42	0.0001
D41	0.01294760	0.01000727	0.00232312	1.65	0.2040
D52	0.0197005	0.01078255	0.00417474	3.19	0.0726
D61	0.03040076	0.01207157	0.02011557	15.33	0.0001
D62	0.00132064	0.01720800	0.02062340	22.33	0.0001
D92	0.05377740	0.01512300	0.01103076	0.48	0.6850
D101	0.05430372	0.02780800	0.02069702	15.35	0.0001
D102	0.09042252	0.02032826	0.01824810	7.47	0.0074
D131	0.05603322	0.02030735	0.01857361	13.77	0.0004
D132	0.04039323	0.01330206	0.02560465	19.04	0.0001
		0.01373100	0.01009753	10.45	0.0020

ounds on condition number: 10.62908, 561.0836

STEPWISE selection procedure

Statistic for Removal: Step 15

DF = 1.63

Variable	Tolerance	Partial R ²	Model R ²	F	Prob>F
D11	0.741029	0.9034	0.3604	0.3604	0.5503
D12	0.744366	0.9039	0.3627	0.3627	0.3330
D13	0.722058	0.9039	0.3623	0.3623	0.0791
D22	0.628729	0.9031	0.3521	0.3521	0.0202
D42	0.328357	0.9040	1.9817	1.9817	0.1462
D51	0.388963	0.9031	0.3612	0.3612	0.0054
D61	0.326306	0.9033	0.3547	0.3547	0.3650
D62	0.412365	0.9040	1.1036	1.1036	0.2976
D71	0.692595	0.9036	0.4693	0.4693	0.5052
D72	0.391352	0.9031	0.3569	0.3569	0.7166
D111	0.013206	0.9031	0.1136	0.1136	0.7172
D112	0.009137	0.9047	1.0800	1.0800	0.1375
D122	0.001653	0.9035	0.4097	0.4097	0.4667
D161	0.004554	0.9030	0.4174	0.4174	0.0955
D162	0.697896	0.9034	0.4391	0.4391	0.5100

Statistic for Entry: Step 15

DF = 1.63

Variable	Tolerance	Mean Square	Sum of Squares	F	Prob>F
D11	0.741029	0.9034	0.3604	0.3604	0.5503
D12	0.744366	0.9039	0.3627	0.3627	0.3330
D13	0.722058	0.9039	0.3623	0.3623	0.0791
D22	0.628729	0.9031	0.3521	0.3521	0.0202
D42	0.328357	0.9040	1.9817	1.9817	0.1462
D51	0.388963	0.9031	0.3612	0.3612	0.0054
D61	0.326306	0.9033	0.3547	0.3547	0.3650
D62	0.412365	0.9040	1.1036	1.1036	0.2976
D71	0.692595	0.9036	0.4693	0.4693	0.5052
D72	0.391352	0.9031	0.3569	0.3569	0.7166
D111	0.013206	0.9031	0.1136	0.1136	0.7172
D112	0.009137	0.9047	1.0800	1.0800	0.1375
D122	0.001653	0.9035	0.4097	0.4097	0.4667
D161	0.004554	0.9030	0.4174	0.4174	0.0955
D162	0.697896	0.9034	0.4391	0.4391	0.5100

ep15 Variable D41 Removed R-square = 0.9413624 C(p) = 3.71436323

DF	Sum of Squares	Mean Square	F	Prob>F
11	1.40423067	0.12765732	93.70	0.0001
66	0.08110431	0.00133491		
75	1.09102199			

Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
0.42740091	0.01350907	1.59076110	167.62	0.0001
0.00074461	0.01346021	0.07333307	27.25	0.0001
0.00409190	0.01336555	0.02453985	23.96	0.0001
0.01552020	0.01051030	0.00200085	3.21	0.0722
0.04659934	0.01206275	0.01946919	14.28	0.0003

STEPWISE selection procedure

Statistic for Removal: Step 16

DF = 1.64

Variable	Tolerance	Partial R ²	Model R ²	F	Prob>F
D21	0.02140232	0.01274749	0.02998370	21.99	0.0003
D31	0.05045974	0.01079393	0.00982117	7.21	0.0092
D32	0.07176190	0.02651581	0.01019045	12.80	0.0005
D101	0.05905055	0.02023499	0.01194091	8.76	0.0043
D102	0.09232896	0.02646407	0.01943526	14.27	0.0000
D131	0.05289130	0.01241237	0.02073016	19.16	0.0001
D132	0.04334399	0.01377606	0.01340790	9.91	0.0025

Bounds on condition number: 9.770013, 473.5523

Statistic for Entry: Step 16

DF = 1.64

Variable	Tolerance	Mean Square	Sum of Squares	F	Prob>F
D21	0.02140232	0.01274749	0.02998370	21.99	0.0003
D31	0.05045974	0.01079393	0.00982117	7.21	0.0092
D32	0.07176190	0.02651581	0.01019045	12.80	0.0005
D101	0.05905055	0.02023499	0.01194091	8.76	0.0043
D102	0.09232896	0.02646407	0.01943526	14.27	0.0000
D131	0.05289130	0.01241237	0.02073016	19.16	0.0001
D132	0.04334399	0.01377606	0.01340790	9.91	0.0025

Statistic for Entry: Step 16

DF = 1.63

Variable	Tolerance	Mean Square	Sum of Squares	F	Prob>F
D12	0.703232	0.9019	0.2534	0.2534	0.6100
D13	0.745029	0.9025	1.0390	1.0390	0.3072
D14	0.714017	0.9016	0.8978	0.8978	0.7855
D15	0.636700	0.9016	0.6570	0.6570	0.0121
D41	0.729106	0.9030	1.6075	1.6075	0.2060
D42	0.651641	0.9015	0.0122	0.0122	0.9000
D51	0.392727	0.9016	0.3084	0.3084	0.7619
D61	0.329419	0.9017	0.2275	0.2275	0.6167
D62	0.432201	0.9025	1.0750	1.0750	0.3037
D71	0.695077	0.9020	0.9511	0.9511	0.0884
D72	0.396603	0.9010	0.2532	0.2532	0.6152
D111	0.017016	0.9017	0.1801	0.1801	0.4092
D112	0.008519	0.9023	1.3694	1.3694	0.1700
D121	0.002470	0.9020	0.5322	0.5322	0.4650
D122	0.006263	0.9015	0.0389	0.0389	0.8102
D141	0.696419	0.9019	0.3095	0.3095	0.5340

STEPWISE selection procedure

Model: MODEL1
Dependent Variable: Y

Analysis of Variance

Source	DF	Sum of Squares	Mean Square	F Value	Prob>F
Model	11	1.40423	0.12766	93.700	0.0001
Error	64	0.08719	0.00136		
C Total	75	1.49142			

Root MSE 0.03691 R-square 0.9415
Dep Mean 9.67899 Adj R-sq 0.9315
C.V. 5.43617

Parameter Estimates

Variable	DF	Parameter Estimate	Standard Error	T for H0: Parameter=0	Prob > T
INTERCEPT	1	0.437461	0.0129007	34.170	0.0001
D21	1	0.00760	0.0136021	5.220	0.0001
D22	1	0.094990	0.0173055	6.095	0.0001
D23	1	0.015628	0.0101620	1.606	0.1022
D24	1	0.048599	0.0120835	3.770	0.0003
D25	1	0.001402	0.0173730	0.080	0.9391
D26	1	0.050460	0.0207939	2.426	0.0192
D101	1	0.077762	0.0263150	2.956	0.0043
D102	1	0.059966	0.0202709	2.960	0.0043
D131	1	0.092337	0.0246087	3.777	0.0004
D132	1	0.052091	0.0124127	4.201	0.0001
D133	1	0.043364	0.0137766	3.160	0.0025

Variable DF Tolerance

Variable	DF	Tolerance
INTERCEPT	1	0.32710114
D21	1	0.36929070
D22	1	0.72420644
D23	1	0.02279032
D24	1	0.07970020
D25	1	0.27060125
D26	1	0.10227027
D101	1	0.10015524
D102	1	0.13804550
D131	1	0.07301975
D132	1	0.41234569

STEPWISE selection procedure

Summary of Stepwise Procedure for Dependent Variable Y

Step	Variable Entered	Number Entered	Partial R ²	Model R ²	C(p)	F	Prob>F
1	D22	1	0.4217	0.4217	208.6209	121.6217	0.0001
2	D21	2	0.1590	0.7015	138.2530	53.6103	0.0001
3	D23	3	0.0381	0.8197	103.9391	15.2116	0.0001
4	D24	4	0.0150	0.8355	90.8514	6.8250	0.0110
5	D25	5	0.0161	0.8516	77.4947	7.5961	0.0075
6	D26	6	0.0260	0.8776	54.4883	16.0625	0.0003
7	D21	7	0.0145	0.8921	42.8223	9.1684	0.0035
8	D22	8	0.0199	0.9120	35.8923	15.1272	0.0002
9	D131	9	0.0095	0.9205	19.0149	7.0317	0.0100
10	D132	10	0.0056	0.9301	12.4501	0.9200	0.0060
11	D23	11	0.0035	0.9356	9.4033	5.6780	0.0228
12	D102	12	0.0036	0.9392	9.0016	3.6931	0.0591
13	D101	13	0.0036	0.9400	6.8317	6.2256	0.0145
14	D42	14	0.0018	0.9430	4.3140	1.9037	0.1642
15	D41	15	0.0015	0.9415	3.7344	1.6475	0.2040

Appendix (D) SAS Output

Part (V)

Results of 'BACKWARD' Model Selection Procedure

BACKWARD selection procedure

Statistic for Removal, Step 1
DF = 1,48

Variable	Partial R ²	Model R ²
D11	0.0000	0.9496
D12	0.0000	0.9489
D21	0.0110	0.9387
D22	0.0076	0.9422
D31	0.0000	0.9496
D32	0.0000	0.9496
D41	0.0015	0.9482
D42	0.0000	0.9480
D51	0.0000	0.9496
D52	0.0010	0.9487
D41	0.0001	0.9486
D42	0.0001	0.9486
D71	0.0013	0.9480
D72	0.0000	0.9480
D81	0.0034	0.9442
D82	0.0147	0.9350
D91	0.0032	0.9464
D92	0.0000	0.9436
D102	0.0045	0.9452
D111	0.0041	0.9435
D112	0.0000	0.9496
D121	0.0007	0.9489
D122	0.0002	0.9485
D131	0.0046	0.9431
D132	0.0030	0.9486
D161	0.0001	0.9496
D162	0.0000	0.9496

Step 1 Variable D11 Removed R-square = 0.94664905 C(p) = 26.00020320

Regression Error Total	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	26	1.41633032	0.05447426	35.54	0.0001
Error	49	0.07509407	0.00153254		
Total	75	1.49142439			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.37780296	0.02237026	0.48002366	316.09	0.0001
D12	0.01103009	0.01123426	0.00160805	1.11	0.3016
D11	0.07093047	0.03377031	0.01800081	18.02	0.0017
D22	0.07093029	0.03900029	0.01670000	7.49	0.0068
D11	0.01002009	0.01761053	0.00004095	0.03	0.8610
D22	-0.00150042	0.01003335	0.00001061	0.01	0.9140
D42	0.02150376	0.01790200	0.00221352	1.48	0.2352
D42	0.01940712	0.02103210	0.00121610	0.21	0.6438
D52	0.00200051	0.01546937	0.00005221	0.03	0.8603
D52	0.01590321	0.01040505	0.00102092	0.30	0.5773
D41	0.00003237	0.02323510	0.00000230	0.07	0.7943
D42	-0.00050325	0.02302437	0.00001529	0.00	0.7161
D11	0.02970157	0.07640299	0.00191061	1.20	0.2072

BACKWARD selection procedure

Step 0 All Variables Entered R-square = 0.94664937 C(p) = 26.00000000
NOTE: The model is not of full rank. A subset of the model which is of full rank is chosen.

Regression Error Total	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	27	1.41633079	0.05245670	33.53	0.0001
Error	48	0.07509419	0.00156446		
Total	75	1.49142499			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.37720099	0.02308307	0.43306996	217.33	0.0001
D11	0.00025241	0.01055103	0.00000047	0.00	0.9862
D12	0.01196632	0.01372215	0.00101117	0.75	0.3892
D21	0.07080331	0.02440403	0.01633523	10.44	0.0022
D22	0.07093993	0.02959407	0.01102081	7.00	0.0105
D31	0.00300023	0.01700217	0.00004044	0.01	0.9214
D32	-0.00151700	0.01024686	0.00010022	0.01	0.9241
D41	0.02153394	0.01032266	0.00211051	1.01	0.2608
D42	0.01943136	0.02100270	0.00121621	0.79	0.3789
D51	0.00200051	0.01546937	0.00005220	0.03	0.8552
D52	0.01590321	0.01040505	0.00102090	0.32	0.5773
D41	0.00003237	0.02323510	0.00000230	0.02	0.8603
D42	-0.00050325	0.02302437	0.00001529	0.07	0.7943
D11	0.02970157	0.07640299	0.00191061	1.22	0.2072
D12	0.01103009	0.01123426	0.00160805	0.73	0.3976
D21	0.07093047	0.03377031	0.01800081	5.19	0.0272
D22	0.07093029	0.03900029	0.01670000	10.00	0.0005
D31	0.01002009	0.01761053	0.00004095	3.00	0.0854
D32	-0.00150042	0.01003335	0.00001061	5.75	0.0200
D42	0.02150376	0.01790200	0.00221352	4.20	0.0466
D42	0.01940712	0.02103210	0.00121610	3.06	0.0893
D52	0.00200051	0.01546937	0.00005221	0.01	0.9102
D52	0.01590321	0.01040505	0.00102092	0.09	0.4116
D41	0.00003237	0.02323510	0.00000230	0.10	0.4730
D42	-0.00050325	0.02302437	0.00001529	0.37	0.0157
D11	0.02970157	0.07640299	0.00191061	2.90	0.0930
D12	0.01103009	0.01123426	0.00160805	0.07	0.7993

Bounds on condition number: 25.56467, 3409.955

BACKWARD selection procedure

Variable	Partial R ²	Model R ²	Mean Square	F	Prob>F
D12	0.0221207	0.02587725	0.00113960	0.74	0.3927
D01	0.0303307	0.01650765	0.0013144	5.35	0.0250
D02	0.0755660	0.0192316	0.0205170	14.39	0.0004
D01	0.0542077	0.07053465	0.0480358	3.16	0.0816
D02	0.11007637	0.04504264	0.0052307	5.97	0.0102
D101	0.0542076	0.02586704	0.0073151	4.41	0.0310
D101	0.0021012	0.02329234	0.0029810	6.07	0.0173
D111	0.0016690	0.01266604	0.0002000	0.01	0.9095
D112	0.01126177	0.01320871	0.00108910	0.71	0.4033
D121	0.00569082	0.01320871	0.00210216	0.10	0.4897
D131	0.04574308	0.0100158	0.0080316	6.41	0.0166
D132	0.01063209	0.01770910	0.00456021	2.97	0.0914
D141	0.0021302	0.01629752	0.00310245	0.07	0.7971
D142	0.00163286	0.01650321	0.0001500	0.01	0.9216

Bounds on condition number: 25.0830, 3429.269

Statistic for Removal, Step 2
DF = 1, 49

Variable	Partial R ²	Model R ²	Mean Square	F	Prob>F
D12	0.0011	0.9485			
D01	0.0113	0.9383			
D02	0.0077	0.9470			
D01	0.0000	0.9496			
D02	0.0000	0.9496			
D01	0.0015	0.9482			
D02	0.0000	0.9480			
D01	0.0000	0.9496			
D02	0.0000	0.9496			
D01	0.0001	0.9496			
D02	0.0013	0.9486			
D01	0.0000	0.9489			
D02	0.0055	0.9462			
D01	0.0140	0.9245			
D02	0.0032	0.9460			
D01	0.0061	0.9435			
D02	0.0045	0.9451			
D01	0.0002	0.9436			
D02	0.0000	0.9496			
D01	0.0007	0.9409			
D02	0.0007	0.9409			
D121	0.0002	0.9495			
D131	0.0066	0.9431			
D132	0.0030	0.9466			
D141	0.0001	0.9496			
D142	0.0000	0.9496			

Step 2 Variable D12 Removed R-square = 0.9496(19) C(p) = 24.0070(850)

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	25	1.01631971	0.05665279	37.72	0.0001
Error	50	0.07510328	0.00150211		
Total	75	1.09142299			

BACKWARD selection procedure

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type II	F	Prob>F
INTERCEPT	0.37150825	0.02174934	0.50176504		334.04	0.0001
D12	0.0101909	0.01112134	0.00169673		1.13	0.2910
D01	0.07871414	0.02346034	0.01693523		11.27	0.0015
D02	0.0740380	0.02871947	0.01140233		7.64	0.0080
D01	0.0010920	0.01278216	0.0003203		0.11	0.7434
D02	0.0149375	0.01770358	0.00230416		1.47	0.2315
D01	0.01961303	0.02159910	0.00324614		0.83	0.3660
D02	0.0294370	0.01546772	0.00055215		0.96	0.3321
D01	0.0159404	0.01622981	0.00164095		0.60	0.4366
D02	0.0644586	0.02232201	0.00012278		0.00	0.7766
D01	0.0060288	0.02271408	0.00012010		0.00	0.7705
D02	0.02903049	0.02613308	0.00195413		1.20	0.2795
D01	0.02250610	0.02504915	0.00121260		0.81	0.3732
D02	0.03044617	0.01630534	0.00283990		3.51	0.0230
D01	0.0341752	0.01971293	0.00210250		16.71	0.0004
D02	0.0160208	0.02911206	0.00092235		3.29	0.0718
D01	0.0040009	0.00092333	0.0054295		7.02	0.0100
D02	0.0031404	0.02562366	0.0076659		4.50	0.0308
D01	0.0031404	0.0226041	0.0030775		6.20	0.0162
D02	0.01100371	0.01305461	0.0001840		0.81	0.3717
D121	0.00501199	0.01307972	0.000279		0.72	0.3999
D131	0.0454406	0.01764928	0.00029659		6.20	0.0136
D132	0.00603083	0.01789507	0.0005711		3.04	0.0872
D141	-0.00109750	0.01624000	0.0000371		0.04	0.8310
D142	-0.00109750	0.01624000	0.0000371		0.04	0.8310

Bounds on condition number: 21.19599, 3035.30

BACKWARD selection procedure

Statistic for Removal: Step 1
DF = 1,50

Variable	Partial R ²	Model R ²
D12	0.0011	0.9485
D21	0.0110	0.9303
D22	0.0077	0.9419
D31	0.0001	0.9495
D41	0.0035	0.9482
D42	0.0009	0.9488
D51	0.0000	0.9496
D52	0.0010	0.9487
D61	0.0001	0.9494
D62	0.0001	0.9494
D71	0.0013	0.9483
D72	0.0008	0.9488
D81	0.0055	0.9441
D82	0.0148	0.9348
D91	0.0034	0.9462
D92	0.0031	0.9428
D101	0.0065	0.9451
D102	0.0062	0.9431
D111	0.0000	0.9496
D112	0.0007	0.9489
D121	0.0002	0.9494
D122	0.0066	0.9431
D131	0.0031	0.9466
D132	0.0001	0.9496
D141	0.0000	0.9494
D142	0.0000	0.9494

Step 3 Variable D142 Removed R-square = 0.94963369 C(p) = 22.0133580

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	1.41430712	0.05901200	40.07	0.0001
Error	0.07511707	0.00147200		
Total	1.49142419			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEPT	0.39771722	0.02161796	0.50748557	344.82	0.0001	
D12	0.01102323	0.01102192	0.00170069	1.15	0.2877	
D21	0.07959976	0.02149156	0.02020001	13.71	0.0005	
D22	0.00066800	0.02400205	0.01410105	0.57	0.4532	
D31	0.00088331	0.01335330	0.00160051	0.11	0.7423	
D41	0.02145147	0.01756428	0.02194908	1.49	0.2276	
D42	0.01941475	0.02120480	0.00232470	0.04	0.8442	
D51	0.00202750	0.01529580	0.00095800	0.04	0.6434	
D52	0.01538100	0.01554307	0.00140011	1.00	0.3209	
D61	-0.00648073	0.02244099	0.00011749	0.00	0.7788	
D62	0.02918940	0.02420216	0.00114499	0.08	0.7811	
D71	0.02422210	0.02489175	0.00202266	1.37	0.2467	
D72	0.00202210	0.02424565	0.00121513	0.02	0.3680	
D81	0.00202210	0.01621500	0.00045751	5.61	0.0217	
D82	0.07586421	0.01941565	0.02245201	15.24	0.0003	

BACKWARD selection procedure

D91	0.05106099	0.02822746	0.00528451	3.53	0.0659
D92	0.10740219	0.02074680	0.01133272	7.89	0.0077
D101	0.05459190	0.02520537	0.00890923	6.09	0.0350
D102	0.08043312	0.01922758	0.00935017	6.35	0.0149
D111	-0.00160358	0.02191556	0.00003561	0.02	0.8956
D112	0.01092970	0.02819311	0.00107048	0.73	0.3970
D121	-0.00572475	0.02917531	0.00209239	1.40	0.4505
D122	0.04580320	0.01831643	0.01110093	7.60	0.0001
D131	0.03046299	0.01724237	0.00859750	3.22	0.0033
D141	-0.00703659	0.01155737	0.00010168	0.07	0.7938

Bounds on condition number: 19.31298, 2455.516

Statistic for Removal: Step 4
DF = 1,51

Variable	Partial R ²	Model R ²
D12	0.0011	0.9485
D21	0.0235	0.9361
D22	0.0093	0.9402
D31	0.0001	0.9495
D41	0.0015	0.9482
D42	0.0008	0.9488
D51	0.0000	0.9496
D52	0.0010	0.9486
D61	0.0001	0.9496
D62	0.0001	0.9496
D71	0.0014	0.9482
D72	0.0008	0.9488
D81	0.0035	0.9461
D82	0.0235	0.9366
D91	0.0074	0.9450
D92	0.0063	0.9434
D101	0.0007	0.9489
D102	0.0002	0.9494
D111	0.0075	0.9421
D112	0.0031	0.9468
D121	0.0001	0.9496
D122	0.0001	0.9496
D131	0.0000	0.9494
D132	0.0000	0.9494

Step 4 Variable D132 Removed R-square = 0.94961032 C(p) = 20.03130510

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	23	1.41628151	0.06157748	42.61	0.0001
Error	53	0.07316368	0.00144507		
Total	75	1.49142419			

Variable	Parameter Estimate	Standard Error	Sum of Squares	Type III	F	Prob>F
INTERCEPT	0.39770226	0.02094736	0.51801200	359.02	0.0001	
D12	0.01157227	0.01073129	0.00548003	1.16	0.2850	

BACKWARD selection procedure

Variable	Partial R ²	Model R ²
D12	0.0011	0.9495
D21	0.0137	0.9159
D31	0.0037	0.9339
D41	0.0001	0.9495
D51	0.0033	0.9481
D61	0.0000	0.9496
D71	0.0018	0.9486
D81	0.0001	0.9495
D91	0.0001	0.9495
D101	0.0013	0.9483
D111	0.0000	0.9489
D121	0.0066	0.9430
D131	0.0162	0.9235
D141	0.0035	0.9461
D151	0.0076	0.9430
D161	0.0040	0.9440
D171	0.0064	0.9432
D181	0.0009	0.9480
D191	0.0002	0.9496
D201	0.0002	0.9416
D211	0.0031	0.9465
D221	0.0001	0.9496

ends on condition number: 19.04375, 2469.002

Statistic for Removal, Step 5

DF = 1,52

Variable	Partial R ²	Model R ²
D12	0.0011	0.9495
D21	0.0137	0.9159
D31	0.0037	0.9339
D41	0.0001	0.9495
D51	0.0033	0.9481
D61	0.0000	0.9496
D71	0.0018	0.9486
D81	0.0001	0.9495
D91	0.0001	0.9495
D101	0.0013	0.9483
D111	0.0000	0.9489
D121	0.0066	0.9430
D131	0.0162	0.9235
D141	0.0035	0.9461
D151	0.0076	0.9430
D161	0.0040	0.9440
D171	0.0064	0.9432
D181	0.0009	0.9480
D191	0.0002	0.9496
D201	0.0002	0.9416
D211	0.0031	0.9465
D221	0.0001	0.9496

BACKWARD selection procedure

Step 5 Variable DSI Removed R-Square = 0.94958614 C(p) = 10.06025836

Regression	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	22	1.41623652	0.06437939	45.30	0.0001
Error	53	0.07518066	0.00141865		
Total	75	1.49141718			

Variable	Parameter Estimate	Standard Error	Type III Sum of Squares	F	Prob>F
INTERCEPT	0.3777822	0.07040921	0.53943785	388.25	0.0001
D12	0.01130273	0.01032463	0.01161633	1.15	0.2877
D21	0.07962846	0.02607597	0.02001077	26.03	0.0002
D31	0.00108043	0.02463866	0.01666026	10.32	0.0022
D41	0.03180323	0.02078927	0.00916849	0.30	0.7492
D51	0.01947052	0.03712037	0.00230991	1.63	0.2075
D61	0.01392875	0.02000725	0.00120223	0.08	0.2526
D71	0.06655907	0.01161137	0.00201162	1.66	0.2056
D81	0.03800385	0.02122212	0.00120602	0.09	0.7667
D91	0.02100849	0.02600030	0.00131148	0.09	0.7620
D101	0.03975347	0.02341861	0.00115041	1.03	0.3171
D111	0.07657921	0.01646196	0.01071935	7.56	0.0082
D121	0.03378023	0.03730757	0.00239676	37.13	0.0001
D131	0.10770920	0.03241464	0.00177229	3.00	0.0866
D141	0.04630712	0.02628159	0.00119026	6.30	0.0204
D151	0.00234409	0.02092668	0.00061007	6.77	0.0120
D161	0.01142266	0.01202088	0.00130097	0.08	0.3463
D171	0.00630657	0.01338066	0.00230743	0.34	0.5120
D181	0.04660823	0.01429404	0.01510730	10.63	0.0019
D191	0.03103454	0.01550263	0.00202231	6.22	0.0050
D201	0.00209027	0.01122287	0.00092466	0.07	0.7993

Sounds on condition number: 18.69836, 2203.036

BACKWARD selection procedure

Statistics for Removal, Step 6
DP = 1.53

Variable	Partial R ²	Model R ²	Sum of Squares	Mean Square	Type II Sum of Squares	F	Prob>F
D12	0.0011	0.9485	0.0201650	0.5410434	0.201650	300.67	0.0001
D21	0.0141	0.9355	0.01902073	0.01902073	0.01902073	1.19	0.2801
D22	0.0098	0.9390	0.02027673	0.02027673	0.02027673	15.05	0.0001
D31	0.0001	0.9495	0.02451919	0.02451919	0.02451919	10.46	0.0021
D41	0.0015	0.9480	0.01189902	0.01189902	0.01189902	0.13	0.7201
D42	0.0008	0.9488	0.01890241	0.01890241	0.01890241	1.67	0.2010
D52	0.0014	0.9482	0.02022821	0.02022821	0.02022821	1.44	0.2310
D43	0.0001	0.9495	0.02022821	0.02022821	0.02022821	0.91	0.3403
D72	0.0016	0.9482	0.01150355	0.01150355	0.01150355	0.06	0.8037
D81	0.0008	0.9488	0.02174152	0.02174152	0.02174152	0.09	0.7617
D102	0.0064	0.9431	0.02099908	0.02099908	0.02099908	1.55	0.2103
D113	0.0009	0.9487	0.02390396	0.02390396	0.02390396	0.91	0.3401
D121	0.0002	0.9493	0.02390396	0.02390396	0.02390396	7.91	0.0048
D131	0.0101	0.9395	0.01024076	0.01024076	0.01024076	17.55	0.0001
D132	0.0040	0.9456	0.02480794	0.02480794	0.02480794	3.80	0.0563
D161	0.0001	0.9495	0.02480794	0.02480794	0.02480794	5.67	0.0047
D162	0.0001	0.9495	0.02964650	0.02964650	0.02964650	7.82	0.0071

Step 6 Variable D161 Removed R-square = 0.94952416 C(p) = 16.11916292

Variable	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	21	1.01816009	0.08703563	48.37	0.0001
Error	54	0.07320090	0.00134009		
Total	75	1.09136099			

BACKWARD selection procedure

D112	0.01096416	0.01178258	0.00120715	0.07	0.3562
D111	-0.00636224	0.01227520	0.00037430	0.37	0.6044
D131	0.04621530	0.01613149	0.01501744	10.77	0.0010
D132	0.03189634	0.01516590	0.00600692	0.31	0.6027

Bounds on condition number: 17.36733, 2007.081

Statistics for Removal, Step 7
DP = 1.54

Variable	Partial R ²	Model R ²	Sum of Squares	Mean Square	F	Prob>F
D12	0.0011	0.9484	0.01902073	0.01902073	1.19	0.2801
D21	0.0141	0.9355	0.02027673	0.02027673	15.05	0.0001
D22	0.0098	0.9397	0.02451919	0.02451919	10.46	0.0021
D31	0.0001	0.9484	0.01189902	0.01189902	0.13	0.7201
D41	0.0015	0.9480	0.01890241	0.01890241	1.67	0.2010
D52	0.0009	0.9487	0.02022821	0.02022821	1.44	0.2310
D42	0.0016	0.9482	0.02022821	0.02022821	0.91	0.3403
D43	0.0008	0.9495	0.01150355	0.01150355	0.06	0.8037
D72	0.0001	0.9494	0.02174152	0.02174152	0.09	0.7617
D102	0.0064	0.9414	0.02099908	0.02099908	1.55	0.2103
D113	0.0001	0.9464	0.02390396	0.02390396	0.91	0.3401
D121	0.0002	0.9432	0.02390396	0.02390396	7.91	0.0048
D131	0.0009	0.9493	0.01024076	0.01024076	17.55	0.0001
D132	0.0040	0.9495	0.02480794	0.02480794	3.80	0.0563
D161	0.0001	0.9495	0.02480794	0.02480794	5.67	0.0047
D162	0.0040	0.9455	0.02964650	0.02964650	7.82	0.0071

Step 7 Variable D61 Removed R-square = 0.9484588 C(p) = 14.17691967

Variable	DF	Sum of Squares	Mean Square	F	Prob>F
Regression	20	1.01603716	0.07002066	51.47	0.0001
Error	55	0.07193705	0.00130702		
Total	75	1.08797421			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39923051	0.01902073	0.35159092	403.89	0.0001
D12	0.01109211	0.01020156	0.00101016	1.24	0.2823
D21	0.07077010	0.02012320	0.02008885	18.25	0.0001
D22	0.07760110	0.02352119	0.01492907	10.89	0.0017
D31	0.00426257	0.01700227	0.00910594	0.16	0.7100
D41	0.02110089	0.01669916	0.00224125	1.46	0.2403
D42	0.01811335	0.02000349	0.00110040	0.07	0.3355
D52	0.01364877	0.01446479	0.00301997	1.47	0.2399
D43	-0.00801377	0.01921009	0.00273103	0.26	0.6160
D72	0.01205539	0.02221101	0.00210033	1.49	0.1992
D102	0.02165464	0.02273704	0.00120069	0.91	0.3455

BACKWARD selection procedure

Variable	Partial R ²	Model R ²	F	Prob>F
D12	0.0402503	0.0140092	0.42	0.0053
D11	0.01815963	0.02460077	17.01	0.0001
D92	0.05267719	0.02611647	4.13	0.0470
D91	0.10470816	0.05663955	8.81	0.0046
D101	0.05718775	0.02370036	6.54	0.0136
D102	0.08476091	0.03740094	9.39	0.0034
D112	0.01105912	0.01288872	0.90	0.3677
D121	0.00596292	0.01223943	0.26	0.6240
D131	0.04808293	0.01395475	10.90	0.0017
D132	0.03162009	0.01511666	1.32	0.0623

Bounds on condition number: 17.20878, 1789.116

Statistics for Removal: Step 0

Variable	Partial R ²	Model R ²
D12	0.0012	0.9482
D11	0.0140	0.9355
D92	0.0180	0.9295
D91	0.0001	0.9493
D101	0.0015	0.9400
D102	0.0008	0.9407
D112	0.0014	0.9401
D121	0.0002	0.9403
D131	0.0016	0.9479
D132	0.0009	0.9488
D91	0.0077	0.9637
D92	0.0164	0.9331
D101	0.0038	0.9437
D102	0.0001	0.9414
D112	0.0040	0.9435
D121	0.0088	0.9400
D131	0.0008	0.9486
D132	0.0002	0.9492
D131	0.0108	0.9395
D132	0.0040	0.9455

Step 0 Variable D12 Removed R-square = 0.94936120 C(p) = 12.29378405

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	19	1.41597118	0.07451954	55.33	0.0001
Error	56	0.07552291	0.00134918		
Total	75	1.49149409			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39795010	0.01966092	0.55243077	410.25	0.0001
D12	0.01159866	0.01010156	0.00177466	1.32	0.2560
D11	0.07866498	0.02001290	0.02003574	15.44	0.0002
D92	0.01794576	0.02330534	0.01490816	11.11	0.0015
D91	0.02204320	0.01558005	0.00292920	2.17	0.1462
D101	0.02003473	0.01909073	0.00160761	1.19	0.2790

BACKWARD selection procedure

Variable	Partial R ²	Model R ²	F	Prob>F	
D12	0.01354810	0.01129153	0.00194800	1.44	0.2346
D11	0.00741430	0.01921022	0.00200800	0.15	0.7046
D71	0.02012674	0.02312675	0.00230951	1.78	0.1900
D81	0.02311039	0.02354697	0.00128937	0.96	0.3380
D82	0.04020650	0.01280250	0.01239673	0.65	0.0052
D91	0.02481505	0.00801037	0.02455755	10.20	0.0001
D92	0.05299206	0.02521869	0.00665003	0.23	0.6285
D101	0.05465967	0.02415101	0.01294195	0.41	0.0020
D102	0.00960846	0.02728091	0.00026595	0.24	0.6232
D112	0.00963291	0.01022911	0.01268816	9.40	0.0033
D121	0.00454753	0.01022911	0.00104001	0.10	0.7019
D131	0.04892907	0.01022911	0.00041173	0.31	0.5820
D132	0.03146137	0.01022911	0.01692403	11.04	0.0010
			0.00593595	4.40	0.0005

Bounds on condition number: 16.71058, 1623.542

Statistics for Removal: Step 9

Variable	Partial R ²	Model R ²
D12	0.0012	0.9481
D11	0.0140	0.9354
D92	0.0180	0.9292
D91	0.0020	0.9474
D101	0.0011	0.9483
D102	0.0013	0.9480
D112	0.0001	0.9492
D121	0.0015	0.9470
D131	0.0009	0.9485
D132	0.0076	0.9417
D91	0.0145	0.9329
D92	0.0045	0.9469
D101	0.0007	0.9407
D102	0.0050	0.9434
D112	0.0005	0.9408
D121	0.0007	0.9486
D131	0.0003	0.9491
D132	0.0100	0.9393
	0.0040	0.9454

Step 9 Variable D62 Removed R-square = 0.94920644 C(p) = 10.43224727

DF	Sum of Squares	Mean Square	F	Prob>F	
Regression	19	1.41597020	0.07864034	59.10	0.0001
Error	57	0.01516470	0.00123003		
Total	75	1.43113490			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.39597370	0.01002371	0.80040002	642.51	0.0001
D12	0.01101503	0.01003601	0.00160939	1.39	0.2431
D11	0.07479955	0.01928500	0.02107475	15.06	0.0002

BACKWARD selection procedure

Variable	Partial R ²	Model R ²	F	Prob>F
D11	0.07904179	0.02303816	0.01564394	11.77 0.0011
D12	0.02520248	0.01635526	0.00899644	3.08 0.0945
D41	0.02854716	0.01630640	0.00298972	2.35 0.1392
D13	0.01390698	0.01117340	0.00205020	1.55 0.2184
D2	0.03139206	0.02721166	0.00253685	1.91 0.1725
D3	0.02282227	0.02320459	0.00132183	1.05 0.3195
D11	0.04054002	0.01723217	0.01156056	0.76 0.8044
D12	0.07865895	0.01725240	0.02782248	20.78 0.0001
D13	0.05708980	0.02866999	0.00780329	5.37 0.0254
D1	0.05360663	0.03609271	0.01375119	9.61 0.0030
D101	0.05582974	0.02102537	0.00863428	6.50 0.0135
D102	0.08144456	0.02647408	0.01250379	9.47 0.0032
D103	0.00863137	0.01053748	0.00089160	0.87 0.4161
D104	0.00737280	0.01163321	0.00050352	0.38 0.5407
D105	0.04666315	0.01338710	0.01477224	11.12 0.0015
D106	0.03068931	0.01475720	0.00575154	6.33 0.0220

ends on condition number: 16.57054, 1421.660

Statistics for Removal: step 10
DF = 1.57

Variable	Partial R ²	Model R ²	Sum of Squares	Mean Square	F	Prob>F
D12	0.0012	0.9480				
D11	0.0161	0.9351				
D22	0.0105	0.9387				
D41	0.0027	0.9485				
D42	0.0026	0.9472				
D23	0.0016	0.9478				
D71	0.0017	0.9475				
D72	0.0009	0.9483				
D81	0.0078	0.9415				
D82	0.0185	0.9367				
D91	0.0047	0.9445				
D92	0.0066	0.9406				
D101	0.0050	0.9434				
D102	0.0080	0.9408				
D103	0.0006	0.9486				
D104	0.0003	0.9489				
D105	0.0009	0.9393				
D106	0.0039	0.9454				

Step 10 Variable D121 Removed R-square = 0.9488683 C(p) = 0.7469882

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	17	1.41516659	0.0924510	63.31 0.0001
Error	58	0.01625031	0.00131680	
Total	75	1.43141690		

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.30180337	0.01841815	0.6013227	457.36	0.0001
D11	0.01160178	0.00955687	0.00178517	1.36	0.2487

BACKWARD selection procedure

Variable	Partial R ²	Model R ²	F	Prob>F
D11	0.07790817	0.01908034	0.02187922	16.66 0.0001
D12	0.00792008	0.02272907	0.02639857	12.62 0.0008
D41	0.02383599	0.01610035	0.00375402	2.86 0.0964
D42	0.02263824	0.01576560	0.00256917	1.95 0.1478
D51	0.01336811	0.01107950	0.00191408	1.46 0.2329
D71	0.02111610	0.02256026	0.00246226	2.02 0.1601
D72	0.02153975	0.02200792	0.00135035	0.95 0.3335
D81	0.01764038	0.01322897	0.00252835	9.50 0.0021
D82	0.07936419	0.01712787	0.02880674	21.44 0.0001
D91	0.05732599	0.02473352	0.00786302	5.37 0.0248
D92	0.10771811	0.03752558	0.01391519	10.19 0.0022
D101	0.05303015	0.02151158	0.00822286	6.26 0.0152
D102	0.07916014	0.02468786	0.00908199	9.22 0.0036
D103	0.01111537	0.00968199	0.00173392	1.32 0.2557
D104	0.04329512	0.01319551	0.01407850	10.80 0.0017
D105	0.03177989	0.01457374	0.00452520	4.76 0.0333

ends on condition number: 16.41739, 1294.174

Statistics for Removal: step 11
DF = 1.50

Variable	Partial R ²	Model R ²	Sum of Squares	Mean Square	F	Prob>F
D12	0.0012	0.9677				
D11	0.0147	0.9342				
D22	0.0111	0.9377				
D41	0.0023	0.9464				
D42	0.0017	0.9471				
D52	0.0013	0.9478				
D71	0.0010	0.9471				
D72	0.0008	0.9480				
D81	0.0004	0.9485				
D82	0.0189	0.9389				
D91	0.0047	0.9441				
D92	0.0060	0.9399				
D101	0.0053	0.9432				
D102	0.0081	0.9407				
D103	0.0003	0.9477				
D104	0.0006	0.9393				
D105	0.0032	0.9447				

Step 11 Variable D72 Removed R-square = 0.9480387 C(p) = 7.56231775

DF	Sum of Squares	Mean Square	F	Prob>F
Regression	16	1.41301633	0.08934977	67.31 0.0001
Error	59	0.0758085	0.00128471	
Total	75	1.48882483		

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.40096078	0.01622557	0.7325481	541.20	0.0001
D12	0.01161806	0.00955252	0.00178018	1.36	0.2478
D11	0.00231859	0.01856728	0.00577251	19.02	0.0001

BACKWARD selection procedure

Variable	Partial R ²	Model R ²	F	Prob>F	
D22	0.00374974	0.02252670	0.01815796	13.82	0.0004
D41	0.02483970	0.01608291	0.00409865	3.12	0.0825
D42	0.02071315	0.01570040	0.02128649	1.14	0.1823
D52	0.01580561	0.01077007	0.00785005	2.18	0.1455
D71	0.01845796	0.01769054	0.00143016	1.09	0.3010
D81	0.04316029	0.0150564	0.01892367	9.88	0.0027
D82	0.07828061	0.01720713	0.02817004	21.44	0.0001
D91	0.06465893	0.02279740	0.01121147	8.55	0.0049
D92	0.11851024	0.03187348	0.01818140	13.82	0.0004
D101	0.04929111	0.02099423	0.00724162	5.51	0.0221
D102	0.07487344	0.02541033	0.01110088	8.46	0.0051
D111	0.01234794	0.00959515	0.00237563	1.66	0.2032
D112	0.04120341	0.01260991	0.01688070	14.07	0.0004
D122	0.03458678	0.01428074	0.00778579	5.87	0.0185

Bounds on condition number: 16.45243, 1088.029

Statistics for Removal: Step 12

Variable	Partial R ²	Model R ²	Sum of Squares	Mean Square	F	Prob>F
D12	0.0012	0.9460	0.0012	0.9460	1.33	0.2542
D21	0.0122	0.9358	0.0122	0.9358	10.90	0.0001
D22	0.0027	0.9453	0.0027	0.9453	12.72	0.0007
D41	0.0015	0.9465	0.0015	0.9465	2.78	0.1008
D42	0.0019	0.9461	0.0019	0.9461	2.78	0.1008
D52	0.0010	0.9471	0.0010	0.9471	1.41	0.2394
D71	0.0007	0.9394	0.0007	0.9394	1.09	0.3010
D81	0.0189	0.9291	0.0189	0.9291	21.44	0.0001
D82	0.0075	0.9405	0.0075	0.9405	10.90	0.0001
D91	0.0122	0.9359	0.0122	0.9359	13.82	0.0004
D92	0.0049	0.9432	0.0049	0.9432	7.12	0.0077
D101	0.0016	0.9406	0.0016	0.9406	2.29	0.1316
D102	0.0015	0.9466	0.0015	0.9466	2.18	0.1455
D111	0.0124	0.9358	0.0124	0.9358	14.07	0.0004
D112	0.0052	0.9429	0.0052	0.9429	5.87	0.0185

Step12 Variable D71 Removed R-square = 0.94707155 C(p) = 6.45746944

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.40438917	0.01610880	0.02790777	632.99	0.0001
D12	0.01246372	0.00998976	0.00174333	1.33	0.2542
D21	0.01511335	0.01177811	0.02486353	10.90	0.0001
D22	0.007740929	0.02170766	0.01873012	12.72	0.0007
D41	0.02322943	0.01399834	0.00345411	2.78	0.1008
D42	0.01732169	0.01537159	0.00187084	1.37	0.2463

BACKWARD selection procedure

Variable	Partial R ²	Model R ²	F	Prob>F	
D52	0.01676104	0.01074527	0.00320316	2.43	0.1241
D81	0.04553807	0.01318746	0.0153565	11.96	0.0010
D82	0.07952360	0.01711179	0.0181800	21.35	0.0001
D91	0.06351425	0.02261398	0.01027824	7.89	0.0067
D92	0.11307283	0.03144770	0.01698727	12.91	0.0007
D101	0.05277116	0.02074250	0.00851608	6.47	0.0135
D102	0.07816812	0.02523015	0.01295423	9.85	0.0026
D111	0.02173482	0.00960081	0.00211588	1.41	0.2394
D112	0.04889523	0.01252652	0.01004526	15.24	0.0002
D122	0.03786008	0.01394210	0.00970155	7.27	0.0088

Bounds on condition number: 14.28073, 981.7114

Statistics for Removal: Step 13

Variable	Partial R ²	Model R ²	Sum of Squares	Mean Square	F	Prob>F
D12	0.0012	0.9459	0.0012	0.9459	1.41	0.2394
D21	0.0167	0.9304	0.0167	0.9304	22.02	0.0002
D22	0.0112	0.9358	0.0112	0.9358	19.67	0.0001
D41	0.0025	0.9446	0.0025	0.9446	3.26	0.0710
D42	0.0011	0.9460	0.0011	0.9460	1.66	0.2032
D52	0.0021	0.9469	0.0021	0.9469	3.06	0.0816
D81	0.0166	0.9345	0.0166	0.9345	22.02	0.0002
D82	0.0190	0.9281	0.0190	0.9281	22.40	0.0001
D91	0.0070	0.9401	0.0070	0.9401	4.77	0.0318
D92	0.0114	0.9357	0.0114	0.9357	11.96	0.0010
D101	0.0057	0.9414	0.0057	0.9414	7.89	0.0067
D102	0.0087	0.9384	0.0087	0.9384	11.96	0.0010
D111	0.0014	0.9487	0.0014	0.9487	1.66	0.2032
D112	0.0134	0.9330	0.0134	0.9330	11.96	0.0010
D122	0.0065	0.9408	0.0065	0.9408	7.89	0.0067

Step13 Variable D42 Removed R-square = 0.94595139 C(p) = 5.52333663

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.41617867	0.01260682	1.23562791	935.05	0.0001
D12	0.01191431	0.00997265	0.00100477	1.41	0.2394
D21	0.07926150	0.01690284	0.02911439	22.02	0.0002
D22	0.00743951	0.01074205	0.02580854	19.67	0.0001
D41	0.01251489	0.00902145	0.00399028	3.26	0.0710
D42	0.01480115	0.01074613	0.00399028	3.26	0.0710
D81	0.02792371	0.01212952	0.01695466	22.02	0.0002
D82	0.08102309	0.01711778	0.02980482	22.40	0.0001
D91	0.05090113	0.01923717	0.0094186	4.77	0.0318
D92	0.03665403	0.02795294	0.01579941	11.96	0.0010
D101	0.05717167	0.02041705	0.01036164	7.89	0.0068

BACKWARD selection procedure

Statistics for Removal, Step 14
 DP = 1.61

Variable Partial R-sq Model

D12 0.0013 0.9447
 D21 0.0195 0.9284
 D22 0.0174 0.9285
 D41 0.0021 0.9466
 D52 0.0021 0.9439
 D81 0.0114 0.9346
 D82 0.0199 0.9361
 D91 0.0089 0.9400
 D92 0.0108 0.9354
 D101 0.0049 0.9390
 D102 0.0115 0.9365
 D112 0.0020 0.9319
 D131 0.0116 0.9323
 D132 0.0076 0.9303

bounds on condition number: 11.20335, 721.706

BACKWARD selection procedure

Statistics for Removal, Step 15
 DP = 1.42

Variable Partial R-sq Model
 D21 0.0184 0.9262
 D22 0.0162 0.9185
 D41 0.0014 0.9433
 D52 0.0025 0.9422
 D81 0.0161 0.9306
 D82 0.0201 0.9266
 D91 0.0065 0.9382
 D92 0.0114 0.9332
 D101 0.0077 0.9370
 D102 0.0124 0.9323
 D112 0.0017 0.9320
 D131 0.0155 0.9291
 D132 0.0080 0.9367

bounds on condition number: 10.31515, 561.8305

Step 15 Variable D12 Removed R-square = 0.94326473 C(p) = 0.00656791

Regression 12 1.4060059 0.11723605 81.29 0.0001
 Error 63 0.08401608 0.00134312
 Total 75 1.49142499

Variable Parameter Estimate Standard Error Sum of Squares Mean Square Type III Sum of Squares F Prob>F
 INTERCEPT 0.42773006 0.01270560 1.09303004 1112.22 0.0001
 D11 0.00363160 0.01549902 0.03106113 29.12 0.0001
 D22 0.00075914 0.01745450 0.03473134 35.06 0.0001
 D52 0.01450334 0.01046037 0.00260390 1.36 0.1684
 D81 0.00992007 0.02277516 0.01978269 18.73 0.0001
 D82 0.00167915 0.01735106 0.00106667 22.43 0.0001
 D91 0.04501110 0.01007700 0.00814956 6.07 0.0100
 D92 0.01004008 0.02699945 0.01504878 11.20 0.0014
 D101 0.04347394 0.02025551 0.01310875 9.82 0.0026
 D102 0.02210328 0.02627169 0.01292110 16.40 0.0002
 D112 0.01306066 0.00963251 0.00287791 1.92 0.1700
 D131 0.05062817 0.01263196 0.02375707 16.50 0.0001
 D132 0.04037962 0.01304154 0.01142071 0.50 0.0000

bounds on condition number: 10.31515, 561.8305

BACKWARD selection procedure

Statistics for Removal, Step 14
 DP = 1.61

Variable Partial R-sq Model

D12 0.0013 0.9447
 D21 0.0195 0.9284
 D22 0.0174 0.9285
 D41 0.0021 0.9466
 D52 0.0021 0.9439
 D81 0.0114 0.9346
 D82 0.0199 0.9361
 D91 0.0089 0.9400
 D92 0.0108 0.9354
 D101 0.0049 0.9390
 D102 0.0115 0.9365
 D112 0.0020 0.9319
 D131 0.0116 0.9323
 D132 0.0076 0.9303

bounds on condition number: 11.20335, 721.706

BACKWARD selection procedure

Statistics for Removal, Step 15
 DP = 1.42

Variable Partial R-sq Model
 D21 0.0184 0.9262
 D22 0.0162 0.9185
 D41 0.0014 0.9433
 D52 0.0025 0.9422
 D81 0.0161 0.9306
 D82 0.0201 0.9266
 D91 0.0065 0.9382
 D92 0.0114 0.9332
 D101 0.0077 0.9370
 D102 0.0124 0.9323
 D112 0.0017 0.9320
 D131 0.0155 0.9291
 D132 0.0080 0.9367

bounds on condition number: 10.31515, 561.8305

Step 14 Variable D12 Removed R-square = 0.9460631 C(p) = 0.7315531

Regression 12 1.4082077 0.10031914 81.45 0.0001
 Error 63 0.08249622 0.00131050
 Total 75 1.49142499

Variable Parameter Estimate Standard Error Sum of Squares Mean Square Type III Sum of Squares F Prob>F
 INTERCEPT 1.24907957 0.0161737 1.24907957 939.35 0.0001
 D21 0.07564201 0.01667422 0.02708334 26.50 0.0001
 D22 0.07990331 0.01073600 0.02420014 19.19 0.0001
 D41 0.01265012 0.01002142 0.00212010 1.59 0.2116
 D52 0.01207295 0.01071979 0.00168505 2.77 0.1011
 D81 0.05070005 0.02379322 0.02097593 15.76 0.0002
 D82 0.00351730 0.01717169 0.00090500 22.54 0.0001
 D91 0.05177673 0.01920046 0.00963691 7.24 0.0092
 D92 0.02994316 0.02791122 0.01766720 12.82 0.0007
 D101 0.05908139 0.02016050 0.01150921 8.65 0.0048
 D102 0.02024090 0.02620200 0.01500800 13.90 0.0004
 D112 0.01200091 0.00933962 0.00267597 1.86 0.1775
 D131 0.05170062 0.01240792 0.0231997 17.42 0.0001
 D132 0.04104325 0.01300851 0.01198550 9.01 0.0039

bounds on condition number: 11.09318, 636.0071

BACKWARD selection procedure

Statistics for Removal: Step 16
DF = 1.63

Variable	Partial R ²	Model R ²
D21	0.0262	0.9170
D22	0.0233	0.9200
D23	0.0017	0.9415
D24	0.0133	0.9100
D25	0.0202	0.9231
D26	0.0055	0.9378
D27	0.0101	0.9332
D28	0.0080	0.9344
D29	0.0130	0.9302
D30	0.0017	0.9415
D31	0.0149	0.9303
D32	0.0077	0.9356

Step 16 Variable D12 Removed R-square = 0.94153624 C(p) = 3.7303333

DP	Sum of Squares	Mean Square	F	Prob>F
Regression	1.4023047	0.12765733	93.70	0.0001
Error	0.00119431	0.00136241		
Total	1.40143499			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.42764091	0.0250907	1.59070118	1147.42	0.0001
D21	0.00074401	0.0344021	0.0712107	27.35	0.0001
D22	0.00499798	0.0173655	0.02823085	23.96	0.0001
D23	0.0152320	0.0103030	0.00300895	2.21	0.1422
D24	0.00559934	0.0209075	0.01049319	10.20	0.0003
D25	0.00160232	0.0173770	0.02996378	21.99	0.0001
D26	0.00765974	0.0079291	0.0082117	7.21	0.0092
D27	0.0050545	0.0223199	0.0194091	13.59	0.0005
D28	0.0022696	0.0166007	0.01943324	10.27	0.0004
D29	0.00336130	0.0124137	0.01349790	9.91	0.0025
D30	0.00336130	0.0124137	0.01349790	9.91	0.0025

Bounds on condition number: 9.778013, 073.522

BACKWARD selection procedure

Statistics for Removal: Step 17
DF = 1.64

Variable	Partial R ²	Model R ²
D21	0.0249	0.9166
D22	0.0219	0.9197
D23	0.0020	0.9395
D24	0.0130	0.9205
D25	0.0201	0.9214
D26	0.0086	0.9350
D27	0.0126	0.9291
D28	0.0080	0.9335
D29	0.0120	0.9205
D30	0.0164	0.9249
D31	0.0091	0.9325

Step 17 Variable D32 Removed R-square = 0.93951001 C(p) = 3.65741000

DP	Sum of Squares	Mean Square	F	Prob>F
Regression	1.40122103	0.14012210	100.97	0.0001
Error	0.00262318	0.00130776		
Total	1.40142499			

Variable	Parameter Estimate	Standard Error	Type II Sum of Squares	F	Prob>F
INTERCEPT	0.43003250	0.0244192	1.61577292	1204.07	0.0001
D21	0.00200573	0.03500702	0.03600040	27.00	0.0001
D22	0.00702665	0.01742064	0.03237220	25.42	0.0001
D23	0.04009171	0.01323225	0.08244003	33.15	0.0001
D24	0.00643326	0.01710100	0.03272408	25.02	0.0001
D25	0.00929705	0.01807551	0.00973050	7.03	0.0100
D26	0.02231011	0.02851142	0.01082395	12.10	0.0009
D27	0.00608173	0.02016799	0.01032331	10.35	0.0020
D28	0.00984041	0.02413474	0.02378000	17.12	0.0001
D29	0.0094916	0.01245903	0.02324006	16.74	0.0001
D30	0.00336130	0.01390411	0.01349790	9.72	0.0027

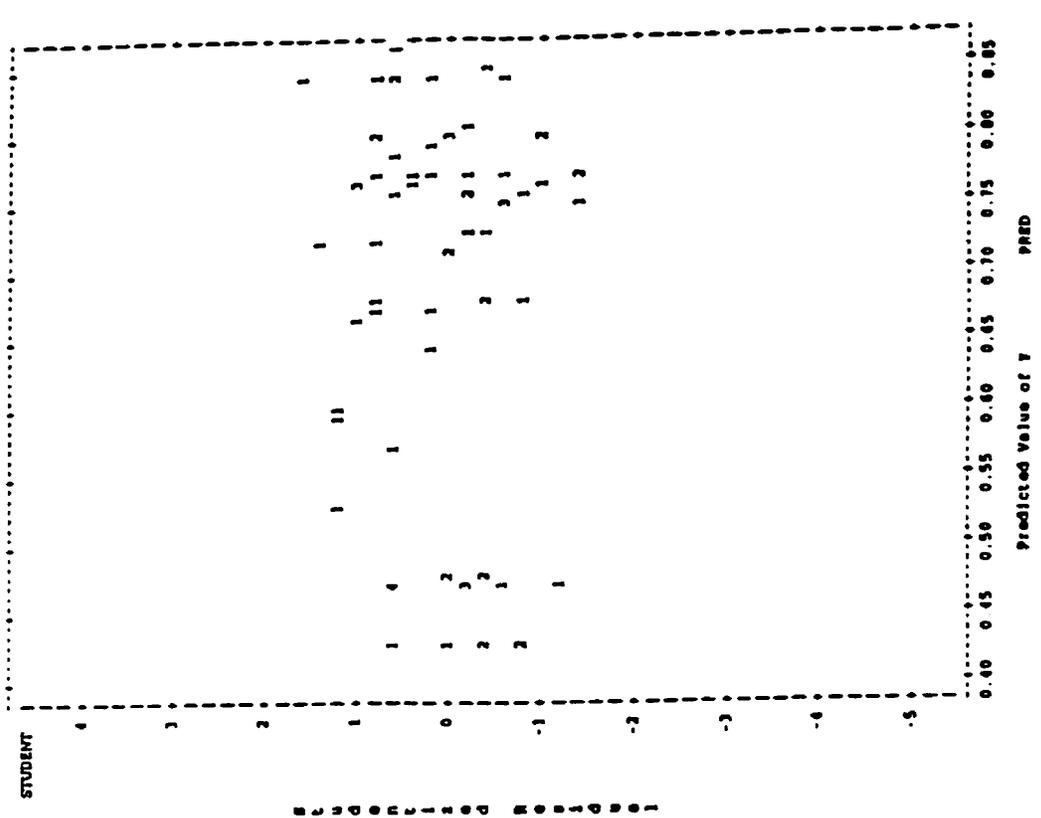
Bounds on condition number: 9.590361, 400.7670

Appendix (D) SAS Output

Part (VI)

Fitted Model and Diagnosis

Model Diagnostic
 (1) Residual plots to check on normality assumptions



Model fitting procedure

Source	DF	Sum of Squares	Mean Square	F Value	Prob > F
Model	10	1.40122	0.14012	100.971	0.0001
Error	65	0.09026	0.00139		
C Total	75	1.49142			

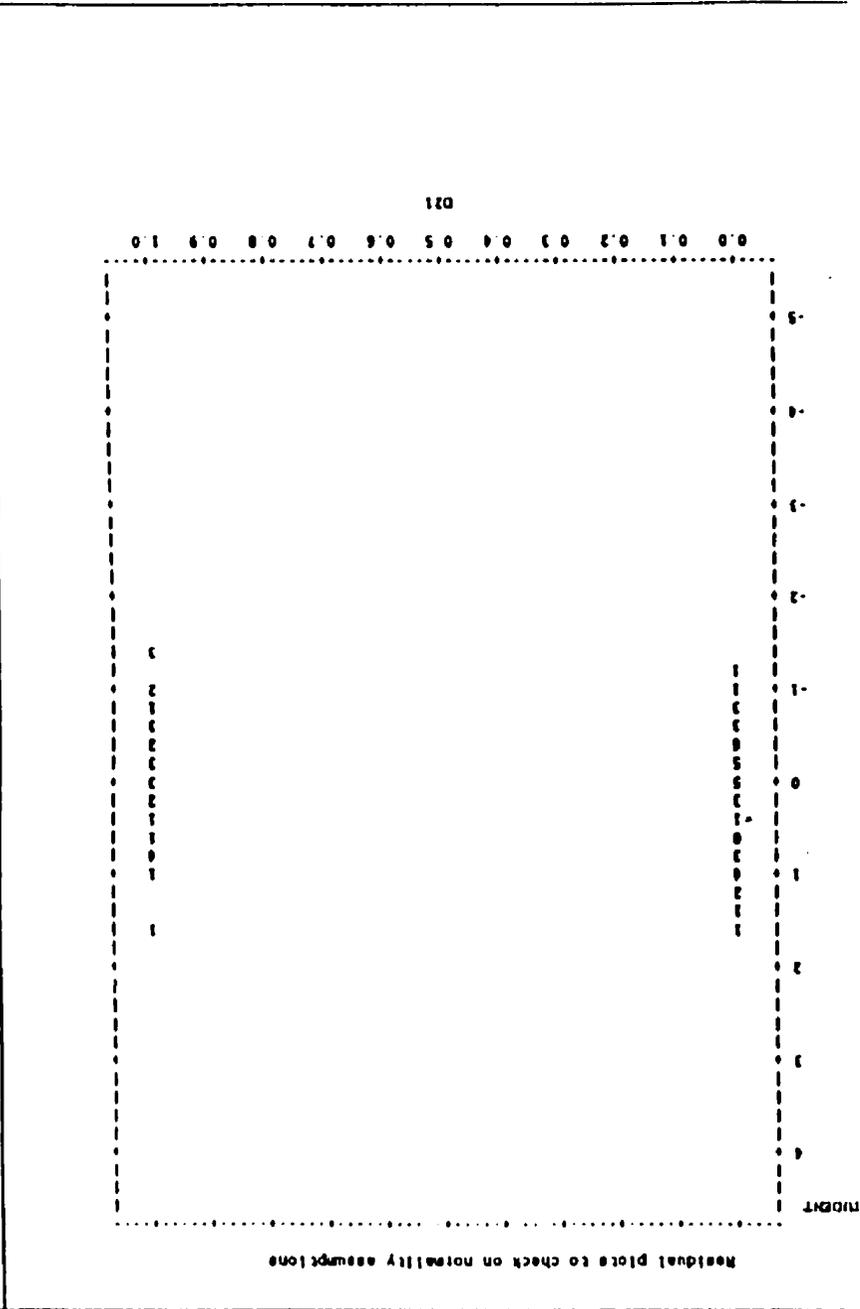
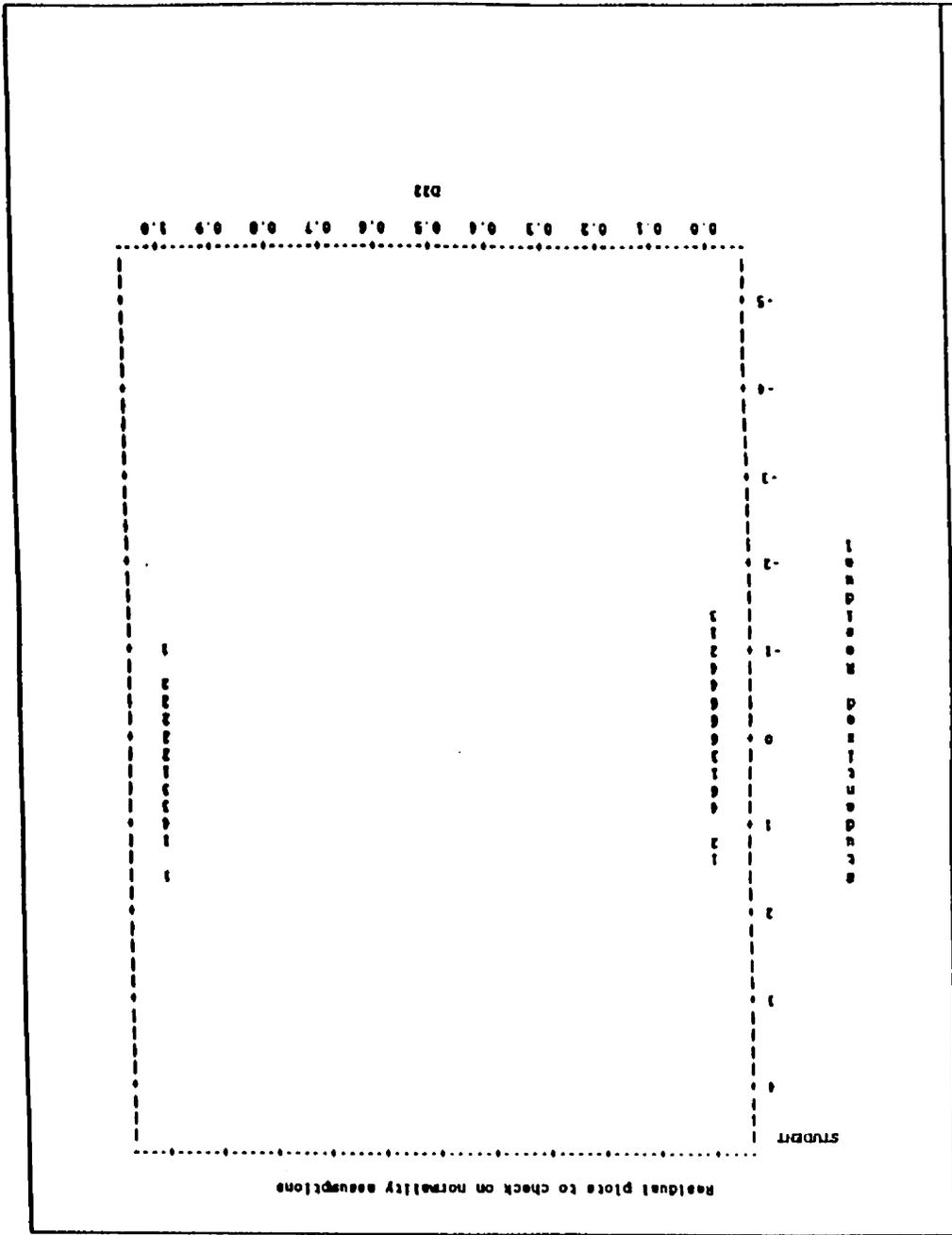
Root MSE 0.03735 R-square 0.9395
 Dep Mean 0.67899 Adj R-sq 0.9102
 C.V. 5.48647

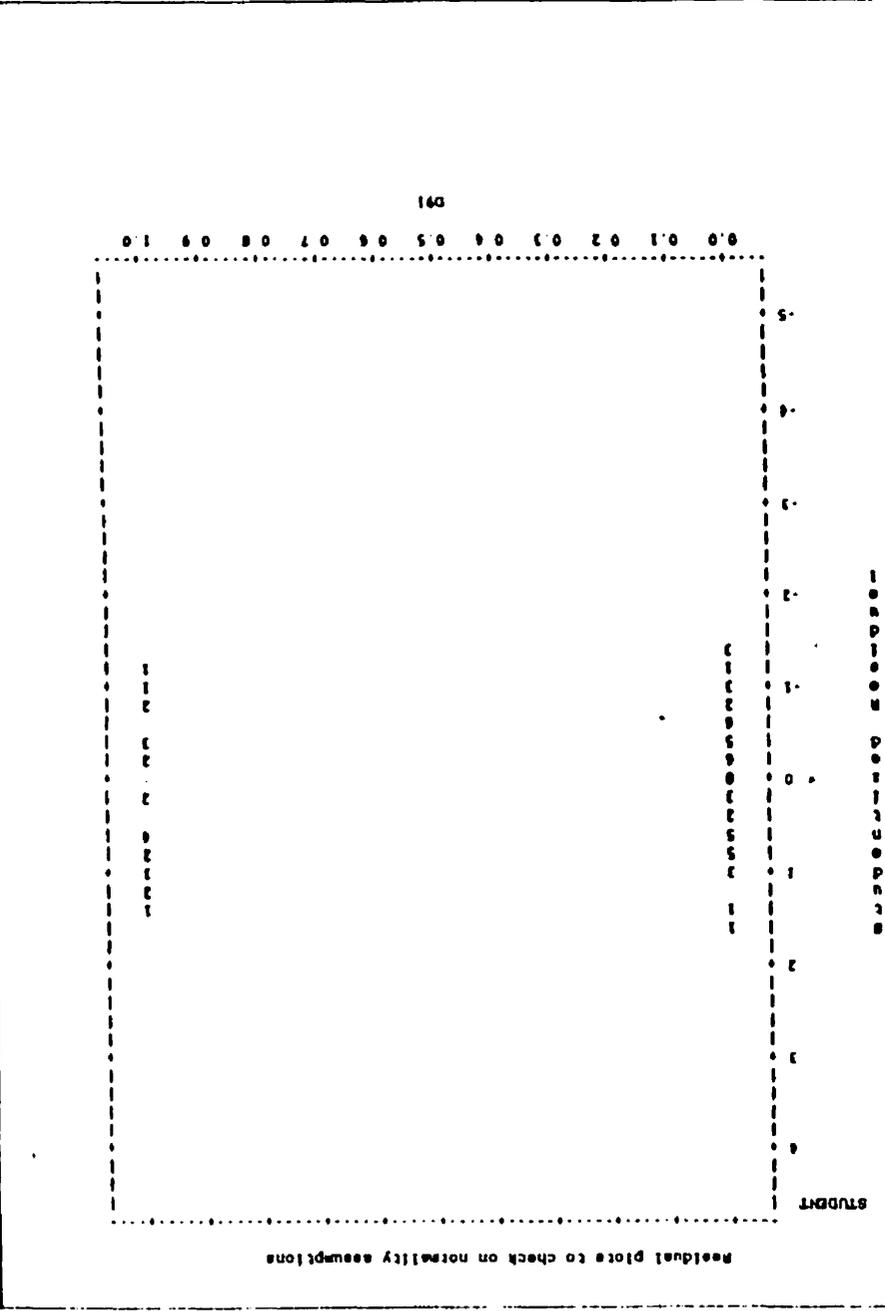
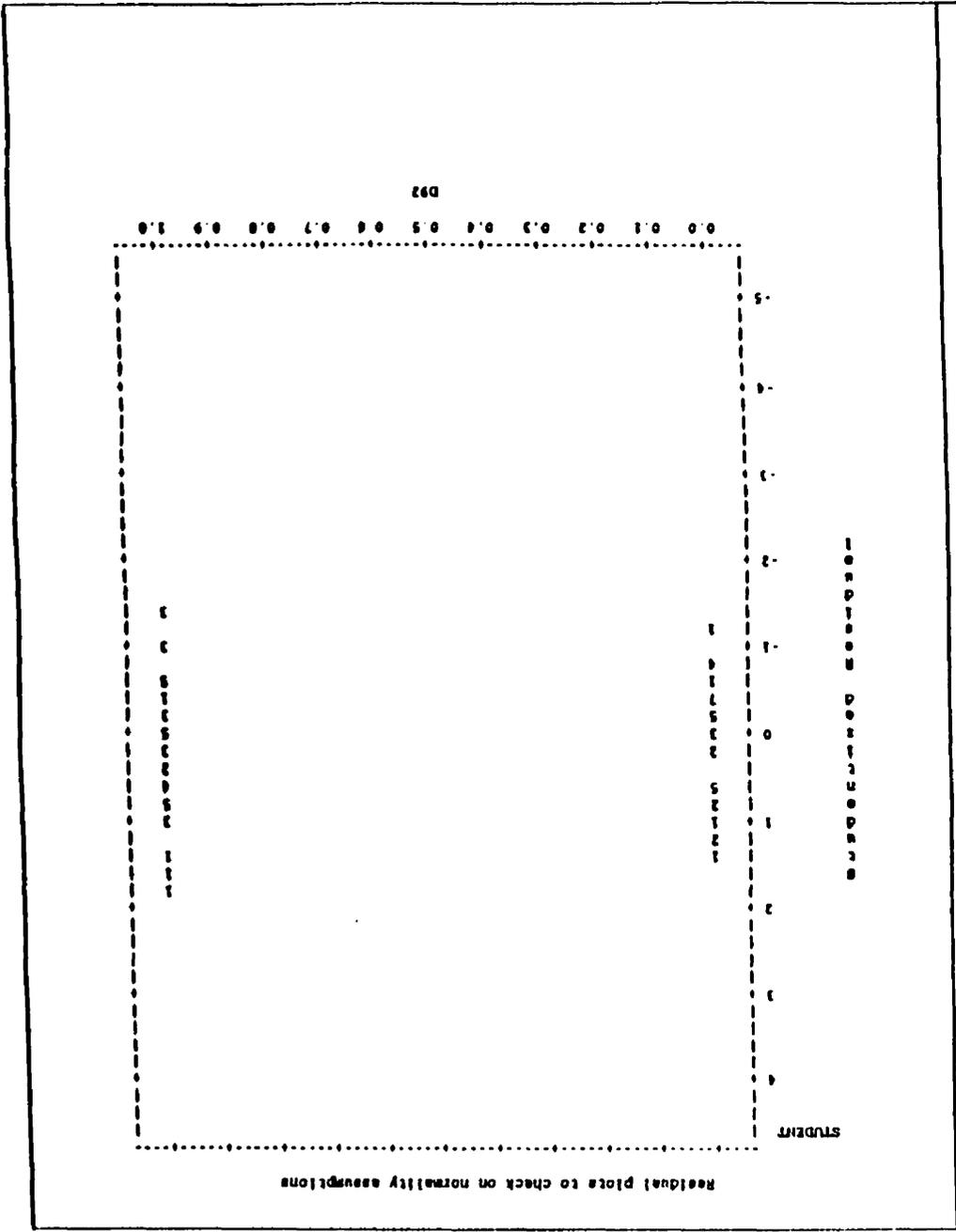
Analysis of Variance

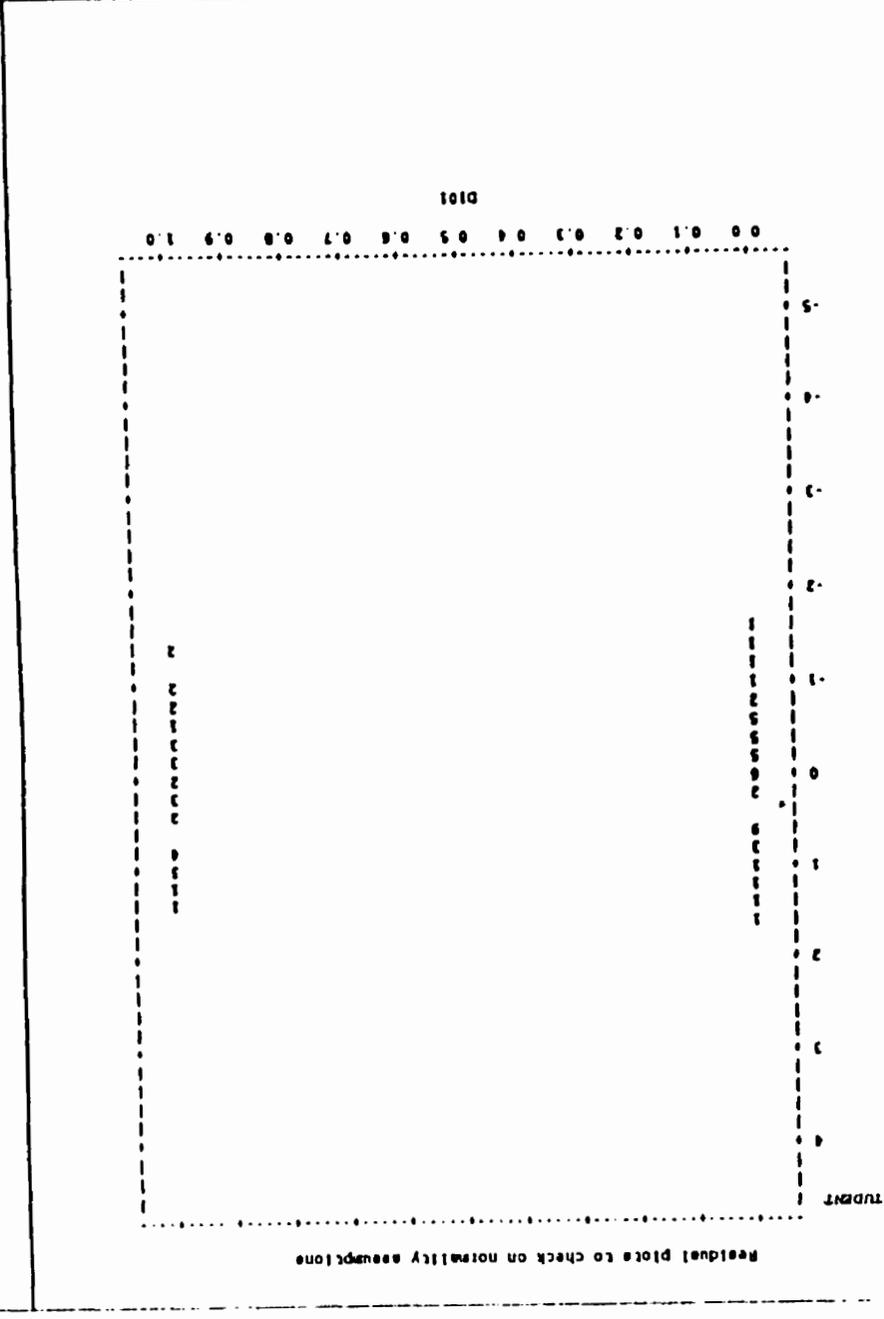
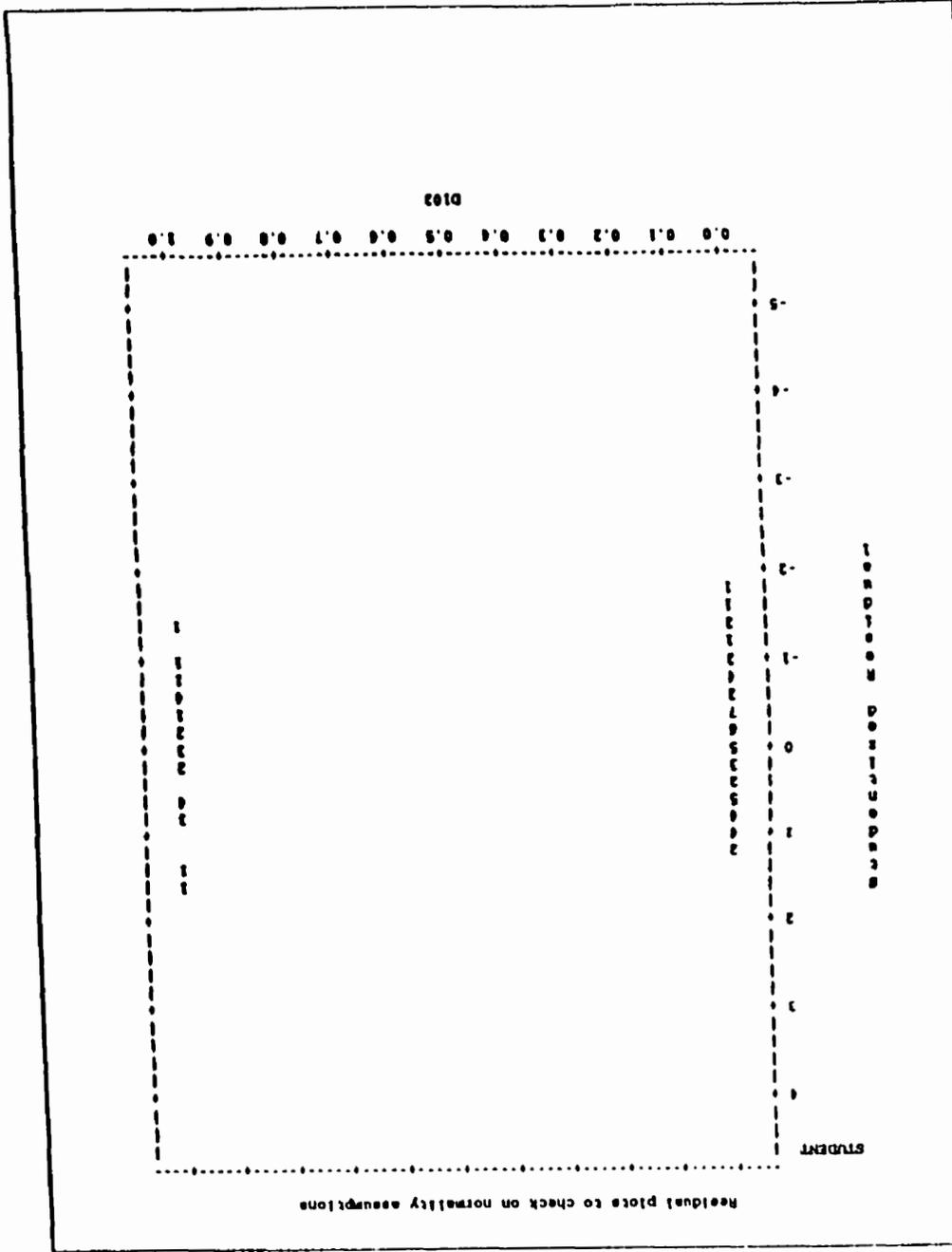
Variable	DF	Parameter Estimate	Standard Error	T for H0: Parameter=0	Prob > T
INTERCEPT	1	0.41033	0.01341392	34.708	0.0001
D21	1	0.02006	0.01550702	5.241	0.0001
D22	1	0.07027	0.01742066	5.022	0.0001
D23	1	0.04602	0.01292925	3.626	0.0006
D24	1	0.08633	0.01789708	5.022	0.0001
D25	1	0.05039	0.01096751	3.652	0.0001
D26	1	0.02391	0.02651102	3.405	0.0009
D27	1	0.04017	0.02014799	3.217	0.0020
D28	1	0.09860	0.02413474	4.118	0.0001
D29	1	0.03989	0.01445903	6.091	0.0001
D30	1	0.04337	0.01390076	3.110	0.0027

Parameter Estimates

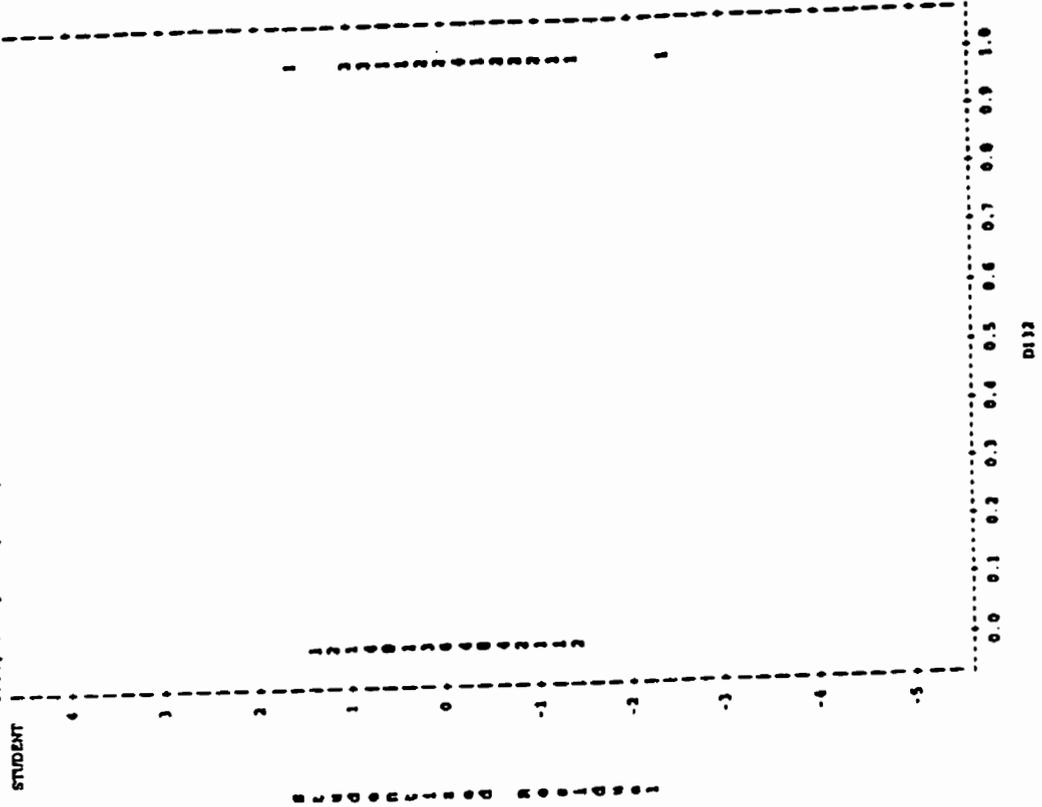
Variable	DF	Tolerance
INTERCEPT	1	0.32000895
D21	1	0.37257356
D22	1	0.43622615
D23	1	0.49959005
D24	1	0.27090215
D25	1	0.16430617
D26	1	0.19232311
D27	1	0.16508491
D28	1	0.47081908
D29	1	0.41236576



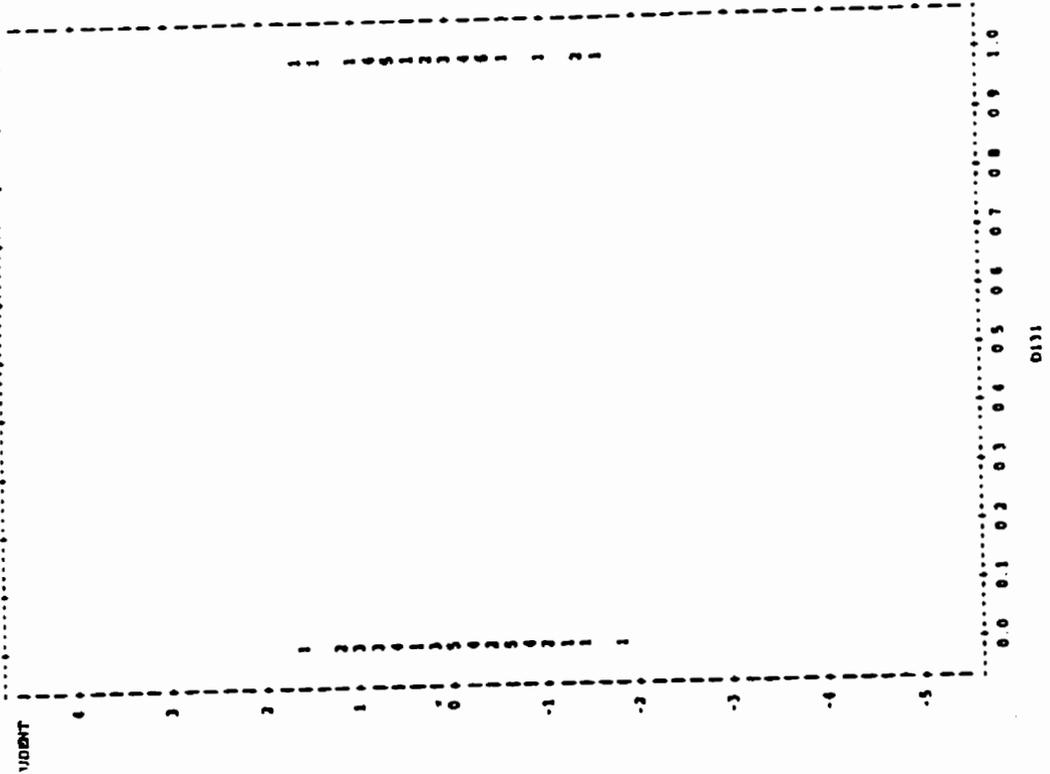




Residual plots to check on normality assumptions

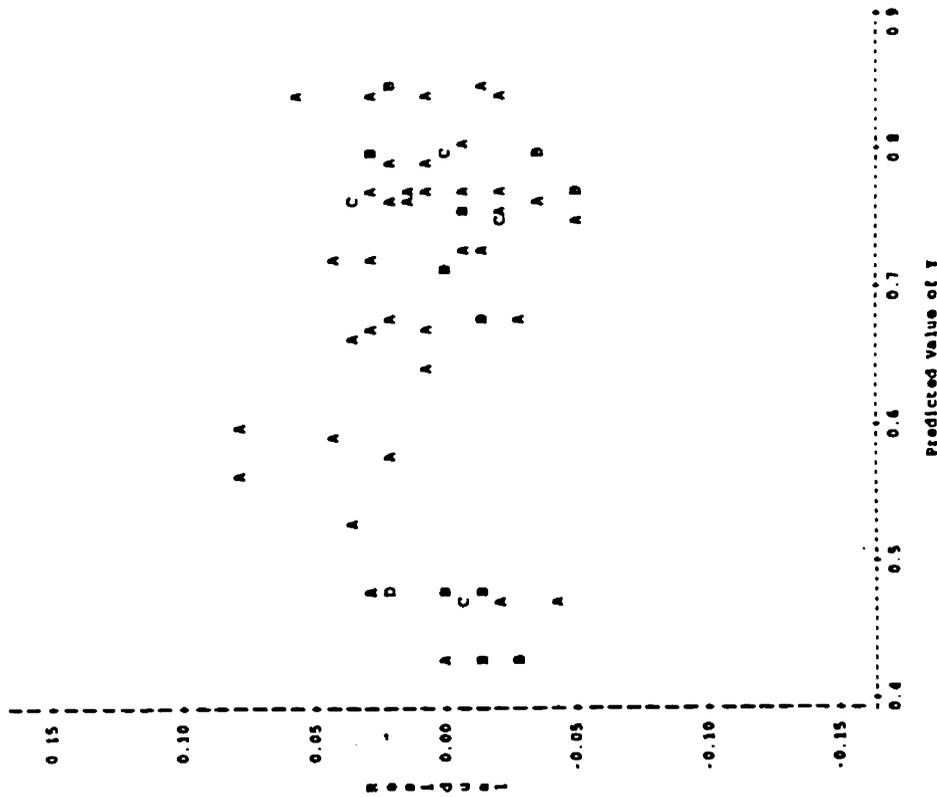


Residual plots to check on normality assumptions



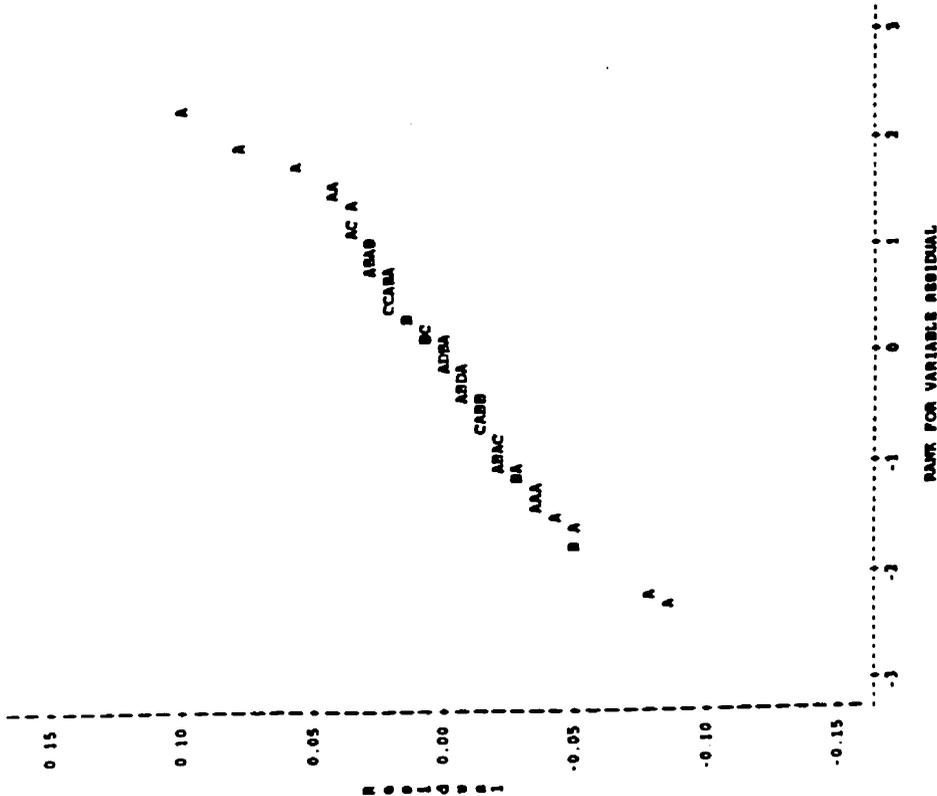
Residual plots to check on normality assumptions

Plot of RESIDUAL-PREDICT Legend A = 1 obs, B = 2 obs, etc



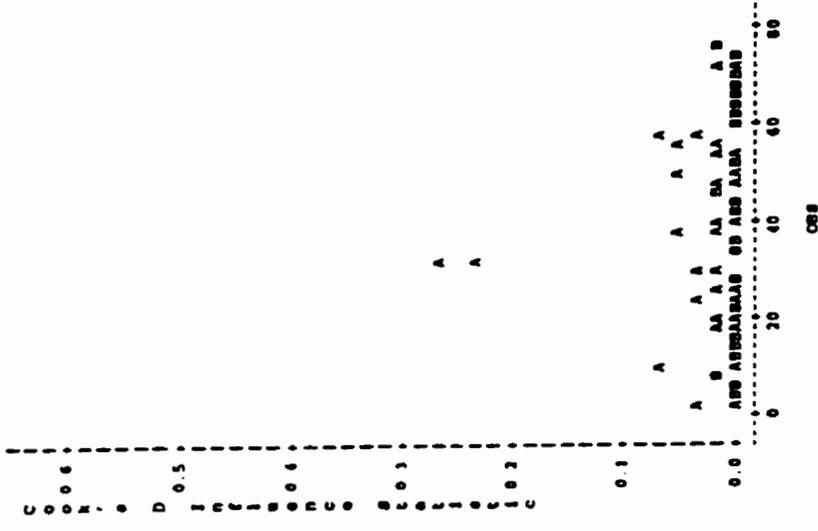
Residual plots to check on normality assumptions

Plot of RESIDUAL-RANKRES Legend: A = 1 obs, B = 2 obs, etc



(2) Plot of Cook's Distance to check for influential outlie

Plot of COORD*OBS Legend: A = 1 obs, B = 2 obs, etc.



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